



Dear Registry Operator,

ICANN organization is pleased to share that we have created a new training program that introduces the structure of ICANN and resources for registry operators, as well as the fundamentals of the requirements for running a generic top level domain name (gTLD) registry.

This program is live at [ICANN Learn](#) and can be found by searching, **608 Registry Operators Fundamental**.

The program is ideal for new employees of current registry operators, those interested in becoming registry operators, and those who want to learn about registry operator obligations.

This is the program's first version. In the coming months, we will add information to the program about the recent policies; Registration Data Access Protocol (RDAP); Domain Name System (DNS) Abuse obligations, and Registration Data Policy. Once added, the entire program will be translated into the five United Nations languages.

We welcome your feedback by contacting globalsupport@icann.org or your account manager.

Kind regards,

Andee Hill
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ICANN