

Subject: [Ext] Case [REDACTED] Assigned to Complaint Queue

Date: Saturday, May 20, 2023 at 6:07:31 AM Pacific Daylight Time

From: [REDACTED]

To: Krista Papac <krista.papac@icann.org>, [REDACTED]
[REDACTED]



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*** NEW CASE ASSIGNMENT NOTIFICATION ***

The following case has been assigned to the Complaint queue.

Company: Independent - Complaints
Contact Name: Kolusion Kolusion
Case #: [REDACTED]
Subject: ICANN the company and/or a department within ICANN

Contractual Compliance asked me to give a reason why I believed an ICANN-accredited registrar failed to comply with Registrar Accreditation Agreement 2013. I gave a reason and sighted sections of Registrar Accreditation Agreement 2013. Contractual Compliance then closed my complaint [REDACTED] because "complaint cannot be validated without the explanation or evidence previously requested by ICANN". My response was exactly what they asked for. So, what.. Contractual Compliance can't look up the sections in Registrar Accreditation Agreement 2013??

Click on the link to access the case: [REDACTED]