



# Implementation Oversight Task Force (IOTF) Meeting

Call #6 | 20 April 2016

# Agenda

1. Opening Remarks
2. Implementation Items
  - PTI Formation Document Review process
  - IANA Escalation Mechanisms
3. AOB
  - Paul Kane's question
4. Closing Remarks

# PTI Formation Document Review process

# IANA Escalation Mechanisms

# IANA Customer Service Complaint Resolution Process for Naming Function

## Current Escalation Path

IANA Function Liaison for Root Zone Management

IANA Functions Program Manager

ICANN President and CEO

Ombudsman

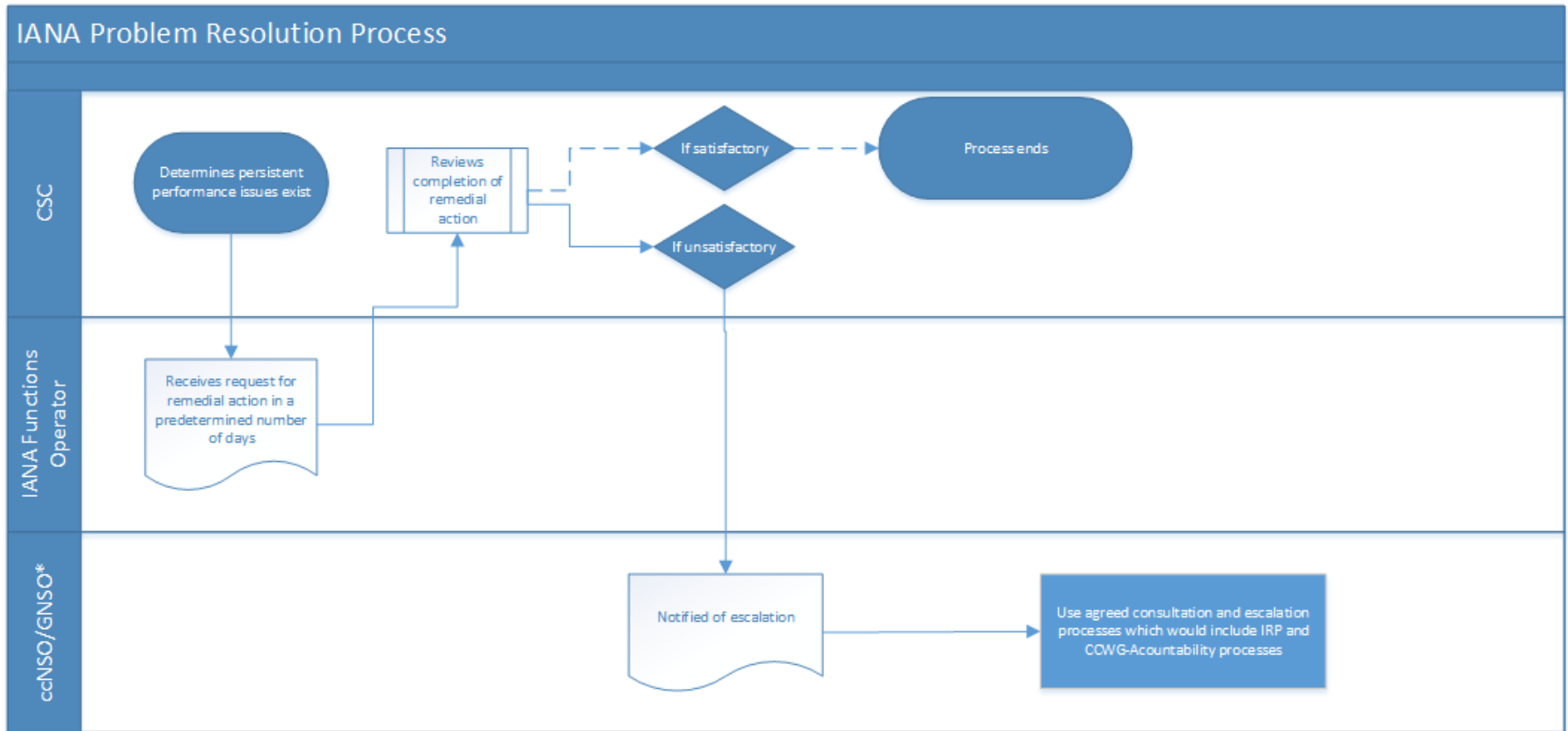
## Proposed Escalation Path (CWG 1367)

IANA Function Liaison for Root Zone Management

IANA Functions Program Manager

Ombudsman

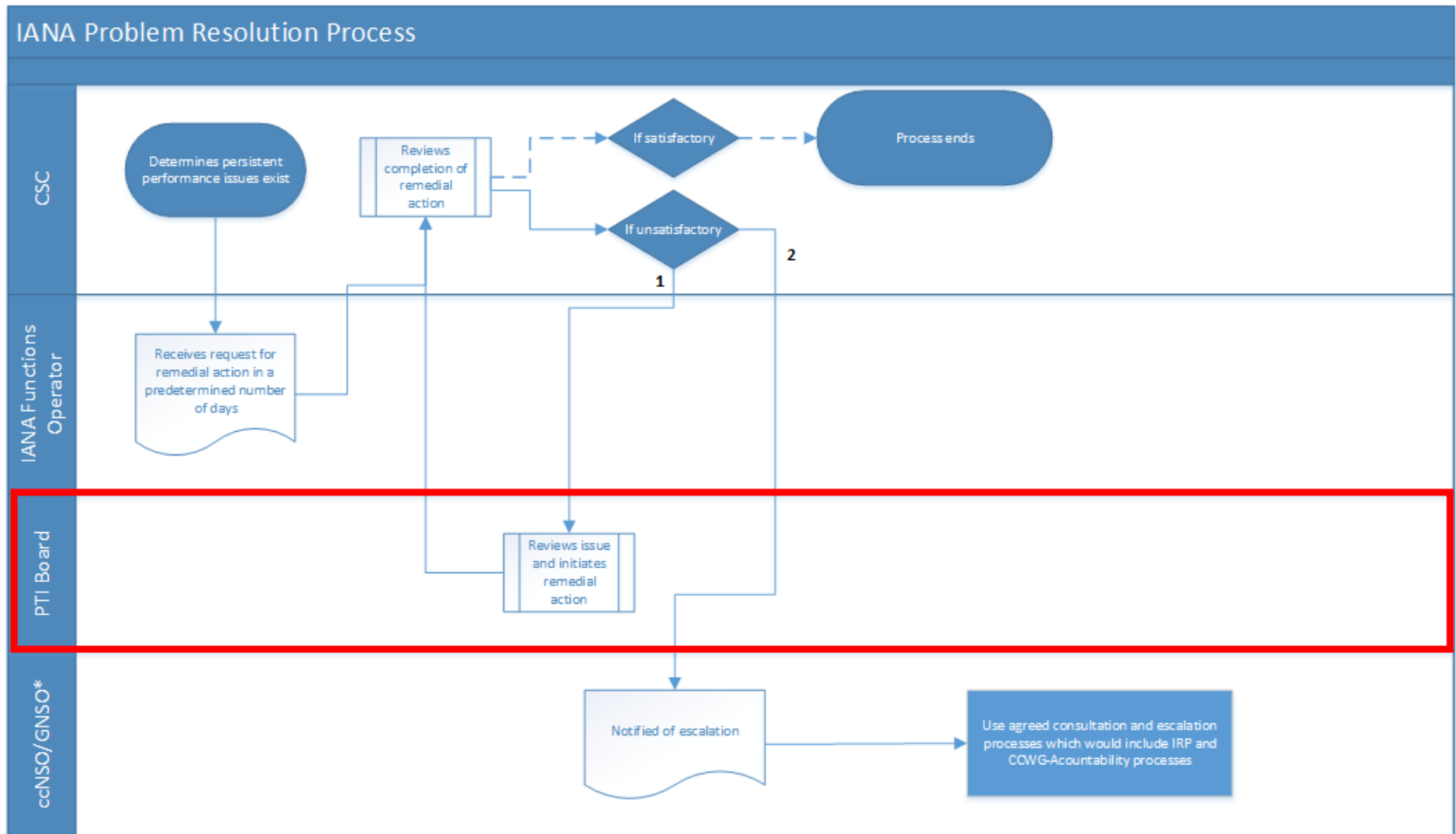
# IANA Problem Resolution Process – Annex J-1 Slide 1



\* The roles of the ccNSO and GNSO in this step should be further investigated to ensure that this is consistent with their missions as well as to identify any actions that may be needed by the SOs to allow for this role.

Note: The IANA Function Review will include provision to consider whether there are any systemic issues that are impacting IANA Naming services, which might then decide to take further action using agreed consultation and escalation mechanisms which would include IRP and COWG-Accountability Work Stream 1 accountability mechanisms.

# IANA Problem Resolution Process – Annex J-1 Slide 3



\* The roles of the ccNSO and GNSO in this step should be further investigated to ensure that this is consistent with their missions as well as to identify any actions that may be needed by the SOs to allow for this role.

Note: The IANA Function Review will include provision to consider whether there are any systemic issues that are impacting IANA Naming services, which might then decide to take further action using agreed consultation and escalation mechanisms which would include IRP and CCWG-Accountability Work Stream 1 accountability mechanisms.

# AOB & Closing Remarks



# Appendix

# List of implementation item requiring input from IOTF

Category	Items	Priority
PTI	Selection of PTI independent Board of Directors	High
PTI	PTI structure	High
CSC	CSC charter	High
RZERC	RZERC charter	High
PTI	PTI governance documents	Medium
PTI	ICANN-PTI Contract	Medium
IANA Escalation Mechanisms	IANA Customer Service Complaint Resolution Process	Low
IANA Escalation Mechanisms	IANA Problem Resolution Process	Low
IANA IPR	TBD	Low

# IOTF Call Decision Log

- **PTI Independent Board of Directors**
  - Initial Selections
    - Jonathan and Lise to serve as interim PTI independent directors assuming there are no issues around conflict and independence (Call #1, 21 March 2016)
  - Ongoing Selections
    - NomCom will be the appointing body for PTI independent directors (Call #1, 21 March 2016)
    - Selection criteria will be provided by direct customers of IANA functions (the CSC) (Call #1, 21 March 2016)
- **PTI Structure**
  - Operations of all 3 functions of Names, Numbers, and Protocol Parameters to move to PTI (Call #2, 25 March 2016)
- **High-level PTI Conflict of Interest & Anonymous Reporting Policies**
  - No objections from IOTF (Call #4, 04 April 2016)
- **Document Review Process & Timeline**
  - Agreement reached (Call #4, 04 April 2016)

# Document Review Process & Timeline

