

Customer Standing Committee (CSC) Meeting 70

19 April 2023 | 18.00-19.00 UTC

Notes and Agenda

- **Action. 01-70-2023: Secretariat to circulate the Findings to the lists.**
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- **Action item 02-70-2023: Schedule table top exercise at next community forum (ICANN79) or 2024 AGM (ICANN81)**
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- **Action item 03-70-2023: CSC to develop formal communication templates. Goal is to discuss first strawman by ICANN78 (Hamburg meeting)**
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- **Action item 04-70-2023: Secretariat to create Google doc of RAP, to be circulated to the CSC before its next meeting (meeting 71).**
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- **Action item 05-70-2023: CSC member or liaison to (self-)nominate as liaison to the second IANA naming Function Review. Appointment agenda item CSC meeting 71.**

1. Welcome & Roll Call

Meeting is quorate

2. Action Items

Action Items		
Action item 01 69 2023	Staff to circulate Findings after approval chair	Completed
Action item 02 68 2022	Staff to include presentation IANA survey on April Agenda	Completed, see item 7
Action item 03 68 2022	Staff to include 2 nd IFR introduction on agenda meeting 70 and circulate procedure	Completed, see item 5

3. Performance IANA Naming Function March 2023

a) *PTI report to CSC March 2023.*

Circulated 6 April 2023. During the month of March, PTI met 100% of the SLA thresholds.

No questions

b) *CSC Findings PTI Performance March 2023.*

Circulated 11 April 2023

No incidents or escalations reported

Findings report was adopted by the members

Action. 01-70-2023: Secretariat to circulate the Findings to the lists.

4. Evaluation Table Top Exercise during ICANN76

Brett introduced evaluation.

Main take aways:

- Useful exercise, even with “soft” scenario. Need to repeat, in one or two years.

Action item 02-70-2023: Schedule table top exercise at next community forum (ICANN79) or 2024 AGM (ICANN81)

- Need for communication templates. Not to replace informal communication, but as complementary tool.
- When to inform customers and appointing organisations of issues, that may lead to invoking the RAP? Customers are informed about issue through monthly report. Maintain this as mechanism, however develop specific standard language. Suggestion to inform the appointing organisations when RAP is invoked.

Action item 03-70-2023: CSC to develop formal communication templates. Goal is to discuss first strawman by ICANN78 (Hamburg meeting)

- Language of Remedial Action Procedure is ambiguous in some sections. Need to be more specific and clearer (tighter IETF type of language) to avoid misunderstandings and ambiguity when needed
- Some procedures included in RAP are looping back (section E and F) Need to be identified and addressed.

Action item 04-70-2023: Secretariat to create Google doc of RAP, to be circulated to the CSC before its next meeting (meeting 71).

5. 2nd IANA Function Review Process – Introduction and expectation from CSC (Jennifer)

ICANN has recently called for expression of interest to serve on 2nd IANA Naming Function Review Team. The CSC is expected to appoint a liaison to the IFRT.

Brief introduction by Jennifer on call for liaison from the CSC to the second IANA Naming Function Review. This process is mandated by the Bylaws. Expectation is that CSC has appointed a liaison by 30 June, but preferably before that date. Liaison role open to both members and liaisons. Expected time commitment, 8 hours per month.

Action item 05-70-2023: CSC member or liaison to (self-)nominate as liaison to the second IANA naming Function Review. Appointment agenda item CSC meeting 71.

6. Update CSC Effectiveness review

The 2nd CSC Effectiveness Review team has submitted its Final Report to the ccNSO and GNSO Councils for their consideration. Both Councils are expected to decide upon the report at their 20 April meeting.

7. Presentation IANA survey

PTI presentation on results engagement survey. Slides are posted

8. Proposed Next Meetings

- Meeting 71 | 17 May 2023, 02.00 UTC: Nomination of Liaison to IFRT.
- Meeting 72 | ICANN77, post Washington DC

9. AOB

No questions or comments

10. Adjourn

Meeting was adjourned at 19.05 UTC