Customer Standing Committee (CSC) Meeting 66
14 December 2022
18.00 -19.00 UTC

Notes and Agenda

• Action 01-66 2022: Brett to express opinion on Findings report online
• Action 02-66 2022: Staff to circulate findings to community
• Action 03-66 2023: Staff to inform CSC on publication of summary report

1. Welcome & Roll Call
Meeting is not quorate: Frederico Neves to chair
Apologies: Holly

2. Action Items

<table>
<thead>
<tr>
<th>Action Items</th>
<th>Details</th>
<th>Status</th>
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<tbody>
<tr>
<td>Action item 01 65 2022</td>
<td>Secretariat to circulate Findings to CSC for approval</td>
<td>completed</td>
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<tr>
<td>Action item 02 65 2022</td>
<td>Secretariat to circulate Findings September and October</td>
<td>completed</td>
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<tr>
<td>Action item 03 65 2022</td>
<td>Staff to schedule Table Top exercise RAP for future meeting</td>
<td>Pending, March meeting (in person)</td>
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<td>Action item 04 65 2022</td>
<td>Staff to forward update to RySG to CSC</td>
<td>Completed</td>
</tr>
<tr>
<td>Action item 05 65 2022</td>
<td>Staff to circulate draft comment 2nd CSC Effectiveness Review to CSC for final approval</td>
<td>Completed</td>
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<tr>
<td>Action item 06 65 2022</td>
<td>Staff to organize session discussing the results of IANA survey March/April meeting</td>
<td>Pending</td>
</tr>
<tr>
<td>Action item 07 65 2022</td>
<td>Amy to check with Marillia if CSC membership subscribed in multiple roles, with respect to survey.</td>
<td>Completed</td>
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All actions complete. Note action items upcoming meetings. Question: Is it already clear how table top exercise would look like? No to be defined with chair, vice-chair and would most likely also involve PTI in preparation process.

3. Performance IANA Naming Function November 2022
   a) PTI report to CSC November 2022.
      Report submitted 3 December 2022: performance is “Excellent”
      No Escalations , 100 % performance

   b) CSC Findings PTI Performance November 2022.
      Draft Findings report proposed on 5 December 2022
      Tentatively all 3 members on the call approved, Brett to approve, then adopted.
• Action 01-66 2022: Brett to express opinion on Findings report online
• Action 02-66 2022: Staff to circulate findings to community
4. Re-confirmation membership Brett Carr as ccNSO appointee on CSC
Brett Carr will change employment. As required per charter of the CSC, the ccNSO Council re-confirmed his role as member. Both his former and new employer support this as well. CSC membership present welcomed the re-confirmation

5. Summary Public comments CSC Effectiveness Review

Brief run through of the comments received to date on Initial Report. Comments were NOT discussed by the review team yet. Summary document to be published shortly

- Action 03-66 2023: Staff to inform CSC on publication of summary report

6. Proposed Next Meetings

- Meeting 67: 18 January 2023, 02.00-03.00 UTC
- Meeting 68: 15 February 2023, 10.00-11.00 UTC (start nomination chair and vice-chair, introduction Table op Exercise Remedial Action Process)
- Meeting 69 (ICANN76): Tentatively Sunday 12 March 2023, Time TBD’ed (chair and vice-chair selection, Table Top Exercise RAP)

7. AOB
NO AOB

8. Adjourn