Action items meeting 57

- **Action 01 57 2022**: Staff to forward the report to community
- **Action 02 57 2022**: Brett to alert the CSC and check whether something they consider relevant from effectiveness point of view.

1. Roll Call
   Meetings is quorate

2. Action Items

<table>
<thead>
<tr>
<th>Action Items</th>
<th>Secretariat to include discussion survey results in agenda February and/or March 2022 meeting</th>
<th>To be included on February agenda</th>
</tr>
</thead>
<tbody>
<tr>
<td>Action item 04 54 2021</td>
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<tr>
<td>Action item 01 56 2021</td>
<td>Request Holly (email 10 January 2022) to include discussion on need to review of the SLAs on regular basis.</td>
<td>Completed see item 6</td>
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All Actions completed

3. Performance IANA Naming Function December 2021
   a) **PTI report to CSC December 2021.**
      100 % - complaint resolved, no comments
   b) **CSC Findings PTI Performance December 2021.**
      Redline version. No questions. Friendly amendment: final sentence should read: The PTI considers the complaint closed. Findings report approved by the members.

4. Update CSC Effectiveness Review
   For Information and discussion

New Metrics: Metric 20 opportunity to discuss and introduce item 5
Plan for public consultation it ot conduct webinar by end of March 2022, to introduce Initial report.
Targeted audience: ccTLD and gTLD registry operators (direct customers IANA Naming Services)
Next call RT (1 February 2022): RT to discuss and outcomes assessment metrics (achieved, not achieved, Not applicable).

5. Need to review SLAs/Thresholds?
   For discussion: At the last meeting there was a presentation on IANA Naming Function SLAs & Threshold. As part of the discussion it was raised that one would expect that the SLAs would be reviewed and asked whether they have been reviewed. Question for discussion: should the CSC and PTI review the set of SLAs & Thresholds? (question has been raised by Holly)
Informative discussion with PTI Board. Questions: Is there a process for review? Is there a role for CSC with respect to generic review? Goal for raising the topic is that idea should not be lost.

Response: Not a bad idea. Mention it to effectiveness team.

**Action 02 57 2022:** Brett to alert the CSC and check whether something they consider relevant from effectiveness point of view.

6. **Next Meetings**
   - Meeting 58, 16 February 2022, 18.00-19.00 UTC (topics discussion survey results, tentative meeting with RT, call for nominations chair and vice-chair)
   - Meeting 59, 16 March 2022, 02.00-03.00 UTC (Chair/Vice-Chair Election)

7. **AOB**

8. **Adjourn**