

The Internet Corporation for Assigned Names and Numbers

3 May 2017

#### TRANSMITTED VIA ELECTRONIC MAIL, FACSIMILE, AND COURIER

Meiyan Qi Beijing Tele-info Network Technology Co., Ltd. (xn--vuq861b) Building 21, 1 Gaolizhang Road, Haidian District Beijing, Beijing 100095 China

Email: legalnotices@teleinfo.cn Fax: +86 10 5884 6931

### **RE: NOTICE OF BREACH OF REGISTRY AGREEMENT**

Dear Meiyan Qi,

Please be advised that as of 3 May 2017, Beijing Tele-info Network Technology Co., Ltd. ("Beijing Tele-info") is in breach of its Registry Agreement with the Internet Corporation for Assigned Names and Numbers ("ICANN") dated 16 September 2014 ("RA"). This breach results from:

1. Beijing Tele-info's failure to timely pay past due fees, as required by Article 6 of the RA.

Please refer to the attachment for details regarding this breach.

In addition, Beijing Tele-info has been deemed noncompliant in the following areas:

1. Beijing Tele-info's failure to provide domain name data in the specified response format, as required by Section 1 of Specification 4 of the RA, the Advisory: Clarifications to the Registry Agreement, and the 2013 Registrar Accreditation Agreement (RAA) regarding applicable Registration Data Directory Service (Whois) Specifications ("Clarifications") and the Additional Whois Information Policy ("AWIP");

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- 2. Beijing Tele-info's failure to provide a link on the primary website for the TLD xn--vuq861b to a webpage designated by ICANN containing Whois policy and educational materials, as required by Section 1.11 of Specification 4 of the RA;
- 3. Beijing Tele-info's failure to publish on its website the DNSSEC Practice Statements (DPS) describing critical security controls and procedures for key material storage, access and usage for its own keys and secure acceptance of registrants' public-key material, as required by Section 1.3 of Specification 6 of the RA; and
- 4. Beijing Tele-info's failure to publish on its website abuse contact details, including a valid email and mailing address and primary contact for handling inquiries related to malicious conduct in the TLD xn--vuq861b, as required by Section 4.1 of Specification 6 of the RA.

# Additional Concerns

During the processing of this matter, ICANN received error messages for certain of Beijing Tele-info's contact information, including both an email address and multiple telephone numbers.

ICANN requests that Beijing Tele-info cure these breaches by 2 June 2017, 30 calendar days from the date of this letter, by taking the following actions:

- 1. Display domain name data in the specified response format, as required by Section 1 of Specification 4 of the RA, Clarifications and AWIP;
- 2. Provide a link on the primary website for the TLD xn--vuq861b to a webpage designated by ICANN containing Whois policy and educational materials;
- 3. Publish on Beijing Tele-info's website its DPS following the format described in RFC 6841;
- 4. Publish on Beijing Tele-info's website its accurate contact details, including a valid email and mailing address as well as a primary contact, for handling inquiries related to malicious conduct in the TLD xn--vuq861b;
- 5. Provide ICANN with corrective and preventative action(s), including implementation date(s), to ensure that
  - a. Beijing Tele-info will timely make payments and respond to ICANN compliance matters; and



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- b. Beijing Tele-info's contacts with ICANN are valid and up to date; and
- 6. Pay all past and currently due fees.

If Beijing Tele-info fails to timely cure the breaches and provide the information requested by 2 June 2017, ICANN may commence the RA termination process.

If you have questions or require assistance, please contact Jennifer Scott at jennifer.scott@icann.org.

Sincerely,

Maguy Serad Vice President Contractual Compliance

Cc: John O. Jeffrey, General Counsel and Secretary



### ATTACHMENT

#### Failure to pay fees

Article 6 of the RA requires registry operators to pay Registry-Level Fees on a quarterly basis within 30 calendar days following the date of the invoice provided by ICANN. Beijing Tele-info owes ICANN past due fees, in breach of Article 6 of the RA. Beijing Tele-info additionally owes currently due fees, due 30 May 2017.

#### Failure to display required Whois format

Section 1 of Specification 4 of the RA requires registry operators to display domain name data in a specified format for Whois query responses. The format of Whois query responses shall contain the minimum elements, and follow a semi-free text format, outlined in Section 1 of Specification 4 of the RA. Additional specifications to the format of Whois query responses are contained in the Clarifications and AWIP. Section 2.2 of the RA requires registry operators to comply with and implement all Consensus Policies, including the AWIP. Beijing Tele-info's failure to display Whois data in the specified format is a breach of Section 1 of Specification 4 of the RA, the Clarifications and AWIP.

#### Failure to provide a link to Whois policy and educational materials on website

Section 1.11 of Specification 4 of the RA requires registry operators to provide a link on the primary website for the TLD (i.e., the website provided to ICANN for publishing on the ICANN website) to a webpage designated by ICANN containing Whois policy and educational materials. Beijing Tele-info's failure to provide a link on the primary website for the TLD xn--vuq861b to a webpage designated by ICANN containing Mhois policy and educational materials. Beijing Tele-info's failure to provide a link on the primary website for the TLD xn--vuq861b to a webpage designated by ICANN containing Whois policy and educational materials is a breach of Section 1.11 of Specification 4 of the RA.

# Failure to publish DNSSEC Practice Statement on website

Section 1.3 of Specification 6 of the RA requires registry operators to, among other things, publish on its website the DNSSEC Practice Statements (DPS) describing critical security controls and procedures for key material storage, access and usage for its own keys and secure acceptance of registrants' public-key material following the format described in RFC 6841. Beijing Tele-info's failure to publish DPS on its website is a breach of Section 1.3 of Specification 6 of the RA.



### Failure to publish abuse contact information on website

Section 4.1 of Specification 6 of the RA requires registry operators to provide to ICANN and publish on its website its accurate contact details including a valid email and mailing address as well as a primary contact for handling inquiries related to malicious conduct in the TLD, and provide ICANN with prompt notice of any changes to such contact details. Beijing Tele-info's failure to publish abuse contact details on its website for TLD xn--vuq861b is a breach of Section 4.1 of Specification 6 of the RA.

#### Chronology:

Date of Notice	Deadline for Response	Details
15-Sep-2016 30-Sep-2016 14-Oct-2016 10-Mar-2017	N/A	ICANN sent detailed customer statements to Beijing Tele- info Network Technology Co., Ltd. regarding past due fees.
23-Mar-2017	30-Mar-2017	ICANN sent 1st compliance notice via email to <u>service@teleinfo.cn</u> . No response received from Registry Operator.
4-Apr-2017	11-Apr-2017	ICANN sent 2nd compliance notice via email to service@teleinfo.cn.
5-Apr-2017	N/A	Email from Registry Operator ( <u>service@teleinfo.cn</u> ) insufficient to demonstrate compliance.
10-Apr-2017	N/A	ICANN called Compliance Contact at +86 10 5884 6999 and at mobile number [NUMBER REDACTED]. No answer and no ability to leave message.
13-Apr-2107	20-Apr-2017	ICANN sent 3rd compliance notice via email to <u>service@teleinfo.cn</u> , <u>zhangli@teleinfo.cn</u> , <u>legalnotices@teleinfo.cn</u> and <u>tyl@teleinfo.cn</u> .
13-Apr-2017	N/A	ICANN sent 3rd compliance notice via fax to +86 10 5884 6931. Fax successful.
17-Apr-2017	N/A	ICANN called Compliance Contact at +86 10 5884 6999 and at mobile number [NUMBER REDACTED]. No answer and no ability to leave message. ICANN called Primary Contact at mobile number [NUMBER REDACTED] and provided complaint details.



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Date of Notice	Deadline for Response	Details
20-Apr-2017	N/A	Email from Registry Operator (tyl@teleinfo.cn) insufficient to demonstrate compliance.
24-Apr-2017	N/A	Email from Registry Operator (tyl@teleinfo.cn) insufficient to demonstrate compliance.
2-May-2017	N/A	Email from Registry Operator ( <u>tyl@teleinfo.cn</u> ) insufficient to demonstrate compliance.
2-May-2017	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
3-May-2017	N/A	To date, the Registry Operator has not responded to ICANN with the requested information or made payment and the issue remains unresolved.