



The Internet Corporation for Assigned Names and Numbers

25 April 2017

TRANSMITTED VIA ELECTRONIC MAIL, FACSIMILE, AND COURIER

Furqan Khan
Experinom Inc. (IANA #1332)
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Canada

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Fax: + 1 206 338 6140

RE: NOTICE OF BREACH OF REGISTRAR ACCREDITATION AGREEMENT

Dear Furqan Khan,

Please be advised that as of 25 April 2017, Experinom Inc. (“Experinom”) is in breach of its 2013 Registrar Accreditation Agreement (“RAA”) with the Internet Corporation for Assigned Names and Numbers (“ICANN”) dated 25 October 2016 (“RAA”). This breach results from:

1. Experinom’s failure to timely pay past due accreditation fees, as required by Section 3.9 of the RAA.

Please refer to the attachment for details regarding this breach.

In addition, Experinom has been deemed noncompliant in the following areas:

1. Experinom’s failure to provide domain name data in the specified response format, as required by Section 1.4 of the Registration Data Directory Service (Whois) Specification of the RAA (“Whois Specification”) and the Advisory: Clarifications to the Registry Agreement, and the 2013 Registrar Accreditation Agreement (RAA) regarding applicable Registration Data Directory Service (Whois) Specifications (“Clarifications”);

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2. Experinom's failure to clearly display on Experinom's website, and include a link in its registration agreement to, its renewal fees, post-expiration renewal fees (if different) and redemption/restore fees, as required by Section 4.1 of the Expired Registration Recovery Policy ("ERRP");
3. Experinom's failure to display the correct ICANN logo on Experinom's website, as required by the Logo License Specification of the RAA; and
4. Experinom's failure to provide maintain accurate and current information as specified in the Registrar Information Specification ("RIS"), as required by Section 3.17 of the RAA.

ICANN requests that Experinom cure these breaches by 16 May 2017, 21 days from the date of this letter, by taking the following actions:

1. Display domain name data in the specified response format, as required by Section 1.4 of the Whois Specification and the Clarifications;
2. Clearly display renewal fees, post-expiration renewal fees (if different) and redemption/restore fees on Experinom's website and provide a link to the renewal fees, post-expiration renewal fees (if different) and redemption/restore fees in Experinom's registration agreement;
3. Display the correct ICANN logo on Experinom's website in accordance with the Logo License Specification of the RAA, or remove the ICANN logo from Experinom's website;
4. Provide ICANN with a completed RIS form, including accurate and current information, the required supporting documentation and the location of any applicable information published on Experinom's website, as required by Section 3.17 of the RAA;
5. Provide ICANN with corrective and preventative action(s), including implementation date(s), to ensure that Experinom will timely make payments and respond to ICANN compliance matters; and
6. Pay all past and currently due accreditation fees.



Furqan Khan
Experinom Inc.

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If Experinom fails to timely cure the breaches and provide the information requested by 16 May 2017, ICANN may commence the RAA termination process.

If you have questions or require assistance, please contact Jennifer Scott at jennifer.scott@icann.org.

Sincerely,

A handwritten signature in blue ink, appearing to read "M Serad", is written in a cursive style.

Maguy Serad
Vice President
Contractual Compliance

Cc: John O. Jeffrey, General Counsel and Secretary



ATTACHMENT

Failure to pay accreditation fees

Section 3.9 of the RAA requires registrars to timely pay accreditation fees to ICANN, consisting of yearly and variable fees. Experinom owes ICANN past due accreditation fees, in breach of Section 3.9 of the RAA. Experinom additionally owes currently due accreditation fees, due 15 May 2017.

Failure to display required Whois format

Section 1.4 of the Whois Specification of the RAA requires registrars to display domain name data in a specified format for Whois query responses. The format of responses shall contain all the elements and follow a semi-free text format outlined in Section 1.4 of the Whois Specification. Additional specifications to the format of Whois query responses are contained in the Clarifications. Experinom's failure to display Whois data in the specified format is a breach of Section 1.4 of the Whois Specification of the RAA and the Clarifications.

Failure to clearly display renewal fees, post-expiration renewal fees (if different) and redemption/restore fees on registrar's website and in registration agreement

Section 4.1 of the ERRP requires registrars to make their renewal fees, post-expiration renewal fees (if different) and redemption/restore fees reasonably available to Registered Name Holders (RNHs) and prospective RNHs at the time of registration of a gTLD name. At a minimum, these fees must be clearly displayed on the registrar's website and a link to these fees must be included in the registrar's registration agreement. Experinom's failure to provide a link in its registration agreement or clearly display these fees on its website is a breach of Section 4.1 of the ERRP.

Failure to display correct ICANN-Accredited Registrar logo

The Logo License Specification of the RAA requires registrars, if displaying the ICANN-Accredited Registrar logo, to use the logo displayed in the specification. Experinom's use of a modified version of the ICANN-Accredited Registrar logo is a breach of the Logo License Specification of the RAA.

Failure to provide and maintain required information

Section 3.17 of the RAA requires registrars to maintain and provide to ICANN the information specified in the RIS. Experinom's failure to provide to ICANN maintain accurate and current information, including the required documentation, as specified in the RIS, is a breach of Section 3.17 of the RAA.

Chronology:

Date of Notice	Deadline for Response	Details
14-Sep-2016 29-Sep-2016 13-Oct-2016 10-Mar-2017	N/A	ICANN sent detailed customer statements to Experinom Inc. regarding past due accreditation fees.
24-Mar-2017	31-Mar-2017	ICANN sent 1st compliance notice via email to furqan@nusoft.net and nadeem@nusoft.net . No response received from Registrar.
3-Apr-2017	10-Apr-2017	ICANN sent 2nd compliance notice via email to furqan@nusoft.net and nadeem@nusoft.net .
6-Apr-2017	N/A	ICANN called Primary Contact at +1 416 750 9990 and provided Primary Contact with complaint details.
7-Apr-2017	N/A	Email from Registrar (furqan@nusoft.net) insufficient to demonstrate compliance.
12-Apr-2017	19-Apr-2017	ICANN sent 3rd compliance notice via email to furqan@nusoft.net and nadeem@nusoft.net .
12-Apr-2017	N/A	ICANN sent 3rd compliance notice via fax to +1 206 338 6140. Fax successful.
12-Apr-2017	N/A	Emails from Registrar (furqan@nusoft.net) insufficient to demonstrate compliance.
13-Apr-2017	19-Apr-2017	ICANN sent follow-up compliance notice via email to furqan@nusoft.net and nadeem@nusoft.net .
13-Apr-2017	N/A	ICANN called Primary Contact at +1 416 750 9990. ICANN left voicemail with complaint details. ICANN called Primary Contact at mobile number [NUMBER REDACTED]. ICANN left voicemail with complaint details.
17-Apr-2017	N/A	Email from Registrar (furqan@nusoft.net) insufficient to demonstrate compliance.
18-Apr-2017	19-Apr-2017	ICANN sent follow-up compliance notice via email to furqan@nusoft.net and nadeem@nusoft.net .
19-Apr-2017	N/A	Email from Registrar (furqan@nusoft.net) insufficient to demonstrate compliance.
24-Apr-2017	N/A	Email from Registrar (furqan@nusoft.net) insufficient to demonstrate compliance.



Date of Notice	Deadline for Response	Details
24-Apr-2017	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
25-Apr-2017	N/A	To date, the Registrar has not responded to ICANN with the requested information or made payment and the issue remains unresolved.