

The Internet Corporation for Assigned Names and Numbers

21 April 2017

TRANSMITTED VIA ELECTRONIC MAIL, FACSIMILE, AND COURIER

Myungsoo Lee Megazone Corp., dba HOSTING.KR (IANA #1489) 7F GALA Building Nonhyeon-ro, 85-gil Gangnam-gu Seoul Korea (South)

Email: ms.lee@hosting.kr Fax: +82 2 6919 2040

RE: NOTICE OF BREACH OF REGISTRAR ACCREDITATION AGREEMENT

Dear Myungsoo Lee,

Please be advised that as of 21 April 2017, Megazone Corp., dba HOSTING.KR ("Megazone") is in breach of its Registrar Accreditation Agreement ("RAA") with the Internet Corporation for Assigned Names and Numbers ("ICANN") dated 1 September 2014 ("RAA"). This breach results from:

- 1. Megazone's failure to timely respond to ICANN's Contractual Compliance Audit Program ("Audit") notices, specifically:
 - a. Failure to provide documents and information, as required by Section 3.15 of the RAA; and
 - b. Failure to maintain and make available to ICANN registration data and records available upon request by ICANN, as required by Section 3.4.2 and 3.4.3 of the RAA.

Please refer to the attachment for details regarding these breaches.

In addition, Megazone has been deemed noncompliant in the following areas:

Singapore

USA



- 1. Megazone's failure to escrow gTLD registration data, as required by Section 3.6 of the RAA;
- 2. Megazone's failure to clearly display on Megazone's website, and include a link in its registration agreement to, its renewal fees, post-expiration renewal fees (if different) and redemption/restore fees, as required by Section 4.1 of the Expired Registration Recovery Policy ("ERRP"); and
- 3. Megazone's failure to timely pay past due accreditation fees, as required by Section 3.9 of the RAA.

ICANN requests that Megazone cure these breaches by 12 May 2017, 21 days from the date of this letter, by taking the following actions:

- 1. Complete the Audit Remediation Phase by:
 - a. Emailing the outstanding documentation identified in the audit report to complianceaudit@icann.org; or
 - Emailing <u>complianceaudit@icann.org</u> to receive your registrar's login credentials for the ICANN Compliance Site ("Site") and uploading the outstanding documents identified in the audit report to the Site;
- 2. Deposit gTLD registration data on a weekly basis to an approved escrow agent and ensure that the deposits meet the required specifications;
- 3. Clearly display renewal fees, post-expiration renewal fees (if different) and redemption/restore fees on Megazone's website and provide a link to the renewal fees, post-expiration renewal fees (if different) and redemption/restore fees in Megazone's registration agreement;
- 4. Provide ICANN with corrective and preventative action(s), including implementation date(s), to ensure that Megazone will timely respond to ICANN compliance matters; and
- 5. Pay all past and currently due accreditation fees.

If Megazone fails to timely cure the breaches and provide the information requested by 12 May 2017, ICANN may commence the RAA termination process.



If you have questions or require assistance, please contact Jennifer Scott at jennifer.scott@icann.org.

Sincerely,

Maguy Serad Vice President

Contractual Compliance

Cc: John O. Jeffrey, General Counsel and Secretary



ATTACHMENT

Failure to provide documents and information for audit

Section 3.15 of the RAA requires Megazone, as part of any reasonable contractual compliance audit, to timely provide the documents and information known by Megazone, necessary to demonstrate compliance with the terms of the RAA. As detailed in the chronology below, ICANN sent Megazone multiple notices regarding the requirements of ICANN's Audit Program. Megazone's failure to respond and provide the requested documents and information in response to the audit is a breach of Section 3.15 of the RAA.

<u>Failure to retain registered name holder and registration data and failure to make such data available</u> for inspection and copying

Sections 3.4.2 and 3.4.3 of the RAA requires registrars to maintain registered name holder (RNH) and registration data, and to make those records available to ICANN upon reasonable notice. Megazone's failure to provide the requested registration records and data related to the audit notices detailed in the chronology below is a breach of Sections 3.4.2 and 3.4.3 of the RAA.

Failure to escrow gTLD registration data

Section 3.6 of the RAA requires registrars to submit an electronic copy of the data described in Sections 3.4.1.2 through 3.4.1.5 of the RAA to ICANN, or at the registrar's expense, to a reputable escrow agent mutually approved by the registrar and ICANN. Registrars shall submit the data on a schedule, under the terms, and in a format specified by ICANN. Megazone's failure to deposit gTLD registration data with an approve escrow agent under the required schedule and terms is a breach of Section 3.6 of the RAA.

Failure to clearly display renewal fees, post-expiration renewal fees (if different) and redemption/restore fees on registrar's website and in registration agreement

Section 4.1 of the ERRP requires registrars to make their renewal fees, post-expiration renewal fees (if different) and redemption/restore fees reasonably available to RNHs and prospective RNHs at the time of registration of a gTLD name. At a minimum, these fees must be clearly displayed on the registrar's website and a link to these fees must be included in the registrar's registration agreement. Megazone's failure to provide a link in its registration agreement or clearly display these fees on its website is a breach of Section 4.1 of the ERRP.



Failure to pay accreditation fees

Section 3.9 of the RAA requires registrars to timely pay accreditation fees to ICANN, consisting of yearly and variable fees. Megazone owes ICANN past due accreditation fees, in breach of Section 3.9 of the RAA. Megazone additionally owes currently due accreditation fees, due 15 May 2017.

Chronology:

Date of Notice	Deadline for Response	Details
17-Jan-2017	6-Feb-2017	ICANN sent 1st compliance notice via email to ms.lee@hosting.kr. No response received from Registrar.
7-Feb-2017	14-Feb-2017	ICANN sent 2nd compliance notice via email to ms.lee@hosting.kr.
10-Feb-2017	N/A	Email from Registrar (<u>ms.lee@hosting.kr</u>) insufficient to demonstrate compliance.
15-Feb-2017	21-Feb-2017	ICANN sent 3rd compliance notice via email to ms.lee@hosting.kr.
15-Feb-2017	N/A	ICANN called Primary Contact at +82 2 2109 2521 and at mobile number [NUMBER REDACTED]. No answer and no ability to leave a voicemail.
20-Feb-2017	N/A	Email from Registrar (ms.lee@hosting.kr) insufficient to demonstrate compliance.
20-Feb-2017	N/A	ICANN sent follow-up compliance notice via email to ms.lee@hosting.kr to confirm receipt.
20-Mar-2017	3-Apr-2017	ICANN sent follow-up compliance notice via email to ms.lee@hosting.kr.
30-Mar-2017	3-Apr-2017	ICANN sent follow up compliance notice via email to ms.lee@hosting.kr.
31-Mar-2017	N/A	Email from Registrar (<u>ms.lee@hosting.kr</u>) insufficient to demonstrate compliance.
31-Mar-2017	N/A	ICANN sent follow-up compliance notice via email to ms.lee@hosting.kr to confirm receipt.
10-Apr-2017	13-Apr-2017	ICANN sent follow-up compliance notice via email to ms.lee@hosting.kr.
18-Apr-2017	N/A	ICANN called Primary Contact at +82 2 2109 2521 and provided Primary Contact with complaint details.



Date of Notice	Deadline for Response	Details
18-Apr-2017	N/A	Email from Registrar (<u>ms.lee@hosting.kr</u>) insufficient to demonstrate compliance.
18-Apr-2017	N/A	ICANN sent follow-up compliance notice via email to ms.lee@hosting.kr.
19-Apr-2017	N/A	Email from Registrar (<u>ms.lee@hosting.kr</u>) insufficient to demonstrate compliance.
20-Apr-2017	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
21-Apr-2017	N/A	To date, the Registrar has not responded to ICANN with the requested information and documentation and the issue remains unresolved.