26 June 2026

TRANSMITTED VIA ELECTRONIC MAIL AND COURIER

RE: NOTICE OF BREACH OF REGISTRAR ACCREDITATION AGREEMENT

[REDACTED]
Fewmoretaps OU d/b/a Trustname.com (IANA#4318)
[REDACTED]

[REDACTED]

Emails: [REDACTED], [REDACTED], and [REDACTED]

Dear [REDACTED]:

Please be advised that as of 26 June 2026, Fewmoretaps OU d/b/a Trustname.com ("Trustname.com" or "Registrar") is in breach of its 2013 Registrar Accreditation Agreement with the Internet Corporation for Assigned Names and Numbers ("ICANN") dated 12 January 2024 ("RAA"). This breach results from:

1. Trustname.com's failure to take prompt and appropriate mitigation action(s) that are reasonably necessary to stop, or otherwise disrupt, Registered Names from being used for Domain Name System ("DNS") Abuse, as required by Section 3.18.2 of the RAA.

2. Trustname.com's failure to take reasonable and prompt steps to investigate and appropriately respond to abuse reports, as required by Section 3.18.1 of the RAA.

Please refer to the attachment for details regarding this Notice of Breach.

Additional Concerns
Trustname.com continues to exhibit conduct that is not compliant when handling reports of abuse, just as it did when ICANN issued the Notice of Breach against the Registrar on 10 June 2026. That Notice of Breach must be cured by 1 July 2026, including through the

implementation of effective measures to fully enable Trustname.com to appropriately and promptly receive, assess, and act on reports of abuse in the terms prescribed by Section 3.18 of the RAA.

ICANN requests that Trustname.com cure this 26 June 2026 Notice of Breach by 17 July 2026, 21 days from the date of this letter, by providing the following regarding the compliance case number 01617963:

1. For each domain name, both before and after having been contacted by ICANN Contractual Compliance, a list of all steps the Registrar took to reasonably investigate and reach a determination regarding the use of the reported domain names for DNS Abuse. The explanation must be supported by evidence identifying the dates on which each step was taken and demonstrating that each action was taken promptly and reasonably considering the specific circumstances applicable to each report.

2. Details on how and when each item of evidence submitted by the reporting party for each domain name was reviewed, including, but not limited to, the reported Uniform Resource Locators ("URLs"), the names of the financial institutions and governmental agency allegedly being impersonated, and the screenshots depicting the fraudulent login pages.

3. A detailed explanation demonstrating that Trustname.com's decision to notify each Registered Name Holder ("RNH") and provide each RNH with time to review and act was reasonable and necessary considering the specific circumstances applicable to each report and domain name.

4. A detailed explanation demonstrating that Trustname.com's decision to delay mitigation of DNS Abuse for each domain name until ICANN Contractual Compliance contacted Trustname.com was reasonable and necessary considering the specific circumstances applicable to each report.

5. All records related to the investigations of and responses to the abuse reports concerning each domain name.

If Trustname.com fails to timely cure the violations explained in this Notice of Breach and provide the information requested by 17 July 2026, ICANN may commence the RAA termination process.

If you have questions or require assistance, please contact Leticia Castillo ([REDACTED]).

Sincerely,

[SIGNATURE REDACTED]

Jamie Hedlund
Senior Vice President, Global Government Engagement and Contractual Compliance
Cc: John O. Jeffrey, General Counsel and Secretary

ATTACHMENT

Failure to take prompt and appropriate mitigation action(s) that are reasonably necessary to stop, or otherwise disrupt, the Registered Name from being used for DNS Abuse
Section 3.18.2 of the RAA requires Trustname.com to promptly take appropriate mitigation actions when it has actionable evidence that a domain name under its sponsorship is being used for DNS Abuse. These actions must be reasonably necessary to stop or disrupt the use of the domain name for DNS Abuse.

In the abuse reports relating to the compliance case referenced in the chronology below, the reporting party provided what appears to be sufficient evidence to reasonably conclude that the domain names were used for DNS Abuse, including through the impersonation of websites associated with financial institutions and a governmental agency responsible for processing income tax returns. ICANN notes that the domain names were suspended after ICANN Contractual Compliance contacted the Registrar regarding its investigation of the case, several weeks after the initial reports had been submitted. These actions were not prompt. The Registrar confirmed to ICANN that the actions had not been prompt and indicated that additional measures had been implemented between 16 June 2026 and 22 June 2026 to prevent the noncompliance from recurring. However, it remains unclear how these new measures differ from those the Registrar previously indicated had already been implemented. Further instances of noncompliance occurred in the months following the reported remediation, and ICANN continues to receive new complaints and information indicating the lack of compliant processes persisted. This is a pattern that was previously highlighted in the 10 June 2026 Notice of Breach and appears to have continued through the date of this Notice of Breach.

Failure to take reasonable and prompt steps to investigate and respond to reports of abuse and to maintain and provide to ICANN records related to abuse reports.
Section 3.18.1 of the RAA requires Trustname.com to take reasonable and prompt steps to investigate and appropriately respond to reports of abuse. Trustname.com failed to take such steps and instead dismissed abuse reports for various reasons, including, but not limited to, by requesting the reporting party to provide evidence already provided in the original reports. This conduct does not comply with the requirements of Section 3.18.1 of the RAA.

CHRONOLOGY

In the compliance case detailed in the chronology below, ICANN notified Trustname.com of the violations, including the relevant ICANN policies, agreements and processes.

Each communication requested the evidence, information and actions needed from Trustname.com to demonstrate compliance. Each subsequent communication to the compliance notifications constituted an additional attempt by ICANN to obtain evidence of compliance from the Registrar. The telephone call details below describe further attempts from ICANN to communicate to the Registrar the details of the case, and to make an ICANN Contractual Compliance staff member available to address any questions in order to assist Trustname.com in becoming compliant. All efforts were unsuccessful.

Chronology (Case #01617963):

Date of Notice	Deadline for Response	Details
18-Jun-2026	25-Jun-2026	Due to the detected violations addressed in a prior remediation plan, ICANN sent an escalated notice via email to [REDACTED] and [REDACTED].
18-Jun-2026	25-Jun-2026	ICANN sent an escalated notice via portal post.

Date of Notice	Deadline for Response	Details
23-Jun-2026	N/A	ICANN called Primary Contact at [REDACTED] and provided the Registrar's representative with the details of the complaint.
24-Jun-2026	N/A	Response from the Registrar ([REDACTED]) that confirmed the noncompliance and failed to provide adequate remedial measures to demonstrate that compliance would be maintained on an ongoing basis.
25-Jun-2026	N/A	ICANN conducted compliance checks to determine other areas of noncompliance.
26-Jun-2026	N/A	ICANN confirmed the Registrar’s noncompliance with the RAA.