



1 April 2026

TRANSMITTED VIA ELECTRONIC MAIL AND COURIER

RE: NOTICE OF TERMINATION OF REGISTRAR ACCREDITATION AGREEMENT

[REDACTED]
NEUDOMAIN LLC (IANA#1254)
[REDACTED]

Email: [REDACTED]

Dear [REDACTED],

Please be advised that as of 1 April 2026, NEUDOMAIN, LLC's ("NEUDOMAIN" or "Registrar") 2013 Registrar Accreditation Agreement with the Internet Corporation for Assigned Names and Numbers ("ICANN") dated 11 July 2021 ("RAA") is terminated pursuant to Section 5.5.4 of the RAA. The termination shall become effective 17 April 2026, 16 calendar days from the date of this notice.

The termination is due to NEUDOMAIN's failure to timely cure the breach by 04 March 2026 as set forth in ICANN's notice of breach of RAA dated 11 February 2026. As of 1 April 2026, the following breach remains:

1. NEUDOMAIN's failure to pay due accreditation fees, in violation of Section 3.9 of the RAA.

Additionally, NEUDOMAIN has failed to:

2. Provide the remediation measures, including implementation dates, that NEUDOMAIN will take to ensure that contractual obligations related to Section 3.9 of the RAA will be timely met, as well as responses to ICANN's requests related to contractual obligations.

Please see the chronology below for additional details.

ICANN Logo License

NEUDOMAIN is further advised that the logo license granted in the Logo License Specification to the RAA is revoked as of 17 April 2026. Please remove all ICANN trademarks, name and



logo from NEUDOMAIN's website and business materials that have been licensed to NEUDOMAIN under the terms of that Specification by 17 April 2026.

Domain Name Transition Process

ICANN developed the [De-Accredited Registrar Transition Procedure](#) ("Procedure") for managing transition of gTLD domain name registrations upon termination of a registrar's RAA. Because NEUDOMAIN does not currently sponsor any gTLD domain name registrations, the Procedure does not apply to the Registrar's RAA termination.

ICANN reserves all its rights under the RAA. Please note the rights and obligations required to have effect after the expiration of the RAA, including but not limited to Sections 3.4 Retention of Registered Name Holder and Registration Data, 3.9 Accreditation Fees, 5.8 Resolution of Disputes Under this Agreement, and 5.9 Limitations on Monetary Remedies for Violations of this Agreement.

NEUDOMAIN has past due accreditation fees. NEUDOMAIN must immediately submit payment to ICANN Accounting. Additionally, NEUDOMAIN will be invoiced for the remainder of the yearly accreditation fees owed to ICANN through 09 July 2026, and any variable fees corresponding to transactions reported through the termination effective date. All these fees are required to be paid to ICANN pursuant to Section 3.9 of the RAA.

If you have questions or require assistance, please contact Jonathan Denison at [REDACTED].

Sincerely,

[SIGNATURE REDACTED]

Jamie Hedlund
Senior Vice President, Global Government Engagement and Contractual Compliance

Cc: John O. Jeffrey, General Counsel and Secretary

CHRONOLOGY

In the compliance case detailed in the chronology below, ICANN notified NEUDOMAIN of the violations, including the relevant ICANN policies, agreements and processes.

Each communication requested the evidence, information and actions needed from NEUDOMAIN to become compliant. Each subsequent communication to the compliance notifications constituted an additional attempt by ICANN to obtain evidence of compliance from NEUDOMAIN. The telephone call details below describe further attempts from ICANN to communicate the details of the cases, and to make an ICANN Contractual Compliance staff member available to address any questions in order to assist NEUDOMAIN in becoming compliant. All efforts were unsuccessful.

Chronology (Case#01364427):

Date of Notice	Deadline for Response	Details
19-Sep-2024	26-Sep-2024	ICANN sent 1st compliance notice via email to [REDACTED], [REDACTED], [REDACTED], [REDACTED], [REDACTED], [REDACTED], and [REDACTED]. No response received from the registrars.
11-Oct-2024	18-Oct-2024	ICANN sent 2nd compliance notice via email to [REDACTED], [REDACTED], [REDACTED], [REDACTED], [REDACTED], [REDACTED], and [REDACTED]. No response received from the registrars.
28-Oct-2024	N/A	ICANN called Primary/Compliance/Legal Contact for all registrars at [REDACTED] and left a voicemail with compliance case details.
22-Nov-2024	29-Nov-2024	ICANN sent 3rd compliance notice via email to [REDACTED], [REDACTED], [REDACTED], [REDACTED], [REDACTED], [REDACTED], [REDACTED], [REDACTED],

		[REDACTED], [REDACTED], [REDACTED], [REDACTED], [REDACTED], and [REDACTED]. No response received from the registrars.
2-Dec-2024	N/A	ICANN called Primary/Compliance/Legal Contact for all registrars at [REDACTED]. No answer and no ability to leave a voicemail.
11-Feb-2026	N/A	ICANN conducted compliance check to identify other areas of noncompliance.
11-Feb-2026	N/A	To date, the Registrar has not taken the necessary action to become compliant with its RAA obligations.
11-Feb-2026	04-Mar-2026	ICANN issued Notice of Breach to the Registrar. The Notice of Breach was sent via email to [REDACTED], [REDACTED], [REDACTED], [REDACTED], [REDACTED], [REDACTED], [REDACTED], [REDACTED], [REDACTED], and [REDACTED].
11-Feb-2026	N/A	ICANN sent Notice of Breach via courier to Registrar Primary Contact postal address. Undeliverable.
25-Feb-2026	04-Mar-2026	ICANN sent reminder notice via email to [REDACTED], [REDACTED], [REDACTED], [REDACTED], [REDACTED], [REDACTED], [REDACTED], [REDACTED], [REDACTED], and [REDACTED] No response received from the Registrars.

01-Apr-2026	N/A	To date, the Registrars have not responded to ICANN with the requested information and documentation and the Registrars have not cured Notices of Breach.
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