

29 June 2022

TRANSMITTED VIA ELECTRONIC MAIL AND COURIER

RE: NOTICE OF TERMINATION OF REGISTRAR ACCREDITATION AGREEMENT

[REDACTED] Innovadeus Pvt. Ltd. (IANA# 3812) [REDACTED]

Emails: [REDACTED] and [REDACTED]

Dear [REDACTED]:

Please be advised that, as of 29 June 2022, Innovadeus Pvt. Ltd.'s ("Innovadeus" or "Registrar") 2013 Registrar Accreditation Agreement with the Internet Corporation for Assigned Names and Numbers ("ICANN") dated 17 May 2018 ("RAA") is terminated pursuant to Section 5.5.4 of the RAA. The termination shall become effective 15 July 2022,16 calendar days from the date of this Termination Notice pursuant to the terms of the RAA.

The termination is due to Innovadeus's failure to timely cure the breaches by 26 May 2022 as set forth in ICANN's Notice of Breach of RAA dated 5 May 2022. As of 29 June 2022, the following breaches remain:

1. Innovadeus's failure to timely pay past due accreditation fees, as required by Section 3.9 of the RAA.

Additionally, Innovadeus has failed to:

- 2. Publish on its website(s) and/or provide a link on its website to the Registrants' Benefits and Responsibilities Specification, as required by Section 3.7.10 of the RAA.
- 3. Include a link in its registration agreement to its renewal fees, post-expiration renewal fees (if different) and redemption/restore fees, as required by Section 4.1 of the Expired Registration Recovery Policy ("ERRP").
- 4. Provide in its registration agreement a description of the methods used to deliver preand post-expiration notifications, as required by Section 4.2 of the ERRP.

Please see the chronology below for additional details.



Domain Name Transition Process

To protect domain name registrants, ICANN will follow the <u>De-Accredited Registrar Transition</u> <u>Procedure</u> in order to transition the domain names currently managed by Innovadeus to a qualified ICANN-accredited registrar.

ICANN Logo License

Innovadeus is further advised that the logo license granted in the Logo License Specification to the RAA is revoked as of 15 July 2022. Please remove all ICANN trademarks, name, and logo from Innovadeus's website and business materials that have been licensed to Innovadeus under the terms of that Specification by 15 July 2022.

ICANN reserves all of its rights under the RAA. Please note the rights and obligations required to continue in effect after the expiration of the RAA, including but not limited to: Sections 3.4 Retention of Registered Name Holder and Registration Data; 3.9 Accreditation Fees; 5.8 Resolution of Disputes Under this Agreement; and 5.9 Limitations on Monetary Remedies for Violations of this Agreement.

Innovadeus has past due accreditation fees. Please immediately submit payment to ICANN Accounting.

If you have questions or require assistance, please contact Leticia Castillo at [REDACTED].

Sincerely,

[SIGNATURE REDACTED]

Jamie Hedlund

Senior Vice President, Contractual Compliance & U.S. Government Engagement

Cc: John O. Jeffrey, General Counsel and Secretary



CHRONOLOGY OF COMPLIANCE NOTICES IN THE 5 MAY 2022 BREACH NOTICE THAT REMAINS UNCURED

In the 1st, 2nd and 3rd compliance notices detailed in the chronology below, ICANN notified Innovadeus of the violations associated with the case, including the relevant ICANN agreement. All telephone call details below described further attempts from ICANN to communicate to the Registrar the details of the case and to make an ICANN Contractual Compliance staff member available to address any questions in order to assist Innovadeus in becoming compliant. All these attempts were unsuccessful. The Registrar did not cure the Notice of Breach.

Chronology (Case #01050805):

Date of Notice	Deadline for Response	Details
24-Nov-2020 8-Dec-2020 21-Dec-2020	N/A	ICANN sent detailed customer statements to Innovadeus Pvt. Ltd. regarding past due fees.
12-Jan-2021	N/A	Innovadeus Pvt. Ltd.'s past due fees were referred to ICANN Contractual Compliance.
17-Jun-2021	24-Jun-2021	ICANN sent 1st compliance notice via email to [EMAIL REDACTED] and [EMAIL REDACTED]. No response received from the Registrar.
30-Jun-2021	7-Jul-2021	ICANN sent 2nd compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED] and [EMAIL REDACTED]. No response received from the Registrar.
1-Jul-2021	N/A	ICANN called Compliance and Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Registrar Representative at [TELEPHONE REDACTED] and provided Registrar Representative with complaint details.
27-Jul-2021	3-Aug-2021	ICANN sent 3rd compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED] and [EMAIL REDACTED].
27-Jul-2021	3-Aug-2021	ICANN re-sent 3rd compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED] and [EMAIL REDACTED].
28-Jul-2021	N/A	ICANN called Compliance and Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Registrar Representative at [TELEPHONE REDACTED] and provided Registrar Representative with complaint details.
28-Jul-2021	N/A	Email from the Registrar ([EMAIL REDACTED]) insufficient to demonstrate compliance.



Date of Notice	Deadline for Response	Details
26-Aug-2021	N/A	Email from the Registrar ([EMAIL REDACTED]) insufficient to demonstrate compliance.
26-Aug-2021	2-Sep-2021	ICANN sent follow-up compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED] and [EMAIL REDACTED]. No response received from the Registrar.
29-Apr-2022	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
5-May-2022	26-May-2022	ICANN issued a Notice of Breach to the Registrar. No response received from the Registrar.
23-May-2022	26-May-2022	ICANN sent reminder notice via email to [EMAIL REDACTED], [EMAIL REDACTED] and [EMAIL REDACTED]. No response received from the Registrar.
29-Jun-2022	N/A	To date, the Registrar has not responded to ICANN with the requested information and documentation and the issue remains unresolved.