

26 February 2021

TRANSMITTED VIA ELECTRONIC MAIL, FACSIMILE, AND COURIER

RE: NOTICE OF TERMINATION OF REGISTRAR ACCREDITATION AGREEMENT

[REDACTED]
Net 4 India Limited (IANA #1007)
[REDACTED]

Email: [REDACTED]

Dear [REDACTED]:

Please be advised that as of 26 February 2021, Net 4 India Limited's ("Net 4 India") 2013 Registrar Accreditation Agreement with the Internet Corporation for Assigned Names and Numbers ("ICANN") dated 14 October 2019 ("RAA") is terminated pursuant to Section 5.5.4 and Section 5.5.6 of the RAA. The termination shall become effective 13 March 2021, 15 calendar days from the date of this Termination Notice pursuant to the terms of the RAA.

The termination of the RAA is due to Net 4 India's repeated and consistent breaches of the RAA and failure to cure such breaches despite multiple notices from ICANN and opportunity to cure. In particular, Net 4 India: (1) failed to cure the breaches set forth in ICANN's 10 December 2020 Notice of Breach by the 31 December 2020 deadline; (2) failed to cure the breaches set forth in ICANN's 24 December 2020 Notice of Breach by the 14 January 2021 deadline; and (3) failed to cure the breaches set forth in ICANN's 29 January 2021 Notice of Breach by the 19 February 2021 deadline.

<u>Termination Pursuant to Section 5.5.4 – Failure to cure breaches within 21 days of Notices of Breach</u>:

As of 26 February 2021, the following breaches, all of which were identified in the 10 December 2020, 24 December 2020, and the 29 January 2021 Notices of Breach, remain uncured:

1. Net 4 India's failure to provide an interactive webpage and a port 43 Whois service, also known as Registration Data Directory Service ("RDDS"), providing free public query-based access to up-to-date data concerning all active registered names sponsored by Net 4 India in any generic top-level domain ("TLD"), as required by Section 3.3.1 of the RAA. These services have been inoperative for more than four months.

On 27 October 2020, 1 November 2020, 4 November 2020 and 13 November 2020, ICANN sent notices to Net 4 India with specific examples illustrating its failure to provide these services and requested that Net 4 India resolve such breaches. On 1 November 2020, Net 4 India informed ICANN that the issue would be resolved by 2 November



2020. Net 4 India failed to resolve this issue and, as a result, the failure was incorporated into the 10 December 2020 Notice of Breach and remains uncured.

By failing to provide these services, Net 4 India deprives Registered Name Holders (also known as "Registrants") and Internet users, including law enforcement, intellectual property owners and cybersecurity researchers, <u>access</u> to critical information regarding the domain names under Net 4 India's management.

Additionally, Net 4 India's failure to operate RDDS has negatively impacted the processing of hundreds of individual complaints received by ICANN from Registered Name Holders and authorized representatives. In order to determine whether Net 4 India has honored requests by Registered Name Holders to renew their domain name registrations, ICANN (and Registered Name Holders) need access to Net 4 India's RDDS to view the "Registrar Registration Expiration Date"; however, Net 4 India's RDDS is not available and has not been available for more than four months. ICANN has reminded Net 4 India of its failure to provide RDDS on several occasions, including on (but not limited to) the following dates:

- 3 November 2020 (Case #00976469 and #00976449)
- 5 November 2020 (Case #00979679)
- 9 November 2020 (Case #00980225 and #00982457)
- 10 November 2020 (Case #00977130)
- 11 November 2020 (Case #00983275)
- 17 November 2020 (Case #00987151)
- 23 November 2020 (Case #00986557)
- 30 November 2020 (Case #00989686)
- 9 December 2020 (Case #00991921)
- 10 December 2020 (Case #00992460)
- 11 December 2020 (Case #00992547)
- 15 December 2020 (Case #00993555)
- 16 December 2020 (Case #00993823)
- 17 December 2020 (Case #00994118)
- 21 December 2020 (Case #00994820 and #00994941)
- 4 January 2021 (Case #00994090)
- 7 January 2021 (Case #00989686 and #0986009)
- 8 January 2021 (Case #00977574 and #00980341)
- 13 January 2021 (Case #00998065)
- 19 January 2021 (Case #01002512)
- 20 January 2021 (Case #01003218)
- 21 January 2021 (Case #01003622)
- 25 January 2021 (Case #01004653)
- 26 January 2021 (Case #01004755)
- 27 January 2021 (Case #01005276)
- 8 February 2021 (Case #01009115)
- 10 February 2021 (Case #01009789)



- 16 February 2021 (Case #01011139)
- 19 February 2021 (Case # 01011139)
- 23 February 2021 (Case # 01012935 and 01012948)

In the above cases, ICANN informed Net 4 India that due to its failure to provide RDDS, ICANN was unable to confirm whether the affected domain name registrations had been explicitly extended, as requested by the relevant Registrants at Expiration who resorted to ICANN's intervention so as not to lose their domain name registrations. Despite these communications, Net 4 India did not resolve the breaches, and Registrants at Expiration contine to be in the dark about their registrations.

2. Net 4 India's failure to make registration data and records available upon request by ICANN as required by Section 3.4.3 of the RAA.

For a Registered Name Holder to be able to initiate a transfer request of a gTLD domain name to a different registrar, the Registered Name Holder must obtain the AuthInfo code from the current registrar and provide it to his/her preferred registrar. Additionally, the domain name must not have the "ClientTransferProhibited" status enacted as this lock will prevent the transfer from proceeding. By not complying with Section I.A.5 of the Transfer Policy, Net 4 India is preventing the affected Registered Name Holders from exercising their rights to transfer their domain name registrations to a registrar of their choice. At the same time, Net 4 India is not providing the services needed for those Registered Name Holders to operate their domain names. These Registered Name Holders, many of whose online businesses and identities depend on their domain names, are "stuck" with Net 4 India, with no ability to manage their domain names or move them to another registrar.

By not providing all the records and information requested in the 10 December 2020, the 24 December 2020 and 29 January 2021 Notices of Breach pursuant to Section 3.4.3 of the RAA:

(a) Net 4 India has failed to demonstrate compliance with Section I.A.5 of the Transfer Policy which mandates that, subject to ICANN specifications or policies and any applicable laws or regulations, the registrar provide the Registered Name Holder with the unique "AuthInfo" code and remove the "ClientTransferProhibited" within five (5) calendar days of the Registered Name Holder's initial request if the registrar does not provide facilities for the Registered Name Holder to generate and manage their own unique "AuthInfo" code and to remove the "ClientTransferProhibited" status. In the 10 December 2020, the 24 December 2020 and the 29 January 2021 Notices of Breach, ICANN requested Net 4 India to provide evidence of having complied with Section I.A.5 of the Transfer Policy with respect to requests involving two hundred and nine (209) domain names. Net 4 India has not provided this evidence.

Please refer to Appendix A of this Termination Notice for a sample of the complaints received by ICANN in which Registered Name Holders and authorized



representatives explain how Net 4 India's failure to provide contractually-required services is directly harming them.

(b) Net 4 India has failed to demonstrate that the domain names deesan.com, arhydraulicfittings.com, slkbima.com, arion.asia and capitalleague.biz were transferred from Net 4 India to Hosting Concepts B.V. d/b/a Registrar.eu, formerly known as Hosting Concepts B.V. d/b/a Openprovider ("Openprovider"), with the authorization of the Registered Name Holders.

According to information available to ICANN, Net 4 India acts as a reseller for Openprovider. Despite multiple requests from ICANN Contractual Compliance, Net 4 India has not provided an explanation concerning the allegations that these domain names were transferred without the Registered Name Holders' authorization and were not in compliance with the RAA and Transfer Policy, nor has Net 4 India provided evidence of having followed the requirements prescribed by the Transfer Policy with respect to these transfers. Rather, the only response received by ICANN from Net 4 India was that the reseller "can choose to move their customers to other registrars," which is simply not true and is not in compliance with the Transfer Policy.

(c) Net 4 India has failed to demonstrate compliance with Section 2.2.5 of the Expired Registration Recovery Policy ("ERRP"), which mandates that beginning at the time of expiration and through the Domain Name System resolution interruption period described in ERRP Sections 2.2.2-.3, the Registrant at Expiration must be permitted by the registrar to renew the expired registration.

In the 10 December 2020, the 24 December 2020 and the 29 January 2021 Notices of Breach, ICANN requested specific evidence demonstrating completion of the renewal of fifteen (15) domain name registrations. Net 4 India failed to provide the required evidence.

A Registered Name Holder may use a domain name for the period of time for which it is registered, which can be from one to ten years. In order to keep using the domain name and any of the services associated with it (like a website or email service) the Registered Name Holder must be able to renew the domain name registration before it is expired and deleted. By not effectively permitting Registered Name Holders to renew domain name registrations and reflecting the renewal in Net 4 India's RDDS, Net 4 India is putting Registered Name Holders at risk of losing their domain names upon which they may have built their businesses, non-profit institutions and/or educational websites.

Please refer to Appendix A of this Termination Notice for a sample of complaints received from Registered Name Holders, and authorized representatives, explaining how Net 4 India's unresponsiveness is directly harming them.



3. Net 4 India's failure to timely pay past due accreditation fees, as required by Section 3.9 of the RAA.

As a condition of accreditation, Net 4 India is required to pay accreditation fees to ICANN. These fees consist of yearly fees (US\$4,000 per year) and variable fees, which are determined by the transaction type and volume of each registrar. Net 4 India and its court-appointed resolution professional have been provided customer statements and copies of pending invoices on several occasions.

Net 4 India has either failed to pay or failed to timely pay every invoice from April 2019 to the present. For those invoices where payment was finally made, such payments were long overdue – the delay in payments ranged from 28 days late to 412 days (over a year) late. In addition, Net 4 India has failed to fully pay the invoices issued on 31 October 2020 and 15 January 2021; and another invoice was issued on 31 January 2021 (with a 2 March 2021 due date). As of 26 February 2021, Net 4 India owes ICANN US\$1,163.18 in past due fees and US\$2,979.46 in current fees. Please refer to Appendix C of this Termination Notice for a summary of late-paid and unpaid invoices during the time period of April 2019 to present.

ICANN has provided Net 4 India with multiple notices and ample time to cure; nevertheless, Net 4 India has repeatedly breached its payment obligations under the RAA, has not cured this breach, and continues to owe ICANN past due fees.

Termination Pursuant to Section 5.5.6 – Three breaches within 12-month time period:

According to Section 5.5.6 of the RAA, if a registrar has been in fundamental and material breach of its obligations under the RAA at least three times within a 12 month period, ICANN may terminate the RAA. Net 4 India has been found in fundamental and material breach of its RAA obligations three times within less than a two month period. Accordingly, three Notices of Breach were issued on 10 December 2020, on 24 December 2020 and on 29 January 2021. All three Notices of Breach remain uncured.

Additional Noncompliance Issues (continuing and/or occurring after January 2021 Breach Notice):

Voluminous complaints from registrants regarding Net 4 India:

From 1 January 2020 to present, ICANN Global Support has fielded more than 2,600 communications from Net 4 India customers raising concerns about their registrations (often because Net 4 India would not or did not respond to its customers directly). The rate of communications received from reported Net 4 India customers increased sharply since the start of 2021, with more than half of these communications received in the last two months.



From 1 January 2020 to present, ICANN Contractual Compliance has received more than 2,600 formal complaints regarding Net 4 India (many of which involve several domain names); approximately 1,000 of these complaints were received in the last month. ICANN Contractual Compliance must review and vet every single incoming complaint. Once vetted, ICANN Contractual Compliance initiates a case, which is then communicated to Net 4 India. Currently, more than 400 cases remain unresolved; and hundreds of complaints are still under review, which, once vetted, will become more new cases. In addition, ICANN Contractual Compliance continues to receive more than 20 new complaints each day. And it is not known how many more complaints are pending with Net 4 India that have not yet been brought to ICANN's attention.

Registered Name Holders and authorized representatives have resorted to filing complaints with ICANN after numerous unsuccessful attempts to obtain Net 4 India's assistance in transferring or renewing domain names, updating registration data, managing domain names, and/or reactivating websites or defunct email addresses which online businesses and non-profit organizations depend upon. Many of those complaints involve numerous domain names – sometimes in the hundreds. Through these complaints, Registered Name Holders and authorized representatives explain to ICANN the multiple unsuccessful attempts to seek Net 4 India's assistance as well as the significant impact on Registered Name Holders. (See Appendix A.)

After receiving such a high volume of complaints regarding Net 4 India, ICANN published two blogs (on <u>17 November 2020</u> and <u>15 December 2020</u>) and an announcement on 29 January 2021 highlighting resources available for Registered Name Holders experiencing issues with their domain name registrations with Net 4 India. Desperate Registered Name Holders also reached out to ICANN through these blogs to express concerns regarding Net 4 India's inability or unwillingness to communicate with them or allow them to manage their domain name registrations. Please refer to Appendix B of this Termination Notice for a sample of those comments.

Net 4 India's unauthorized transfer of domain names to Openprovider:

As noted above and in all three Notices of Breach, Net 4 India has not provided an explanation concerning the allegations that five domain names (deesan.com, arhydraulicfittings.com, slkbima.com, arion.asia and capitalleague.biz) were transferred from Net 4 India to Openprovider without the authorization of the Registered Name Holders and were not in compliance with the RAA and Transfer Policy. In addition to those five unauthorized transfers, ICANN Contractual Compliance has been made aware of two additional unauthorized transfers of domain names from Net 4 India to Openprovider in the last month.

Net 4 India's increased unresponsiveness to its registrants and to ICANN:

Net 4 India has a pattern of not responding to Registered Name Holders' or ICANN's requests. As of the second week of January, Net 4 India and its court-appointed



resolution professional stopped responding to compliance notices/inquiries from ICANN. ICANN Contractual Compliance continued contacting Net 4 India through the relevant cases, via email and telephone, where the process called for it, to no avail. Just in the last month, more than 600 compliance notices/inquiries and escalated notices within the more than 400 cases referenced above were sent to Net 4 India and its court-appointed resolution professional, with no response. Accordingly, following the 29 January 2021 Notice of Breach, Net 4 India has been eligible for subsequent additional breach notices as more than ninety new 3rd/Escalated and final notices involving multiple domain names remain unresolved.

Net 4 India has also failed to complete and provide the Request for Information ("RFI") requested within the framework of the audit that ICANN org recently launched in order to review how registrars are fulfilling their contractual obligations related to addressing reports of potentially abusive domains. On 1 February 2021, ICANN org requested that Net 4 India complete and provide the RFI responses by 22 February 2021. As of the date of this notice, Net 4 India has neither responded nor provided the information and records requested in the RFI.

ICANN has provided Net 4 India with multiple notices and ample time to cure its various breaches of the RAA and to address the hundreds of complaints ICANN has received from Net 4 India's Registered Name Holders. ICANN first issued notices regarding Net 4 India's breaches in 2019. Subsequently, through its letter dated 20 June 2019, ICANN modified its Notice of Suspension issued on 5 June 2019 to postpone the commencement of the suspension period. Despite this forbearance, Net 4 India has continued to violate its RAA obligations and failed to cure the breaches noted in the 10 December 2020, the 24 December 2020 and the 29 January 2021 Notices of Breach. These violations are directly harming the rights of thousands of Registered Name Holders. In order to protect the rights and interests of Net 4 India's remaining 80,000 registrants for gTLD domain names, ICANN is issuing the present Notice of Termination.

Domain Name Transition Process.

To ensure that Registered Name Holders can manage their domain name registrations with a qualified ICANN-accredited registrar, ICANN will commence the domain name transition process as explained below.

ICANN Logo License

Net 4 India is further advised that the logo license granted in the Logo License Specification to the RAA is revoked as of 13 March 2021. Please remove all ICANN trademarks, name, and logo from Net 4 India's website and business materials that have been licensed to Net 4 India under the terms of that Specification by 13 March 2021.



Domain Name Transition Process

To protect domain name registrants, ICANN will follow the <u>De-Accredited Registrar Transition</u> <u>Procedure</u> to commence the domain name transition process and will solicit bids for a qualified ICANN-accredited registrar to manage the domain names currently managed by Net 4 India.

ICANN reserves all of its rights under the RAA. Please note the rights and obligations required to continue in effect after the expiration of the RAA, including but not limited to: Sections 3.4 Retention of Registered Name Holder and Registration Data; 3.9 Accreditation Fees; 5.8 Resolution of Disputes Under this Agreement; and 5.9 Limitations on Monetary Remedies for Violations of this Agreement.

Net 4 India has current and past due accreditation fees for the total outstanding amount of US\$4,142.64. Please immediately submit payment to ICANN Accounting. This does not include accrued fees for the period of 1 January 2021 through 14 October 2021 that become billable upon termination and once all transactions have been reported. Additionally, Net 4 India will be invoiced for the remainder of the yearly fees owed to ICANN and any variable fees corresponding to transactions reported through 13 March 2021. All these fees are required to be paid to ICANN pursuant to Section 3.9 of the RAA.

If you have questions or require assistance, please contact Leticia Castillo at leticia.castillo@icann.org.

Sincerely,

[SIGNATURE REDACTED]

Jamie Hedlund Senior Vice President, Contractual Compliance and Consumer Safeguards Managing Director, Washington, DC Office

Cc: John O. Jeffrey, General Counsel and Secretary



APPENDIX A

This Appendix contains excerpts of complaints and communications submitted by Registered Name Holders, and authorized representatives, to ICANN explaning how Net 4 India's failure to provide contractually-required services is directly harming them. The following information has been redacted from the quotes below: domain names that are not included in a public Notice of Breach, reporters' contact details and payment amounts.

"I have paid [REDACTED]. It has not credited in my wallet of Net4India. I am not able to contact them in any communication mode. There are many small scale companies like me is in deep trouble. Please help us in this pandemic time. I feel like sucide." (Complaint submitted on 4 September 2020)

"We are a reseller with the ICANN accredited registrar Net4India. Our CRN ID is [REDACTED].

We would like to update the whois data for all our domains as Net4 currently has outdated data on record and despite our several attempts to update the data through their website, it has failed to do so. Hence, are unable to update the whois record on the Net4 website from our end. Though the complaint/request has to update the data has been severally requested to Net4 in the past (for more that two years). The same could not be done due to the negligent/poor services (no services now) provided by Net4india.

This is only one of the many problems we are being faced with (as also by many others dealing with Net4 India) and practically no services are provided by Net4India that includes Renewal of domains, Deposition of required amounts to our wallet for all pending Renewals and almost all such requirements essential to safeguard the existing and pending Domain names as well as any attempt to update the status for the related issues.

That despite our several complaints and reminders through e-mail as well as personal contacts and through telephonic requests and messages, no one at the Net4 is either trying to help out to resolve the matter which has put us to a worst uncertainty and apprehension to loose our valuable Domain names and incur a big business loss.

In view of the facts as mentioned above we request you to take up the matter and direct the company Net4India to resolve the issue at an earliest and streamline the services those required.

We request you to please intervene immediately and take up the matter urgently so as to avoid any unwanted litigation and legal complications those might arise if the issue remains unattended." (Complaint submitted on 8 October 2020)

"Since Net4 India is now Bankrupt and Unable to reach nor responding to my query raise thru Ticket no. [REDACTED] 9/25/2020 on dated 25 Sep 2020, but no one is responding, neither their office attending my queries via email, Support System(Ticket), Helpline Number(Phone),



etc.

Since the I want to transfer my domain [REDACTED] to [REDACTED] and without Net4India Authorisation code via Control Panel I am unable to do so and since my domain is getting expires in next month by 15th of Nov 2020 and after that I loose my business related my website and this website is only my bread and butter I am approaching your office for change of domain registrar.

As they are not providing nor responding, I approaching your office for immediate and urgent action to save my website." (Complaint submitted on 9 October 2020)

"Domain Name [REDACTED] was Registered with Net4 on 24 May 2001 (attached are Screenshots of Net4 Website with (i) date of Registration and (ii) Successful Payment towards Oder [REDACTED] on 18 FEB 2010 for Renewal of 9 years, and image of Bank statement with Payment details for 13 April 2010; Reminder for Renewal dated 25 MAR 2019, Order for Renewal dated 09 May 2019 for a period of 10 years, and Receipt dated 09 May 2019). We tried to Transfer our Domain Name to a different Registrar on 9 OCT 2020

As required we tried to generate an Authorisation Code from Net4; Message Received Email sent to Registrant Email address. (Image Attached)

On Checking, Registrant Email Address is showing as [REDACTED] which does not exist anymore because the Email provider shut down. (image attached)

We tried to change it on the Net4 site and received an email with the changes listed and the notice that if we should make this change, we will be locked in for 60 days and will not be able to change Registrar until that time (Email attached).

I would like to point out that as per the RABT details on the Net4 website, the Registrant Name and Organisation are correct – we need to change the email address and telephone number.

We are extremely worried about how we will be impacted if the Net4 Website goes down. As a Not-for-Profit that has lost everything during this global pandemic, we are dependent on our website for our livelihood through donations. Please help us." (Complaint submitted on 11 October 2020)

"We are registered owner of domain name [REDACTED] from Net4 and regularly paying our renewal fees on time to time. Our renewal expiry date was 07.10.2020, but we already paid on 16.09.2020 well before in time. But till Net4 site showing it as renewal in process. We are trying to contact them very hard but no avail . there is no one to look after our numerous complaints at Net4. Our business is getting suffering too much now. We have also tried to transfer the domain name but no 10uthorizat code is provided by them . Kindly help us in getting out of this problem. We shall be highly obliged." (Complaint submitted on 14 October 2020)

"In July 2020 we had renewed our domain by making payment to Net4 Network Services Limited, but few days latter we were not able to access our emails. When we tried contacting



Net4 customercare their was no response and later we came to know that the company Net4 Network Services Limited has closed down.

Our company [REDACTED]. Is a reputed firm Exporting [REDACTED] from India. Due to this pandamic survival of the Business was as it is difficult and with the unethical situation by Net4, we could not access to your emails and lost all prevailing business communications that resulted in huge cancelation of our Export Orders." (Complaint submitted on 2 November 2020)

"We have our .com domains on net4india and aren't able to transfer them to another provider. We aren't getting the 11uthorization code from net4india. No one is responding from net4india anywhere. Pls help us. We can't afford to lose our websites and emails, it will be a nightmare. Pls help us!" (Complaint submitted on 2 November 2020)

"Net4india has closed down dueto bankruptcy and are not responding to renewal requests and calls. Our domain names [REDACTED] and [EXPIRED] expired on Oct 11 2020. Even after renewal fees were paid they are not getting renewed. We wish to transfer the domain names to a new registrar. For our .in domain names NIXI has agreed to give auth codes for transfer of our domain names to a new registrar. Who will give us the auth codes for transfer of .com domain names? Kindly help urgently as our sites are down and we donot know how to transfer our domain to a new 11uthoriza...regards." (Complaint submitted on 8 November 2020)

"Sir, I run a small IT company in [REDACTED], I have been associated with Net4India for the past fifteen years. Suddenly Net4India has stopped working after that my all Domain & website are not working. I cannot even transfer domain to [REDACTED] without getting code from #net4india. Is it possible for all my domains to move net4india to [REDACTED]..ONLINE PAYMENT [REDACTED] On December 18, 2020 I also made a recharge of [REDACTED] after that I do not see the recharge amount in my account....Would you help me What to do, I am unable to understand anything with folded hands" (Complaint submitted on 7 January 2021)

"I am the Registrar in <u>Net4.com</u> and have the complete account details, but I have [not] been able to get the Auth Code to transfer the domain from <u>Net4.com</u> to [REDACTED]. All our emails will be down in 2 to 3 days time due to this" (Complaint submitted on 1 December 2020)

"The domain belongs to a leading international hospital in India. We have raised multiple helpdesk tickets with Net4India to change our email ID and to transfer our domain to another registrar, but net4india has failed to respond to our tickets and legal notices sent from our legal department. I therefore request assistance from ICANN for transferring our domain as otherwise it is likely to disrupt important communication with patients." (Complaint submitted on 17 November 2020)



"Hello ICANN Compliance team,

We are waiting for your response on the "Very Very Urgent Help Request". Please note our domain renewal date 4th January 2021 (as per Net4 website) is already crossed.

We seek your help guidance to move next step forward to transfer domain from Net4 to New Registrar. [REDACTED]

Please note we currently ONLY Concentrating on our LIVE domains which could be huge impact to business. Rest of the 11 domains we will take it later stage." (Communication submitted to ongoing complaint on 7 January 2021)

"The contact email ID registered in the Registrant, Administrative, Billing and Technical (RABT) contact details for the domain [REDACTED] is not functional and I am not able to change the contact email ID. Further the Domain and the Email services expired on 09.Dec.2020. I tried reaching out to Net4India for assistance but received no response even after multiple calls and emails." (Complaint submitted on 9 December 2020).

"Our domain name [REDACTED] hosted in Net4.com domain registrar is to expire on Dec 24, 2020. We have placed an order to renew the same on Nov 29, 2020. For duration of 3 year. Order reference number is [REDACTED].

Till date there is no change in order status or domain name is renewed. We are unable to contact Net4 domain registrar by any means – be it email, trouble ticket, phone. We are facing the situation of loosing our domain name. Ours is a charity organization operating for more than 10 years under this domain name." (Complaint submitted on 10 January 2021)

"This is concerning the registrar – NET4INDIA, based at India. www.net4.in We have our domain and emails through them and this company has become bankrupt and the services are affected. We want to shift our domain & emails to some other service provider but surprisingly Net4 has locked the domain and are also NOT providing the Auth Code to be able to transfer. Kindly help as it his affecting our business badly and are going through a lot of problem.

There is absolutely no reply from this company- neither on phone or emails." (Complaint submitted on 12 January 2021)

"MY DOAMIN NAME [REDACTED] IS NOT WORKING SINCE PAST FEW DAYS.
YESTERDAY WAS THE RENEWAL DAY, I RENEWED MY DOMAIN NAME SUCESSFULLY
BUT THE ITS STILL SHOWING UNDER PROCESS. I AM GETTING SO MANY PROBLEMS
IN E-MAIL (INCOMING & OUTGOING SERVER), I AM NOT ABLE TO SEND OR RECEIVE
EMAILS WHICH EFFECTS OUR DAY TO DAY ACTIVITIES & BUSINESS ALSO. KINDLY
SOLVE THIS PROBLEM IMMEDIATELY." (Complaint submitted on 13 January 2021)



"I had my domain [REDACTED] with Net4india since 2008. Last week I had renewed the donmain and the hosting package with them as per their request, this was done on December 3rd 2020. Yesterday my mail [REDACTED] stopped working. It was then that I 13uthoriz the problem Net4india was in.

My problem is, that I am a small business entrepreneur and a lot of my work is on email as an Executive coach. This is the primary contact for me. I am unable to shift the domain to any other registrar so that I can get my mail working again.

I was told that you could probably help me in releasing this domain so the work can continue.

DO let me know if this is possible and what other options I have as this is a very busy week for me, and in this pandemic I cant afford to lose business.

I have access to the dashboard and have tried to add in the DNS line so that gmail can access this, not sure if that is a work around. Please let me know any tech solutions you might be having so I have access to my mail." (Complaint submitted on 28 December 2020)

"I am unable to get the domain transfer authorization code despite repeated requests and retrieval procedure followed. My website is inactive and it is not functioning, causing great anguish. Need help to get my AUTH code for domain transfer." (Complaint submitted on 31 December 2020)

"I THINK NET 4 INDIA HAS GONE BANKRUPT – THAT IS THE REASON FOR THIS PROBLEM – PLEASE HELP AS MY OFFICIAL EMAILS ON MY DOMAIN HAVE STOPPED WORKING !!!" (Complaint submitted on 28 December 2020)

"At present only few domains are visible at my panel against both CRNIDs on net4.com, rest domains are vanished, RABT details are not displaying, just for your reference, I have sent two attachment in my last email, where it was shown that all 7 domains [REDACTED] are all active till the date (i.e. 28 Jan 2021) and successfully renewed, last year but not working now and facing business loss."

"Net4.com had stopped access to my account, so am unable to renew it before expiry date. They provided fake numbers or their website which does not exists, fake emails which bounce instantly, failed chat support and creation of trouble ticketing." (Complaint submitted on 18 November 2020)

"Currently I have my business email & domain with Registrar NET4 but for last few months I am facing continues issues with incoming & outgoing of emails. I have registered many complaints in their website, I tried calling to their customer care but their numbers does not work and I have written many emails but no response. Today I visited their Chennai office and its closed, security guard says they have closed the office and many other registrant is coming to complaint about their issues. My business is getting affected everyday and I need to resolve this issue. Please help me to transfer my domain to Godaddy. Kindly do the needful." (Complaint submitted on 25 January 2021)



"We have requested for Domain transfer Authentication code for our domain [REDACTED] at Net4india.com. Till now there is no response, and we are unable to reach the net4india support due to customer care number barred and support mails also not working. As our domain is business critical and website going down always and there is no support from net4india." (Complaint submitted on 25 January 2021)

"For last few months we are 14uthorizatio facing problem the our Domain Service Provider net4. There is no response from the representative of the Net4. We cannot contact them at all. For last weeks days few of our mailbox was not working & this Saturday the whole webmail mail w.r.t our domain stopped working. Now mails are not coming at all. And we try to contact the customer care / representative / engineer etc of Net4, no one is responding. We are in mess as whole of mail services is down. Since we have being using the domain name [REDACTED] for long time, we have registered on almost for all our service with [REDACTED] mail ids. As we know we are not going to get any services from Net4 for now, we need to move to another service provider so our services remain intact. For that we require Authorisation Code for transfer. How do we get it? No one is reposnding. Request you to provide us the Authorisation Code for transfer of Domain" (Complaint submitted on 25 January 2021)"

"We tried to generate auth code from Registrar portal but it was unsuccessful so then sent email and there was no response to any email. We are also tried to contact contact numbers mentioned on Net4 website but unfortunately no one is receiving phones as well. We tried multiple ways to contact Net4 but every time we didn't get any response. We are stuck very badly as we even not able to make any changes in DNS records. Kindly help us to transfer domain names to another registrar by providing auth code." (Complaint submitted on 27 January 2021)

"[...] All the relevant details I have already mentioned in my earlier email/complaint. I believe the renewal for [REDACTED] was successful. I requested on 19 Jan 2021 to Net4India to generate AuthInfo Code to transfer my domains. On the same day I received an email from Net4India to confirm my request for transfer. I immediately confirmed my request for transfer. But till date I have not received any Authinfo code on my registered email [REDACTED]. I am also attaching herewith all the aforesaid communication/transaction.

If you have any further query please write to me. The last email reminder from net4India was on 29 Oct 2019 and after that as yearly practice, I had renewed my these domains on 26 Nov 2019 which was expired on 28 Dec 2020 I also confirm that I did not receive any communication from Net4India in the year 2020 with regard to my renewal neither a month nor a week before and not 5 days after.

I am an Practicing advocate in Supreme Court of India due to unprofessional conduct of Net4India my work has suffered a lot, You are requested to Please do the needful on urgent basis and apprise me the progress you have made regarding my case." (Communication submitted to ongoing complaint on 6 February 2021)

"Since the last year, I have been trying to transfer my domains to another registrar due to the current registrar not at all responding to the emails, chats and phone as well. I have been facing issues with the renewal and domain name process as well. Checked with the registrar's current status, As I came to know net4india is about to shut down and stopped all communications and functional process as well. This is really a threat to my domains. In this regard, I request you to please intervene and provide the solution to move my domains to the other registrar before the domains



expiry. One domain is going to expire by March 2021, so kindly do needful" (Complaint submitted on 28 January 2021)

- "My client is holding a domain in the name of [REDACTED] with Net4 India Limited. we have been contacting Icann & nixi India for the past 2 months, still we don't receive any authorize code. The Domain is a religious site and there is huge issues from Ministry of Vatican & Archdiocese of Madras and Mylapore. Pls arrange us authorize code asap, and help us" (Complaint submitted on 28 January 2021)
- "I had registered these domains from net4 india and without any prior notice net4 india stopped responding to all means of communication i.e. email, phone. Also their payment gateway is shut from long time resulting in my domains in redemption period from long time. Please help as [REDACTED] is educational domain." (Complaint submitted on 9 February 2021)
- "Net4 india is not responding to any means of communication my two domains already expired and I am unable to 15uthoriz its auth code as they are not renewing and responding to any means of communication. Please help. This domain is about to expire on 22 feb before that I need to transfer it otherwise I will become bankrupt." (Complaint submitted on 9 February 2021)
- "The Reseller in India Net4india.com has Suddenly seized/stopped all operations in India. The domains were on our name and they were supposed to renew on its own, however net4india.com has not done so. They are completely vanished, their offices have also shut down and they are not responding to calls or emails." (complaint submitted on 12 February 2021)
- "While retrieving the 15uthorization code, the control panel says that it is in process and I will receive the code via email which never happened. I am scared to loose my websites parked on Net4 India. All my website are in trouble now. I've been calling them, emailing them but there's no response and the complaint done on control panel is also not reflecting anymore. Please help as all my websites are active and it's a situation that I 15uthoriz late! Hope you'll understand and provide me a necessary action to be get my domain back. Thanks in advance." (Complaint submitted on 17 February 2021)
- "We tried to generate AUTH code from Registrar portal but it was unsuccessful so then sent email and there was no response to any email. We are also tried to contact contact numbers mentioned on Net4 website but unfortunately no one is receiving phones as well. We tried multiple ways to contact Net4 but every time we didn't get any response. We are stuck very badly as we even not able to make any changes in DNS records. Kindly help us to transfer domain names to another registrar by providing AUTH code." (Complaint submitted on 19 February 2021)
- "We paid domain renewal payment for said domain for 10 years on 11th Feb 2020 (Order renewal reference: [REDACTED]) to registrar via their website. They accepted the payment, but our domain name was not renewed and it expired on 13th July 2020. The status of the order is showing "In progress" from the date we renewed till today.

The registrar is not responding, via support call phone numbers or via their Help desk system. The domain name [REDACTED] is our primary business website and is critical for my business. We tried for about till date we are writing this complain. We are checking net4 no gst number but not



working *Please help us to resolve the issue as my business depends on it.*" (Complaint submitted on 19 February 2021)

"I paid the renewal fee on 2nd January 2021. The status on the registrar website says Renewal Request in Progress but the registration has expired and my domain name does not resolve over Internet so both email and websites have stopped working." (Complaint submitted on 23 February 2021)

APPENDIX B

This Appendix contains the links to ICANN's blogs referenced on page 6 of the Termination Notice and a sample of the comments made by Registered Name Holders, and authorized representatives, to express concerns regarding Net 4 India's inability or unwillingness to communicate with them or allow them to manage their domain name registrations. The following information has been redacted from the quotes below: domain names that are not included in a public Notice of Breach, reporters' contact details and payment amounts.

Blog: ICANN Support for Registrants and Those Impacted by Net 4 India Limited

Blog: ICANN Issues Breach Notice to Net 4 India Limited; Continues Support for Registrants

"I am having 10 domains in Net 4 India. Not response over mail, phone & amp; ticket, Now I am getting problem to transfer to service provider. Need help." (Posted on 4 December 2020)

"I am struggling to contact Net 4 India on phone and mails. No response from them and +91-11-45980000 is not working. As per internet search, Net 4 India Limited shutdown the offices across India without informing customers and partners which is void of ICANN code of conduct. They are not allowing to renew the domains and not even providing domain Auth-Code so as to prevent domain transfer. ICANN Please help us to list Net 4 India Limited on Bulk Transfer Page." (Posted on 5 December 2020)

"Please help me to transfer more than 40 domains from Net 4 India limited as early as possible as my domains are getting expired. Please list Net 4 India Limited on Bulk Transfer page. ICANN Please do the needful." (Posted on 5 December 2020)

"I Have more than 150 Domains Under Net4 India some of them are under redemption and some are expired & Domains India Imperior of them are under redemption and some are expired & Domains are in near expiry. Please ICANN help me to transfer all my domains from Net 4 India limited as early as possible as my domains are getting expired. Please list Net 4 India Limited on Bulk Transfer page. ICANN Please do the needful." (Posted on 8 December 2020)



"Looks like ICANN continues monitoring Net 4 India Limited till we all will be finished, our all domains get expire. Mr. Jamie Hedlund please wake up and do not let us die. We are suffering every day and day by day situation will be worsen for Net 4 India customers/users. Please take concrete action and do not let ICANN becomes I CANNOT...." (Posted 9 December 2020)

"I am [REDACTED] we having 2 accounts -in Net4-india with 8+3 Domain , as Net4 team not responding .. we not able to renewed our some of Domain and -in that 2 Domain also got expired. Now there is total 6+3=9 Domain is there ; I logged in to there console for Auth CODE request but that also not happening from many weeks .. we tried .. Need your help in this to get Auth Code of all our Domain -in Net4 so we can 17uthoriz it to other DNS provider below is the list we have 2 accounts with you [REDACTED] please help us to get Ath-CODE for all our above DOMAIN asap..." (Posted on 12 January 2021)

"We tried contact Net4India but there is no response on phone/email. Please help us...All my domains are down." (Posted on 28 December 2020)

"Tired of contacting Net4. No response anyway. Various tickets opened, emails send which bounced back, no contacts. Renewed my two domains in Sept'20 for 5yrs, payment done but order status yet not updated. Getting afraid whether my domain if not renewed, our company's all emails and hosting services will get stop which will lead to huge business loss. Please help how can I transfer my 3 domain from Net4 to other service provider as not getting any help from net4 in any matter. Thanking you" (Posted on 30 December 2020)

"Hi. I have 15 domains registered on Net4. I am trying to get my contact details updated on Net4 Website. I also tried to generate authorization code but there is no response from Net4. I tried visiting their office, which is closed now. The call center/backend number +91-11-45980000 is also not working. I also wrote to corporatesupport at net4 dot in on 27th October 2020 and there is no response from them till date. Please help as I need the domains to get transferred to another vendor as soon as possible. I tried to update the name server for one domain. The same does not get updated. I had to take a separate domain on another vendor to host my website. When I renewed my website or purchase a new one, I am not even able to get the GST invoice. Neither the same gets updated on the GST Site against my GST number which is already updated on my Net4 login. I feel so trapped with net4 as I need the domain for my work." (Posted on 30 December 2020)

"Hi. I have 13 domains and two hostings registered on Net4. I paid online for renewal 3 of my domains but they have NOT been renewed and the same are now past the due date. I also tried to generate authorization codes on their site to move my domains to other providers but the same has been repeatedly unsuccessful. Emails and Phones are not being responded to and their help desk does not work. I believe that their office in Delhi too is shut. The call center/backend number +91-11-45980000 is also not working. Some of these domains have been with me for almost two decades and I am concerned that some squatters may capture



them due to this criminal negligence by Net4. Please help me transfer all 13 of my domains to another vendor as soon as possible so that I can maintain continuity of my web sites and retain my domains. Please treat this as urgent. I have already submitted a complaint on your website and await your response. This complaint is to re-enforce my submission and also let the world know of the activities being carried out by Net4 India, leading to disruptions in my online activities." (Posted on 13 January 2021)

"We are health care service provider based out of Chennai. Our hospital is GBR Fertility Centre And Hospitals and our website [REDACTED] is down. Our domain is registered with Net4India and it was due for renewal on 19 Jan 2020 but then we have renewed the same well in advance for another 3 years. But then since yesterday the web site is down and also none of the incoming mails from other domain mail id's are getting delivered. In the Net4India portal it says "Domain Renewal Request in Progress". All our patients are facing major challenges to sharing their medical reports. Apart from this we have 6 more domains registered with them. Our CRN ID is CRN ID [REDACTED]. Since yesterday we have been trying to reach Net4India and there is no response. Being a healthcare service provider this is very critical to us and we not knowing what to do as we are caught unaware of all the things happening with Net4India. We are also trying to move the domain to another vendor and even for that we need need to get an authorization code from them and when they are not responding we are not knowing what to do? Is there any resolution for the same." (Posted on 21 January 2021)

"Dear Sir/Madam,, complaint is 01000086 I have given a request on January 12,2021 to get the Authorization Code for transferring my domain from Net4india to another service provider, as because Net4india is closed and also no response from them. My professional email is also not working now. Please help do the needful. So may I know the process of my request, This is my third email please do the needful as soon as possible. Looking forward to hear you back." (Posted on 25 January 2021)

"We have few domains in net4india. Frequently, we had tried to contact with their technical person through the number i.e. 011-45980000. But msg received "Incoming facility on this number has been barred". Also, we had visited to their office at "303A, 3rd Floor Plot No.-3. Pocket H Market, Sarita Vihar, South Delhi". But their office does not exist there. Even, I have talked to other Registrar to transfer the existing domain from Net4india. But then need Auth code which we are unable to get it from Net4india. Please suggest how we can resolve this issue." (Posted on 25 January 2021)

"Pls support to provide [REDACTED] authorization code via registrant email ID. Pls note we are neither able to change registrant email not able to receive authorization code. All our business emails are down.please help on this Ph no.[REDACTED]. ICANN please help me to unlock domains ASAP". (Posted on 23 January 2021)

"We have a few domains with Net4india.com, also we have an email account with Net4, from the last 3 weeks my email account which is under Net4 panel all are not working, so we decided to transfer the domain, As per rule we expect the auth code within 5-7 days, but now almost 12 days but still no reply from net4india. We are unable to contact the Net4 team, they are not



responding to email. Please give the authorization code to transfer the domain, so we can create an emails, start working. Please do needful." (Posted on 27 January 2021)

"Hi we more than 10 domain with net4india, unable to get epp code to transfer to new provider. Our emails or down because we cant able to renew it or transfer." (Posted on 27 January 2021)

"Hi Facing Same issue with net 4 Please refund my payment because Net 4 India closed services & amp; office not traceable office helpline phone not working 01145980000 and my wallet till not working." (Posted on 1 February 2021)

"Dear Concern, We are not able to Transfer our domain from Net4.com We have also filled complaint form in this regard. Kindly help to resolve this issue. my 3 domain transfer 1) [REDACTED] 2) [REDACTED] 3) [REDACTED] Regard Pardeep Kumar 0171-2600801" (Posted on 5 February 2021)

"As a reseller of Net4 from over 10 years, I have 80+ domains for which I am totally stuckup as getting no response or contact from Net4 and now not even details of the domains being shown in the panel. Need to get 19uthorization codes for transfer. ICANN Case No. is 01005439 but not getting any update on that. My contact is [REDACTED], If somebody can help, please do contact. Thanks" (Posted on 4 February 2021)

"In NET4.in MY CRN ID [REDACTED], I failed to contact NET4. All the trouble ticket in was deleted by NET4. There mailbox is full. I failed to renew my domain and I already lost my domain [REDACTED] which was my domain for more than 10 years. It was my huge loss. My another 4 domains are there. [REDACTRED] and [REDACTED] are not working. Can any body guide me. I have not filed any case. How to file case. I am from West Bengal, India." (Posted on 22 February 2021)

APPENDIX C

This Appendix provides a summary of the ICANN invoices issued to Net 4 India during the time period of April 2019 to present. For those invoices that Net 4 India finally provided payment, such payment was overdue by 28-412 days. The remaining invoices (dated 31 October 2020 and 15 January 2021) remain overdue and/or unpaid. Net 4 India owes ICANN US\$1,163.18 in past due fees and US\$2,979.46 in current fees.

[REDACTED]



CHRONOLOGIES OF COMPLIANCE NOTICES IN THE 10 DECEMBER 2020 AND 24 DECEMBER 2020 BREACH NOTICES THAT REMAIN UNCURED (CASES)

In the 1st, 2nd, 3rd and follow-up compliance inquiries and notices detailed in the corresponding chronologies below, ICANN notified Net 4 India of the violations associated with the case, including the affected domain names and the relevant ICANN policies and agreements. Each communication requested the evidence, information and actions needed from Net 4 India to become compliant. All notices subsequent to each 1st inquiry or 1st notice constituted an additional attempt by ICANN to obtain evidence of compliance from Net 4 India. All telephone call details below described further attempts from ICANN to communicate to Net 4 India the urgency of the cases and to make an ICANN Contractual Compliance staff member available to address any questions in order to assist Net 4 India in becoming compliant and assist the relevant Registered Name Holders. All these attempts were unsuccessful.

Chronology (Case # 00983396):

Date of Notice	Deadline for Response	Details
27-Oct-2020	3-Nov-2020	ICANN sent 1st compliance notice via email to [EMAILS REDACTED].
1-Nov-2020	N/A	Email received from Registrar ([EMAIL REDACTED]) insufficient to demonstrate compliance.
1-Nov-2020	3-Nov-2020	ICANN sent follow-up compliance notice via email to EMAIL REDACTED and [EMAIL REDACTED]. No response received from Registrar.
4-Nov-2020	11-Nov-2020	ICANN sent 2nd compliance notice via email to [EMAILS REDACTED] No response received from Registrar.
10-Nov-2020	N/A	ICANN called Compliance Contact at [TELEPHONE REDACTED] and at [TELEPHONE REDACTED]. No ability to provide the Registrar with the complaint details or to leave a voicemail.
13-Nov-2020	20-Nov-2020	ICANN sent 3rd compliance notice via email to [EMAILS REDACTED]. No response received from Registrar.
18-Nov-2020	N/A	ICANN called Compliance Contact at [TELEPHONE REDACTED] and at [TELEPHONE REDACTED]. No ability to provide the Registrar with the complaint details or to leave a voicemail.
9-Dec-2020	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
10-Dec-2020	31-Dec-2020	ICANN issued Notice of Breach to Registrar.
11-Dec-2020	N/A	ICANN sent Notice of Breach via courier to Registrar Primary Contact postal address. Delivery confirmed.
16-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED]) insufficient to demonstrate compliance.



Date of Notice	Deadline for Response	Details
18-Dec-2020	31-Dec-2020	ICANN sent follow-up compliance notice via email to [EMAILS REDACTED].
21-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED)] insufficient to demonstrate compliance.
23-Dec-2020	N/A	ICANN sent follow-up compliance notice via email to [EMAILS REDACTED].
24-Dec-2020	N/A	ICANN re-forwarded the Notice of Breach to the email addresses [EMAILS REDACTED]
30-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED)] insufficient to demonstrate compliance.
30-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED)] regarding the insolvency proceedings in India.
30-Dec-2020	N/A	Email received from Registrar's representative ([EMAIL REDACTED)] regarding the insolvency proceedings in India.
31-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED)] insufficient to demonstrate compliance.
31-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED)] insufficient to demonstrate compliance.
27-jan-2021	N/A	Email received from Registrar ([EMAIL REDACTED)] regarding the insolvency proceedings in India.
27-Jan-2021	N/A	Email received from Registrar's representative ([EMAIL REDACTED)] regarding the insolvency proceedings in India.
26-Feb-2021	N/A	To date, Net 4 India has not cured the violations in the Notice of Breach.

Chronology (Case # 00986617):

Date of Notice	Deadline for Response	Details
14-Nov-2020	17-Nov-2020	ICANN sent 1st compliance notice via email to [EMAILS REDACTED]. No response received from Registrar.
19-Nov-2020	26-Nov-2020	ICANN sent 2nd compliance notice via email to [EMAILS REDACTED].
27-Nov-2020	N/A	ICANN called Compliance Contact at [TELEPHONE REDACTED] and spoke with Registrar Representative. No ability to provide the Registrar with the complaint details.
2-Dec-2020	8-Dec-2020	ICANN sent 3rd compliance notice via email to [EMAILS REDACTED]. No response received from Registrar.



Date of Notice	Deadline for Response	Details
3-Dec-2020	N/A	ICANN called Compliance Contact at [TELEPHONE REDACTED] and and left voicemail with complaint details. ICANN called Compliance Contact at [TELEPHONE REDACTED]. No ability to provide the Registrar with the complaint details or to leave a voicemail.
8-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED)] insufficient to demonstrate compliance.
8-Dec-2020	8-Dec-2020	ICANN sent follow-up compliance notice via email to [EMAILS REDACTED]. No response received from Registrar.
9-Dec-2020	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
10-Dec-2020	31-Dec-2020	ICANN issued Notice of Breach to Registrar.
11-Dec-2020	N/A	ICANN sent Notice of Breach via courier to Registrar Primary Contact postal address. Delivery confirmed.
16-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED)] insufficient to demonstrate compliance.
18-Dec-2020	31-Dec-2020	ICANN sent follow-up compliance notice via email to [EMAILS REDACTED].
21-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED)] insufficient to demonstrate compliance.
23-Dec-2020	N/A	ICANN sent follow-up compliance notice via email to [EMAILS REDACTED].
24-Dec-2020	N/A	ICANN re-forwarded the Notice of Breach to the email addresses [EMAILS REDACTED].
30-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED)] insufficient to demonstrate compliance.
30-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED)] regarding the insolvency proceedings in India.
30-Dec-2020	N/A	Email received from Registrar's representative ([EMAIL REDACTED)] regarding the insolvency proceedings in India.
31-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED)] insufficient to demonstrate compliance.
31-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED)] insufficient to demonstrate compliance.
27-Jan-2021	N/A	Email received from Registrar ([EMAIL REDACTED)] regarding the insolvency proceedings in India.
27-Jan-2021	N/A	Email received from Registrar's representative ([EMAIL REDACTED)] regarding the insolvency proceedings in India.
26-Feb-2021	N/A	To date, Net 4 India has not cured the violations in the Notice of Breach.



Chronology (Case # 00986008):

Date of Notice	Deadline for Response	Details
11-Nov-2020	17-Nov-2020	ICANN sent 1st compliance notice via email to [EMAILS REDACTED]. No response received from Registrar.
23-Nov-2020	30-Nov-2020	ICANN sent 2nd compliance notice via email to [EMAILS REDACTED].No response received from Registrar.
27-Nov-2020	N/A	ICANN called Compliance Contact at [TELEPHONE REDACTED] and spoke with Registrar Representative. No ability to provide the Registrar with the complaint details.
2-Dec-2020	8-Dec-2020	ICANN sent 3rd compliance notice via email to [EMAILS REDACTED]. No response received from Registrar.
3-Dec-2020	N/A	ICANN called Compliance Contact at [TELEPHONE REDACTED] and left voicemail with complaint details. ICANN called Compliance Contact at [TELEPHONE REDACTED]. No ability to provide the Registrar with the complaint details or to leave a voicemail.
9-Dec-2020	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
10-Dec-2020	31-Dec-2020	ICANN issued Notice of Breach to Registrar.
11-Dec-2020	N/A	ICANN sent Notice of Breach via courier to Registrar Primary Contact postal address. Delivery confirmed.
16-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED)] insufficient to demonstrate compliance.
18-Dec-2020	31-Dec-2020	ICANN sent follow-up compliance notice via email to [EMAILS REDACTED].
21-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED)] insufficient to demonstrate compliance.
23-Dec-2020	N/A	ICANN sent follow-up compliance notice via email to [EMAILS REDACTED].
24-Dec-2020	N/A	ICANN re-forwarded the Notice of Breach to the email addresses [EMAILS REDACTED].
30-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED)] insufficient to demonstrate compliance.
30-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED)] regarding the insolvency proceedings in India.
30-Dec-2020	N/A	Email received from Registrar's representative ([EMAIL REDACTED)] regarding the insolvency proceedings in India.
31-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED)] insufficient to demonstrate compliance.
31-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED)] insufficient to demonstrate compliance.



Date of Notice	Deadline for Response	Details
27-Jan-2021	N/A	Email received from Registrar ([EMAIL REDACTED)] regarding the insolvency proceedings in India.
27-Jan-2021	N/A	Email received from Registrar's representative ([EMAIL REDACTED)] regarding the insolvency proceedings in India.
26-Feb-2021	N/A	To date, Net 4 India has not cured the violations in the Notice of Breach.

Chronology (Case # 00979893):

Date of Notice	Deadline for Response	Details
9-Oct-2020	16-Oct-2020	ICANN sent 1st compliance notice via email to [EMAILS REDACTED]. No response received from Registrar.
20-Oct-2020	27-Oct-2020	ICANN sent 2nd compliance notice via email to [EMAILS REDACTED]. No response received from Registrar.
10-Nov-2020	N/A	ICANN called Compliance Contact at [TELEPHONE REDACTED] and at [TELEPHONE REDACTED]. No ability to provide the Registrar with the complaint details or to leave a voicemail.
14-Nov-2020	20-Nov-2020	ICANN sent 3rd compliance notice via email to [EMAILS REDACTED]. No response received from Registrar.
18-Nov-2020	N/A	ICANN called Compliance Contact at [TELEPHONE REDACTED] and at [TELEPHONE REDACTED]. No ability to provide the Registrar with the complaint details or to leave a voicemail.
9-Dec-2020	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
10-Dec-2020	31-Dec-2020	ICANN issued Notice of Breach to Registrar.
11-Dec-2020	N/A	ICANN sent Notice of Breach via courier to Registrar Primary Contact postal address. Delivery confirmed.
16-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED)] insufficient to demonstrate compliance.
18-Dec-2020	31-Dec-2020	ICANN sent follow-up compliance notice via email to [EMAILS REDACTED].
21-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED)] insufficient to demonstrate compliance.
23-Dec-2020	N/A	ICANN sent follow-up compliance notice via email to [EMAILS REDACTED].
24-Dec-2020	N/A	ICANN re-forwarded the Notice of Breach to the email addresses [EMAILS REDACTED].



Date of Notice	Deadline for Response	Details
30-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED)] insufficient to demonstrate compliance.
30-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED)] regarding the insolvency proceedings in India.
30-Dec-2020	N/A	Email received from Registrar's representative ([EMAIL REDACTED)] regarding the insolvency proceedings in India.
31-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED)] insufficient to demonstrate compliance.
31-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED)] insufficient to demonstrate compliance.
27-Jan-2021	N/A	Email received from Registrar ([EMAIL REDACTED)] regarding the insolvency proceedings in India.
27-Jan-2021	N/A	Email received from Registrar's representative ([EMAIL REDACTED)] regarding the insolvency proceedings in India.
26-Feb-2021	N/A	To date, Net 4 India has not cured the violations in the Notice of Breach.

Chronology (Case # 00977571):

Date of Notice	Deadline for Response	Details
28-Sep-2020	5-Oct-2020	ICANN sent 1st compliance notice via email to [EMAILS REDACTED]. No response received from Registrar.
15-Oct-2020	22-Oct-2020	ICANN sent 2nd compliance notice via email to [EMAILS REDACTED]. No response received from Registrar.
10-Nov-2020	N/A	ICANN called Compliance Contact at [TELEPHONE REDACTED] and at [TELEPHONE REDACTED]. No ability to provide the Registrar with the complaint details or to leave a voicemail.
18-Nov-2020	N/A	ICANN called Compliance Contact at [TELEPHONE REDACTED] and at [TELEPHONE REDACTED]. No ability to provide the Registrar with the complaint details or to leave a voicemail.
30-Nov-2020	7-Dec-2020	ICANN sent 3rd compliance notice via email to [EMAILS REDACTED]. No response received from Registrar.
3-Dec-2020	N/A	ICANN called Compliance Contact at [TELEPHONE REDACTED] and left voicemail with complaint details. ICANN called Compliance Contact at [TELEPHONE REDACTED]. No ability to provide the Registrar with the complaint details or to leave a voicemail.
9-Dec-2020	N/A	ICANN conducted compliance check to determine other areas of noncompliance.



Date of Notice	Deadline for Response	Details
10-Dec-2020	31-Dec-2020	ICANN issued Notice of Breach to Registrar.
11-Dec-2020	N/A	ICANN sent Notice of Breach via courier to Registrar Primary Contact postal address. Delivery confirmed.
16-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED)] insufficient to demonstrate compliance.
18-Dec-2020	31-Dec-2020	ICANN sent follow-up compliance notice via email to [EMAILS REDACTED].
21-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED)] insufficient to demonstrate compliance.
23-Dec-2020	N/A	ICANN sent follow-up compliance notice via email to [EMAILS REDACTED].
24-Dec-2020	N/A	ICANN re-forwarded the Notice of Breach to the email addresses [EMAILS REDACTED].
30-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED)] regarding the insolvency proceedings in India.
30-Dec-2020	N/A	Email received from Registrar's representative ([EMAIL REDACTED)] regarding the insolvency proceedings in India.
30-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED)] insufficient to demonstrate compliance.
31-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED)] insufficient to demonstrate compliance.
31-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED)] insufficient to demonstrate compliance.
27-Jan-2021	N/A	Email received from Registrar ([EMAIL REDACTED)] regarding the insolvency proceedings in India.
27-Jan-2021	N/A	Email received from Registrar's representative ([EMAIL REDACTED)] regarding the insolvency proceedings in India.
26-Feb-2021	N/A	To date, Net 4 India has not cured the violations in the Notice of Breach.

Chronology (Case # 00971966):

Date of Notice	Deadline for Response	Details
31-Aug-2020	7-Sep-2020	ICANN sent 1st compliance notice via email to [EMAILS REDACTED].
2-Sep-2020	N/A	Email received from Registrar ([EMAIL REDACTED)]outside of the compliance case requesting all compliance communications be also addressed to the email addresses [EMAILS REDACTED].



Date of Notice	Deadline for Response	Details
3-Sep-2020	N/A	ICANN re-sent 1st compliance notice via email to [EMAILS REDACTED]. No response received from Registrar.
3-Sep-2020	N/A	Email received from Registrar ([EMAIL REDACTED)] insufficient to demonstrate compliance.
17-Sep-2020	24-Sep-2020	ICANN sent 2nd compliance notice via email to [EMAILS REDACTED]. No response received from Registrar.
18-Sep-2020	N/A	ICANN called Compliance Contact at [TELEPHONE REDACTED] and at [TELEPHONE REDACTED]. No ability to provide the Registrar with the complaint details or to leave a voicemail.
10-Nov-2020	N/A	ICANN called Compliance Contact at [TELEPHONE REDACTED] and at [TELEPHONE REDACTED]. No ability to provide the Registrar with the complaint details or to leave a voicemail.
13-Nov-2020	20-Nov-2020	ICANN sent 3rd compliance notice via email to [EMAILS REDACTED]. No response received from Registrar.
18-Nov-2020	N/A	ICANN called Compliance Contact at [TELEPHONE REDACTED] and at [TELEPHONE REDACTED]. No ability to provide the Registrar with the complaint details or to leave a voicemail.
9-Dec-2020	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
10-Dec-2020	31-Dec-2020	ICANN issued Notice of Breach to Registrar.
11-Dec-2020	N/A	ICANN sent Notice of Breach via courier to Registrar Primary Contact postal address. Delivery confirmed.
16-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED)] insufficient to demonstrate compliance.
18-Dec-2020	31-Dec-2020	ICANN sent follow-up compliance notice via email to [EMAILS REDACTED].
21-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED)] insufficient to demonstrate compliance.
23-Dec-2020	N/A	ICANN sent follow-up compliance notice via email to [EMAILS REDACTED].
24-Dec-2020	N/A	ICANN re-forwarded the Notice of Breach to the email addresses [EMAILS REDACTED].
30-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED)] insufficient to demonstrate compliance.
30-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED)] regarding the insolvency proceedings in India.
30-Dec-2020	N/A	Email received from Registrar's representative ([EMAIL REDACTED)] regarding the insolvency proceedings in India.



Date of Notice	Deadline for Response	Details
31-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED)] insufficient to demonstrate compliance.
31-Dec-2020	N/A	Email received from Registrar insufficient to demonstrate compliance.
27-Jan-2021	N/A	Email received from Registrar ([EMAIL REDACTED)] regarding the insolvency proceedings in India.
27-Jan-2021	N/A	Email received from Registrar's representative ([EMAIL REDACTED)] regarding the insolvency proceedings in India.
26-Feb-2021	N/A	To date, Net 4 India has not cured the violations in the Notice of Breach.

Chronology (Case # 00972641):

Date of Notice	Deadline for Response	Details
3-Sep-2020	10-Sep-2020	ICANN sent 1st compliance notice via email to [EMAILS REDACTED].
4-Sep-2020	N/A	Email received from Registrar ([EMAIL REDACTED)] insufficient to demonstrate compliance.
18-Sep-2020	N/A	ICANN called Compliance Contact at [TELEPHONE REDACTED] and at [TELEPHONE REDACTED]. No ability to provide the Registrar with the complaint details or to leave a voicemail.
24-Sep-2020	1-Oct-2020	ICANN sent 2 nd compliance notice via email to [EMAILS REDACTED]. No response received from Registrar.
20-Oct-2020	27-Oct-2020	ICANN sent a follow-up compliance notice to via email to [EMAILS REDACTED]. No response received from Registrar.
10-Nov-2020	N/A	ICANN called Compliance Contact at [TELEPHONE REDACTED] and at [TELEPHONE REDACTED]. No ability to provide the Registrar with the complaint details or to leave a voicemail.
13-Nov-2020	20-Nov-2020	ICANN sent 3rd compliance notice via email to [EMAILS REDACTED]. No response received from Registrar.
18-Nov-2020	N/A	ICANN called Compliance Contact at [TELEPHONE REDACTED] and at [TELEPHONE REDACTED]. No ability to provide the Registrar with the complaint details or to leave a voicemail.



Date of Notice	Deadline for Response	Details
9-Dec-2020	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
10-Dec-2020	31-Dec-2020	ICANN issued Notice of Breach to Registrar.
11-Dec-2020	N/A	ICANN sent Notice of Breach via courier to Registrar Primary Contact postal address. Delivery confirmed.
16-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED)] insufficient to demonstrate compliance.
18-Dec-2020	31-Dec-2020	ICANN sent follow-up compliance notice via email to [EMAILS REDACTED]
21-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED)] insufficient to demonstrate compliance.
23-Dec-2020	N/A	ICANN sent follow-up compliance notice via email to [EMAILS REDACTED]
24-Dec-2020	N/A	ICANN re-forwarded the Notice of Breach to the email addresses [EMAILS REDACTED]
30-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED)] insufficient to demonstrate compliance.
30-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED)] regarding the insolvency proceedings in India.
30-Dec-2020	N/A	Email received from Registrar's representative ([EMAIL REDACTED)] regarding the insolvency proceedings in India.
31-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED)] insufficient to demonstrate compliance.
31-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED)] insufficient to demonstrate compliance.
27-Jan-2021	N/A	Email received from Registrar ([EMAIL REDACTED)] regarding the insolvency proceedings in India.
27-Jan-2021	N/A	Email received from Registrar's representative ([EMAIL REDACTED)] regarding the insolvency proceedings in India.
26-Feb-2021	N/A	To date, Net 4 India has not cured the violations in the Notice of Breach.

Chronology (Case # 00976977):

Date of Notice	Deadline for Response	Details
25-Sep-2020	2-Oct-2020	ICANN sent 1st compliance notice via email to [EMAILS REDACTED].
30-Sep-2020	N/A	Email received from Registrar ([EMAIL REDACTED)] insufficient to demonstrate compliance.



Date of Notice	Deadline for Response	Details
5-Oct-2020	12-Oct-2020	ICANN sent follow-up compliance notice via email to [EMAILS REDACTED]. No response received from Registrar.
18-Oct-2020	26-Oct-2020	ICANN sent 2 nd compliance notice to via email to [EMAILS REDACTED]. No response received from Registrar.
10-Nov-2020	N/A	ICANN called Compliance Contact at [TELEPHONE REDACTED] and at [TELEPHONE REDACTED]. No ability to provide the Registrar with the complaint details or to leave a voicemail.
13-Nov-2020	20-Nov-2020	ICANN sent 3rd compliance notice via email to [EMAILS REDACTED]. No response received from Registrar.
18-Nov-2020	N/A	ICANN called Compliance Contact at [TELEPHONE REDACTED] and at [TELEPHONE REDACTED]. No ability to provide the Registrar with the complaint details or to leave a voicemail.
9-Dec-2020	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
10-Dec-2020	31-Dec-2020	ICANN issued Notice of Breach to Registrar.
11-Dec-2020	N/A	ICANN sent Notice of Breach via courier to Registrar Primary Contact postal address. Delivery confirmed.
16-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED)] insufficient to demonstrate compliance.
18-Dec-2020	31-Dec-2020	ICANN sent follow-up compliance notice via email to [EMAILS REDACTED].
21-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED)] insufficient to demonstrate compliance.
23-Dec-2020	N/A	ICANN sent follow-up compliance notice via email to [EMAILS REDACTED].
24-Dec-2020	N/A	ICANN re-forwarded the Notice of Breach to the email addresses [EMAILS REDACTED]/
30-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED)] insufficient to demonstrate compliance.
30-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED)] regarding the insolvency proceedings in India.
30-Dec-2020	N/A	Email received from Registrar's representative ([EMAIL REDACTED)]regarding the insolvency proceedings in India.
31-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED)] insufficient to demonstrate compliance.
31-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED]) insufficient to demonstrate compliance.
27-Jan-2021	N/A	Email received from Registrar ([EMAIL REDACTED]) regarding the insolvency proceedings in India.



Date of Notice	Deadline for Response	Details
27-Jan-2021	N/A	Email received from Registrar's representative ([EMAIL REDACTED]) regarding the insolvency proceedings in India.
26-Feb-2021	N/A	To date, Net 4 India has not cured the violations in the Notice of Breach.

Chronology (Case # 00978716):

Date of Notice	Deadline for Response	Details
5-Oct-2020	12-Oct-2020	ICANN sent 1st compliance notice via email to [EMAILS REDACTED].
19-Oct-2020	26-Oct-2020	ICANN sent 2nd compliance notice via email to [EMAILS REDACTED].
10-Nov-2020	N/A	ICANN called Compliance Contact at [TELEPHONE REDACTED] and at [TELEPHONE REDACTED]. No ability to provide the Registrar with the complaint details or to leave a voicemail.
13-Nov-2020	20-Nov-2020	ICANN sent 3rd compliance notice via email to [EMAILS REDACTED]. No response received from Registrar.
18-Nov-2020	N/A	ICANN called Compliance Contact at [TELEPHONE REDACTED] and at [TELEPHONE REDACTED]. No ability to provide the Registrar with the complaint details or to leave a voicemail.
9-Dec-2020	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
10-Dec-2020	31-Dec-2020	ICANN issued Notice of Breach to Registrar.
11-Dec-2020	N/A	ICANN sent Notice of Breach via courier to Registrar Primary Contact postal address. Delivery confirmed.
16-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED]) insufficient to demonstrate compliance.
18-Dec-2020	31-Dec-2020	ICANN sent follow-up compliance notice via email to [EMAILS REDACTED].
21-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED]) insufficient to demonstrate compliance.
23-Dec-2020	N/A	ICANN sent follow-up compliance notice via email to [EMAILS REDACTED].
24-Dec-2020	N/A	ICANN re-forwarded the Notice of Breach to the email addresses [EMAILS REDACTED].
30-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED]) insufficient to demonstrate compliance.



Date of Notice	Deadline for Response	Details
30-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED]) regarding the insolvency proceedings in India.
30-Dec-2020	N/A	Email received from Registrar's representative ([EMAIL REDACTED]) regarding the insolvency proceedings in India.
31-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED]) insufficient to demonstrate compliance.
31-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED]) insufficient to demonstrate compliance.
27-Jan-2021	N/A	Email received from Registrar ([EMAIL REDACTED]) regarding the insolvency proceedings in India.
27-Jan-2021	N/A	Email received from Registrar's representative ([EMAIL REDACTED]) regarding the insolvency proceedings in India.
26-Feb-2021	N/A	To date, Net 4 India has not cured the violations in the Notice of Breach.

Chronology (Case # 00975973):

Date of Notice	Deadline for Response	Details
21-Sep-2020	28-Sep-2020	ICANN sent 1st compliance notice via email to [EMAILS REDACTED].
22-Sep-2020	N/A	Email received from Registrar ([EMAIL REDACTED]) insufficient to demonstrate compliance.
5-Oct-2020	12-Oct-2020	ICANN sent follow-up compliance notice via email to [EMAILS REDACTED]. No response received from Registrar.
26-Oct-2020	2-Nov-2020	ICANN sent 2nd compliance notice via email to [EMAILS REDACTED]. No response received from Registrar.
10-Nov-2020	N/A	ICANN called Compliance Contact at [TELEPHONE REDACTED] and at [TELEPHONE REDACTED]. No ability to provide the Registrar with the complaint details or to leave a voicemail.
13-Nov-2020	20-Nov-2020	ICANN sent 3rd compliance notice via email to [EMAILS REDACTED]. No response received from Registrar.
18-Nov-2020	N/A	ICANN called Compliance Contact at [TELEPHONE REDACTED] and at [TELEPHONE REDACTED]. No ability to provide the Registrar with the complaint details or to leave a voicemail.
9-Dec-2020	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
10-Dec-2020	31-Dec-2020	ICANN issued Notice of Breach to Registrar.



Date of Notice	Deadline for Response	Details
11-Dec-2020	N/A	ICANN sent Notice of Breach via courier to Registrar Primary Contact postal address. Delivery confirmed.
16-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED]) insufficient to demonstrate compliance.
18-Dec-2020	31-Dec-2020	ICANN sent follow-up compliance notice via email to [EMAILS REDACTED].
21-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED]) insufficient to demonstrate compliance.
23-Dec-2020	N/A	ICANN sent follow-up compliance notice via email to [EMAILS REDACTED].
24-Dec-2020	N/A	ICANN re-forwarded the Notice of Breach to the email addresses [EMAILS REDACTED].
30-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED]) insufficient to demonstrate compliance.
30-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED]) regarding the insolvency proceedings in India.
30-Dec-2020	N/A	Email received from Registrar's representative ([EMAIL REDACTED]) regarding the insolvency proceedings in India.
31-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED]) insufficient to demonstrate compliance.
31-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED]) insufficient to demonstrate compliance.
27-Jan-2021	N/A	Email received from Registrar ([EMAIL REDACTED]) regarding the insolvency proceedings in India.
27-Jan-2021	N/A	Email received from Registrar's representative ([EMAIL REDACTED]) regarding the insolvency proceedings in India.
26-Feb-2021	N/A	To date, Net 4 India has not cured the violations in the Notice of Breach.

Chronology (Case # 00976043):

Date of Notice	Deadline for Response	Details
21-Sep-2020	28-Sep-2020	ICANN sent 1st compliance notice via email to [EMAILS REDACTED].
22-Sep-2020	N/A	Email received from Registrar ([EMAIL REDACTED]) insufficient to demonstrate compliance.
6-Oct-2020	13-Oct-2020	ICANN sent follow-up compliance notice via email to [EMAILS REDACTED]. No response received from Registrar.



Date of Notice	Deadline for Response	Details
26-Oct-2020	2-Nov-2020	ICANN sent 2nd compliance notice via email to [EMAILS REDACTED]. No response received from Registrar.
10-Nov-2020	N/A	ICANN called Compliance Contact at +91 01145789408 and at +91 9999989408. No ability to provide the Registrar with the complaint details or to leave a voicemail.
13-Nov-2020	20-Nov-2020	ICANN sent 3rd compliance notice via email to [EMAILS REDACTED]. o response received from Registrar.
18-Nov-2020	N/A	ICANN called Compliance Contact at [TELEPHONE REDACTED] and at [TELEPHONE REDACTING]. No ability to provide the Registrar with the complaint details or to leave a voicemail.
9-Dec-2020	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
10-Dec-2020	31-Dec-2020	ICANN issued Notice of Breach to Registrar.
11-Dec-2020	N/A	ICANN sent Notice of Breach via courier to Registrar Primary Contact postal address. Delivery confirmed.
16-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED]) insufficient to demonstrate compliance.
18-Dec-2020	31-Dec-2020	ICANN sent follow-up compliance notice via email to [EMAILS REDACTED].
21-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED]) insufficient to demonstrate compliance.
23-Dec-2020	N/A	ICANN sent follow-up compliance notice via email to [EMAILS REDACTED]
24-Dec-2020	N/A	ICANN re-forwarded the Notice of Breach to the email addresses [EMAILS REDACTED].
30-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED]) insufficient to demonstrate compliance.
30-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED]) regarding the insolvency proceedings in India.
30-Dec-2020	N/A	Email received from Registrar's representative ([EMAIL REDACTED]) regarding the insolvency proceedings in India.
31-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED]) insufficient to demonstrate compliance.
31-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED]) insufficient to demonstrate compliance.
27-Jan-2021	N/A	Email received from Registrar ([EMAIL REDACTED]) regarding the insolvency proceedings in India.
27-Jan-2021	N/A	Email received from Registrar's representative ([EMAIL REDACTED]) regarding the insolvency proceedings in India.
26-Feb-2021	N/A	To date, Net 4 India has not cured the violations in the Notice of Breach.



Chronology (Case # 00977573):

Date of Notice	Deadline for Response	Details
28-Sep-2020	5-Oct-2020	ICANN sent 1st compliance notice via email to [EMAILS REDACTED]. No response received from the Registrar.
6-Oct-2020	13-Oct-2020	ICANN sent 2 nd compliance notice via email to [EMAILS REDACTED]. No response received from the Registrar.
12-Oct-2020	N/A	Email received from Registrar ([EMAIL REDACTED]) insufficient to demonstrate compliance.
14-Oct-2020	N/A	Email indicating the compliance case had been closed was mistakenly sent to ([EMAIL REDACTED])
29-Oct-2020	5-Nov-2020	ICANN sent follow-up compliance notice to ([EMAIL REDACTED]) explaining the error and requesting a full response to the compliance case.
10-Nov-2020	N/A	ICANN called Compliance Contact at [TELEPHONE REDACTED] and at [TELEPHONE REDACTED]. No ability to provide the Registrar with the complaint details or to leave a voicemail.
13-Nov-2020	20-Nov-2020	ICANN sent 3rd compliance notice via email to [EMAILS REDACTED]. No response received from the Registrar.
18-Nov-2020	N/A	ICANN called Compliance Contact at [TELEPHONE REDACTED] and at [TELEPHONE REDACTED]. No ability to provide the Registrar with the complaint details or to leave a voicemail.
9-Dec-2020	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
10-Dec-2020	31-Dec-2020	ICANN issued Notice of Breach to Registrar.
11-Dec-2020	N/A	ICANN sent Notice of Breach via courier to Registrar Primary Contact postal address. Delivery confirmed.
16-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED]) insufficient to demonstrate compliance.
18-Dec-2020	31-Dec-2020	ICANN sent follow-up compliance notice via email to [EMAILS REDACTED].
21-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED]) insufficient to demonstrate compliance.
23-Dec-2020	N/A	ICANN sent follow-up compliance notice via email to [EMAILS REDACTED].
24-Dec-2020	N/A	ICANN re-forwarded the Notice of Breach to the email addresses [EMAILS REDACTED].
30-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED]) insufficient to demonstrate compliance.



Date of Notice	Deadline for Response	Details
30-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED]) regarding the insolvency proceedings in India.
30-Dec-2020	N/A	Email received from Registrar's representative ([EMAIL REDACTED]) regarding the insolvency proceedings in India.
31-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED]) insufficient to demonstrate compliance.
31-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED]) insufficient to demonstrate compliance.
27-Jan-2021	N/A	Email received from Registrar ([EMAIL REDACTED]) regarding the insolvency proceedings in India.
27-Jan-2021	N/A	Email received from Registrar's representative ([EMAIL REDACTED]) regarding the insolvency proceedings in India.
26-Feb-2021	N/A	To date, Net 4 India has not cured the violations in the Notice of Breach.

Chronology (Ticket # MDZ-368-16882):

Date of Notice	Deadline for Response	Details
25-Aug-2020	1-Sep-2020	ICANN sent 1st compliance notice via email to [EMAILS REDACTED]. No response received from Registrar. No response received from the Registrar.
2-Sep-2020	N/A	Email received from Registrar ([EMAIL REDACTED]) outside of the compliance case requesting all compliance communications be also addressed to the email addresses [EMAILS REDACTED]. No response received from the Registrar.
4-Sep-2020	4-Sep-2020	ICANN re-sent 1st compliance notice via email to [EMAILS REDACTED]. No response received from the Registrar.
4-Sep-2020	N/A	Email received from Registrar ([EMAIL REDACTED]) insufficient to demonstrate compliance.
18-Sep-2020	N/A	ICANN called Compliance Contact at [TELEPHONE REDACTED] and at [TELEPHONE REDACTED]. No ability to provide the Registrar with the complaint details or to leave a voicemail.
21-Sep-2020	28-Sep-2020	ICANN sent 2nd compliance notice via email to [EMAILS REDACTED]. No response received from the Registrar.
10-Nov-2020	N/A	ICANN called Compliance Contact at [TELEPHONE REDACTED] and at [TELEPHONE REDACTED]. No ability to provide the Registrar with the complaint details or to leave a voicemail.



Date of Notice	Deadline for Response	Details
13-Nov-2020	20-Nov-2020	ICANN sent 3rd compliance notice via email to [EMAILS REDACTED]. No response received from the Registrar.
18-Nov-2020	N/A	ICANN called Compliance Contact at [TELEPHONE REDACTED] and at [TELEPHONE REDACTED]. No ability to provide the Registrar with the complaint details or to leave a voicemail.
27-Nov-2020	N/A	ICANN called Compliance Contact at [TELEPHONE REDACTED] and spoke with Registrar Representative. No ability to provide the Registrar with the complaint details.
9-Dec-2020	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
10-Dec-2020	31-Dec-2020	ICANN issued Notice of Breach to Registrar.
11-Dec-2020	N/A	ICANN sent Notice of Breach via courier to Registrar Primary Contact postal address. Delivery confirmed.
16-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED]) insufficient to demonstrate compliance.
18-Dec-2020	31-Dec-2020	ICANN sent follow-up compliance notice via email to [EMAILS REDACTED].
21-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED]) insufficient to demonstrate compliance.
23-Dec-2020	N/A	ICANN sent follow-up compliance notice via email to [EMAILS REDACTED].
24-Dec-2020	N/A	ICANN re-forwarded the Notice of Breach to the email addresses [EMAILS REDACTED].
30-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED]) insufficient to demonstrate compliance.
30-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED]) regarding the insolvency proceedings in India.
30-Dec-2020	N/A	Email received from Registrar's representative ([EMAIL REDACTED]) regarding the insolvency proceedings in India.
31-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED]) insufficient to demonstrate compliance.
31-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED]) insufficient to demonstrate compliance.
27-jan-2021	N/A	Email received from Registrar ([EMAIL REDACTED]) regarding the insolvency proceedings in India.
27-Jan-2021	N/A	Email received from Registrar's representative ([EMAIL REDACTED]) regarding the insolvency proceedings in India.
26-Feb-2021	N/A	To date, Net 4 India has not cured the violations in the Notice of Breach.

Chronology (Ticket # NMC-663-14600):



Date of Notice	Deadline for Response	Details
19-Aug-2020	26-Aug-2020	ICANN sent 1st compliance notice via email to [EMAILS REDACTED]. No response received from Registrar.
28-Aug-2020	4-Sep-2020	ICANN sent 2nd compliance notice via email to [EMAILS REDACTED]. No response received from Registrar.
2-Sep-2020	N/A	Email received from Registrar ([EMAIL REDACTED]) outside of the compliance case requesting all compliance communications be also addressed to the email addresses [EMAILS REDACTED].
4-Sep-2020	4-Sep-2020	ICANN re-sent 2nd compliance notice via email to [EMAILS REDACTED].
4-Sep-2020	N/A	Email received from Registrar ([EMAIL REDACTED]) insufficient to demonstrate compliance.
18-Sep-2020	N/A	ICANN called Compliance Contact at [TELEPHONE REDACTED] and at [TELEPHONE REDACTED]. No ability to provide the Registrar with the complaint details or to leave a voicemail.
22-Sep-2020	N/A	ICANN re-sent 2nd compliance notice via email to [EMAILS REDACTED] with immediate response requested. No response received from Registrar.
10-Nov-2020	N/A	ICANN called Compliance Contact at [TELEPHONE REDACTED] and at [TELEPHONE REDACTED]. No ability to provide the Registrar with the complaint details or to leave a voicemail.
13-Nov-2020	20-Nov-2020	ICANN sent 3rd compliance notice via email to [EMAILS REDACTED]. No response received from the Registrar.
18-Nov-2020	N/A	ICANN called Compliance Contact at [TELEPHONE REDACTED] and at [TELEPHONE REDACTED]. No ability to provide the Registrar with the complaint details or to leave a voicemail.
9-Dec-2020	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
10-Dec-2020	31-Dec-2020	ICANN issued Notice of Breach to Registrar.
11-Dec-2020	N/A	ICANN sent Notice of Breach via courier to Registrar Primary Contact postal address. Delivery confirmed.
16-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED]) insufficient to demonstrate compliance.
18-Dec-2020	31-Dec-2020	ICANN sent follow-up compliance notice via email to [EMAILS REDACTED].
21-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED]) insufficient to demonstrate compliance.
23-Dec-2020	N/A	ICANN sent follow-up compliance notice via email to [EMAILS REDACTED].



Date of Notice	Deadline for Response	Details
24-Dec-2020	N/A	ICANN re-forwarded the Notice of Breach to the email addresses [EMAILS REDACTED].
30-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED]). insufficient to demonstrate compliance.
30-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED]) regarding the insolvency proceedings in India.
30-Dec-2020	N/A	Email received from Registrar's representative ([EMAIL REDACTED]) regarding the insolvency proceedings in India.
31-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED]) insufficient to demonstrate compliance.
31-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED]) insufficient to demonstrate compliance.
27-Jan-2021	N/A	Email received from Registrar ([EMAIL REDACTED]) regarding the insolvency proceedings in India.
27-Jan-2021	N/A	Email received from Registrar's representative ([EMAIL REDACTED]) regarding the insolvency proceedings in India.
26-Feb-2021	N/A	To date, Net 4 India has not cured the violations in the Notice of Breach.

Chronology (Case # 00984013):

Date of Notice	Deadline for Response	Details
30-Oct-2020	6-Nov-2020	ICANN sent 1st compliance notice via email to [EMAIL REDACTED] No response received from Registrar.
13-Nov-2020	20-Nov-2020	ICANN sent 2nd compliance notice via email to [EMAILS REDACTED]. No response received from Registrar.
18-Nov-2020	N/A	ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED] and at [TELEPHONE REDACTED]. No ability to provide the Registrar with the complaint details or to leave a voicemail.
27-Nov-2020	N/A	ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED] and spoke with Registrar Representative. No ability to provide the Registrar with the complaint details.
3-Dec-2020	N/A	ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED] and left voicemail. ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED]. No ability to provide the Registrar with the complaint details or to leave a voicemail.



Date of Notice	Deadline for Response	Details
15-Dec-2020	N/A	ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED] and at [TELEPHONE REDACTED]. No ability to provide the Registrar with the complaint details or to leave a voicemail.
16-Dec-2020	23-Dec-2020	ICANN sent 3rd compliance notice via email to [EMAILS REDACTED]. No response received from Registrar.
24-Dec-2020	N/A	ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED] and at [TELEPHONE REDACTED]. No ability to provide the Registrar with the complaint details or to leave a voicemail.
24-Dec-2020	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
24-Dec-2020	14-Jan-2021	ICANN issued Notice of Breach to Registrar.
24-Dec-2020	N/A	ICANN sent Notice of Breach via courier to Registrar Primary Contact postal address. Delivery confirmed.
28-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED]) insufficient to demonstrate compliance.
30-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED])regarding the insolvency proceedings in India.
30-Dec-2020	N/A	Email received from Registrar's representative ([EMAIL REDACTED]) regarding the insolvency proceedings in India.
27-Jan-2021	N/A	Email received from Registrar ([EMAIL REDACTED]) regarding the insolvency proceedings in India.
27-Jan-2021	N/A	Email received from Registrar's representative ([EMAIL REDACTED]) regarding the insolvency proceedings in India.
26-Feb-2021	N/A	To date, Net 4 India has not cured the violations in the Notice of Breach.

Chronology (Case # 00980845):

Date of Notice	Deadline for Response	Details
14-Oct-2020	21-Oct-2020	ICANN sent 1st compliance notice via email to [EMAILS REDACTED].
21-Oct-2020	N/A	Email received from Registrar ([EMAIL REDACTED]) insufficient to demonstrate compliance.
19-Nov-2020	26-Nov-2020	ICANN sent follow-up compliance notice via email to [EMAILS REDACTED]. No response received from Registrar.
4-Dec-2020	11-Dec-2020	ICANN sent 2nd compliance notice via email to [EMAILS REDACTED]. No response received from Registrar.



Date of Notice	Deadline for Response	Details
15-Dec-2020	N/A	ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED] and at [TELEPHONE REDACTED]. No ability to provide the Registrar with the complaint details or to leave a voicemail.
16-Dec-2020	23-Dec-2020	ICANN sent 3rd compliance notice via email to [EMAILS REDACTED]. No response received from Registrar.
24-Dec-2020	N/A	ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED] and at [TELEPHONE REDACTED]. No ability to provide the Registrar with the complaint details or to leave a voicemail.
24-Dec-2020	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
24-Dec-2020	14-Jan-2021	ICANN issued Notice of Breach to Registrar.
24-Dec-2020	N/A	ICANN sent Notice of Breach via courier to Registrar Primary Contact postal address. Delivery confirmed.
28-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED]) insufficient to demonstrate compliance.
30-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED]) regarding the insolvency proceedings in India.
30-Dec-2020	N/A	Email received from Registrar's representative ([EMAIL REDACTED]) regarding the insolvency proceedings in India.
27-Jan-2021	N/A	Email received from Registrar ([EMAIL REDACTED]) regarding the insolvency proceedings in India.
27-Jan-2021	N/A	Email received from Registrar's representative ([EMAIL REDACTED]) regarding the insolvency proceedings in India.
26-Feb-2021	N/A	To date, Net 4 India has not cured the violations in the Notice of Breach.

Chronology (Case # 00977040):

Date of Notice	Deadline for Response	Details
25-Sep-2020	2-Oct-2020	ICANN sent 1st compliance notice via email to [EMAILS REDACTED].
29-Sep-2020	N/A	Email received from Registrar ([EMAIL REDACTED]) insufficient to demonstrate compliance.
21-Oct-2020	28-Oct-2020	ICANN sent follow-up compliance notice via email to [EMAILS REDACTED]. No response received from Registrar



Date of Notice	Deadline for Response	Details
10-Nov-2020	17-Nov-2020	ICANN sent 2nd compliance notice via email to [EMAILS REDACTED]. No response received from Registrar.
18-Nov-2020	N/A	ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED] and at [TELEPHONE REDACTED]. No ability to provide the Registrar with the complaint details or to leave a voicemail.
27-Nov-2020	N/A	ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED] and spoke with Registrar Representative. No ability to provide the Registrar with the complaint details.
3-Dec-2020	N/A	ICANN called Primary Contact and Compliance Contact at and left voicemail. ICANN called Compliance Contact at [TELEPHONE REDACTED]. No ability to provide the Registrar with the complaint details or to leave a voicemail.
15-Dec-2020	N/A	ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED] and at [TELEPHONE REDACTED] No ability to provide the Registrar with the complaint details or to leave a voicemail.
16-Dec-2020	23-Dec-2020	ICANN sent 3rd compliance notice via email to [EMAILS REDACTED]. No response received from Registrar.
24-Dec-2020	N/A	ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED] and at [TELEPHONE REDACTED]. No ability to provide the Registrar with the complaint details or to leave a voicemail.
24-Dec-2020	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
24-Dec-2020	14-Jan-2021	ICANN issued Notice of Breach to Registrar.
24-Dec-2020	N/A	ICANN sent Notice of Breach via courier to Registrar Primary Contact postal address. Delivery confirmed.
28-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED]) insufficient to demonstrate compliance.
30-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED]) regarding the insolvency proceedings in India.
30-Dec-2020	N/A	Email received from Registrar's representative ([EMAIL REDACTED]) regarding the insolvency proceedings in India.
27-Jan-2021	N/A	Email received from Registrar ([EMAIL REDACTED]) regarding the insolvency proceedings in India.
27-Jan-2021	N/A	Email received from Registrar's representative ([EMAIL REDACTED]) regarding the insolvency proceedings in India.
26-Feb-2021	N/A	To date, Net 4 India has not cured the violations in the Notice of Breach.



Chronology (Case # 00976900):

Date of Notice	Deadline for Response	Details
24-Sep-2020	1-Oct-2020	ICANN sent 1st compliance notice via email to EMAIL REDACTED. No response received from Registrar.
10-Nov-2020	17-Nov-2020	ICANN sent 2nd compliance notice via email to [EMAILS REDACTED]. No response received from Registrar.
18-Nov-2020	N/A	ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED] and at [TELEPHONE REDACTED]. No ability to provide the Registrar with the complaint details or to leave a voicemail.
27-Nov-2020	N/A	ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED] and spoke with Registrar Representative. No ability to provide the Registrar with the complaint details.
3-Dec-2020	N/A	ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED] and left voicemail. ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED]. No ability to provide the Registrar with the complaint details or to leave a voicemail.
10-Dec-2020	17-Dec-2020	ICANN sent 3rd compliance notice via email to [EMAILS REDACTED]. No response received from Registrar.
15-Dec-2020	N/A	ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED] and at [TELEPHONE REDACTED]. No ability to provide the Registrar with the complaint details or to leave a voicemail.
24-Dec-2020	N/A	ICANN called Primary Contact Compliance and Contact at [TELEPHONE REDACTED] and at [TELEPHONE REDACTED]. No ability to provide the Registrar with the complaint details or to leave a voicemail.
24-Dec-2020	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
24-Dec-2020	14-Jan-2021	ICANN issued Notice of Breach to Registrar.
24-Dec-2020	N/A	ICANN sent Notice of Breach via courier to Registrar Primary Contact postal address. Delivery confirmed.
28-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED]) insufficient to demonstrate compliance.
30-Dec-2020	N/A	Email received from Registrar ([EMAIL REDACTED]) regarding the insolvency proceedings in India.
30-Dec-2020	N/A	Email received from Registrar's representative ([EMAIL REDACTED]) regarding the insolvency proceedings in India.



Date of Notice	Deadline for Response	Details
27-Jan-2021	N/A	Email received from Registrar ([EMAIL REDACTED]) regarding the insolvency proceedings in India.
27-Jan-2021	N/A	Email received from Registrar's representative ([EMAIL REDACTED]) regarding the insolvency proceedings in India.
26-Feb-2021	N/A	To date, Net 4 India has not cured the violations in the Notice of Breach.

Chronology (00976469):

Date of Notice	Deadline for Response	Details
22-Sep-2020	29-Sep-2020	ICANN sent 1st compliance inquiry via email to [EMAIL REDACTED]. No response received from Registrar.
1-Oct-2020	8-Oct-2020	ICANN sent 2nd compliance inquiry via email to [EMAIL REDACTED]. No response received from Registrar.
13-Oct-2020	20-Oct-2020	ICANN re-sent 1st compliance inquiry via email to [EMAILS REDACTED].
20-Oct-2020	N/A	Email from Registrar ([EMAIL REDACTED]) insufficient to demonstrate compliance.
3-Nov-2020	10-Nov-2020	ICANN sent follow-up compliance inquiry via email to [EMAILS REDACTED]. No response received from Registrar.
16-Nov-2020	23-Nov-2020	ICANN sent follow-up compliance inquiry via email to [EMAILS REDACTED].
16-Nov-2020	23-Nov-2020	ICANN re-sent follow-up compliance inquiry via email to [EMAILS REDACTED]. No response received from Registrar.
18-Nov-2020	N/A	ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED] and spoke with Registrar Representative. No ability to provide the Registrar with the complaint details. ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail.
24-Nov-2020	1-Dec-2020	ICANN sent 3rd compliance inquiry via email to [EMAILS REDACTED]. No response received from Registrar.
3-Dec-2020	N/A	ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED] and left voicemail with complaint details. ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail.
8-Dec-2020	15-Dec-2020	Due to the Registrar's unresponsiveness, ICANN escalated the case to a 1st compliance notice sent via email to [EMAILS REDACTED]. No response received from Registrar.



15-Dec-2020	N/A	ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED] and at [TELEPHONE REDACTED]. No ability to provide the Registrar with the complaint details or to leave a voicemail.
21-Dec-2020	6-Jan-2021	ICANN sent 2nd compliance notice via email to [EMAILS REDACTED]. No response received from Registrar.
24-Dec-2020	N/A	ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED] and at [TELEPHONE REDACTED]. No ability to provide the Registrar with the complaint details or to leave a voicemail.
8-Jan-2021	N/A	ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED] and spoke with Registrar Representative. No ability to provide the Registrar with the complaint details. ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail.
13-Jan-2021	20-Jan-2021	ICANN sent 3rd compliance notice via email to [EMAILS REDACTED]. No response received from Registrar.
15-Jan-2021	N/A	ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED] and spoke with Registrar Representative. No ability to provide the Registrar with the complaint details. ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail.
29-Jan-2021	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
29-Jan-2021	19-Feb-21	ICANN issued Notice of Breach to Registrar.
29-Jan-2021	N/A	ICANN sent Notice of Breach via courier to Registrar Primary Contact postal address. Delivery confirmed.
27-Jan-2021	N/A	Email received from Registrar ([EMAIL REDACTED]) regarding the insolvency proceedings in India.
27-Jan-2021	N/A	Email received from Registrar's representative ([EMAIL REDACTED]) regarding the insolvency proceedings in India.
26-Feb-2021	N/A	To date, Net 4 India has not cured the violations in the Notice of Breach.

Chronology (00977574):

Date of Notice	Deadline for Response	Details
28-Sep-2020	5-Oct-2020	ICANN sent 1st compliance inquiry via email to [EMAILS REDACTED].



		No response received from Registrar.
15-Oct-2020	22-Oct-2020	ICANN sent 2nd compliance inquiry via email to [EMAILS REDACTED]. No response received from Registrar.
10-Nov-2020	N/A	ICANN called Primary and Compliance Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED]. No ability to provide Registrar with the complaint details or to leave a voicemail.
18-Nov-2020	N/A	ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED] and spoke with Registrar Representative. No ability to provide the Registrar with the complaint details. ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail.
20-Nov-2020	26-Nov-2020	ICANN sent 3rd compliance inquiry via email to [EMAILS REDACTED]. No response received from Registrar.
3-Dec-2020	N/A	ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED] and left voicemail with complaint details. ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail.
4-Dec-2020	11-Dec-2020	Due to the Registrar's unresponsiveness, ICANN escalated the case to a 1st compliance notice sent via email to [EMAILS REDACTED]. No response received from Registrar.
14-Dec-2020	21-Dec-2020	ICANN sent 2nd compliance notice via email to [EMAILS REDACTED]. No response received from Registrar.
15-Dec-2020	N/A	ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED] and at [TELEPHONE REDACTED]. No ability to provide the Registrar with the complaint details or to leave a voicemail.
24-Dec-2020	N/A	ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED] and at [TELEPHONE REDACTED]. No ability to provide the Registrar with the complaint details or to leave a voicemail.
8-Jan-2021	N/A	ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED] and spoke with Registrar Representative. No ability to provide the Registrar with the complaint details. ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail.



8-Jan-2021	15-Jan-2021	ICANN sent a 3rd compliance notice via email to [EMAILS REDACTED]. No response received from Registrar.
15-Jan-2021	N/A	ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED] and spoke with Registrar Representative. No ability to provide the Registrar with the complaint details. ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail.
29-Jan-2021	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
29-Jan-2021	19-Feb-21	ICANN issued Notice of Breach to Registrar.
29-Jan-2021	N/A	ICANN sent Notice of Breach via courier to Registrar Primary Contact postal address. Delivery confirmed.
26-Feb-2021	N/A	To date, Net 4 India has not cured the violations in the Notice of Breach.

Chronology (00982277):

Date of Notice	Deadline for Response	Details
21-Oct-2020	28-Oct-2020	ICANN sent 1st compliance inquiry via email to [EMAILS REDACTED].
8-Nov-2020	N/A	Email from Registrar ([EMAIL REDACTED]) insufficient to demonstrate compliance.
24-Nov-2020	1-Dec-2020	ICANN sent 2nd compliance inquiry via email to [EMAILS REDACTED]. No response received from Registrar.
3-Dec-2020	N/A	ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED] and left voicemail with complaint details. ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail.
4-Dec-2020	11-Dec-2020	ICANN sent 3rd compliance inquiry via email to [EMAILS REDACTED].
6-Dec-2020	N/A	Email from Registrar ([EMAIL REDACTED]) insufficient to demonstrate compliance.
8-Dec-2020	11-Dec-2020	ICANN sent follow-up compliance inquiry via email to [EMAILS REDACTED]. No response received from Registrar.
15-Dec-2020	N/A	ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED] and at [TELEPHONE



		REDACTED]. No ability to provide the Registrar with the complaint details or to leave a voicemail.
16-Dec-2020	23-Dec-2020	Due to the Registrar's unresponsiveness, ICANN escalated the case to a 1st compliance notice sent via email to [EMAILS REDACTED]. No response received from Registrar.
8-Jan-2021	15-Jan-2021	ICANN sent 2nd compliance notice via email to [EMAILS REDACTED]. No response received from Registrar.
15-Jan-2021	N/A	ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED] and spoke with Registrar Representative. No ability to provide the Registrar with the complaint details. ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail.
21-Jan-2021	28-Jan-2021	ICANN sent 3rd compliance notice via email to [EMAILS REDACTED]. No response received from Registrar.
22-Jan-2021	N/A	ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED] and spoke with Registrar Representative. No ability to provide the Registrar with the complaint details. ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail.
29-Jan-2021	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
29-Jan-2021	19-Feb-21	ICANN issued Notice of Breach to Registrar.
29-Jan-2021	N/A	ICANN sent Notice of Breach via courier to Registrar Primary Contact postal address. Delivery confirmed.
26-Feb-2021	N/A	To date, Net 4 India has not cured the violations in the Notice of Breach.

Chronology (00982175):

Date of Notice	Deadline for Response	Details
21-Oct-2020	28-Oct-2020	ICANN sent 1st compliance inquiry via email to [EMAILS REDACTED]. No response received from Registrar.
2-Nov-2020	9-Nov-2020	ICANN sent 2nd compliance inquiry via email to [EMAILS REDACTED]. No response received from Registrar.
10-Nov-2020	N/A	ICANN called Primary and Compliance Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Primary Contact and



		Compliance Contact at [TELEPHONE REDACTED]. No ability
		to provide Registrar with the complaint details or to leave a
		voicemail.
		ICANN called Primary Contact and Compliance Contact at
		[TELEPHONE REDACTED] and spoke with Registrar
18-Nov-2020	N/A	Representative. No ability to provide the Registrar with the
	-	complaint details. ICANN called Primary Contact and
		Compliance Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail.
		ICANN sent 3rd compliance inquiry via email to [EMAILS
20-Nov-2020	26-Nov-2020	REDACTED].
		No response received from Registrar.
		ICANN called Primary Contact and Compliance Contact at
	21/2	[TELEPHONE REDACTED] and left voicemail with complaint
3-Dec-2020	N/A	details. ICANN called Primary Contact and Compliance
		Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail.
		Due to the Registrar's unresponsiveness, ICANN escalated
		the case to a 1st compliance notice sent via email to [EMAILS
4-Dec-2020	11-Dec-2020	REDACTED]
		No response received from Registrar.
		ICANN sent 2nd compliance notice via email to [EMAILS
14-Dec-2020	21-Dec-2020	REDACTED].
		No response received from Registrar. ICANN called Primary Contact and Compliance Contact at
		[TELEPHONE REDACTED] and at [TELEPHONE
15-Dec-2020	N/A	REDACTED]. No ability to provide the Registrar with the
		complaint details or to leave a voicemail.
		ICANN called Primary Contact and Compliance Contact at
24-Dec-2020	N/A	[TELEPHONE REDACTED] and at [TELEPHONE
		REDACTED]. No ability to provide the Registrar with the
		complaint details or to leave a voicemail. ICANN sent 3rd compliance notice via email to [EMAILS
8-Jan-2021	15-Jan-2021	REDACTED].
	10 0011 2021	No response received from Registrar.
		ICANN called Primary Contact and Compliance Contact at
		[TELEPHONE REDACTED] and spoke with Registrar
15-Jan-2021	N/A	Representative. No ability to provide the Registrar with the
		complaint details. ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED]. No
		answer and no ability to leave a voicemail.
20 Jan 2004	NI/A	ICANN conducted compliance check to determine other areas
29-Jan-2021	N/A	of noncompliance.
29-Jan-2021	19-Feb-21	ICANN issued Notice of Breach to Registrar.
29-Jan-2021	N/A	ICANN sent Notice of Breach via courier to Registrar Primary



		Contact postal address. Delivery confirmed.
26-Feb-2021	N/A	To date, Net 4 India has not cured the violations in the Notice of Breach.

Chronology (00984400):

Date of Notice	Deadline for Response	Details
2-Nov-2020	9-Nov-2020	ICANN sent 1st compliance notice via email to [EMAILS REDACTED]. No response received from Registrar.
13-Nov-2020	20-Nov-2020	ICANN sent 2nd compliance notice via email to [EMAILS REDACTED]. No response received from Registrar.
18-Nov-2020	N/A	ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED] and spoke with Registrar Representative. No ability to provide the Registrar with the complaint details. ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail.
27-Nov-2020	N/A	ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED] and spoke with Registrar Representative. No ability to provide the Registrar with the complaint details.
3-Dec-2020	N/A	ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED] and left voicemail with complaint details. ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail.
15-Dec-2020	N/A	ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED] and at [TELEPHONE REDACTED]. No ability to provide the Registrar with the complaint details or to leave a voicemail.
24-Dec-2020	N/A	ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED] and at [TELEPHONE REDACTED]. No ability to provide the Registrar with the complaint details or to leave a voicemail.
22-Jan-2021	28-Jan-2021	ICANN sent 3rd compliance notice via email to [EMAILS REDACTED]. No response received from Registrar.
22-Jan-2021	N/A	ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED] and spoke with Registrar Representative. No ability to provide the Registrar with the



		complaint details. ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail.
29-Jan-2021	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
29-Jan-2021	19-Feb-21	ICANN issued Notice of Breach to Registrar.
29-Jan-2021	N/A	ICANN sent Notice of Breach via courier to Registrar Primary Contact postal address. Delivery confirmed.
26-Feb-2021	N/A	To date, Net 4 India has not cured the violations in the Notice of Breach.

Chronology (00986557):

Date of Notice	Deadline for Response	Details
13-Nov-2020	20-Nov-2020	ICANN sent 1st compliance notice via email to [EMAILS REDACTED]. No response received from Registrar.
23-Nov-2020	30-Nov-2020	ICANN sent 2nd compliance notice via email to [EMAILS REDACTED]. No response received from Registrar.
18-Nov-2020	N/A	ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED] and spoke with Registrar Representative. No ability to provide the Registrar with the complaint details. ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail.
27-Nov-2020	N/A	ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED] and spoke with Registrar Representative. No ability to provide the Registrar with the complaint details.
3-Dec-2020	N/A	ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED] and left voicemail with complaint details. ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail.
10-Dec-2020	17-Dec-2020	ICANN sent 3rd compliance notice via email to [EMAILS REDACTED]. No response received from Registrar.
15-Dec-2020	N/A	ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED] and at [TELEPHONE REDACTED]. No ability to provide the Registrar with the complaint details or to leave a voicemail.
29-Jan-2021	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
29-Jan-2021	19-Feb-21	ICANN issued Notice of Breach to Registrar.



29-Jan-2021	N/A	ICANN sent Notice of Breach via courier to Registrar Primary Contact postal address. Delivery confirmed.
26-Feb-2021	N/A	To date, Net 4 India has not cured the violations in the Notice of Breach.

Chronology (00987371):

Date of Notice	Deadline for Response	Details
18-Nov-2020	25-Nov-2020	ICANN sent 1st compliance inquiry via email to [EMAILS REDACTED]. No response received from Registrar.
30-Nov-2020	7-Dec-2020	ICANN sent 2nd compliance inquiry via email to [EMAILS REDACTED]. No response received from Registrar.
3-Dec-2020	N/A	ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED] and left voicemail with complaint details. ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail.
8-Dec-2020	15-Dec-2020	ICANN sent 3rd compliance inquiry via email to [EMAILS REDACTED]. No response received from Registrar.
15-Dec-2020	N/A	ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED] and at [TELEPHONE REDACTED]. No ability to provide the Registrar with the complaint details or to leave a voicemail.
16-Dec-2020	23-Dec-2020	Due to the Registrar's unresponsiveness, ICANN escalated the case to a 1st compliance notice sent via email to [EMAILS REDACTED]. No response received from Registrar.
5-Jan-2021	12-Jan-2021	ICANN sent 2nd compliance notice via email to [EMAILS REDACTED]. No response received from Registrar.
8-Jan-2021	N/A	ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED] and spoke with Registrar Representative. No ability to provide the Registrar with the complaint details. ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail.
13-Jan-2021	20-Jan-2021	ICANN sent 3rd compliance notice via email to [EMAILS REDACTED]. No response received from Registrar.



15-Jan-2021	N/A	ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED] and spoke with Registrar Representative. No ability to provide the Registrar with the complaint details. ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail.
29-Jan-2021	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
29-Jan-2021	19-Feb-21	ICANN issued Notice of Breach to Registrar.
29-Jan-2021	N/A	ICANN sent Notice of Breach via courier to Registrar Primary Contact postal address. Delivery confirmed.
26-Feb-2021	N/A	To date, Net 4 India has not cured the violations in the Notice of Breach.

Chronology (00988897):

Date of Notice	Deadline for Response	Details
26-Nov-2020	3-Dec-2020	ICANN sent 1st compliance inquiry via email to [EMAILS REDACTED]. No response received from Registrar.
4-Dec-2020	11-Dec-2020	ICANN sent 2nd compliance inquiry via email to [EMAILS REDACTED]. No response received from Registrar.
15-Dec-2020	N/A	ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED] and at [TELEPHONE REDACTED]. No ability to provide the Registrar with the complaint details or to leave a voicemail.
16-Dec-2020	23-Dec-2020	ICANN sent 3rd compliance inquiry via email to [EMAILS REDACTED]. No response received from Registrar.
24-Dec-2020	N/A	ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED] and at [TELEPHONE REDACTED]. No ability to provide the Registrar with the complaint details or to leave a voicemail.
4-Jan-2021	11-Jan-2021	Due to the Registrar's unresponsiveness, ICANN escalated the case to a 1st compliance notice sent via email to [EMAILS REDACTED]. No response received from Registrar.
12-Jan-2021	19-Jan-2021	ICANN sent 2nd compliance notice via email to [EMAILS REDACTED]. No response received from Registrar.
15-Jan-2021	N/A	ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED] and spoke with Registrar



		Representative. No ability to provide the Registrar with the complaint details. ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail.
20-Jan-2021	27-Jan-2021	ICANN sent 3rd compliance notice via email to [EMAILS REDACTED]. No response received from Registrar.
22-Jan-2021	N/A	ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED] and spoke with Registrar Representative. No ability to provide the Registrar with the complaint details. ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail.
28-Jan-2021	N/A	ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED] and provided Primary Contact with complaint details.
29-Jan-2021	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
29-Jan-2021	19-Feb-21	ICANN issued Notice of Breach to Registrar.
29-Jan-2021	N/A	ICANN sent Notice of Breach via courier to Registrar Primary Contact postal address. Delivery confirmed.
26-Feb-2021	N/A	To date, Net 4 India has not cured the violations in the Notice of Breach.

Chronology (00992182):

Date of Notice	Deadline for Response	Details
9-Dec-2020	16-Dec-2020	ICANN sent 1st compliance notice via email to [EMAILS REDACTED]. No response received from Registrar.
18-Dec-2020	5-Jan-2021	ICANN sent 2nd compliance notice via email to [EMAILS REDACTED]. No response received from Registrar.
24-Dec-2020	N/A	ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED] and at [TELEPHONE REDACTED]. No ability to provide the Registrar with the complaint details or to leave a voicemail.
8-Jan-2021	15-Jan-2021	ICANN sent 3rd compliance notice via email to [EMAILS REDACTED]. No response received from Registrar.
8-Jan-2021	N/A	ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED] and spoke with Registrar Representative. No ability to provide the Registrar with the



		complaint details. ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED].No answer and no ability to leave a voicemail.
15-Jan-2021	N/A	ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED] and spoke with Registrar Representative. No ability to provide the Registrar with the complaint details. ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail.
29-Jan-2021	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
29-Jan-2021	19-Feb-21	ICANN issued Notice of Breach to Registrar.
29-Jan-2021	N/A	ICANN sent Notice of Breach via courier to Registrar Primary Contact postal address. Delivery confirmed.
26-Feb-2021	N/A	To date, Net 4 India has not cured the violations in the Notice of Breach.

Chronology (00993354):

Date of Notice	Deadline for Response	Details
15-Dec-2020	22-Dec-2020	ICANN sent 1st compliance notice via email to [EMAILS REDACTED]. No response received from Registrar.
4-Jan-2021	11-Jan-2021	ICANN sent 2nd compliance notice via email to [EMAILS REDACTED]. No response received from Registrar.
8-Jan-2021	N/A	ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED] and spoke with Registrar Representative. No ability to provide the Registrar with the complaint details. ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED]. No ability to provide the Registrar with the complaint details and no ability to leave a voicemail.
12-Jan-2021	19-Jan-2021	ICANN sent 3rd compliance notice via email to [EMAILS REDACTED]. No response received from Registrar.
15-Jan-2021	N/A	ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED] and spoke with Registrar Representative. No ability to provide the Registrar with the complaint details. ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED]. No ability to provide the Registrar with the complaint details and no ability to leave a voicemail.



Date of Notice	Deadline for Response	Details
22-Jan-2021	N/A	ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED] and spoke with Registrar Representative. No ability to provide the Registrar with the complaint details. ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail.
28-Jan-2021	N/A	ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED] and provided Primary Contact with complaint details.
29-Jan-2021	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
29-Jan-2021	19-Feb-21	ICANN issued Notice of Breach to Registrar.
29-Jan-2021	N/A	ICANN sent Notice of Breach via courier to Registrar Primary Contact postal address. Delivery confirmed.
26-Feb-2021	N/A	To date, Net 4 India has not cured the violations in the Notice of Breach.

Chronology (00977648):

Date of Notice	Deadline for Response	Details
29-Sep-2020	6-Oct-2020	ICANN sent 1st compliance notice via email to [EMAILS REDACTED]. No response received from Registrar.
7-Oct-2020	14-Oct-2020	ICANN sent 2nd compliance notice via email to [EMAILS REDACTED].
7-Oct-2020	N/A	Email received from Registrar ([EMAIL REDACTED]) insufficient to demonstrate compliance.
8-Oct-2020	15-Oct-2020	ICANN sent follow-up compliance notice via email to [EMAILS REDACTED].
13-Oct-2020	N/A	Email received from Registrar ([EMAIL REDACTED]) insufficient to demonstrate compliance.
19-Oct-2020	26-Oct-2020	ICANN sent follow-up compliance notice via email to [EMAILS REDACTED]. No response received from Registrar.
10-Nov-2020	N/A	ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED] and at [TELEPHONE REDACTED]. No ability to provide the Registrar with the complaint details or to leave a voicemail.



Date of Notice	Deadline for Response	Details
18-Nov-2020	N/A	ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED] and spoke with Registrar Representative. No ability to provide the Registrar with the complaint details. ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED]. No ability to provide the Registrar with the complaint details or to leave a voicemail.
25-Nov-2020	2-Dec-2020	ICANN sent follow-up compliance notice via email to [EMAILS REDACTED].No response received from Registrar.
27-Nov-2020	N/A	ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED] and spoke with Registrar Representative. No ability to provide the Registrar with the complaint details.
3-Dec-2020	N/A	ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED] and left voicemail. ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED]. No ability to provide the Registrar with the complaint details or to leave a voicemail.
15-Dec-2020	N/A	ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED] and at [TELEPHONE REDACTED] No ability to provide the Registrar with the complaint details or to leave a voicemail.
16-Dec-2020	23-Dec-2020	ICANN sent 3rd compliance notice via email to [EMAILS REDACTED]. No response received from Registrar.
24-Dec-2020	N/A	ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED] and at [TELEPHONE REDACTED]. No ability to provide the Registrar with the complaint details or to leave a voicemail.
8-Jan-2021	N/A	ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED] and spoke with Registrar Representative. No ability to provide the Registrar with the complaint details. ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED]. No ability to provide the Registrar with the complaint details or to leave a voicemail.
15-Jan-2021	N/A	ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED] and spoke with Registrar Representative. No ability to provide the Registrar with the complaint details. ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED]. No ability to provide the Registrar with the complaint details or to leave a voicemail.



Date of Notice	Deadline for Response	Details
29-Jan-2021	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
29-Jan-2021	19-Feb-21	ICANN issued Notice of Breach to Registrar.
29-Jan-2021	N/A	ICANN sent Notice of Breach via courier to Registrar Primary Contact postal address. Delivery confirmed.
26-Feb-2021	N/A	To date, Net 4 India has not cured the violations in the Notice of Breach.

Chronology (00987386):

Date of Notice	Deadline for Response	Details
18-Nov-2020	25-Nov-2020	ICANN sent 1st compliance notice via email to [EMAILS REDACTED]. No response received from Registrar.
3-Dec-2020	10-Dec-2020	ICANN sent 2nd compliance notice via email to [EMAILS REDACTED]. No response received from Registrar.
3-Dec-2020	N/A	ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED] and left voicemail with complaint details. ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail.
14-Dec-2020	21-Dec-2020	ICANN sent 3rd compliance notice via email to [EMAILS REDACTED].No response received from Registrar.
15-Dec-2020	N/A	ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED] and at [TELEPHONE REDACTED]. No ability to provide the Registrar with the complaint details or to leave a voicemail.
24-Dec-2020	N/A	ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED] and at [TELEPHONE REDACTED]. No ability to provide the Registrar with the complaint details or to leave a voicemail.
19-Jan-2021	26-Jan-2021	ICANN sent follow-up compliance notice via email to [EMAILS REDACTED]. No response received from Registrar.
22-Jan-2021	N/A	ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED] and spoke with Registrar Representative. No ability to provide the Registrar with the complaint details. ICANN called Primary Contact and Compliance Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail.
29-Jan-2021	N/A	ICANN conducted compliance check to determine other areas of noncompliance.



29-Jan-2021	19-Feb-21	ICANN issued Notice of Breach to Registrar.
29-Jan-2021	N/A	ICANN sent Notice of Breach via courier to Registrar Primary
		Contact postal address. Delivery confirmed.
26-Feb-2021	N/A	To date, Net 4 India has not cured the violations in the Notice
		of Breach.