

26 October 2018

#### TRANSMITTED VIA ELECTRONIC MAIL, FACSIMILE, AND COURIER

#### RE: NOTICE OF BREACH OF REGISTRAR ACCREDITATION AGREEMENT

Furqan Khan
Experinom Inc. (IANA #1332)
55 Town Centre Court, Ste 700
Toronto ON M1P 4X4
Canada

Email: icann@experinom.net Fax: +1 206 338 6140

Dear Furgan Khan,

Please be advised that as of 26 October 2018, Experinom Inc. ("Experinom") is in breach of its 2013 Registrar Accreditation Agreement with the Internet Corporation for Assigned Names and Numbers ("ICANN") dated 25 October 2016 ("RAA"). This breach results from:

1. Experinom's failure to timely pay past due accreditation fees, as required by Section 3.9 of the RAA.

Please refer to the attachment for details regarding this breach.

In addition, Experinom has been deemed noncompliant in the following areas:

1. Experinom's failure to provide an interactive webpage Whois service providing free public query-based access to up-to-date data concerning all active registered names sponsored by Experinom for each top-level domain ("TLD") in which it is accredited, as required by Section 3.3.1 of the RAA.

## Additional Concerns

Experinom has previously remediated the failure to pay past due fees.

ICANN requests that Experinom cure these breaches by 16 November 2018, 21 days from the date of this letter, by taking the following actions:

 Provide an interactive webpage Whois service providing free public query-based access to up-to-date data concerning all active registered names sponsored by Experinom for each TLD in which it is accredited;



- 2. Provide ICANN with corrective and preventative action(s), including implementation date(s), to ensure that Experinom will:
  - a. timely and fully respond to ICANN Contractual Compliance matters;
  - b. timely make payment of its ICANN fees; and
  - c. remain in compliance for previously remediated areas of noncompliance; and
- 3. Pay all past and currently due accreditation fees.

If Experinom fails to timely cure the breaches and provide the information requested by 16 November 2018, ICANN may commence the RAA termination process.

If you have questions or require assistance, please contact Jennifer Scott at jennifer.scott@icann.org.

Sincerely,

Maguy Serad Vice President

Contractual Compliance

Cc: John O. Jeffrey, General Counsel and Secretary



#### **ATTACHMENT**

### Failure to pay accreditation fees

Section 3.9 of the RAA requires registrars to timely pay accreditation fees to ICANN, consisting of yearly and variable fees. Experinom owes ICANN past due accreditation fees, in breach of Section 3.9 of the RAA. Experinom additionally owes currently due accreditation fees, due 14 November 2018.

# Failure to provide an interactive webpage Whois service

Section 3.3.1 of the RAA requires registrars to provide an interactive webpage and a port 43 Whois service providing free public query-based access to up-to-date data concerning all active registered names sponsored by the registrar. Experinom's failure to provide an interactive webpage Whois service is a breach of Section 3.3.1 of the RAA.

## **Chronology:**

| Date of Notice                           | Deadline for<br>Response | Details  |
|--|--------------------------|--|
| 25-Jul-2018<br>7-Aug-2018<br>21-Aug-2018 | N/A                      | ICANN sent detailed customer statements to Experinom regarding past due fees.  |
| 21-Sep-2018                              | N/A                      | Experinom's past due fees were referred to ICANN Contractual Compliance.   |
| 28-Sep-2018                              | 5-Oct-2018               | ICANN sent 1st compliance notice via email to <a href="fisher: 1st-sent-sent-sent-sent-sent-sent-sent-se&lt;/td&gt;&lt;/tr&gt;&lt;tr&gt;&lt;td&gt;9-Oct-2018&lt;/td&gt;&lt;td&gt;16-Oct-2018&lt;/td&gt;&lt;td&gt;ICANN sent 2nd compliance notice via email to &lt;a href=" mailto:f.khan@experinom.net"="">f.khan@experinom.net</a> , <a href="mailto:n.syed@experinom.net">n.syed@experinom.net</a> and <a href="mailto:icann@experinom.net">icann@experinom.net</a> . |
| 12-Oct-2018                              | N/A                      | ICANN called Primary Contact at +1 877 687 6381 and provided Primary Contact with complaint details.   |
| 16-Oct-2018                              | N/A                      | Email from Registrar ( <u>admin@experinom.net</u> ) insufficient to demonstrate compliance.  |
| 18-Oct-2018                              | 25-Oct-2018              | ICANN sent 3rd compliance notice via email to f.khan@experinom.net, n.syed@experinom.net, icann@experinom.net and admin@experinom.net. No response received from Registrar.  |
| 18-Oct-2018                              | N/A                      | ICANN sent 3rd compliance notice via fax to +1 206 338 6140. Fax unsuccessful.   |
| 22-Oct-2018                              | N/A                      | ICANN called Primary Contact at +1 877 687 6381 and provided Primary Contact with complaint details.   |
| 25-Oct-2018                              | N/A                      | ICANN conducted compliance check to determine other areas of noncompliance.  |



| Date of Notice | Deadline for<br>Response | Details  |
|----------------|--------------------------|--|
| 26-Oct-2018    | N/A                      | Email from Registrar ( <u>admin@experinom.net</u> ) insufficient to demonstrate compliance.  |
| 26-Oct-2018    | N/A                      | To date, the Registrar has not made full payment of past due fees or responded to ICANN with the requested information and the issue remains unresolved. |