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21 March 2018

TRANSMITTED VIA ELECTRONIC MAIL, FACSIMILE, AND COURIER

RE: NOTICE OF TERMINATION OF REGISTRAR ACCREDITATION AGREEMENT

Rob Golding Astutium Limited (IANA #1471) 32-33 Skyline Business Park Limeharbour London E14 9TS United Kingdom

Email: rob.golding@astutium.com Fax: +44 871 277 6875

Update 24 July 2018: ICANN stayed the prior effective termination date pending Astutium Limited's Reconsideration Request. As the ICANN Board has directed ICANN org to continue the termination process (see <u>https://www.icann.org/resources/pages/reconsideration-18-3-astutium-request-2018-03-30-en</u>), ICANN is modifying the effective date of termination to 8 August 2018.

Dear Rob Golding,

Please be advised that as of 21 March 2018, Astutium Limited's ("Astutium") 2013 Registrar Accreditation Agreement with the Internet Corporation for Assigned Names and Numbers ("ICANN") dated 5 October 2014 ("RAA") is terminated pursuant to Section 5.5.4 of the RAA. The termination shall become effective 20 April 2018, 30 calendar days from the date of this notice.

The termination is due to Astutium's failure to timely cure the breaches by 20 March 2018 as set forth in ICANN's notice of breach of RAA dated 27 February 2018. As of 21 March 2018, the following breaches remain:

- Astutium's failure to take reasonable steps to investigate and correct claimed Whois inaccuracies regarding the domain name <tomzink.com>, as required by Section 3.7.8 of the RAA;
- 2. Astutium's failure to validate and verify Whois contact information, as required by Sections 1, 2 and 4 of the Whois Accuracy Program Specification ("WAPS") of the RAA;
- Astutium's failure to maintain and make available to ICANN registration data and records relating to dealings with the Registered Name Holder ("RNH") of the domain name <tomzink.com>, as required by Sections 3.4.2 and 3.4.3 of the RAA;
- 4. Astutium's failure to provide domain name data in the specified response format, as required by Section 1.4 of the Registration Data Directory Service (Whois) Specification



of the RAA ("Whois Specification") and the Advisory: Clarifications to the Registry Agreement, and the 2013 Registrar Accreditation Agreement (RAA) regarding applicable Registration Data Directory Service (Whois) Specifications ("Clarifications");

- Astutium's failure to include a link in its registration agreement to its renewal fees and post-expiration renewal fees (if different), as required by Section 4.1 of the Expired Registration Recovery Policy ("ERRP"); and
- 6. Astutium's failure to publish a correspondence address on Astutium's website, as required by Section 3.17 and Section 7 of the Registrar Information Specification ("RIS") of the RAA.

Additionally, Astutium has failed to confirm and provide in Astutium's registration agreements a description of the methods used to deliver pre- and post-expiration notifications or a link to the applicable page(s) on its website where this information is available.

Please see the chronology below for additional details.

Astutium is further advised that the logo license granted in the Logo License Specification to the RAA is revoked as of 20 April 2018. Please remove all ICANN trademarks, name and logo from Astutium's website and business materials that have been licensed to Astutium under the terms of that Specification by 20 April 2018.

Domain Name Transition Process

To protect domain name registrants, ICANN will commence the domain name transition process and will solicit bids for a qualified ICANN-accredited registrar to manage the domain names currently managed by Astutium.

ICANN will follow the <u>De-Accredited Registrar Transition Procedure</u> ("Procedure"). Consistent with the Procedure, please designate a bulk transfer recipient by 28 March 2018 and inform ICANN's Registrar Liaison Team at <u>RegTransition@icann.org</u>.

ICANN reserves all its rights under the RAA. Please note the rights and obligations required to have effect after the expiration of the RAA, including but not limited to Sections 3.4 Retention of Registered Name Holder and Registration Data, 3.9 Accreditation Fees, 5.8 Resolution of Disputes Under this Agreement, and 5.9 Limitations on Monetary Remedies for Violations of this Agreement.

If you have questions or require assistance, please contact Jennifer Scott at jennifer.scott@icann.org.

Sincerely,



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Maguy Serad Vice President Contractual Compliance

Cc: John O. Jeffrey, General Counsel and Secretary



Chronology:

Date of Notice	Deadline for Response	Details
20-Dec-2017	18-Jan-2018	ICANN sent 1st compliance notice via email to <u>domain.admin@astutium.com</u> and <u>cameron.gray@astutium.com</u> .
5-Jan-2018	N/A	Email received from Registrar (<u>rob.golding@astutium.com</u>) insufficient to demonstrate compliance.
19-Jan-2018	26-Jan-2018	ICANN sent follow-up compliance notice via email to <u>domain.admin@astutium.com</u> and <u>cameron.gray@astutium.com</u> .
24-Jan-2018	N/A	Email received from Registrar (<u>rob.golding@astutium.com</u>) insufficient to demonstrate compliance.
29-Jan-2018	5-Feb-2018	ICANN sent follow-up compliance notice via email to <u>rob.golding@astutium.com</u> , <u>domain.admin@astutium.com</u> and <u>cameron.gray@astutium.com</u> .
29-Jan-2018	N/A	Email received from Registrar (<u>rob.golding@astutium.com</u>) insufficient to demonstrate compliance.
31-Jan-2018	7-Feb-2018	ICANN sent follow-up compliance notice via email to rob.golding@astutium.com, domain.admin@astutium.com and cameron.gray@astutium.com. No response received from Registrar.
8-Feb-2018	15-Feb-2018	ICANN sent 2nd compliance notice via email to rob.golding@astutium.com, domain.admin@astutium.com and cameron.gray@astutium.com.
10-Feb-2018	N/A	Email received from Registrar (<u>rob.golding@astutium.com</u>) insufficient to demonstrate compliance.
15-Feb-2018	N/A	ICANN called Primary Contact at +44 2034752555 and left voicemail with compliant details. ICANN called Primary Contact at mobile number [NUMBER REDACTED] but call would not connect.
16-Feb-2018	23-Feb-2018	ICANN sent 3rd compliance notice via email to <u>rob.golding@astutium.com</u> , <u>domain.admin@astutium.com</u> and <u>cameron.gray@astutium.com</u> .
16-Feb-2018	23-Feb-2018	ICANN sent 3rd compliance notice via fax to +44 871 277 6875. Fax successful.
16-Feb-2018	N/A	Email received from Registrar (<u>rob.golding@astutium.com</u>) insufficient to demonstrate compliance.
16-Feb-2018	23-Feb-2018	ICANN sent follow-up compliance notice via email to <u>rob.golding@astutium.com</u> , <u>domain.admin@astutium.com</u> and <u>cameron.gray@astutium.com</u> .
17-Feb-2018	N/A	Email received from Registrar (<u>rob.golding@astutium.com</u>) insufficient to demonstrate compliance.

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Date of Notice	Deadline for Response	Details
23-Feb-2018	N/A	ICANN called Primary Contact at +44 2034752555 and provided Registrar Representative with complaint details. ICANN called Primary Contact at mobile number [NUMBER REDACTED] but call would not connect.
26-Feb-2018	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
27-Feb-2018	20-Mar-2018	ICANN issues Notice of Breach to Registrar. No response received from Registrar.
27-Feb-2018	N/A	ICANN sent Notice of Breach via fax to +44 871 277 6875. Fax successful.
27-Feb-2018	N/A	ICANN sent Notice of Breach via courier to Registrar Primary Contact postal address. Delivery confirmed.
13-Mar-2018	20-Mar-2018	ICANN sent reminder notice via email to <u>rob.golding@astutium.com</u> . No response received from Registrar.
21-Mar-2018	N/A	To date, the Registrar has not responded to ICANN with the requested information and documentation and the issue remains unresolved.

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