

CSC Findings of IANA Naming Function Performance Report for the Month of December 2025

Date: 21 January 2026

Overall finding

The CSC completed its review of the December 2025 IANA Naming Function Performance Report and finds that PTI's performance for the month was:

Satisfactory – PTI met the service level agreement for 93.8% of defined metrics.

This was due to missing the SLAs of:

- Email Dispatch Routine (Technical)
- Email Dispatch Other Changes
- Notification of Completion Routine (Non-Technical)
- Time to Acknowledge Manual Enquiries

The missed SLAs have been satisfactorily explained by PTI and the CSC has determined that these exceptions are no cause for concern. No persistent problems were identified and no further action is needed.

Metrics that the CSC is tracking closely

Currently, there are no metrics requiring close tracking.

SLA metrics that are in the process of being changed

Currently, there are no SLAs in the process of being changed.

Report of escalations

No new escalations were received during the reporting period.

IANA Naming Function Performance Report December 2025

The IANA Naming Function Monthly Performance Reports are available at:

<https://www.iana.org/performance/csc-reports>.