Attachment 3

.Brand TLD Designation Application

Internet Corporation for Assigned Names and Numbers ("ICANN") 12025 Waterfront Drive, Suite 300 Los Angeles, California 90094 Attention: New gTLD Program Staff

Attention: New GTLD Program Stan

RE: Application for .Brand TLD Designation

SAP AG ("Registry Operator"), in connection with the execution of the Registry Agreement for the .SAP TLD (the "Registry Agreement"), hereby applies for .sap TLD to be qualified by ICANN as a .Brand TLD.

Registry Operator confirms and represents to ICANN that the TLD meets each of the criteria for the TLD to be qualified as a .Brand TLD, as described in the .Brand TLD Application Process and Specification 13 attached thereto, and that all supplemental material accompanying this application is accurate and not misleading in any respect. Registry Operator also represents that the trademark registration attached hereto as Exhibit A and the registration policies attached hereto as Exhibit B are complete and accurate copies of the official trademark registration and Registry Operator's registration policies for the TLD, respectively.

In this respect, the .sap TLD string is identical to the textual elements of the registered trademark "SAP" which is protected under applicable international law, which:

- a. is registered with the German Patent and Trade Mark Office (Deutsches Patent- und Markenamt "DPMA") as Register Number 399 46 355, with U.S. Patent and Trademark Office ("USPTO") as Application Number 557756, with Office for Harmonization in the internal Market (OHIM) as Register Number 001270693, with IP Australia (Trade Marks Office) as Trade Mark Number 815843 and in the (World Intellectual Property Organisation ("WIPO") Database, for details see Exhibit A
- b. is owned and used by the Registry Operator or its Affiliate in the ordinary course of Registry Operator's or its Affiliates' business in connection with the offering of any of the goods and/or services claimed in the trademark registration:
- c. was issued to Registry Operator or its Affiliate prior to the filing of its TLD registry application with ICANN;
- d. is used throughout the Term continuously in the ordinary course of business of Registry Operator or its Affiliate in connection with the offering of any of the goods and/or services identified in the trademark registration;
- e. does not begin with a period or a dot; and
- f. is used by Registry Operator or its Affiliate in the conduct of one or more of its businesses that are unrelated to the provision of TLD

Registry Services; and

- (ii) only Registry Operator, its Affiliates or Trademark Licensees are registrants of domain names in the TLD and control the DNS records associated with domain names at any level in the TLD;
- (iii) the TLD is not a Generic String TLD (as defined in Specification 11); and
- (iv) Registry Operator has provided ICANN with an accurate and complete copy of such trademark registration.
- "Trademark Licensee" means any corporation, partnership, limited liability company or similar legal entity (and not a person) that has a written trademark license agreement with Registry Operator or its Affiliate, for use of the registered

trademark owned by Registry Operator or its Affiliate, the textual elements of which correspond exactly to the .Brand TLD string operated by Registry Operator, where:

- (i) such license is valid under applicable law;
- (ii) such license is for the use of such trademark in the regular course of that entity's business outside of the provision of TLD Registry Services, and is not primarily for the purpose of enabling registration or use of domain names in the TLD;
- (iii) such trademark is used continuously in that entity's business throughout the Term; and
- (iv) the domain names in the TLD registered to the Trademark Licensee are required to be used for the promotion, support, distribution, sales or other services reasonably related to any of the goods and/or services identified in the trademark registration.

Registry Operator agrees that if Registry Operator makes any changes to its registration policies for the TLD (whether before or after this application has been approved) that may disqualify the TLD as a .Brand TLD, it will promptly provide ICANN with a complete and accurate copy of the revised registration policies. In addition, if Registry Operator fails to maintain the trademark registration underlying its .Brand TLD application, it shall promptly notify ICANN of such failure. Registry Operator also agrees to maintain the criteria required to qualify as a .Brand TLD and to immediately notify ICANN of any changes in circumstances that could alter the statements made, and supporting materials provide with, this application.

Registry Operator acknowledges and agrees that this letter is binding on Registry Operator and, if any of the foregoing representations and agreements becomes untrue or not complied with, it shall be deemed a breach of the Registry Agreement by Registry Operator, and ICANN may assert its rights under the Registry Agreement, including by determining that the TLD no longer qualifies as a .Brand TLD pursuant to the terms of Specification 13.

Questions about this request should be directed to [Registry Operator to provide].

Submitted	by:
Position:	
Dated:	



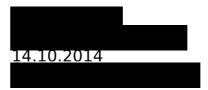


Exhibit A Trademark Registration

Deutsches Patent- und Markenamt Dienststelle Jena

Deutsches Patent- und Markenamt · 07738 Jena



Jena, den 20.03.2009

Tel.: (03641) 40-5587 · Fax: (03641) 40-5690

Bearbeiter:

Frau Meudtner

Register-Nr.: 399 46 355

Inhaber:

SAP AG, 69190 Walldorf

Ihr Zeichen: A 16 668 Lh/sch

Bitte bei allen Eingaben Aktenzeichen/Registernummer und Name des Anmelders/Inhabers, bei Zahlungen zusätzlich die Gebührennummer angeben!

Verlängerungsbestätigung

Patentanwälte

Berendt, Leyh & Hering Innere Wiener Str. 20 81667 München

Sehr geehrte Damen und Herren, die Verlängerung der Schutzdauer der Wortmarke 399 46 355

SAP

EINGEGAN Berendt, Leyh & Hu: 24. März 2009

Frist

wurde im Register vermerkt.

Die neue Schutzdauer endet am 31.08.2019.

Eine Veröffentlichung erfolgt (voraussichtlich) im Teil 4 des Markenblatt-Heftes 17/2009 (24.04.2009).

Mit freundlichen Grüßen Markenabteilung



Meudtner Tarifbeschäftigte

Anlagen:

X3103 26.11.08

Deutsches Patent- und Markenamt Zweibrückenstraße 12 80331 München (mit Nachtbriefkasten)

Deutsches Patent- und Markenamt Technisches Informationszentrum Gitschiner Straße 97 10969 Berlin (mit Nachtbriefkasten)

Markenbereich in München und Jena: Cincinnatistraße 64 81549 München

> Telefon: 089 2195-0 Telefax: 089 2195-2221

(mit Nachtbriefkasten) Telefon: 03641 40-54 Telefax: 03641 40-5690 Telefon- und Telefaxdurchwahl der für ihre Anmeldung/Marke zuständigen Stelle entnehmen Sie bitte dem Briefkopf.

Goethestraße 1

07743 Jena

Bankverbindung: Inhaber: Bundeskasse Weiden bei der Bundesbank München Kto. 700 010 54 (BLZ 700 000 00)

Nur bei Überweisungen aus dem Ausland: IBAN: DE84 7000 0000 0070 0010 54 BIC: MARKDEF1700

Orginal in sofe face

BUNDESREPUBLIK DEUTSCHLAND



URKUNDE

über die Eintragung der Marke

Nr. 399 46 355 Akz.: 399 46 355.0/09

SAP

Markeninhaber:

SAP Aktiengesellschaft Systeme, Anwendungen, Produkte in der Datenverarbeitung, Walldorf

Tag der Anmeldung: 03.08.1999

Tag der Eintragung: 15.11.1999

Der Präsident des Deutschen Patent- und Markenamts

N. Hauga

Deutsches Patent- und Markenamt

Deutsches Patent- und Markenamt · 80297 München

Patentanwälte Berendt, Leyh & Hering Innere Wiener Str. 20

81667 München

München, den 18.11.1999

2 (089) 21 95 - 0

Aktenzeichen: 399 46 355.0 / 09

Inhaber:

SAP Aktiengesellschaft

Systeme, Anwendungen, Produ

kte in der Datenverarbeitun

Ihr Zeichen:

A 16 668 Lh/sch

Bitte Aktenzeichen und Inhaber bei allen Zahlungen und Eingaben angeben!

BESCHEINIGUNG

über die in das Register eingetragenen Angaben

Die Marke mit der Registernummer 399 46 355 ist mit den folgenden Angaben in das Register des Deutschen Patent- und Markenamts eingetragen.

Die Schutzdauer der Marke beginnt mit dem Anmeldetag und endet zehn Jahre nach Ablauf des Monats, in den der Anmeldetag fällt. Sie kann jeweils um zehn Jahre verlängert werden (§ 47 Markengesetz).

Die Schutzfrist der Marke endet am 31.08.2009.



Formlos

Registerauszug, Stand: 18.11.1999

[111] Registernummer: 399 46 355

[220] Anmeldetag: 03.08.1999

[511] Leltklasse: 09

[210] Aktenzeichen: 399 46 355.0 / 09

[----] Eingangstag: 03.08.1999

[151] Tag der Eintragung: 15.11.1999

[450] Tag der Veröffentlichung der Eintragung: 16.12.1999

[540] Marke: SAP

[---] Markenform: Wortmarke

[591] Farbige Eintragung mit folgenden Farben: -

[551] Kollektivmarke: – Satzungsdatum: – geändert am: –

[----] Der Anmeldung ist eine Beschreibung beigefügt: -

[521] Durchgesetzte Marke: -

[521] Durchgesetzter Markenbestandteil: -

[----] Internationale Registrierung (Datum, Aktenzeichen): -

[390] Telle-Quelle-Marke: -

[521] Verlängert mit Wirkung vom:

[732] Name und Sitz des gegenwärtigen Inhabers der Marke:

SAP Aktiengesellschaft Systeme, Anwendungen, Produkte in der Datenverarbeitung, 69190 Walldorf [750] Zustellanschrift:

Patentanwälte Berendt, Leyh & Hering, Innere Wiener Str. 20, 81667 München

[740] Name und Sitz des gegenwärtigen Vertreters:

Berendt und Kollegen, 81667 München

[300] Unionspriorität (Datum, Land, Aktenzeichen):-

[300] Gemeinschaftspriorität (Datum, Behörde, Aktenzeichen): -

[230] Ausstellungspriorität (Datum, Angaben zur Ausstellung): -

[510] Verzeichnis der Waren und Dienstleistungen mit Zeitrang vom Anmeldetag:

00: Mit Programmen versehene maschinenlesbare Datenträger aller Art; Computer-Programme und Software aller Art; Magnetaufzeichnungsträger, nämlich Magnetbänder, -scheiben, -platten und karten; Software und Datenverarbeitungsprogramme einschließlich schriftlichem Begleitmaterial, nämlich Handbücher, Kataloge, Bedienungsanleitungen und Arbeitsanweisungen; Schulung über Erstellung, Entwicklung, Einsatz und Anwendung von Computer-Programmen und Software sowie über elektronische Datenverarbeitung; Erstellung, Entwicklung und Design von Computer-Programmen und Software, insbesondere für betriebliche Funktionsbereiche, z.B. für Rechnungswesen und Controlling, Produktion und Materialwirtschaft, Qualitätsmanagement und Instandhaltung, Vertrieb, Personalwirtschaft und Projektmanagement sowie allgemeine Bürofunktionen wie Textverarbeitung, elektronische Post und Archivierung; Implementierung, Wartung, Vermietung, Aktualisierung, Outsourcing und Pflege von Computer Programmen und Software; Beratung über Erstellung, Entwicklung, Einsatz und Anwendung von Computer-Programmen und Software; Forschung auf dem Gebiet von Computer-Programmen und Software; Internet-Dienste, nämlich Aufbereiten und Bereitstellen von Daten und Informationen im Internet über Entwicklung, Erstellung, Programmierung, Ausführung, Wirkungsweise, Produktion, Verbreitung, Vertrieb, Anwendung, Nutzung, Arbeitsweise, Handhabung, Modifizierung, Verkauf, Wartung, Vermietung, Aktualisierung, Design und Outsourcing von Computer-Programmen und Software; Werbeartikel, nämlich Schreibartikel; Lederwaren, Regenschirme, Sonnenschirme; Bekleidungsstücke; Turn- und Sportartikel, soweit in Klasse 28 enthalten; 09; 16; 18; 25; 28; 41; 42

[511] Klassen: 09, 16, 18, 25, 28, 41, 42

Dingliche Rechte, Konkursverfahren, Zwangsvollstreckung

Art der Belastung: - eingetragen am: -

Berichtigungen: -

Sonstige Änderungen beim Inhaber oder Vertreter: -

Wichtiger Hinweis:

Seit Inkrafttreten der neuen Markenverordnung (MarkenVO) am 1.7.1998 werden beim [732] Markeninhaber und dem [740] Vertreter lediglich Name, Ort, bzw. Sitz mit Postleitzahl im Markenregister **erfaßt, berichtigt, bzw. veröffentlicht** (§ 18 Nr.16/17 MarkenVO).

Straßenangaben mit Hausnummem werden nur noch bei der [750] Zustellanschrift erfaßt.



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RADE MARI AND DESIGNS

EINTRAGUNGSURKUNDE

Diese Eintragungsurkunde wird für die unten angegebene Gemeinschaftsmarke ausgestellt. Die betreffenden Angaben sind in das Register für Gemeinschaftsmarken eingetragen worden.

CERTIFICATE OF REGISTRATION

This Certificate of Registration is hereby issued for the Community trade mark identified below. The corresponding entries have been recorded in the Register of Community Trade Marks.

N° 001270693

SAP

Eingetragen/Registered, 09/07/2002

Der Präsident/The President

Wubbo de Boer



MARKEN, MUSTER

TRADE MARKS AND DESIGNS

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450	19/08/2002
210	001270693
220	09/08/1999
180	09/08/2009
442	10/12/2001
541	

732

SAP Aktiengesellschaft Systeme, Anwendungen, Produkte in der Datenverarbeitung
Neurottstr. 16
D-69190 Walldorf
DE

740 LOVELLS
Bilbao, 1 - 5° Piso
E-03001 Alicante
ES

270 DE EN

511 ES - 9 - Soportes de datos de todo tipo legibles por máquinas provistos de programas; programas informáticos y software de todas clases; soportes de registro magnético, en concreto bandas, discos, placas y tarjetas magnéticas.

ES - 16 - Material escrito de acompañamiento para software y programas para el tratamiento de datos, en concreto manuales, catálogos, instrucciones de manejo e instrucciones de trabajo; artículos publicitarios, en concreto artículos de escritura.

ES - 18 - Artículos de cuero, paraguas, sombrillas.

ES - 25 - Prendos de vestir.

ES - 28 - Artículos de gimnasia y deporte.

ES - 41 - Formación relativa a la elaboración, desarrollo, utilización y aplicación de programas informáticos y software así como el tratamiento electrónico de datos.

ES - 42 - Elaboración, desarrollo y aplicación de programas y software, en particular sobre ámbitos empresariales, por ejemplo, para contabilidad y control, producción y gestión de materiales, gestión de calidad y conservación, ventas, administración de personal y dirección de proyectos así como para funciones generales de oficina tales como tratamiento de textos, correo electrónico y archivado; implantación, mantenimiento, actualización, outsourcing y conservación de programas informáticos y software; asesoramiento relativo a la elaboración, desarrollo, utilización y aplicación de programas informáticos y software; investigación en materia de programas informáticos y software; servicios de Internet, en concreto preparación y suministro de datos e informaciones en Internet relativos al desarrollo, elaboración, programación, ejecución, funcionamiento. producción, difusión, ventas, aplicación, utilización, forma de trabajo, manejo, modificación, ventas, mantenimiento, alquiler, actualización, diseño y outsourcing de programas informáticos y software.

DA - **9** - Maskinlæsbare databærere af enhver art forsynet med programmer; computerprogrammer og software af enhver art; magnetiske databærere, nemlig magnetbånd, -diske, -plader og -kort.

DA - 1 6 - Skriftligt ledsagemateriale til software og databehandlingsprogrammer, nemlig manualer, kataloger, betjeningsvejledninger og arbejdsanvisninger; reklameartikler, nemlig skriveartikler.

DA - 18 - Lædervarer, paraplyer, parasoller.

DA - 25 - Beklædningsgenstande.

DA - 28 - Gymnastik- og sportsartikler.

DA - 41 - Kurser i design, udvikling, brug og udnyttelse af computerprogrammer og software samt elektronisk databehandling.

DA - 42 - Fremstilling, udvikling og design af computerprogrammer og software, særlig til funktionsområder inden for virksomheder, f.eks. regnskabsførelse og styring, produktion og materialestyring, kvalitetsstyring og vedligeholdelse, salg, personaleadministration og projektstyring samt almindelige kontorfunktioner som tekstbehandling, elektronisk post og



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τρόπο λειτουργίας, την παραγωγή, τη διάδοση, τη λειτουργία, την εφαρμογή, τη χρήση, τον τρόπο εργασίας, τον χειρισμό, τη τροποποίηση, την πώληση, τη συντήρηση, την εκμίσθωση, τη χρονική αναπροσαρμογή, τον σχεδιασμό και τις εξωτερικές υπηρεσίες προγραμμάτων ηλεκτρονικών υπολογιστών και λογισμικού.

- **EN** 9 Machine-readable data media of all types provided with programs; computer programs and software of all types; magnetic carriers, namely magnetic tapes, -disks, -wafers and -cards.
- **EN** 16 Written accompanying material for software and data-processing programs, namely manuals, catalogues, operating instructions and job instructions; advertising articles, namely writing materials.
- EN 18 Leather wares, umbrellas, parasols.
- EN 25 Clothing.
- EN 28 Gymnastic and sporting articles.
- **EN** 41 Training about programming, design, development, use and employment of computer programs and software and about electronic data processing.
- EN 42 Creation, development and design of computer programs and software, particularly for internal function areas such as financial and controlling management, manufacturing and materials management, quality management and plant maintenance, sale and distribution, human resources and project management. general office functions such as word processing, electronic mail and archiving; implementation, leasing, actualisation, outsourcing and maintenance of computer programs and software; consulting and advising about programming, design, development, use and employment of computer programs and software; research in the field of computerprograms and software; Internet-services, namely preparing and offering of data and information in the Internet regarding development, programming, production, performance, sales, distribution, employment, use, operation, handling, modification, maintenance, leasing, actualisation, design and outsourcing of computer programs and software.
- FR 9 Supports de données exploitables par une machine en tout genre avec programme; programmes informatiques et logiciels en tout genre; supports

d'enregistrement magnétiques, à savoir bandes, disques et cartes magnétiques.

- FR 1 6 Matériel d'accompagnement écrit pour logiciels et programmes informatiques, à savoir manuels, catalogues, modes d'emploi et indications; articles publicitaires, à savoir articles d'écriture.
- FR 18 Maroquinerie, parapluies, parasols.
- FR 25 Articles d'habillement.
- FR 28 Articles de gymnastique et de sport.
- FR 4.1 Formation relative à la création, le développement, la mise en oeuvre et l'utilisation de programmes informatiques et de logiciels ainsi que le traitement électronique des données.
- FR 42 Création, développement et conception de programmes et de logiciels, en particulier pour le domaine des fonctions commerciales, p. ex. pour la comptabilité et le contrôle de gestion la production et la gestion des articles, la gestion de la qualité et l'entretien, la distribution, la gestion du personnel et la gestion de projets ainsi que toutes les fonctions générales de bureau telles que le traitement de textes, le courrier électronique et l'archivage; implémentation, entretien, location, mise à jour et sous-traitance de programmes informatiques et de logiciels; conseils relatifs à la création, le développement, la mise en oeuvre et l'utilisation de programmes informatiques et de logiciels; recherche dans le domaine des programmes informatiques et des logiciels; services liés à Internet, à savoir mise en forme et mise à disposition de données et d'informations sur Internet concernant le développement, la création, la programmation, l'exécution, le fonctionnement, la production, la diffusion, la distribution, l'utilisation, la modification, l'achat, l'entretien, la location, la mise à jour. la conception et la sous-traitance de programmes informatiques et de logiciels.
- IT 9 Supporti di ogni tipo per dati, leggibili meccanicamente, dotati di programmi; programmi per computer e software di ogni tipo; supporti di registrazione magnetica, ovvero nastri, dischetti e dischi magnetici nonché schede magnetiche.
- IT 1 6 Materiale scritto complementare relativo a software e a programmi di elaborazione dati, ovvero manuali, cataloghi, istruzioni per l'uso e istruzioni operative; articoli promozionali, ovvero articoli di cartoleria.



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arkivering; implementering of, service på, udlejning, opdatering, outsourcing og vedligeholdelse af computerprogrammer og software; rådgivning i forbindelse med design, udvikling, brug og udnyttelse af computerprogrammer og software; forskning inden for computerprogrammer og software; internettjenester, nemlig behandling og levering af data og informationer på Internettet inden for udvikling, fremstilling, programmering, udførelse, funktionsmåde, produktion, udbredelse, distribution, anvendelse, udnyttelse, funktion, håndtering, modificering, salg, vedligeholdelse, udlejning, opdatering, design og outsourcing af computerprogrammer og software.

- DE 9 Mit Programmen versehene maschinenlesbare Datenträger aller Art; Computer-Programme und Software aller Art; Magnetaufzeichnungsträger, nämlich Magnetbänder, -Scheiben, -Platten und -Karten.
- DE 1 6 Schriftliches Begleitmaterial für Software und Datenverarbeitungsprogramme, nämlich Handbücher, Kataloge, Bedienungsanleitungen und Arbeitsanweisungen; Werbeartikel, nämlich Schreibartikel.
- **DE** 18 Lederwaren, Regenschirme, Sonnenschirme.
- DE 25 Bekleidungsstücke.
- DE 28 Turn- und Sportartikel.
- DE 41 Schulung über Erstellung, Entwicklung, Einsatz und Anwendung von Computer-Programmen und Software sowie über elektronische Datenverarbeitung.
- DE 42 Erstellung, Entwicklung und Design von Computer-Programmen und Software, insbesondere für betriebliche Funktionsbereiche, z. B. für Rechnungswesen und Controlling, Produktion und Materialwirtschaft, Qualitätsmanangement und Instandhaltung, Vertrieb. Personalwirtschaft und Projektmanagement Bürofunktionen allgemeine wie Textverarbeitung, elektronische Post und Archivierung; Implementierung, Wartung, Vermietung, Aktualisierung, Qutsourcing und Pflege von Computer-Programmen und Software; Beratung über Erstellung, Entwicklung, Einsatz und Anwendung von Computer-Programmen und Software; Forschung auf dem Gebiet von Computer-Progammen und Software; Internet-Dienste, nämlich Aufbereiten und Bereitstellen von Daten und Informationen im Internet über Entwicklung, Erstellung, Programmierung, Ausführung, Wirkungsweise, Produktion,

Verbreitung, Vertrieb, Anwendung, Nutzung, Arbeitsweise, Handhabung, Modifizierung, Verkauf, Wartung, Vermietung, Aktualisierung, Design und Outsourcing von Computer-Programmen und Software.

- EL 9 Φορείς δεδομένων κάθε είδους, αναγνώσιμα από μηχανήματα, με προγράμματα για ηλεκτρονικούς υπολογιστές και λογισμικό κάθε είδους· μέσα μαγνητικών εγγραφών, συγκεκριμένα μαγνητικοί δίσκοι και μαγνητικές και μαγνητικές δισκέτες, μαγνητικοί δίσκοι και μαγνητικές κάρτες.
- EL 16 Γραπτό συνοδευτικό υλικό για λογισμικό και προγράμματα ηλεκτρονικής επεξεργασίας δεδομένων, συγκεκριμένα εγχειρίδια, κατάλογοι, οδηγίες χρήσης και οδηγίες λειτουργίας-διαφημιστικά είδη, συγκεκριμένα είδη γραφείου.
- EL 18 Δερμάτινα είδη, ομπρέλες, αλεξήλια.
- EL 25 Είδη ρουχισμού.
- EL 28 Είδη γυμναστικής και αθλητισμού.
- EL 41 Μαθήματα σχετικά με τη δημιουργία, ανάπτυξη, χρήση και εφαρμογή προγραμμάτων ηλεκτρονικών υπολογιστών και λογισμικού καθώς και με την ηλεκτρονική επεξεργασία δεδομένων.
- EL 42 Δημιουργία, ανάπτυξη και σχεδιασμός προγραμμάτων και λογισμικού για ηλεκτρονικούς υπολογιστές, ιδίως για εφαρμογή στον επιχειρηματικό τομέα, για παράδειγμα. για λογαριασμούς και για έλεγχο, για παραγωγή και διαχείριση υλικού, για διαχείριση της ποιότητας και συντήρηση, για πωλήσεις, για διαχείριση προσωπικού και έργου, καθώς και για γενικές εργασίες γραφείου, όπως για επεξεργασία κειμένου, ηλεκτρονικό ταχυδρομείο και αρχειοθέτηση. συντήρηση, υλοποίηση, εκμίσθωση, ενημέρωση, εξωτερικές υπηρεσίες και υποστήριξη προγραμμάτων και λογισμικού για ηλεκτρονικούς υπολογιστές παροχή συμβουλών σχετικά με τη δημιουργία, ανάπτυξη, χρήση και εφαρμογή προγραμμάτων ηλεκτρονικών υπολογιστών και λογισμικού έρευνα στον τομέα προγραμμάτων ηλεκτρονικών υπολογιστών και λογισμικού υπηρεσίες Διαδικτύου, συγκεκριμένα διάθεση δεδομένων και πληροφοριών στο Διαδίκτυο για Thy ανάπτυξη, τη δημιουργία, TOV προγραμματισμό, την διεκπεραίωση, τον



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IT - 1 B - Pelletterie, ombrelli, ombrelloni.

IT - 25 - Articoli d'abbigliamento.

IT - 28 - Articoli per la ginnastica e lo sport.

IT - 41 - Formazione in materia di creazione, progettazione, impiego ed applicazione di programmi per computer e software nonché in materia di elaborazione elettronica di dati

IT - 42 - Creazione, progettazione ed elaborazione (ideazione) di programmi per computer e software, in particolare per ambiti di funzioni aziendali, p.es. Per contabilità e controlling, produzione e gestione dei materiali, gestione della qualità e manutenzione, vendita, gestione del personale e direzione di progetti, nonché per funzioni generali di ufficio quali elaborazione di testi, posta elettronica ed archiviazione: implementazione. manutenzione, noleggio, aggiornamento ed outsourcing di programmi per computer e software; consulenza in materia di creazione, progettazione, impiego ed applicazione di programmi per computer e software; ricerca nel campo dei programmi per computer e dei software; servizi via Internet, ovvero analisi e messa a disposizione di dati ed informazioni su Internet riguardanti la progettazione, la creazione, la programmazione, la realizzazione, il funzionamento, la produzione, la diffusione, la distribuzione, l'applicazione, l'utilizzo, le modalità di funzionamento, la gestione, la modificazione, la vendita, la manutenzione, il noleggio, l'aggiornamento, l'elaborazione (ideazione) e l'outsourcing di programmi per computer e software.

NL - 9 - Allerlei soorten machinaal leesbare gegevensdragers met programma's; computerprogramma's en software; magnetische gegevensdragers, te weten magneetbanden, -schijven, -platen en -kaarten.

NL - 16 - Schriftelijk begeleidend materiaal voor software en computerprogramma's, te weten handboeken, catalogussen, gebruiksaanwijzingen en instructies voor het werk; reclameartikelen, te weten kantoorartikelen.

NL - 18 - Lederwaren, paraplu's, parasols.

NL - 25 - Kledingartikelen.

NL - 28 - Gymnastiek- en sportartikelen.

NL - 41 - Scholing over programmering, ontwikkeling, toepassing en gebruik van computerprogramma's en software alsmede over elektronische gegevensverwerking.

NL - 42 - Programmeren, ontwikkelen en ontwerpen van computerprogramma's en software, met name voor bedrijfsmatige functiegebieden, bijv. voor bedriifsadministratie en controlling, productie en materiaalbeheer, kwaliteitsmanagement en onderhoud. verkoop, personeelsbeleid en projectmanagement, alsmede algemene kantoorwerkzaamheden zoals tekstverwerking, elektronische post en archivering; implementatie, onderhoud, verhuur, updating, outsourcing en verzorging van computerprogramma's en software; adviserina inzake programmering, ontwikkeling, toepassing en gebruik van computerprogramma's en software; onderzoek op het gebied van computerprogramma's en software; Internetdiensten, te weten bewerken en ter beschikking stellen van gegevens en informatie op het Internet over ontwikkeling. programmering, uitvoering, functiewijze, productie. verspreiding, omzet, gebruik, benutting, werkwijze, hantering, modificatie, verkoop, onderhoud, verhuur, updating, ontwerp en outsourcing computerprogramma's en software.

PT - 9 - Todo o tipo de suportes de dados reconhecíveis por máquinas providos de programas; todo o tipo de programas de computador e de software; suportes de registo magnético, nomeadamente fitas magnéticas, disquetes, discos magnéticos e cartões magnéticos.

PT - 1 6 - Material de apoio escrito para software e programas de processamento de dados, nomeadamente manuais, catálogos, instruções de serviço e instruções de trabalho; artigos publicitários, nomeadamente papelaria.

PT - 18 - Artigos de couro, chapéus-de-chuva, chapéus-de-sol.

PT - 25 - Artigos de vestuário.

PT - 28 - Artigos de ginóstica e de desporto.

PT - 41 - Acções de formação em matéria de elaboração, desenvolvimento, aplicação e utilização de programas de computador e software, bem como processamento electrónico de dados.

PT - 42 - Elaboração, desenvolvimento e concepção de programas de computador e software, em



MARKEN, MUSTER UND MODELLE

TRADE MARKS AND DESIGNS

OHIM - OFFICE FOR HARMONIZATION IN THE INTERNAL MARKET

especial destinados a áreas funcionais de empresas, como por exemplo, contabilidade e controlo financeiro, produção e gestão de materiais, gestão e manutenção da qualidade, vendas, gestão de recursos humanos e gestão de projectos, bem como actividades gerais de escritório, tais como processamento de texto, correio electrónico e arquivo; implementação, manutenção, aluquer, actualização. outsourcing e assistência de programas de computador e sofware; consultadoria a nível da elaboração. desenvolvimento, aplicação e utilização de programas de computador e software; investigação no domínio dos programas de computador e software; serviços relacionados com a Internet, nomeadamente preparação e disponibilização de dados e informações na Internet relativos ao desenvolvimento, elaboração, programação, funcionamento, produção, difusão. comercialização, aplicação, utilização, operação, manuseio, modificação, venda, manutenção, aluguer, actualização, concepção e outsourcing de programas de computador e sofware.

- F1 9 Kaikenlaiset ohjelmia sisältävät ja koneellisesti luettavat tietovälineet; kaikenlaiset tietokoneohjelmat ja -ohjelmistot; magneettiset tietovälineet, nimittäin magneettinauhat, -kiekot, -levyt ja -kortit.
- F1 16 Ohjelmistojen ja tietojenkäsittelyohjelmien kirjallinen oheismateriaali, nimittäin käsikirjat, luettelot, käyttöoppaat ja työohjeet; mainostuotteet, nimittäin kirjoitustarvikkeet.
- FI 18 Nahkatavarat, sateenvarjot, päivänvarjot.
- FI 25 Vaatekappaleet.
- FI 28 Voimistelu- ja urheiluvälineet
- FI 41 Tietokoneohjelmien ja ohjelmistojen laatimiseen, kehittämiseen, käyttöön ja soveltamiseen sekä elektroniseen tietojenkäsittelyyn liittyvä koulutus.
- FI 42 Tietokoneohjelmien ja ohjelmistojen laatiminen, kehittäminen ja suunnittelu, erityisesti liiketaloudellisille toiminta-aloille, esim. laskentatoimeen ja valvontaan, tuotantoon materiaalitalouteen. laatujohtamiseen ia ylläpitoon. mwntiin. henkilöstöhallintoon ja projektinhallintaan sekä yleisiin toimistotehtäviin kuten tekstinkäsittelyyn, sähköpostiin ja arkistointiin; tietokoneohjelmien ja ohjelmistojen käyttöönotto, huolto, vuokraus, päivitys, niihin liittyvien

alihankkijoiden käyttö ja huolto; tietokoneohjelmien ja ohjelmistojen laadintaan, kehittämiseen, käyttöön ja soveltamiseen liittyvä neuvonta; tietokoneohjelmia ja ohjelmistoja koskeva tutkimus; Internet-palvelut, nimittäin tiedon ja tietojen kerääminen ja tarjoaminen käyttöön Internetissä tietokoneohjelmien ja ohjelmistojen kehittämisen, laadinnan, ohjelmoinnin, toteuttamisen, toimintatavan, tuotannon, jakelun, myynnin, käytön, hyödyntämisen, työtavan, käsittelyn, muokkauksen, myynnin, huollon, vuokrauksen, päivityksen, suunnittelun ja alihankkijoiden käytön kautta.

- **SV** 9 Maskinläsbara databärare med inspelade program oavsett typ; datorprogram och programvara av alla slag; magnetiska databärare, nämligen magnetband, skivor, -plattor, och -kort.
- SV 1 6 Medföljande skriftligt material för programvara och databehandlingsprogram, nämligen handböcker, kataloger, bruksanvisningar och arbetsinstruktioner; reklamartiklar, nämligen skrivvaror.
- SV 18 Lädervaror, paraplyer, parasoller.
- SV 25 Klädesartiklar.
- SV 28 Gymnostik- och sportartiklar.
- **SV** 4.1 Utbildning i framställning, utveckling, tillämpning och användning av datorprogram och programvara samt i elektronisk databehandling.
- SV 42 Framställning, utveckling och utformning av datorprogram och programvara, speciellt för företagsfunktionsområdet, t. ex. för fakturerina och ekonomisk styrning, produktion och materialförvaltning. kvalitetsstyrning och underhåll. försäljning, personaladministration och projektledning samt allmänna kontorsfunktioner såsom ordbehandling, elektronisk post och arkivering; tillämpning, underhåll, uthyrning, uppdatering, outsourcing och vård av datorprogram och programvara; rådgivning avseende framställning, utveckling, tillämpning och användning av datorprogram och programvara; forskning inom området för datorprogram och programvara; Internettjänster, nämligen utarbetande och tillhandahållande av data och information på Internet avseende utveckling, framställning, programmering, utförande, verkningssätt, produktion, spridning, distribution, användning, utnyttjande, arbetssätt, handhavande, modifiering, försäljning, underhåll, uthyrning, uppdatering, design och outsourcing av datorprogram och programvara.



MARKEN, Muster UND MODELLE

OHIM - Office for Harmonization in the Internal Market

AND



450	Fecha de publicación del registro Registreringens offentliggaretsesdato Tag der Veröffentlichung der Eintragung Hµppounvia δημοσίσυσης της καταχώρησης Date of publication of the registration Date de publication de l'enregistrement Data di pubblicacione della registrazione Datum van publikatie van de inschrijving Data de publicação do registo Rekisteröinnin julkaisemispaivà Datum för offentliggörandet av registreringen	5 4 6	Reproducción de la marca en caracteres no normalizados Gengivelse af varemærket ved brug af ikke standardiserede typer Wiedergabe der Marke ohne Beachtung der üblichen Schreibweise Avantapåcraan του σήματος με μη τυποποιημένους χαρακτήρες Reproduction of trade mark in non-standard script Reproduction de la marque en écriture non standard Riproduzione del marchio secondo modalità di scrittura diverse dalle usuali Afbeelding van het merk indien niet weergegeven in gewoon schrift Reprodução da marca em escrita não normal Tavaramerkin kuvaus esitettynā el-vaklokirjalmin Återgivning av märke med speciell grafisk utformning
210	Nûmero de expediente atribuido a la solicitud Ansøgningsnummer Aktenzeichen der Anmeldung ApiBipG yankENAOU TIC almonic File number given to the application Numero de dossier attribué à la demande Numero d'ordine del fascicolo relativo alla domanda Nummer van de aanvrage Número de processo atribuido ao pedido Hakemukselle annettu numero Ansökningsnummer	554	Marca tridimensional Tredimensionale Marke Dreidimensionale Marke Τρισδιάστατο σήμα Three dimensional trade mark Marque tridimensionale Marchio tridimensionale Driedimensional merk Marca tridimensional Kolmiulotteinen merkki Tredimensionellt märke
220	Fecha de presentación de la solicitud Ansøgningsdato Anmeldetag Hµεροµηνία κατάθεσης της αίτησης Filing date of application Date du dépôt de la demande Data del deposito della domanda Datum van de aanvrage Data de depósito do pedido Hakemispäivä Ansökningsdag	556	Marca sonora Lydmærke Hörmarke Hörmarke Hörmarko άήμα Sound mark Marque sonore Marchlo sonoro Klankmerk Marca sonora Äänimerkki Ljudmärke
180	Fecha prevista de la expiración del registro / de la renovación Forventet udiobsdato for registreringen / fornyelsen Voraussichtliches Ablaufdatum der Eintragung / Verlängerung Hoaßerübern puspourvia Anäng mg lagvag mg karavæpnanciavavéwang Expected expiration date of the registration / renewal Date prévue de l'expiration de l'enregistrement / du renouvellement Prevista data di scadenza della registrazione / del rinnovo Verwachte vervaldatum van de inschrijving / vernieuwing Data prevista de expiração do registo / da renovação Rekisteröinnin / uudistamisen oletettu päättymispäivä Förväntat förfallodatum för registrering / förnyelse	557	Marca olfativa Duftmærke Geruchsmarke Oσθρητικό σήμα Olfactory mark Marque olfactive Marchio olfattivo Geurmerk Marca olfativa Hajumerkki Luktmärke
442	Fecha de publicación de la solicitud Ansogningens offentliggørelsesdato Tag der Veröffentlichung der Anmeldung Hµεροµηνία δημοσευσης της αίτησης Date of publication of the application Date de publication de la demande Data di pubblicazione della domanda Datum van publikatie van de aanvrage Data da publicação do pedido Hakemuksen julkaisemispäivämäärä Datum för offentliggörandet av ansökan	551	Marca colectiva Fællesmærke Kollektivmarke Συλλογικό σήμα Collective mark Marque collective Marchio collettivo Collectief merk Marca colectiva Yhteismerkki Kollektivmarke
5 4 1	Reproducción de la marca en caracteres normalizados Gengivelse af varemærket, med standardtyper Wiedergabe der Marke in üblicher Schreibweise Αναπαράσταση του σήματος με τυποτοιημένους χαρακτήρες Reproduction of trade mark in standard script Reproduction de la marque en écriture standard Riproduzione del marchio secondo le usuali modalità di scrittura Afbeelding van het merk in gewoon schrift Reprodução da marca em escrita normal Tavaramerkin kuvaus esitettynà vaklokirjaimin Återgivning av mārke med standardtext	571	Descripción de la marca Beskrivelse af varemærket Beschreibung der Marke Περιγραφή του σήματος Description of the trade mark Description de la marque Descrizione del marchio Beschrijving van het merk Descrição da marca Selostus merkistă Beskrivning av märket



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Discovery House, Phillip ACT 2606

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NOTICE OF RENEWAL OF REGISTRATION

RE: Trade Mark no. 815843 SAP AG

Date registration renewed to 01/12/2019

The registration of your trade mark has been renewed for a further 10 years to the date shown above.

If you have any enquiries, please contact the Customer Support Centre on:
Phone (02) 6283 2999
Fax: (02) 6283 7999
email: assist@ipaustralia.gov.au

** This name may contain abbreviations. The owner's full name is contained in the Register of Trade Marks.



Certificate of registration of trade mark

No. 815843

Trade Marks Act 1995

I, FIONA WILLIAMS, Acting Registrar of Trade Marks, hereby certify -

that the trade mark represented on this certificate has been registered as a Trade Mark, No. 815843 in the Register of Trade Marks for a period of ten years commencing 1 December 1999 and that SAP Aktiengesellschaft Systeme, Anwendungen, Produkte in der Datenverarbeitung of Neurottstrasse 16, D-69190 Walldorf, GERMANY has been entered in the Register of Trade Marks as the owner of the trade mark.

The trade mark is registered for the following goods and/or services:

Machine-readable data media of all types provided with programs; computer programs and software of all types; magnetic data carriers, namely magnetic tapes, disks, wafers and cards; none of the foregoing goods relating to structural analysis computer programs, share assembly computer programs or symbolic assembly computer programs being goods in class 9

Written material, namely manuals, catalogues, operating instructions and job instructions in relation to software and data processing programs; none of the foregoing goods relating to structural analysis computer programs, share assembly computer programs or symbolic assembly computer programs being goods in class 16

Training about the creation, design, development, use and application of computer programs and software and about electronic data processing; none of the foregoing services relating to structural analysis computer programs, share assembly computer programs or symbolic assembly computer programs being services in class 41

Creation, development and design of computer programs and software, including for internal function areas such as financial and controlling management, production and materials management, quality management and plant maintenance, sales and distribution, human resources and project management, general office functions such as word processing, electronic mail and archiving; implementation, servicing, leasing, updating, outsourcing and maintenance of computer programs and software; consulting and advising about programming, design, development, use and application of computer programs and software; research in the field of computer programs and software; information services via a global communications network concerning computer programs and software; none of the foregoing services relating to structural analysis computer programs, share assembly computer programs or symbolic assembly computer programs being services in class 42

Convention priority claimed: 3 August 1999 GERMANY 39946355.0.

THE SCHEDULE

SAP

Given under my hand and the seal of the Trade Marks Office on 22 September 2000

FIONA WILLIAMS
ACTING REGISTRAR OF TRADE MARKS



WORLD INTELLECTUAL PROPERTY ORGANIZATION

34, chemin des Colombettes, P.O. Box 18, CH-1211 Geneva 20 (Switzerland)
Tel.: (41-22) 338 9111 - Facsimile (International Registry of Marks): (41-22) 740 1429
E-mail: intreg.mail@wipo.int - Internet: http://www.wipo.int



MADRID AGREEMENT AND PROTOCOL

CERTIFICATE OF RENEWAL

The International Bureau of the World Intellectual Property Organization (WIPO) certifies that the indications appearing in the present certificate conform to the recording made in the International Register of Marks maintained under the Madrid Agreement and Protocol.

Judith ZAHRA

Operations Division

International Trademarks Registry Sector of Trademarks, Industrial Designs

and Geographical Indications

Geneva, December 17, 2009

726 890

Registration date: November 15, 1999 Date of the renewal: November 15, 2009 Date next payment due: November 15, 2019

> SAP AG Dietmar-Hopp-Allee 16 69190 Walldorf (Germany).

Address for correspondence: Patentanwälte Drs. Berendt, Leyh & Hering European Patent Attorneys, Innere Wiener Straße 20, 81667 München (Germany).

Name and address of the representative: Berendt, Leyh & Hering Patentanwälte, 20, Innere Wiener Strasse, 81667 München (Germany).

SAP

Indication relating to the nature or kind of mark: standard characters

List of goods and services:

- 9 Machine-readable data media of all types provided with programs; computer programs and software of all types; magnetic carriers, namely magnetic tapes, disks, wafers and cards.
- Written material for software and data processing programs, namely manuals, catalogues, operating instructions and working instructions.
- 35 Internet services, namely preparing and offering of data and information in the Internet regarding development, programming, production, performance, sales, distribu-

tion, employment, use, operation, handling, modification, maintenance, leasing, actualization, design and outsourcing of computer programs and software.

41 Training in programming, design, development, use and employment of computer programs and software and in electronic data processing.

42 Creation, development and design of computer programs and software, particulary for internal function areas such as financial and controlling management, manufacturing and materials management, quality management and plant maintenance, sales and distribution, human resources and project management, general office functions such as word processing, electronic mail and archiving; implementation, rental, actualization, outsourcing and maintenance of computer programs and software; consulting and advising about programming, design, development, use and employment of computer programs and software; research in the field of computer programs and software.

Basic registration: Germany, 15.11.1999, 399 46 355.0/09. Data relating to priority under the Paris Convention: Germany, 03.08.1999, 399 46 355.0/09.

Designations under the Madrid Agreement: Algeria, Kaza-khstan, Liberia, Sudan.

Designations under the Madrid Protocol: Iceland, Norway. Designations under the Madrid Protocol by virtue of Article 9sexies: Belarus, Bulgaria, China, Croatia, Czech Republic, Egypt, Hungary, Kenya, Latvia, Liechtenstein, Montenegro, Morocco, Mozambique, Poland, Romania, Russian Federation, Serbia, Sierra Leone, Slovakia, Slovenia, Swaziland, Switzerland, The former Yugoslav Republic of Macedonia, Ukraine. Partial refusal: China.

WORLD INTELLECTUAL PROPERTY ORGANIZATION

34, chemin des Colombettes, P.O. Box 18, CH-1211 Geneva 20 (Switzerland)
Tel.: (41-22) 338 9111 - Facsimile (International Registry of Marks): (41-22) 740 1429
E-mail: intreg.mail@wipo.int - Internet: http://www.wipo.int



MADRID AGREEMENT AND PROTOCOL

CERTIFICATE OF REGISTRATION

The International Bureau of the World Intellectual Property Organization (WIPO) certifies that the indications appearing in the present certificate conform to the recordal made in the International Register of Marks maintained under the Madrid Agreement and Protocol.

Salvatore Di Palma

Deputy Director and Head, Administration Section International Registrations Department

80,100 Pma

Geneva, February 24, 2000

November 15, 1999

726 890

SAP Aktiengesellschaft Systeme, Anwendungen, Produkte in der Datenverarbeitung 16, Neurottstrasse, D-69190 Walldorf (Germany).

Name and address of the representative: Berendt, Leyh & Hering Patentanwälte, 20, Innere Wiener Strasse, D-81667 München (Germany).

SAP

Indication relating to the nature or kind of mark: standard characters.

List of goods and services:

- 9 Machine-readable data media of all types provided with programs; computer programs and software of all types; magnetic carriers, namely magnetic tapes, disks, wafers and cards.
- Written material for software and data processing programs, namely manuals, catalogues, operating instructions and working instructions.
- 35 Internet services, namely preparing and offering of data and information in the Internet regarding development, programming, production, performance, sales, distribution, employment, use, operation, handling, modification, maintenance, leasing, actualization, design and outsourcing of computer programs and software.

41 Training in programming, design, development, use and employment of computer programs and software and in electronic data processing.

42 Creation, development and design of computer programs and software, particulary for internal function areas such as financial and controlling management, manufacturing and materials management, quality management and plant maintenance, sales and distribution, human resources and project management, general office functions such as word processing, electronic mail and archiving; implementation, rental, actualization, outsourcing and maintenance of computer programs and software; consulting and advising about programming, design, development, use and employment of computer programs and software; research in the field of computer programs and software.

Basic registration: Germany, 15.11.1999, 399 46 355.0/09. Data relating to priority under the Paris Convention: Germany, 03.08.1999, 399 46 355.0/09.

Designations under the Madrid Agreement: Algeria, Belarus, Bulgaria, China, Croatia, Czech Republic, Egypt, Hungary, Kazakhstan, Kenya, Latvia, Liberia, Liechtenstein, Morocco, Mozambique, Poland, Romania, Russian Federation, Sierra Leone, Slovakia, Slovenia, Sudan, Swaziland, Switzerland, The former Yugoslav Republic of Macedonia, Ukraine, Yugoslavia.

Designations under the Madrid Protocol: Iceland, Norway. Date of notification: 24.02.2000

Language of the international application: English

Int. Cls.: 9, 41 and 42

Prior U.S. Cls.: 38, 100, 101 and 107

United States Patent and Trademark Office

Reg. No. 2,538,716 Registered Feb. 19, 2002

TRADEMARK SERVICE MARK PRINCIPAL REGISTER

SAP

SAP AKTIENGESELLSCHAFT (FED REP GER-MANY CORPORATION) MAX-PLANCK-STRASSE 8 6909 WALLDORF, FED REP GERMANY

FOR: COMPUTER PROGRAMS PRERECORDED ON MAGNETIC TAPES OR MAGNETIC PLATES FOR USE IN MAINFRAMES, WORK STATIONS, MINI COMPUTERS AND COMPUTERS OTHER THAN PERSONAL COMPUTERS, AND INSTRUCTIONAL MANUALS SOLD THEREWITH FOR USE IN THE FIELD OF FINANCIAL MANAGEMENT, IN CLASS 9 (U.S. CL. 38).

FOR: EDUCATIONAL SERVICES; NAMELY, PROVIDING TRAINING COURSES IN THE USE AND APPLICATION OF COMPUTER PROGRAMS

IN THE FIELD OF FINANCIAL MANAGEMENT, IN CLASS 41 (U.S. CL. 107).

FOR: COMPUTER PROGRAMMING, COMPUTER SOFTWARE DESIGN AND CONSULTING SERVICES IN THE FIELD OF FINANCIAL MANAGEMENT, IN CLASS 42 (U.S. CLS. 100 AND 101).

OWNER OF FED REP GERMANY REG. NO. 1153534, DATED 2-5-1990, RENEWED AS REG. NO. 1140180, DATED 8-1-1998, EXPIRES 7-31-2008.

SER. NO. 73-779,534, FILED 2-6-1989.

ROBERT C. CLARK JR., EXAMINING ATTORNEY



Specification 13 Exhibit B for .sap



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Q18 - Mission/Purpose

1. Q 18 (a): Describe the mission/purpose of your proposed gTLD.

Headquartered in Walldorf, Germany, SAP is the market leader in enterprise application software. Founded in 1972, SAP (which stands for "Systems, Applications, and Products in Data Processing") has a rich history of innovation and growth as a true industry leader. SAP applications and services enable more than 253,500 customers worldwide to operate profitably, adapt continuously, and grow sustainably. With revenue (IFRS) of €16.9 billion for the year 2013, SAP has more than 66,500 employees and sales and development locations in more than 50 countries worldwide.

SAP is listed on several exchanges, including the Frankfurt stock exchange and NYSE, under the symbol "SAP".

SAP helps companies of all sizes and industries run better. From back office to boardroom, warehouse to storefront, desktop to mobile device, SAP empowers people and organizations to work together more efficiently and use business insight more effectively to stay ahead of the competition. We do this by extending the availability of software across on-premise installations, on-demand deployments, and mobile devices.

We believe that the power of our people, products, and partners unleashes growth and creates significant new value for our customers, SAP, and, ultimately, entire industries and the economy at large.

Our mission is to help companies of all sizes and industries to run better. Our vision is to help the world run better.

1.1 SAP Active Quality Management

1.1.1 Prestige, Recognition, Acclaim, Respect

Highly successful implementations don't just happen – they are the result of proactive engagement from customers during implementation. To mitigate risks, organizations are using the most optimal resources, establishing a strong governance structure, and applying a solid methodology. As a result, companies can become ambitious in achieving high business value in a short period of time and at a low total cost of ownership (TCO).

1.1.2 SAP Commitment to Quality

At SAP, quality and best practice are at the heart of everything we do.
 Our software development teams employ recognized practices to ensure



the highest quality of design, development testing, and roll out. SAP Education and SAP Consulting services adhere to strict quality standards based on industry best practices. Our ASAP implementation methodology also incorporates clearly defined quality gates and various SAP quality assurance consulting services can decrease risks, reduce TCO, shorten implementation time, and increase business value.

- By learning from each implementation and through customer and partner feedback, SAP continues to improve quality by working more closely with our stakeholders.
- SAP partner programs, through certification of partners and their consultants, enable customers to make informed decisions when selecting implementation partners. Our partner programs and SAP quality assurance services also offer advice to partners about the best way to control program delivery and increase business value to customers.

1.1.3 SAP Quality Principles

- Based on thousands of implementations, SAP has developed a set of quality principles. They guide us, our certified partners, and our customers by highlighting essential factors that enable successful implementation and integration of SAP software into our customers' organizations.
- Our quality principles also underpin our sales activities, helping to ensure that we provide our customers with the necessary information to make carefully considered decisions about their solution and implementation options. And when issues do arise, we have documented processes and procedures to make sure the issues are resolved quickly.

2. Our mission in the operation of the .sap gTLD

2.1 Security, trust, and reputation

A brand gTLD will help us protect our trademark and our company's reputation. Our customers and Internet users in general will be able to rest assured that a website with our brand's TLD is authentic and secure. This will help strengthen our brand while increasing our customers' and the Internet Community's loyalty and trust.

2.2 Control over internet presence

As the operator of our own registry, we will be able to establish the requirements and policies for all domain name registrants. We can choose to restrict



use of our brand TLD to departments within the company or allow other companies with whom we partner as well as resellers of our products to use our brand gTLD.

2.3 New marketing opportunities

Operating our own brand TLD will provide new opportunities for marketing online. Whenever we launch a new campaign, we can create custom URLs with our brand extension. A brand TLD will allow us to reach new potential customers online, expand our target market, and strengthen relationships with current business partners and build new relationships with potential partners.

2.4 Short, memorable domain names and ease of access

Choosing to operate a gTLD will allow us to create domain names that are short and easy for consumers to remember. With more and more people using their mobile phones to connect to the Internet, accessing content online will be easier. Internet users seeking reliable first-hand information about our products or our company will benefit largely from the possibility to restrict the search space to the contents of .sap domains.

2.5 Competitive advantage

Being one of the first to be applying for a gTLD in this round will allow SAP to be ahead of the competition.



Q18b - Mission/Purpose

1. Q 18 (b) How do you expect that your proposed gTLD will benefit registrants, Internet users, and others?

We expect that our proposed gTLD will benefit Internet users in so far as it will help us protect our trademark and our company's reputation in order to offer Internet users a seal of quality. Our customers and Internet users in general will be able to rest assured that a website with our brand's TLD is authentic and secure. This will help strengthen our brand while increasing our customers' and the Internet Community's loyalty and trust.

Internet users seeking reliable first-hand information about our products or our company will benefit largely from the possibility to restrict the search space to the contents of .sap domains. Companies, reseller or other institution with whom we partner and to whom we want to give domain space under the .sap TLD will benefit from this reputation as well.

2. Q 18 (b) i.) What is the goal of your proposed gTLD in terms of areas of speciality, service levels, or reputation?

The .sap TLD is a single registrant gTLD with its focus on our company, our customers, suppliers, partners, contractors, and especially on our products and services. This implicates a high degree of speciality. The Internet Community can expect to find more accurate, reliable, relevant and up-to-date information on us and our products and services than elsewhere in the domain name space.

The goal of our operation of the .sap gTLD is, among others, to improve the brand communication and to strengthen the customer and partner relationship. As such, it lies in our own interest to achieve service levels that guarantee for a satisfying user experience. The same holds for reputation.

3. Q 18 (b) ii.) What do you anticipate your proposed gTLD will add to the current space, in terms of competition, differentiation, or innovation?

We are planning to enable Internet users to find more specialised and in-depth information on SAP products and services on .sap domains than anywhere else in the Internet.



While for most domains within our brand gTLD the focus will be on the content rather than on innovative Web technologies, some marketing campaigns and project sites will probably stand out with bleeding-edge technologies and concepts.

4. Q 18 (b) iii.) What goals does your proposed gTLD have in terms of user experience?

A delightful user experience is likely to improve brand perception in the same way that a bad one is likely to damage it. As such, it is SAP's intention to provide Internet users with the best possible user experience. To achieve that, SAP is planning to implement monitoring and quality assurance measures.

5. Q 18 (b) iv.) Provide a complete description of the applicant's intended registration policies in support of the goals listed above.

We are not intending to sell domains to third party. We will be deciding to offer the second level domains based on our business requirements and priorities. Requesters do not have a right to a particular domain.

Additionally, SAP will have its own registration policies to assign second level domains. We will also have policies to maintain content integrity that will not proliferate to domains that are not relevant.

6. Q 18 (b) v.) Will your proposed gTLD impose any measures for protecting the privacy or confidential information of registrants or users? If so, please describe any such measures. Describe whether and in what ways outreach and communications will help to achieve your projected benefits.

SAP will monitor and safeguard compliance with all applicable data protection and privacy laws.

As for outreach and communications, SAP will use its marketing and communications channels to socialise the fact that it has obtained this gTLD and its uses, benefits and protections to target audiences.



7. Envisioned purpose of the .sap gTLD

7.1 Products:

7.1.1 Strategy

- Align SAPs product offerings/offering categories under a unique umbrella
- Apply .sap extension to these categories with high equity to project a cohesive brand and relationship

7.1.2 Illustrative URL - hana.sap

7.1.3 Audience

- · Existing customers
- · Potential customers
- SAP customers
- SAP partners

7.1.4 Sample Content:

- Product offering's content along with clear messaging defining the relationship between the SAP brand and the product
- · Future vision for products within portfolio

7.2 Acquisitions

7.2.1 Strategy

- · Align acquired offers under a single umbrella
- Apply .sap extension to acquisitions with high equity to project a cohesive brand and relationship
- Use additional time to manage details regarding portfolio migration

7.2.2 Illustrative URL - sybase.sap

7.2.3 Audience:

- Analysts
- · Potential customers



- SAP customers
- SAP partners
- Users of acquired brand

7.2.4 Sample Content:

- Acquired brand's content along with clear messaging defining the relationship between the SAP brand and acquired offers
- · Future vision for products within portfolio

7.3 New offer areas

7.3.1 Strategy

- When moving to a new offer area outside the current brand portfolio, use as a dedicated area for showcasing product content
- Create a clear connection between the new areas and SAP's existing capabilities

7.3.2 Illustrative URL - mobile.sap

7.3.3 Audience:

- Analysts
- · Potential customers
- SAP customers

7.3.4 Sample Content:

- Product information paired with clear messaging defining the relationship between products and other SAP offers
- · Thought leadership on SAP's role in that area

7.4 Marketing campaigns and brand building

7.4.1 Strategy

- A dedicated place for elevating SAP's impact beyond the product level
- · Space for a branded platform to celebrate the customer benefits of SAP
- Tied to a high-level brand asset (tagline, campaign)
- Eliminates the need to secure a new URL disconnected from the brand each time the campaign is refreshed



7.4.2 Illustrative URL - runbetter.sap

7.4.3 Audience:

- Analysts
- · Potential customers
- SAP customers

7.4.4 Sample Content:

- Customer success stories
- · User-submitted content
- · Forum for dialogue

7.5 Vision and thought leadership

7.5.1 Strategy

- Elevate SAP's thought leadership through blogs, editorial content etc.
- Place for thought leaders including but not limited to SAP's co-CEOs to share their future vision for:
 - the business
 - the category
 - the world as it relates to technology.

7.5.2 Illustrative URL - future.sap

7.5.3 Audience:

- · Analysts/Media
- · Potential customers
- SAP customers

7.5.4 Sample Content:

- Keynote speeches
- Interviews
- White papers
- · Weekly briefings



7.6 Events

7.6.1 Strategy

- While the SAPPHIRE NOW experience happens once a year, the experience could be refreshed and revisited year round:
 - Maintains enthusiasm for SAP's industry-leadership position and interest in its offers

7.6.2 Illustrative URL - sapphirenow.sap

7.6.3 Audience:

- · Analysts/Media
- · Potential customers
- SAP customers

7.6.4 Sample Content:

- Essential SAPPHIRE NOW content
- · Highlights of SAPPHIRE NOW presentations, ongoing thought leadership
- content (tied to product innovation, product releases R&D, etc.)
- Forums for attendee discussions & virtual campuses

7.7 Consumer

7.7.1 Strategy

 Create a distinct-yet-related experience for consumers exploring SAP's app offerings in a non-B2B context

7.7.2 Illustrative URL - poweredby.sap

7.7.3 Audience:

 Consumer Audience who may or may not be part of SAP's target for its business products

7.7.4 Sample Content:

- App exploration
- App labs
- · Crowd-sourcing ideas



7.8 Corporate social responsibility

7.8.1 Strategy

 Ensure all of SAP's individual community, environment, and charitable works are all collectively communicated to establish SAP's position on corporate social responsibility

7.8.2 Illustrative URL - betterworld.sap

7.8.3 Audience:

- Investors
- · Analysts/media
- · Potential customers

7.8.4 Sample Content:

- CSR platform tying together all responsibility efforts:
 - · areas of charitable giving
 - · community outreach
 - employee development
 - · environmental efforts/sustainability

7.9 Strategic partners

7.9.1 Strategy

- Focus all partner relationship channels into a single hub, making it easier to:
 - access brand content
 - access product content
 - · help create stronger relationships with SAP customers

7.9.2 Illustrative URL - partners.sap

7.9.3 Audience:

- Current partners
- Potential partners



7.9.4 Sample Content:

- Reconfigured partner content:
 - streamline navigation of portals and labs into a cohesive environment

7.10 Recruiting

7.10.1 Strategy

 Create a compelling destination for those considering a career at SAP, and position SAP as a leading employer

7.10.2 Illustrative URL - joinus.sap

7.10.3 Audience:

- Recruiters
- Potential hires

7.10.4 Sample Content:

- Experiential platform for communicating what it's like to work at SAP:
 - videos
 - · employee testimonials
 - development opportunities

7.11 Country specific sites

7.11.1 Strategy

Create unique presence for geographies/countries where SAP has business presence. This will allow local representatives to tailor content relevant to the target Audience of that particular region.

7.11.2 Illustrative URL - emea.sap

7.11.3 Audience:

- Analysts
- Current customers
- · Potential customers
- SAP customers



SAP partners

7.11.4 Sample Content:

- Reconfigured country specific content:
 - streamline navigation of country/region specific content into a cohesive experience

7.12 Second and third level domain URLs

 We envision using multi-level domain URLs for all the use cases defined above. This will help us achieve a deep level of association with the target Audience.

7.12.1 Illustrative URL:

- technical.partners.sap
- what.sap
- i.love.my.sap



Q18c - Mission/Purpose

1. Q 18 (c) What operating rules will you adopt to eliminate or minimize social costs (e.g., time or financial resource costs, as well as various types of consumer vulnerabilities)? What other steps will you take to minimize negative consequences/costs imposed upon consumers?

It is important to note that SAP does not intend to to sell domains to a third party at any time. Therefore social costs (e.g., time for financial resource costs, as well as various types of consumer vulnerabilities) will not occur. Neither will there be any negative consequences/costs imposed upon consumers.

2. Q 18 (c) i.) How will multiple applications for a particular domain name be resolved, for example, by auction or on a first-come/first-serve basis?

As mentioned above we are not intending to sell domains to third party. We will be deciding to offer the second level domains based on our business requirements and priorities. Requesters do not have a right to a particular domain. If they are offered a domain it will be without valuable consideration.

3. Q 18 (c) ii.) Explain any cost benefits for registrants you intend to implement (e.g., advantageous pricing, introductory discounts, bulk registration discounts).

Due to the reasons stated above there won't be any costs or cost benefits for registrants (e.g., advantageous pricing, introductory discounts, bulk registration discounts).

4. Q 18 (c) iii.) Note that the Registry Agreement requires that registrars be offered the option to obtain initial domain name registrations for periods of one to ten years at the discretion of the registrar, but no greater than ten years. Additionally, the Registry Agreement requires advance written notice of price



increases. Do you intend to make contractual commitments to registrants regarding the magnitude of price escalation? If so, please describe your plans.

As we do not intend to sell domains there will be no contractual commitments to registrants regarding the magnitude of price escalation.



Registration Policies



PUBLIC INTEREST COMMITMENTS

1.

Registry Operator will use only ICANN accredited registrars that are party to the Registrar Accreditation Agreement approved by the ICANN Board of Directors on [date to be determined at time of contracting], 2013(or any subsequent form of Registrar Accreditation Agreement approved by the ICANN Board of Directors) in registering domain names. A list of such registrars shall be maintained by ICANN on ICANN's website.

2.

Registry Operator will operate the registry for the TLD in compliance with all commitments, statements of intent and business plans stated in the following sections of Registry Operator's application to ICANN for the TLD, which commitments, statements of intent and business plans are hereby incorporated by reference into this Agreement. Registry Operator's obligations pursuant to this paragraph shall be enforceable by ICANN and through the Public Interest Commitment Dispute Resolution Process established by ICANN ((posted at [url to be inserted when final procedure is adopted]), as it may be amended by ICANN from time to time, the "PICDRP"). Registry Operator shall comply with the PICDRP. Registry Operator agrees to implement and adhere to any remedies ICANN imposes (which may include any reasonable remedy, including for the avoidance of doubt, the termination of the Registry Agreement pursuant to Section 4.3(e) of the Registry Agreement) following a determination by any PIC-DRP panel and to be bound by any such determination.



Section 2.8 of the Registry Agreement

(Protection of Legal Rights of Third Parties)

3.

Registry Operator agrees to perform following specific public interest commitments, which commitments shall be enforceable by ICANN and through the PICDRP. Registry Operator shall comply with the PICDRP. Registry Operator agrees to implement and adhere to any remedies ICANN imposes (which may include any reasonable remedy, including for the avoidance of doubt, the termination of the Registry Agreement pursuant to Section 4.3(e) of the Registry Agreement) following a determination by any PICDRP panel and to be bound by any such determination.

As a brand gTLD, registration of second level domains is based on our business requirements and priorities. Only our company and designated third parties (e.g. other companies with whom we partner, specific customers, etc.) will be allowed to register or operate second level domains under .sap domain space and solely with our permission.

We commit ourselves to protect intellectual property, legal rights and trademarks (TMs) under .sap domain space. This includes, but is not limited to, full compliance with all respective specifications, agreements and ICANN policies. In case of complaints put forward by rights holders with regard to domain names registered under .sap, the SAP AG will fully comply with all resolution procedures endorsed or mandated by ICANN. In particular, this includes supporting the Uniform Rapid Suspension (URS) procedures and the Trademark Post-Delegation Dispute Resolution Procedure (Trademark PDDRP) to suspend the domain.