

.Pro Registry Operator's Report

November 2011



RegistryPro
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.Pro Registry Monthly Report - November 2011

Report Index

This report provides an overview of .Pro activity through the end of the reporting month in accordance with the ICANN/.Pro Registry agreement, section 3.1(c)(iv). Information is presented as detailed in Appendix 4 of the Registry Agreement.

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Section 1 - Accredited Registrar Status

Operational Registrars	45
Ramp-Up Registrars	5
Pre-Ramp-Up Registrars	1

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Section 2 - SLA Performance

Service Attribute	Commitment	Performance
DNS availability from any nameserver, minimum	99.999%	100%
DNS service availability from each nameserver, minimum	99.93%	99.99
DNS query response rate for all nameservers combined, minimum absolute	Minimum 10,000 queries/sec	~18,000
DNS query response rate for each nameserver, minimum	300%	480%
DNS update interval, maximum	15 minutes	6 minutes
SRS Service availability, minimum	99.45%	99.98%
SRS processing time, maximum for query operations	400ms	247ms
SRS processing time, maximum for write operations	800ms	593ms
SRS service planned outage duration, maximum	8 hrs/month (includes Whois)	0 hours
SRS service planned outage timeframe	0200-1200 UTC Friday	0200-1200 UTC Friday
SRS service planned outage notification, minimum	7 days	7 days
SRS service extended planned outage timeframe	0200-1200 UTC Friday	0200-1200 UTC Friday
Whois service availability, minimum	99.45	99.99%
Whois query processing time, maximum	800ms	679ms
Whois update interval, maximum	15 minutes	< 1 minute
Whois service planned outage duration, maximum	8 hours (includes SRS)	0 hours
Whois service planned outage timeframe	0200-1200 UTC Friday	0200-1200 UTC Friday
Whois service planned outage notification, minimum	7 days	7 days

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Section 3 - Zone File Access Activity

Zone File Passwords in October	94
New Zone File Passwords	1
Total Zone File Passwords	95

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Section 4 - Software Releases

Release Version	Features	TargetDate	Complete Date
.PRO 2.0	Moves Pro Data to Domain	2011-11-17	2011-11-17

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Section 5 - Whois Activity

Total	Peak	Average
927,869	50,496	31,383

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Section 6 - Transactions

Domains								
	Total	Add	Delete	Modify	Check	Renew	Transfer	Restore
Success	8339908	3600	1459	59643	8227900	2273	45033	0
Failure	46426	599	1596	43715	0	161	355	0

Nameservers								
	Total	Add	Delete	Modify	Check	Renew	Transfer	Restore
Success	95833	6166	768	36	88863	N/A	N/A	N/A
Failure	44	9	35	0	0	N/A	N/A	N/A

Contacts								
	Total	Add	Delete	Modify	Check	Renew	Transfer	Restore
Success	108836	5286	1	44849	58700	N/A	0	N/A
Failure	39	38	0	1	0	N/A	0	N/A

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Section 7 - Daily Transaction Range

Month	Minimum	Maximum	Average
December 2010	423,058	723,733	635,626
January 2011	194,322	740,480	632,192
February 2011	224,266	746,484	577,763
March 2011	203,770	317,348	268,347
April 2011	183,173	336,527	273,328
May 2011	156,733	316,397	250,503
June 2011	163,784	312,600	245,732
July 2011	146,255	272,568	211,412
August 2011	198,453	391,018	274,039
September 2011	182,707	326,454	265,729
October 2011	242,071	429,439	328,800
November 2011	219,151	356,031	290,256