

.Pro Registry Operator's Report

September 2011



RegistryPro
425 West Randolph Street, 8th Floor
Chicago, Illinois 60606

.Pro Registry Monthly Report - September 2011

Report Index

This report provides an overview of .Pro activity through the end of the reporting month in accordance with the ICANN/.Pro Registry agreement, section 3.1(c)(iv). Information is presented as detailed in Appendix 4 of the Registry Agreement.

Section 1: Accredited Registrar Status

Section 2: SLA Performance

Section 3: Zone File Access Activity

Section 4: Software Releases

Section 5: Whois Activity

Section 6: Transactions

Section 7: Daily Transaction Range

.Pro Registry Monthly Report - September 2011

Section 1 - Accredited Registrar Status

Operational Registrars	45
Ramp-Up Registrars	7
Pre-Ramp-Up Registrars	1

.Pro Registry Monthly Report - September 2011

Section 2 - SLA Performance

Service Attribute	Commitment	Performance
DNS availability from any nameserver, minimum	99.999%	100%
DNS service availability from each nameserver, minimum	99.93%	99.97
DNS query response rate for all nameservers combined, minimum absolute	Minimum 10,000 queries/sec	~18,000
DNS query response rate for each nameserver, minimum	300%	480%
DNS update interval, maximum	15 minutes	6 minutes
SRS Service availability, minimum	99.45%	99.93%
SRS processing time, maximum for query operations	400ms	364ms
SRS processing time, maximum for write operations	800ms	613ms
SRS service planned outage duration, maximum	8 hrs/month (includes Whois)	0 hours
SRS service planned outage timeframe	0200-1200 UTC Friday	0200-1200 UTC Friday
SRS service planned outage notification, minimum	7 days	7 days
SRS service extended planned outage timeframe	0200-1200 UTC Friday	0200-1200 UTC Friday
Whois service availability, minimum	99.45	99.99%
Whois query processing time, maximum	800ms	589ms
Whois update interval, maximum	15 minutes	< 1 minute
Whois service planned outage duration, maximum	8 hours (includes SRS)	0 hours
Whois service planned outage timeframe	0200-1200 UTC Friday	0200-1200 UTC Friday
Whois service planned outage notification, minimum	7 days	7 days

.Pro Registry Monthly Report - September 2011

Section 3 - Zone File Access Activity

Zone File Passwords in August	84
New Zone File Passwords	10
Total Zone File Passwords	94

.Pro Registry Monthly Report - September 2011

Section 4 - Software Releases

Release Version	Features	TargetDate	Complete Date
.PRO 2.0	Moves Pro Data to Domain	2011-11-17	Pending

.Pro Registry Monthly Report - September 2011

Section 5 - Whois Activity

Total	Peak	Average
972,869	50,496	32,429

.Pro Registry Monthly Report - September 2011

Section 6 - Transactions

Domains								
	Total	Add	Delete	Modify	Check	Renew	Transfer	Restore
Success	7591514	3962	895	17941	7529948	3706	35062	0
Failure	4551	650	11	3672	0	163	55	0

Nameservers								
	Total	Add	Delete	Modify	Check	Renew	Transfer	Restore
Success	32368	6385	622	106	25255	N/A	N/A	N/A
Failure	111	47	64	0	0	N/A	N/A	N/A

Contacts								
	Total	Add	Delete	Modify	Check	Renew	Transfer	Restore
Success	38331	5485	0	17378	15468	N/A	0	N/A
Failure	87	84	0	3	0	N/A	0	N/A

.Pro Registry Monthly Report - September 2011

Section 7 - Daily Transaction Range

Month	Minimum	Maximum	Average
October 2010	217,822	777,010	625,716
November 2010	590,323	758,725	665,866
December 2010	423,058	723,733	635,626
January 2011	194,322	740,480	632,192
February 2011	224,266	746,484	577,763
March 2011	203,770	317,348	268,347
April 2011	183,173	336,527	273,328
May 2011	156,733	316,397	250,503
June 2011	163,784	312,600	245,732
July 2011	146,255	272,568	211,412
August 2011	198,453	391,018	274,039
September 2011	182,707	326,454	265,729