

# **.Pro Registry Operator's Report**

**February 2011**



RegistryPro  
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# ***.Pro Registry Monthly Report - February 2011***

## **Report Index**

This report provides an overview of .Pro activity through the end of the reporting month in accordance with the ICANN/.Pro Registry agreement, section 3.1(c)(iv). Information is presented as detailed in Appendix 4 of the Registry Agreement.

Section 1: Accredited Registrar Status

Section 2: SLA Performance

Section 3: Zone File Access Activity

Section 4: Software Releases

Section 5: Whois Activity

Section 6: Transactions

Section 7: Daily Transaction Range

## ***.Pro Registry Monthly Report - February 2011***

### **Section 1 - Accredited Registrar Status**

Operational Registrars	43
Ramp-Up Registrars	3
Pre-Ramp-Up Registrars	3

# ***.Pro Registry Monthly Report - February 2011***

## **Section 2 - SLA Performance**

Service Attribute	Commitment	Performance
DNS availability from any nameserver, minimum	99.999%	100%
DNS service availability from each nameserver, minimum	99.93%	99.99
DNS query response rate for all nameservers combined, minimum absolute	Minimum 10,000 queries/sec	~18,000
DNS query response rate for each nameserver, minimum	300%	480%
DNS update interval, maximum	15 minutes	6 minutes
SRS Service availability, minimum	99.45%	99.99%
SRS processing time, maximum for query operations	400ms	324ms
SRS processing time, maximum for write operations	800ms	592ms
SRS service planned outage duration, maximum	8 hrs/month (includes Whois)	0 hours
SRS service planned outage timeframe	0200-1200 UTC Friday	0200-1200 UTC Friday
SRS service planned outage notification, minimum	7 days	7 days
SRS service extended planned outage timeframe	0200-1200 UTC Friday	0200-1200 UTC Friday
Whois service availability, minimum	99.45	99.99%
Whois query processing time, maximum	800ms	339ms
Whois update interval, maximum	15 minutes	< 1 minute
Whois service planned outage duration, maximum	8 hours (includes SRS)	0 hours
Whois service planned outage timeframe	0200-1200 UTC Friday	0200-1200 UTC Friday
Whois service planned outage notification, minimum	7 days	7 days

## ***.Pro Registry Monthly Report - February 2011***

### **Section 3 - Zone File Access Activity**

Zone File Passwords in January	74
New Zone File Passwords	0
Total Zone File Passwords	74

# ***.Pro Registry Monthly Report - February 2011***

## **Section 4 - Software Releases**

Release Version	Features	TargetDate	Complete Date
(None in December 2010)			

## ***.Pro Registry Monthly Report - February 2011***

### **Section 5 - Whois Activity**

Total	Peak	Average
604,480	27,331	21,589

## ***.Pro Registry Monthly Report - February 2011***

### **Section 6 - Transactions**

Domains								
	Total	Add	Delete	Modify	Check	Renew	Transfer	Restore
Success	7,676,647	3,674	969	19,113	7,651,169	1,646	76	0
Failure	31,742	550	115	29,813	0	694	570	0

Nameservers								
	Total	Add	Delete	Modify	Check	Renew	Transfer	Restore
Success	28,861	6,603	242	26	21,990	N/A	N/A	N/A
Failure	75	31	13	31	0	N/A	N/A	N/A

Contacts								
	Total	Add	Delete	Modify	Check	Renew	Transfer	Restore
Success	4,112,914	5,892	0	25,518	4,101,979	N/A	0	N/A
Failure	239	73	0	166	0	N/A	0	N/A



## ***.Pro Registry Monthly Report - February 2011***

### **Section 7 - Daily Transaction Range**

Month	Minimum	Maximum	Average
March 2010	1,693	5,489	3,031
April 2010	1,462	5,716	2,418
May 2010	29,458	110,080	51,681
June 2010	77,910	170,825	126,375
July 2010	63,106	231,015	123,630
August 2010	111,912	222,828	162,864
September 2010	115,337	541,617	263,664
October 2010	217,822	777,010	625,716
November 2010	590,323	758,725	665,866
December 2010	423,058	723,733	635,626
January 2010	194,322	740,480	632,192
February 2010	224,266	746,484	577,763