

.Pro Registry Operator's Report

December 2010



RegistryPro
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.Pro Registry Monthly Report - December 2010

Report Index

This report provides an overview of .Pro activity through the end of the reporting month in accordance with the ICANN/.Pro Registry agreement, section 3.1(c)(iv). Information is presented as detailed in Appendix 4 of the Registry Agreement.

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Section 1 - Accredited Registrar Status

| | |
|------------------------|----|
| Operational Registrars | 41 |
| Ramp-Up Registrars | 5 |
| Pre-Ramp-Up Registrars | 3 |

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Section 2 - SLA Performance

| Service Attribute | Commitment | Performance |
|--|------------------------------|----------------------|
| DNS availability from any nameserver, minimum | 99.999% | 100% |
| DNS service availability from each nameserver, minimum | 99.93% | 99.98 |
| DNS query response rate for all nameservers combined, minimum absolute | Minimum 10,000 queries/sec | ~18,000 |
| DNS query response rate for each nameserver, minimum | 300% | 490% |
| DNS update interval, maximum | 15 minutes | 6 minutes |
| SRS Service availability, minimum | 99.45% | 99.99% |
| SRS processing time, maximum for query operations | 400ms | 294ms |
| SRS processing time, maximum for write operations | 800ms | 541ms |
| SRS service planned outage duration, maximum | 8 hrs/month (includes Whois) | 0 hours |
| SRS service planned outage timeframe | 0200-1200 UTC Friday | 0200-1200 UTC Friday |
| SRS service planned outage notification, minimum | 7 days | 7 days |
| SRS service extended planned outage timeframe | 0200-1200 UTC Friday | 0200-1200 UTC Friday |
| Whois service availability, minimum | 99.45 | 99.99% |
| Whois query processing time, maximum | 800ms | 298ms |
| Whois update interval, maximum | 15 minutes | < 1 minute |
| Whois service planned outage duration, maximum | 8 hours (includes SRS) | 0 hours |
| Whois service planned outage timeframe | 0200-1200 UTC Friday | 0200-1200 UTC Friday |
| Whois service planned outage notification, minimum | 7 days | 7 days |

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Section 3 - Zone File Access Activity

| | |
|---------------------------------|----|
| Zone File Passwords in November | 70 |
| New Zone File Passwords | 1 |
| Total Zone File Passwords | 71 |

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Section 4 - Software Releases

| Release Version | Features | TargetDate | Complete Date |
|-------------------------|----------|------------|---------------|
| (None in December 2010) | | | |

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Section 5 - Whois Activity

| Total | Peak | Average |
|---------|--------|---------|
| 570,277 | 23,585 | 18,396 |

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Section 6 - Transactions

| Domains | | | | | | | | |
|---------|-----------|-------|--------|--------|-----------|-------|----------|---------|
| | Total | Add | Delete | Modify | Check | Renew | Transfer | Restore |
| Success | 7,047,542 | 3,270 | 1,310 | 14,299 | 7,026,940 | 1,684 | 39 | 0 |
| Failure | 23,938 | 604 | 985 | 21,241 | 0 | 147 | 961 | 0 |

| Nameservers | | | | | | | | |
|-------------|--------|-------|--------|--------|--------|-------|----------|---------|
| | Total | Add | Delete | Modify | Check | Renew | Transfer | Restore |
| Success | 21,381 | 5,193 | 242 | 18 | 15,928 | N/A | N/A | N/A |
| Failure | 50 | 9 | 40 | 1 | 0 | N/A | N/A | N/A |

| Contacts | | | | | | | | |
|----------|-----------|-------|--------|--------|-----------|-------|----------|---------|
| | Total | Add | Delete | Modify | Check | Renew | Transfer | Restore |
| Success | 6,235,955 | 5,207 | 0 | 7,866 | 6,222,882 | N/A | 0 | N/A |
| Failure | 1,028 | 70 | 0 | 958 | 0 | N/A | 0 | N/A |

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Section 7 - Daily Transaction Range

| Month | Minimum | Maximum | Average |
|----------------|---------|---------|---------|
| January 2010 | 1,519 | 5,213 | 2,517 |
| February 2010 | 1,965 | 29,104 | 7,707 |
| March 2010 | 1,693 | 5,489 | 3,031 |
| April 2010 | 1,462 | 5,716 | 2,418 |
| May 2010 | 29,458 | 110,080 | 51,681 |
| June 2010 | 77,910 | 170,825 | 126,375 |
| July 2010 | 63,106 | 231,015 | 123,630 |
| August 2010 | 111,912 | 222,828 | 162,864 |
| September 2010 | 115,337 | 541,617 | 263,664 |
| October 2010 | 217,822 | 777,010 | 625,716 |
| November 2010 | 590,323 | 758,725 | 665,866 |
| December 2010 | 423,058 | 723,733 | 635,626 |