

## The Global Name Registry, Limited Monthly Operator Report January 2004

As required by the Registry Agreement between the Internet Corporation for Assigned Names and Numbers (“ICANN”) and The Global Name Registry, Limited (“Global Name Registry”) (the “Registry Agreement”), this report provides an overview of Global Name Registry activity through the end of the reporting month. The information is primarily presented in table and chart format with explanations as deemed necessary. Information is provided in the order as set forth in Appendix T of the Registry Agreement.

**Table 1 – Accredited Registrar Status: January 2004**

Table 1 states the number of registrars for whom Global Name Registry has received accreditation notification from ICANN at the end of the reporting month, grouped into the three categories set forth in Table 1.

<b>Status</b>	<b># of Registrars</b>
Operational Registrars	68
Registrars in Ramp-Up Period	2
Registrars in pre-Ramp-Up Period	58
<b>Total</b>	<b>128</b>

**Table 2 – Service Level Agreement Performance: January 2004**

Table 2 compares Service Level Agreement (“SLA”) requirements with actual performance for the reporting month. As required by the Registry Agreement (Section 3.3), Global Name Registry is committed to provide service levels as specified in Appendix D and to comply with the requirements of the SLA in Appendix E of the Registry Agreement. The SLA is incorporated into the Global Name Registry Registry/Registrar Agreement that is executed with all operational registrars. Note: The SLA permits two 12-hour windows per year to perform major upgrades.

<b>Metric</b>	<b>SLA Requirement</b>	<b>Actual Performance</b>
Total Outage	8 hours	3h, 57 min
Unplanned Outage	4 hours, 27 minutes	0h, 0 min
Check Domain Average	3 seconds	0.052807
Add Domain Average	5 seconds	0.16990

**Table 3 – Zone File Activity: January 2004**

Table 3 summarizes the zone file access activity for the current reporting month. As required by the Registry Agreement (Section 3.9), Global Name Registry provides third parties with bulk access to the zone files for the .name TLD.

Total zone file access passwords: end of previous month	26
New zone file access passwords issued during reporting month	4
<b>Total zone file access approvals: end of reporting month</b>	<b>30</b>

**Table 4 – Completed SRS/System Software Releases: January 2004**

As required by the Registry Agreement (Section 3.15), Table 4 shows significant releases that have occurred since the Effective Date of the Registry Agreement, 1 August 2001.

Release Name	Features	Target Date	Complete Date
v1.0 Live SRS	Implementation of EPP 05/03	15 April 2002	26 June 2002
2 <sup>nd</sup> Level Domains	Launch of the .name second level domain product	14 January 2004	14 January 2004

**Table 5 – Domain Names Under Sponsorship and Nameservers under Management (Items 5 and 6 of Appendix T)– Per Registrar: January 2004**

As required by the Registry Agreement (Section 3.15), Table 5 sets forth the number of domain names under sponsorship and the number of nameservers under management per ICANN-Accredited Registrar for the .name TLD.

Registrar	Country	Domains	Nameservers
007 Names, Inc.	UNITED STATES	30	18
1 Domain Names International, Inc.	UNITED STATES	0	0
123 Registration.com Inc.	UNITED STATES	555	95
1stDomain.Net	UNITED STATES	485	96
4Domains.com	UNITED STATES	0	0
@COM	UNITED STATES	4	88
Abu-Ghazaleh Intellectual Property (AGIP)	JAPAN	0	0
Active ISP ASA	NORWAY	278	6
Alice's Registry, Inc.	UNITED STATES	0	0
Alldomains.com	UNITED STATES	3567	1765
American Domain Name Registry	UNITED STATES	0	0
Ascio Technologies Inc.	DENMARK	2436	209
BB Online UK Limited	UNITED KINGDOM	14	3
BookMyName SAS	FRANCE	158	2
BT	UNITED KINGDOM	0	0
BulkRegister.com	UNITED STATES	1719	1094
Catalog.com	UNITED STATES	37	3
CORE Internet Council of Registrars	SWITZERLAND	1040	412
Cronon AG Berlin Neiderlassung Regensburg	GERMANY	177	237
CSL Computer Service Langenbach	GERMANY	0	0
Cyidentity, Inc.	KOREA, REPUBLIC OF	38	137
Direct Information Pvt. Ltd.	INDIA	53	120
Directnic.com	UNITED STATES	3772	1162
Dodora Unified Communications, Inc	UNITED STATES	10	9
Domain The Net Technologies Ltd	ISRAEL	479	14
DomainDiscover	UNITED STATES	430	73
Domaininfo	SWEDEN	52	52
DomainPeople, Inc.	CANADA	1467	312
DomainProcessor.com	UNITED STATES	119	33
DotRegistrar.com dba IHoldings	UNITED STATES	1451	497
Dotster, Inc.	UNITED STATES	2154	1045
Easyspace Ltd.	UNITED KINGDOM	535	28

Echo, Inc.	KOREA, REPUBLIC OF	0	0
eNameCo	UNITED STATES	0	0
EnCirca, Inc.	UNITED STATES	269	82
eNom, Inc.	UNITED STATES	1272	558
France Telecom Transpac	FRANCE	0	0
Gabia, Inc.	KOREA, REPUBLIC OF	199	58
Gal Communication	ISRAEL	0	0
Gandi SARL	FRANCE	910	500
Global Media Online	JAPAN	1243	156
Global Name Registry Limited	UNITED KINGDOM	93	40
Globedom Datenkommunikations	AUSTRIA	0	0
Go Daddy Software, Inc.	UNITED STATES	5506	1820
Hangang Systems, Inc	KOREA, REPUBLIC OF	270	98
Hichina Web Solutions (Hong Kong) Limited	CHINA	655	11
I.D.R Internet Domain Registry LTD.	ISRAEL	152	77
In2net Network Inc. d/b/a iRegister.com	CANADA	0	0
Interdomain S.A.	SPAIN	16	8
Internetplaza City Co.,Ltd	KOREA, REPUBLIC OF	0	0
Internetters Limited	UNITED KINGDOM	232	78
ltsyourdomain.com	UNITED STATES	0	0
Key-Systems	GERMANY	2225	364
Markmonitor	UNITED STATES	221	45
Melbourne IT Ltd trading as Internet Names Worldwide	AUSTRALIA	4856	840
Name.com LLC	UNITED STATES	0	2
Namebay	MONACO	239	165
NameEngine, Inc.	UNITED STATES	0	31
names4ever.com	UNITED STATES	217	2
NameScout Corp.	CANADA	1743	619
Namesdirect.com, Inc.	UNITED STATES	0	0
Namesecure.com, Inc.	UNITED STATES	0	0
namesystem.com	CANADA	0	0
NameTree, Inc.	UNITED STATES	0	0
Namezero.com, Inc.	UNITED STATES	0	0
Net Benefit	UNITED KINGDOM	365	12
Netpia.com, Inc.	KOREA, REPUBLIC OF	199	38
Nominalia Internet S.L.	SPAIN	474	192
Nordnet	FRANCE	0	0
Omnis Network, LLC	UNITED STATES	0	0
OnlineNIC	CHINA	331	172
Personal Names Limited	UNITED KINGDOM	1362	336
Philippine Registry	PHILIPPINES	0	0
Polar Software Limited	INDIA	0	0
PSI Japan	JAPAN	0	0
PSI-USA, Inc.	GERMANY	321	198
R&K Global Business Services, Inc. d/b/a 000Domains.com	UNITED STATES	15	15
R. Lee Chambers Company LLC d/b/a DomainsToBeSeen.com	UNITED STATES	5	0
Register IT	ITALY	31	4

Register.com, Inc.	UNITED STATES	24843	1608
Registrars.com	CANADA	0	0
RegistrarsAsia	AUSTRALIA	0	0
Registration Technologies, Inc.	UNITED STATES	121	16
RGNames.com	KOREA, REPUBLIC OF	0	0
Rockenstein AG	GERMANY	70	3
Schlund+Partner AG	GERMANY	2198	290
Secura GmbH	GERMANY	221	77
Signature Domains	UNITED STATES	0	0
Spot Domain LLC	UNITED STATES	1135	48
TLDs Inc.	UNITED STATES	2936	1157
Total Registrations	UNITED KINGDOM	490	247
Tucows Inc.	CANADA	3937	28513
VeriSign Mass Market	UNITED STATES	12216	1361
Virtual Internet Plc.	UNITED KINGDOM	0	0
Web Commerce Communications Limited	MALAYSIA	182	28
Yesnic Co., Ltd.	KOREA, REPUBLIC OF	2681	365

**Table 6 – Domain Names Registered by Registry Operator: January 2004**

As required by the Registry Agreement (Section 3.6), a list of all domain names registered by Global Name Registry, other than a request submitted by a registrar pursuant to that registrar’s Registry-Registrar Agreement, in the .name TLD is provided in the separate zipped file provided with this document, entitled “Table 6”

**Table 7 – Whois Service Activity: January 2004**

As required by the Registry Agreement (Section 3.15), Table 7 states the number of Whois queries during the current reporting month, including also the number of extensive search Whois queries.

Whois Queries (January)	56,746
Extensive Search Whois Queries (January)	42
Total Whois Queries	57,930,534
Total Extensive Search Whois Queries	606,458

**Table 8 – Monthly Growth Trends: January 2004**

As required by the Registry Agreement (Section 3.15), Table 8 shows the monthly growth trend in total registry transactions. The transactions are divided into three categories:

1. Query: This category includes the following transactions: query a domain, query a server and query a contact.
2. Write: This category includes the following transactions: adding a new domain, modifying a domain, deleting a domain, renewing a domain, auto-renewing a domain (if any), transferring a domain, adding a nameserver,

modifying a nameserver, deleting a nameserver, adding a contact, modifying a contact and transferring a contact.

3. Check: This category includes the following transactions: checking a domain, checking a nameserver and checking a contact.

	<b>Total</b>	<b>Query</b>	<b>%</b>	<b>Write</b>	<b>%</b>	<b>Check</b>	<b>%</b>
Jan-02	126,956	0	0	126,956	100	0	0
Feb-02	68,764	0	0	68,764	100	0	0
Mar-02	93,159	0	0	93,159	100	0	0
Apr-02	109,310	0	0	109,310	100	0	0
May-02	136,770	0	0	136,770	100	0	0
Jun-02	153,018	22,952	14.9	15,301	9.9	114,763	75.3
Jul-02	4,112,843	75,650	1.8	130,708	3.2	3,916,483	95
Aug-02	4,623,778	38,364	0.8	23,293	0.5	4,562,121	98.3
Sep-02	4,831,175	136,451	2.8	43,073	0.9	4,651,651	96.3
Oct-02	9,393,110	119,882	1.1	74,537	0.8	9,198,691	98.1
Nov-02	11,265,205	154,867	1.4	100,490	0.9	11,009,848	97.7
Dec-02	8,595,859	78,545	0.9	73,102	0.8	8,444,212	98.3
Jan-03	6,136,387	85,776	1.4	58,256	0.9	5,992,655	97.6
Feb-03	5,387,221	75,177	1.4	56,944	1.1	5,255,100	97.5
Mar-03	6,808,965	67,043	0.9	58,738	0.86	6,683,184	98.24
Apr-03	9,067,913	73,798	0.8	67,515	0.7	8,926,600	98.5
May-03	8,094,330	71,560	0.8	62,314	0.76	7,960,456	98.44
Jun-03	6,534,970	273,638	4.2	39,647	0.6	6,221,685	95.2
Jul-03	9,329,426	149,887	1.6	59,872	0.6	9,119,667	97.8
Aug-03	5,823,325	72,931	1.3	54,981	0.9	5,695,413	97.8
Sep-03	5,376,864	82,499	1.5	64,267	1.2	5,230,098	97.3
Oct-03	9,006,743	231,070	2.6	117,831	1.3	8,657,842	96.1
Nov-03	6,959,370	133,063	1.9	109,175	1.6	6,717,132	96.5
Dec-03	8,260,308	118,875	1.4	126,505	1.5	8,014,928	97.1
Jan-04	11,070,401	413,225	3.7	661,303	6	9,995,873	90.3
<b>TOTAL</b>	<b>141,366,170</b>	<b>2,475,253</b>	<b>1.8</b>	<b>2,532,811</b>	<b>2</b>	<b>136,368,402</b>	<b>96.2</b>

**Table 9 – Total Number of Transactions by Subcategory by Month: January 2004**

As required by the Registry Agreement (Section 3.15), Table 9 shows the total number of transactions by subcategory for the current reporting month in the subcategories of the Write Domain, Write Server and Write Contact.

<b>Write</b>	<b>Add</b>	<b>Delete</b>	<b>Modify</b>	<b>Check</b>	<b>Renew</b>	<b>Transfer</b>
Domain	488,544	9,955	51,244	9,864,392	12,807	2,233
Server	9,958	162	110	111,986	0	0
Contact	68,250	1,135	118,050	19,495	0	0

**Table 10 – Total Number of Failed Transactions by Subcategory by Month: January 2004**

As required by the Registry Agreement (Section 3.15), Table 10 shows the monthly growth trend for each failed transaction in the subcategories of the Write Domain, Write Server and Write Contact.

<b>Write</b>	<b>Add</b>	<b>Delete</b>	<b>Modify</b>	<b>Check</b>	<b>Renew</b>	<b>Transfer</b>
Domain	465,512	1,855	12,064	808	3,511	1,192
Server	1,806	61	81	6	0	0
Contact	3,884	611	156	0	0	0

**Table 11 – Daily Transaction Range: January 2004**

As required by the Registry Agreement (Section 3.15), Table 11 sets forth the number of total daily transactions, as well as the average daily transaction volume.

	<b>Total Daily Transactions</b>	<b>Avg Daily Transaction Volume</b>
<b>January 2004</b>	11,070,401	357109.71

**Table 12 – TLD Geographical Registrations Distribution: January 2004**

As required by the Registry Agreement (Section 3.15), Table 12 sets forth the total number of new domain name registrations within the .name TLD, as well as the number, and the percent of the total, of such registrations broken down by geographical location (country code).

<b>Country</b>	<b>Total</b>	<b>Total %</b>	<b>New</b>	<b>New %</b>
AD	9	0.01	1	0.01
AE	113	0.09	1	0.01
AF	80	0.06	3	0.02
AG	29	0.02	10	0.05
AL	5	0	0	0
AM	4	0	0	0
AN	22	0.02	0	0

AO	2	0	0	0
AQ	3	0	0	0
AR	113	0.09	2	0.01
AS	4	0	0	0
AT	863	0.69	313	1.59
AU	5086	4.05	124	0.63
AW	7	0.01	2	0.01
AZ	9	0.01	0	0
BA	5	0	0	0
BB	5	0	0	0
BD	6	0	0	0
BE	355	0.28	35	0.18
BG	22	0.02	0	0
BH	13	0.01	0	0
BI	1	0	0	0
BJ	2	0	0	0
BM	21	0.02	0	0

BN	1	0	0	0
BO	8	0.01	1	0.01
BR	150	0.12	5	0.03
BS	3	0	1	0.01
BW	1	0	0	0
BY	7	0.01	0	0
BZ	4	0	4	0.02
CA	6037	4.81	1243	6.33
CC	2	0	0	0
CG	1	0	0	0
CH	3408	2.71	304	1.55
CI	2	0	0	0
CK	1	0	0	0
CL	277	0.22	196	0.1
CN	758	0.6	693	3.53
CO	28	0.02	0	0



CR	37	0.03	2	0.01
CY	23	0.02	1	0.01
CZ	83	0.07	8	0.04
DE	7625	6.07	4669	23.78
DK	1577	1.26	128	0.65
DO	8	0.01	0	0
DZ	19	0.02	0	0
EC	12	0.01	2	0.01
EE	6	0	1	0.01
EG	49	0.04	1	0.01
EH	1	0	1	0.01
ES	2623	2.09	218	1.11
ET	1	0	0	0
FI	277	0.22	25	0.13
FJ	2	0	0	0
FK	1	0	0	0

FM	1	0	0	0
FO	4	0	0	0
FR	1440	1.15	259	1.32
GA	3	0	1	0.01
GB	11757	9.37	750	3.82
GD	1	0	0	0
GE	2	0	0	0
GF	4	0	0	0
GH	7	0.01	0	0
GI	6	0	0	0
GL	7	0.01	0	0
GP	8	0.01	0	0
GR	84	0.07	7	0.04
GS	1	0	0	0
GT	7	0.01	1	0.01
GU	4	0	0	0
GY	1	0	0	0

HK	3365	2.68	41	0.21
HN	3	0	0	0
HR	10	0.01	1	0.01
HT	1	0	0	0
HU	32	0.03	12	0.06
ID	561	0.45	5	0.03
IE	288	0.23	18	0.09
IL	1273	1.01	518	2.64
IN	295	0.24	21	0.11
IR	18	0.01	0	0
IS	15	0.01	1	0.01
IT	2388	1.9	121	0.62
JE	4	0	0	0
JM	13	0.01	0	0
JO	13	0.01	3	0.02
JP	3579	2.85	152	0.77

KE	106	0.08	0	0
KG	2	0	1	0.01
KH	1	0	0	0
KN	2	0	0	0
KP	3	0	0	0
KR	5394	4.3	2764	14.08
KW	46	0.04	10	0.05
KY	13	0.01	1	0.01
KZ	5	0	0	0
LB	47	0.04	2	0.01
LI	5	0	0	0
LK	9	0.01	1	0.01
LT	14	0.01	2	0.01
LU	70	0.06	2	0.01
LV	4	0	0	0
MA	11	0.01	0	0

MC	49	0.04	12	0.06
MO	3	0	0	0
MP	1	0	1	0.01
MT	32	0.03	2	0.01
MU	10	0.01	1	0.01
MV	1	0	0	0
MX	273	0.22	10	0.05
MY	2033	1.62	1800	9.17
MZ	1	0	0	0
NA	3	0	0	0
NC	2	0	0	0
NG	34	0.03	0	0
NI	2	0	0	0
NL	1131	0.9	445	2.27
NO	877	0.7	274	1.4
NP	13	0.01	0	0
NU	1	0	0	0

NZ	241	0.19	8	0.04
OM	17	0.01	0	0
PA	6	0	0	0
PE	30	0.02	5	0.03
PF	179	0.14	11	0.06
PH	471	0.38	4	0.02
PK	39	0.03	7	0.04
PL	91	0.07	6	0.03
PM	1	0	0	0
PR	34	0.03	3	0.02
PT	90	0.07	9	0.05
PW	1	0	0	0
PY	4	0	0	0
QA	5	0	0	0
RE	3	0	0	0
RO	95	0.08	4	0.02

RU	213	0.17	15	0.08
SA	116	0.09	1	0.01
SC	15	0.01	13	0.07
SD	1	0	0	0
SE	746	0.59	119	0.61
SG	662	0.53	20	0.1
SH	1	0	0	0
SI	27	0.02	8	0.04
SK	9	0.01	2	0.01
SL	2	0	1	0.01
SN	1	0	0	0
SR	1	0	0	0
SV	1	0	0	0
SY	5	0	0	0
SZ	1	0	0	0
TC	4	0	0	0

TH	109	0.09	33	0.17
TJ	1	0	0	0
TN	7	0.01	0	0
TO	1	0	0	0
TR	159	0.13	27	0.14
TT	4	0	0	0
TW	228	0.18	39	0.2
TZ	5	0	2	0.01
UA	35	0.03	10	0.05
UG	1	0	0	0
UM	23	0.02	1	0.01
US	70170	55.9	6068	30.91
UY	15	0.01	0	0
UZ	7	0.01	0	0
VA	3	0	0	0
VC	1	0	0	0
VE	63	0.05	0	0



VG	15	0.01	6	0.03
VI	3	0	1	0.01
VN	33	0.03	1	0.01
VU	9	0.01	0	0
WS	2	0	0	0
YE	1	0	0	0
YU	21	0.02	12	0.06
ZA	300	0.24	13	0.07
ZM	1	0	0	0
ZW	3	0	0	0