



REGISTRY OPERATOR'S REPORT

February 2003

Afilias Limited Monthly Operator Report – February 2003

As required by the ICANN/Afilias Limited Registry Agreement (Section 3.15.1) this report provides an overview of Afilias Limited activity through the end of the reporting month. The information is primarily presented in table and chart format with text explanations as deemed necessary. Information is provided in order as listed in Appendix T of the Registry Agreement.

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Section 1 – Accredited Registrar Status – February 2003

Table 1 displays the current number and status of the ICANN accredited registrars. The registrars are grouped into three categories:

- 1. Operational registrars:** Those who have authorized access into the Shared Registration System (SRS) for processing domain name registrations.
- 2. Registrars in the Ramp-up Period:** Those who have received a password to the Afilias Operational Test and Evaluation (OT&E) environment. The OT&E environment is provided to allow registrars to develop and test their systems with the SRS.
- 3. Registrars in the Pre-Ramp-up Period:** Those who have been sent a welcome letter from Afilias, but have not yet executed the Registry Confidentiality Agreement and/or have not yet submitted a completed Registrar Information Sheet.

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Status	No. of Registrars
Operational Registrars	107
Registrars In Ramp-Up Period	38
Registrars in Pre-Ramp-Up Period	0
Total	145

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Section 2 – Service Level Agreement Performance – February 2003

Table 2 compares the SLA requirements with Actual Performance for the reporting month. As required by the ICANN/Afilias Limited Agreement, Afilias Limited is committed to provide service levels as outlined in Appendix D of the agreement and to comply with the requirements of the SLA Appendix E of the agreement. The SLA is incorporated into the Afilias Registry Registrar Agreement that is executed with all operational registrars.

Component/Service	Availability		Performance	
	Required	Actual	Required	Actual
DNS				
<u>AXFR/IXFR Updates</u>	Unplanned 300 minutes	210 minutes	< 5 minutes	100% < 5 minutes
	Planned 600 minutes	None		
Resolution of .info domains, each name-server	Unplanned 30 minutes	None	< 300 milliseconds	99 milliseconds (Avg.)
	Planned 60 minutes	None		
WHOIS				
Singular query/response	Unplanned 90 minutes	None	< 800 milliseconds	43 milliseconds (Avg.)
	Planned 180 minutes	None		
BILLING				
Account balance check/modify	Unplanned 90 minutes	210 minutes	< 800 milliseconds	100% < 800 milliseconds
	Planned 180 minutes	None		
ADMIN				
Update Registrar profile	Unplanned 300 minutes	210 minutes	No requirement	No requirement
	Planned 600 minutes	None		
Update Registrar status	Unplanned 300 minutes	210 minutes	No requirement	No requirement
	Planned 600 minutes	None		
PROTOCOL INTERFACE				
Write Operations	Unplanned 30 minutes	210 minutes	< 800 milliseconds	487 milliseconds (Avg.)
	Planned 60 minutes	None		
Transfer	Unplanned 30 minutes	210 minutes	< 1600 milliseconds	100% < 1600 milliseconds
	Planned 60 minutes	None		
Query Operations	Unplanned 30 minutes	210 minutes	< 400 milliseconds	132 milliseconds (Avg.)
	Planned 60 minutes	None		

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Section 3 – INFO Zone File Access Activity – February 2003

Table 3 summarizes the zone file access activity for the current reporting month. As required by the ICANN/Afilias Limited Agreement, Afilias provides third parties bulk access to the zone file for the .INFO TLD.

Zone file access passwords at the end of the previous month	January-03	73
New zone file access passwords		7
Total zone file access approvals at the end of the reporting month	February-03	80

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Section 4 – Completed SRS/System Software Releases

As required by the ICANN/Afilias Limited Registry Agreement, Table 4 shows significant releases that have occurred since July, 2001 (it excludes software released only to fix a bug). The Afilias Limited Shared Registration System (SRS) is continually being improved to better meet the needs of accredited registrars.

Release Name	Features	Target Date	Complete Date
2001-199-1629	Initial release		2001-07-19
2001-226-1421	Sunrise lock behaviour, billing posting daemon upgrade	2001-08-14	2001-08-14
2001-252-1802	Improved billing code. New multi-threaded queue processing. New approach to address internationalization for contacts	2001-09-11	2001-09-10
2001-271-1356	Additional monitoring tools added to epp_server	2001-09-30	2001-09-29
2001-274-1723	Unify billing and epp transactions. Prevent server lock-ups under load		2001-10-04
2001-303-0916	Increase granularity of permissions system to allow for better administration of registrar balances. Improve whois robustness	2001-11-04	2001-11-04
2001-318-1651	Improved whois output: disclaimer, ordered output for contacts. New reporting tools. New mechanism for handling reserved names. Status threshold for Nameservers.	2001-11-21	2001-11-21
2001-327-1638	Multiple report improvements. Transfer grace policies. Transfer history tracking. Case insensitive whois registrar searches.	2001-11-27	2001-11-27
2001-353-1152	Introduce scheduler component for pending delete/pending transfer clean-up.	2001-12-21	2001-12-21
2002-039-1706	Improve log buffering and billing reconciliation. Introduce new statistics tracker of ICANN reports	2002-01-31	2002-02-19
(none in March)			
(none in April)			
(none in May)			
(none in June)			
2002-039-1706	The DNS delegation service was modified to support multiple out-sourced DNS providers during the transition period within which the registry transitioned from Nominum to UltraDNS. This modification was applied in the form of a patch to the standalone service known as the DNS Updater and is limited in scope to that service alone.	2002-07-05	2002-07-05
(None in August)			
(None in September)			
(None in October)			
2002-328-1647	Implemented contact transfer, contact grace policy & domain auto-renewal functionalities and enhanced billing system, audit logging & daily escrow reports.	2002-11-23	2002-11-23
(None in December)			
(None in January)			
(None in February)			

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Section 5 – Domain Names Under Sponsorship – Per Registrar

In accordance with Section 5 of Appendix T to the ICANN/Afilias Limited Registry Agreement, the following table reports the number of domain names under sponsorship by each live ICANN-Accredited Registrar in the .INFO TLD for the current reporting month as well as cumulatively:

Registrar Name	December 2002	January 2003	February 2003	Cumulative Total
#1 Domain Names International	1	3	2	1,264
@Com Technology, LLC	0	0	6	6
007 Names	2	3	1	648
1 eName Co.	0	5	8	2,784
123 EasyDomain	6	2	4	1,131
123 Registration Inc.	0	2	4	743
1 st Domain.net	5	12	5	3,833
A Technology Company	0	0	0	4
Aaaq.com	0	0	0	478
Abacus American Inc.	93	143	125	2,506
Active ISP	22	49	50	484
Address Creation	3	9	11	337
Alice's Registry Inc.	0	2	0	274
All West Communications Inc.	11	13	82	572
Alldomains	29	49	31	5,340
Ascio Inc.	259	553	280	33,533
BB Online UK Ltd.	14	9	12	368
Blueberry Hill Communications	1	34	62	924
Bondi, LLC	0	0	0	33
Book My Name SAS	24	15	15	513
Bulkregister	620	634	535	36,558
Capital Networks	6	6	1	100
CASDNS	1	2	1	374
Catalog.com	12	24	21	1,198
Central Registrar	0	0	0	102
CORE Internet Council of Registrars	920	1,152	1,116	45,833
Corporate Domains	2	20	9	3,352
Cronon AG	396	522	370	9,082
CSL Computer Service	542	724	828	36,717
Cydian Technologies	0	0	0	0
DevelopersNetwork.com	0	0	0	129
Direct Information Pvt. Ltd.	31	52	49	1,456
Dodora Unified Communications, Inc.	0	0	0	0

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Section 5 – Domain Names Under Sponsorship – Per Registrar (Continued).

Registrar Name	December 2002	January 2003	February 2003	Cumulative Total
Domain Bank Inc.	70	126	180	10,757
Domain Discover	171	323	175	9,936
Domain Info	46	46	42	5,602
Domain People, Inc.	94	115	140	10,734
Domain Registration Services	11	17	16	4,126
Domain Registry.com Inc.	0	0	0	22
Domain The Net	1	1	0	2
DomainPro	0	0	0	0
DomainZoo.com, inc	3	8	4	1,053
DotForce Corp.	0	1	0	3
Dotster	257	474	423	14,005
Easyspace Ltd.	219	400	146	8,808
eMarkMonitor	1	7	10	2,420
Encirca Inc.	0	3	2	5
eNom, Inc.	1,006	1,592	1,997	51,452
EPAG Enter-Pria Multimedia AG	140	30	18	12,412
Gabia	58	75	53	4,641
Gal Communications Ltd.	8	9	4	680
Gandi Sarl	377	376	403	11,548
Global Media Online Inc	176	204	206	6,463
Globedom Datenkommunikations GmbH	20	41	34	4,358
Go Daddy Software Inc	1,755	1,981	2,018	39,067
Hangang System Inc.	4	7	8	1,688
IDR Internet Domain Registry	0	2	0	841
iHoldings.com	255	325	302	7,899
Innerwise	244	326	260	13,463
Intercosmos Media Group, Inc.	433	592	589	35,457
InterDomain SA	9	13	21	819
Internetters Limited	13	12	10	376
Key-Systems dba domaindiscount24	289	335	772	17,032
Marks Online, Inc.	0	0	0	0
MelbournET	992	1,218	1,292	47,366
Mr.DomReg.com Inc.	0	0	0	0
Name Bay	47	60	66	3,451
NameEngine	22	2	6	2,174
NameScout Corp	29	33	25	2,858
NamesDirect.com	37	37	42	1,415
NameSecure	140	182	159	4,836
Namezero	0	0	0	0

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Section 5 – Domain Names Under Sponsorship – Per Registrar (Concluded).

Registrar Name	December 2002	January 2003	February 2003	Cumulative Total
Neteka dba NamesBeyond.com	3	1	0	125
NetNames/NetBenefit	62	125	68	5,381
Netpia.com, Inc.	12	6	8	1,874
Netsearchers	0	0	0	25
Network Solutions	1,737	2,055	2,148	147,629
Nominalia Internet S.L.	97	106	116	3,781
Nondotcom	0	0	0	0
NordNet	27	33	39	3,804
OMNIS NETWORK, LLC	12	14	12	293
OnlineNIC, Inc.	128	143	144	3,443
Pair Networks Inc.	30	34	19	299
Parava Networks Inc.	31	44	35	2,861
PSI Japan	6	12	8	822
PSI-USA, Inc.	0	0	0	331
R&K/000Domains.com	63	92	115	1,959
Register IT SPA	0	0	0	2
Register.com	993	1,204	979	78,266
Registrar.com	0	0	0	0
RegistrarsAsia	0	2	0	638
Registration Technologies	1	0	11	1,770
Schlund + Partner AG	2,014	2,518	2,465	151,447
Secura GmbH	3	14	11	4,850
SiteName	0	0	0	70
Stargate Communications Inc	22	60	26	524
The NameIT Corporation	59	41	35	1,717
TLDs, Inc.	201	197	226	14,941
Total Web Solutions	48	76	74	7,205
Transpac	3	3	1	53
Tucows	2,075	2,260	2,343	92,229
Virtual Internet plc	0	0	0	7,635
Web Commerce Comm.	0	0	0	0
Wild West Domains	346	385	350	1,807
WooHo	1	1	5	809
Xin Net Corp	5	5	5	35
YesNIC Co., Ltd	32	29	12	5,601
Total	17,938	22,472	22,306	1,070,671

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Section 6 – Nameservers Under Management – Per Registrar

The following table reports the number of .INFO nameservers registered by each ICANN Accredited Registrar in accordance with Section 6 of Appendix of the ICANN/Afilias Limited Registry Agreement:

Registrar Name	December 2002	January 2003	February 2003	Cumulative Total
#1 Domain Names International	1	0	0	6
@Com Technology, LLC	0	0	2	2
007 Names	0	0	0	0
1 eName Co.	0	0	0	3
123 EasyDomain	0	0	0	0
123 Registration Inc.	0	0	0	0
1 st Domain.net	0	0	1	3
A Technology Company	0	0	0	0
Aaaq.com	0	0	0	0
Abacus American Inc.	0	0	0	4
Active ISP	0	0	0	0
Address Creation	0	0	2	4
Alice's Registry Inc.	0	0	0	0
All West Communications Inc.	2	0	0	5
Alldomains	4	6	1	28
Ascio Inc.	0	0	0	3
BB Online UK Ltd.	0	1	0	1
Blueberry Hill Communications	0	0	0	3
Bondi, LLC	0	0	0	0
Book My Name SAS	0	0	0	0
Bulkregister	9	10	4	42
Capital Networks	0	0	0	0
CASDNS	0	0	0	0
Catalog.com	0	0	0	0
Central Registrar	0	0	0	0
CORE Internet Council of Registrars	4	4	3	59
Corporate Domains	0	0	0	0
Cronon AG	5	0	0	19
CSL Computer Service	5	5	2	96
Cyadian Technologies	0	0	0	0
DevelopersNetwork.com	0	0	0	0
Direct Information Pvt. Ltd.	0	0	0	10
Dodora Unified Communications, Inc.	0	0	0	0

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Section 6 – Nameservers Under Management – Per Registrar (Continued).

Registrar Name	December 2002	January 2003	February 2003	Cumulative Total
Domain Bank Inc.	4	0	0	26
Domain Discover	2	6	3	27
Domain Info	0	2	0	20
Domain People, Inc.	6	3	1	94
Domain Registration Services	0	0	0	2
Domain Registry.com Inc.	0	0	0	0
Domain The Net	0	0	0	0
DomainPro	0	0	0	0
DomainZoo.com, inc	0	0	0	0
DotForce Corp.	0	0	0	0
Dotster	12	12	12	215
Easyspace Ltd.	0	0	0	5
eMarkMonitor	0	0	0	2
Encirca Inc.	0	0	0	0
eNom, Inc.	19	24	16	159
EPAG Enter-Pria Multimedia AG	0	0	0	0
Gabia	16	12	11	390
Gal Communications Ltd.	0	0	0	0
Gandi Sarl	9	12	23	231
Global Media Online Inc	26	23	29	737
Globedom Datenkommunikations GmbH	0	0	0	22
Go Daddy Software Inc	23	26	18	476
Hangang System Inc.	0	3	0	38
IDR Internet Domain Registry	0	0	0	2
iHoldings.com	2	5	0	45
Innerwise	3	0	3	25
Intercosmos Media Group, Inc.	22	17	13	440
InterDomain SA	1	0	1	8
Internetters Limited	0	0	0	2
Key-Systems dba domaindiscount24	3	1	2	23
Marks Online, Inc.	0	0	0	0
MelbourneIT	23	27	16	209
Mr.DomReg.com Inc.	0	0	0	0
Name Bay	0	0	2	37
NameEngine	0	0	0	0
NameScout Corp	0	0	0	1
NamesDirect.com	0	0	0	13
NameSecure	0	0	0	2
Namezero	0	0	0	0

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Section 6 – Nameservers Under Management – Per Registrar (Concluded).

Registrar Name	December 2002	January 2003	February 2003	Cumulative Total
Neteka dba NamesBeyond.com	0	0	0	0
NetNames/NetBenefit	0	0	0	3
Netpia.com, Inc.	4	5	2	66
Netsearchers	0	0	0	0
Network Solutions	40	63	65	971
Nominalia Internet S.L.	0	3	2	14
Nondotcom	0	0	0	0
NordNet	2	0	0	3
OMNIS NETWORK, LLC	0	0	2	33
OnlineNIC, Inc.	1	4	5	95
Pair Networks Inc.	0	0	0	2
Parava Networks Inc.	0	0	2	2
PSI Japan	2	0	1	16
PSI-USA, Inc.	0	0	0	0
R&K/000Domains.com	1	0	1	48
Register IT SPA	0	0	0	0
Register.com	121	98	72	805
Registrar.com	0	0	0	0
RegistrarsAsia	1	0	1	4
Registration Technologies	0	0	0	2
Schlund + Partner AG	9	8	13	104
Secura GmbH	0	0	0	1
SiteName	0	0	0	0
Stargate Communications Inc	2	0	0	5
The NameIT Corporation	0	1	0	13
TLDs, Inc.	1	0	0	49
Total Web Solutions	0	0	1	18
Transpac	0	0	0	0
Tucows	71	68	63	1,217
Virtual Internet plc	0	0	0	0
Web Commerce Comm.	0	0	0	0
Wild West Domains	0	3	1	8
Wooho	1	2	0	22
Xin Net Corp	0	0	0	0
YesNIC Co., Ltd	13	11	12	434
Total	470	465	408	7,474

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Section 7 – Domain Names Registered by Afilias

Appendix X of the ICANN/Afilias Limited Registry Agreement outlines the domain names that are registered by Afilias Limited. The list of domain names is separated into 2 categories – Names staying with the Registry in the event of reassignment and Names staying with Afilias in the event of reassignment. Table 7 displays the domain names by category registered by Afilias Limited

Names staying with the Registry in the event of reassignment

about.info	phone.info
address.info	register.info
buydotinfo.info	registerdotinfo.info
directory.info	registerinfo.info
dot.info	registrar.info
dotinfo.info	registrars.info
dotinfodomain.info	registry.info
dotinfodomainname.info	search.info
dotinformation.info	searchdotinfo.info
email.info	selldotinfo.info
http.info	site.info
infodomain.info	tld.info
infodomainname.info	tlddotinfo.info
information.info	topleveldomain.info
informationdotinfo.info	url.info
list.info	web.info
mail.info	website.info
owndotinfo.info	

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Section 7 – Domain Names Registered by Afilias (concluded).

Names staying with Afilias in the event of reassignment:

1866.info	affiliascorp.info	afilaisllp.info
1-866.info	affiliascorporation.info	afilaismember.info
1866dotinfo.info	affiliasdomains.info	afilaismembers.info
1-866-dotinfo.info	affiliasdotoinfo.info	afilaisplc.info
1-866-dot-info.info	affiliasinco.info	afilias.info
866.info	affiliasinco.info	afiliasco.info
afalais.info	affiliasinco.info	afiliascompany.info
afalaisco.info	affiliasllc.info	afiliascorp.info
afalaiscompany.info	affiliasllp.info	afiliascorporation.info
afalaiscorp.info	affiliasmember.info	afiliasdomains.info
afalaiscorporation.info	affiliasmembers.info	afiliasdotinfo.info
afalaisdomains.info	affiliasplc.info	afiliasinc.info
afalaisdotinfo.info	affillias.info	afiliasinfo.info
afalaisinc.info	affilliasco.info	afiliasinformation.info
afalaisinfo.info	affilliascompany.info	afiliasllc.info
afalaisinformation.info	affilliascorp.info	afiliasllp.info
afalaisllc.info	affilliascorporation.info	afiliasmember.info
afalaisllp.info	affilliasdomains.info	afiliasmembers.info
afalaismember.info	affilliasdotinfo.info	afiliasplc.info
afalaismembers.info	affilliasinc.info	affillias.info
afalaisplc.info	affilliasinfo.info	affilliasco.info
afalias.info	affilliasinformation.info	affilliascompany.info
afaliasco.info	affilliasllc.info	affilliascorp.info
afaliascompany.info	affilliasllp.info	affilliascorporation.info
afaliascorp.info	affilliasmember.info	affilliasdomains.info
afaliascorporation.info	affilliasmembers.info	affilliasdotinfo.info
afaliasdomains.info	affilliasplc.info	affilliasinc.info
afaliasdotinfo.info	afil.info	affilliasinfo.info
afaliasinc.info	afilais.info	affilliasinformation.info
afaliasinfo.info	afilaisco.info	affilliasllc.info
afaliasinformation.info	afilaiscompany.info	affilliasllp.info
afaliasllc.info	afilaiscorp.info	affilliasmember.info
afaliasllp.info	afilaiscorporation.info	affilliasmembers.info
afaliasmember.info	afilaisdomains.info	affilliasplc.info
afaliasmembers.info	afilaisdotinfo.info	afls.info
afaliasplc.info	afilaisinc.info	member.info
affilias.info	afilaisinfo.info	members.info
affilliasco.info	afilaisinformation.info	
affilliascompany.info	afilaisllc.info	

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Section 8 – Whois Service Activity

Table 8 shows the total monthly “Whois” queries (In Thousands)

Month	Total	Peak	Average
Nov 2002	98,300.0	4,432.7	3,276.7
Dec 2002	31,576.0	3,011.0	1,019.0
Jan 2003	17,453.4	1070.6	563.0
Feb 2003	15,167.7	985.4	541.7

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Section 9 – Monthly Growth Trends

There are three main categories of monthly transactions executed by Registrars via the Extensible Provisioning Protocol (EPP) with the Shared Registration System (SRS):

1. **Write** – This category includes the following transactions: adding a new domain, deleting a domain, modifying a domain name record, renewing a domain, transferring a domain, adding a server, deleting a server, modifying a server record, adding a contact, deleting a contact and modifying a contact.
2. **Query** – This category includes the following transactions: query a domain and query a server.
3. **Check** – This category includes the following transactions: check a domain and check a server.

In compliance with Section 9 of Appendix T of the ICANN/Afilias Limited Registry Agreement, the tables that follow show the monthly growth trends in total domain name, name server and contact information transactions for each of these categories.

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Section 9 – Monthly Growth Trends (Concluded)

9a – Total Monthly Domain Name Transaction Trend by Category (In Thousands).

Month	Total	Write	Percent	Query	Percent	Check	Percent
Nov 2002	23,845.9	234.5	1.0%	487.5	2.0%	23,123.9	97.0%
Dec 2002	28,279.6	250.3	0.9%	440.3	1.6%	27,589.0	97.6%
Jan 2003	33,982.2	208.8	0.6%	478.1	1.4%	33,295.3	98.0%
Feb 2003	27,719.6	192.1	0.7%	575.9	2.1%	26,951.6	97.2%

9b – Total Monthly Name Server Transaction Trend by Category (In Thousands)

Month	Total	Write	Percent	Query	Percent	Check	Percent
Nov 2002	110.8	8.3	7.5%	34.5	31.1%	68.0	61.4%
Dec 2002	108.2	10.4	9.6%	34.3	31.7%	63.5	58.7%
Jan 2003	128.0	10.3	8.0%	34.6	27.0%	83.1	64.9%
Feb 2003	133.7	10.0	7.5%	42.5	31.8%	81.2	60.7%

9c – Total Monthly Contact Information Transaction Trend by Category (In Thousands)

Month	Total	Write	Percent	Query	Percent	Check	Percent
Nov 2002	240.2	140.8	58.6%	84.8	35.3%	14.6	6.1%
Dec 2002	208.3	122.5	58.8%	80.4	38.6%	5.4	2.6%
Jan 2003	248.4	153.6	61.8%	89.2	35.9%	5.6	2.3%
Feb 2003	242.2	140.5	58.0%	93.1	38.4%	8.6	3.6%

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Section 10 – Total Number of Transactions by Subcategory by Month.

In compliance with Section-10 of Appendix T to the ICANN/Afilias Limited Registry Agreement, the tables that follow present the monthly growth trends for the Write Domain, Write Server and Write Contact Information reported in Section 9.

10a – Total Monthly Domain Name Transactions by Subcategory (In Thousands)

Month	Total	Add	Delete	Modify	Renew	Transfer	Check
Nov 2002	23,358.4	38.0	11.2	154.0	8.7	22.6	23,123.9
Dec 2002	27,838.5	36.2	10.9	94.0	9.3	99.1	27,589.0
Jan 2003	33,504.1	36.3	11.1	94.0	9.8	57.6	33,295.3
Feb 2003	27,143.7	32.4	12.2	111.3	11.5	24.7	26,951.6

10b – Total Monthly Name Server Transactions by Subcategory (In Thousands).

Month	Total	Add	Delete	Modify	Renew	Transfer	Check
Nov 2002	76.3	7.8	0.2	0.3	Not Applicable	Not Applicable	68.0
Dec 2002	73.9	10.0	0.2	0.2	Not Applicable	Not Applicable	63.5
Jan 2003	93.4	9.6	0.4	0.3	Not Applicable	Not Applicable	83.1
Feb 2003	91.2	9.5	0.2	0.3	Not Applicable	Not Applicable	81.2

10c – Total Monthly Contact Information Transactions by Subcategory (In Thousands)

Month	Total	Add	Delete	Modify	Renew	Transfer	Check
Nov 2002	155.4	95.1	0.6	45.1	Not Applicable	0.0	14.6
Dec 2002	127.9	82.7	2.0	37.8	Not Applicable	0.0	5.4
Jan 2003	159.2	98.9	1.2	53.5	Not Applicable	0.0	5.6
Feb 2003	149.1	95.4	1.1	44.0	Not Applicable	0.0	8.6

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Section 11 – Total Number of Failed Transactions by Subcategory by Month.

The following tables present monthly growth trends for transactions that have failed in the subcategories of the Write Domain, Write Server and Write Contact Information categories reported in Section 9.

11a – Total Monthly Domain Name Transaction Failures by Subcategory (In Thousands)

Month	Total	Add	Delete	Modify	Renew	Transfer	Check
Nov 2002	206.5	7.6	0.2	48.6	0.1	17.8	132.2
Dec 2002	525.1	9.0	0.1	11.9	0.0	95.1	409.0
Jan 2003	216.9	4.3	0.2	8.4	8.8	48.7	146.5
Feb 2003	154.6	1.7	1.9	9.5	8.8	20.9	111.8

11b – Total Monthly Name Server Transaction Failures by Subcategory (In Thousands)

Month	Total	Add	Delete	Modify	Renew	Transfer	Check
Nov 2002	3.8	3.6	0.1	0.1	Not Applicable	Not Applicable	0.0
Dec 2002	6.0	5.8	0.1	0.1	Not Applicable	Not Applicable	0.0
Jan 2003	4.5	4.2	0.2	0.1	Not Applicable	Not Applicable	0.0
Feb 2003	3.8	3.6	0.1	0.1	Not Applicable	Not Applicable	0.0

11c – Total Monthly Contact Information Transaction Failures by Subcategory (In Thousands).

Month	Total	Add	Delete	Modify	Renew	Transfer	Check
Nov 2002	16.0	13.9	0.4	1.5	Not Applicable	0.0	0.2
Dec 2002	16.7	13.6	1.7	1.3	Not Applicable	0.0	0.1
Jan 2003	17.0	14.5	0.9	1.5	Not Applicable	0.0	0.1
Feb 2003	17.2	14.9	0.9	1.0	Not Applicable	0.0	0.4

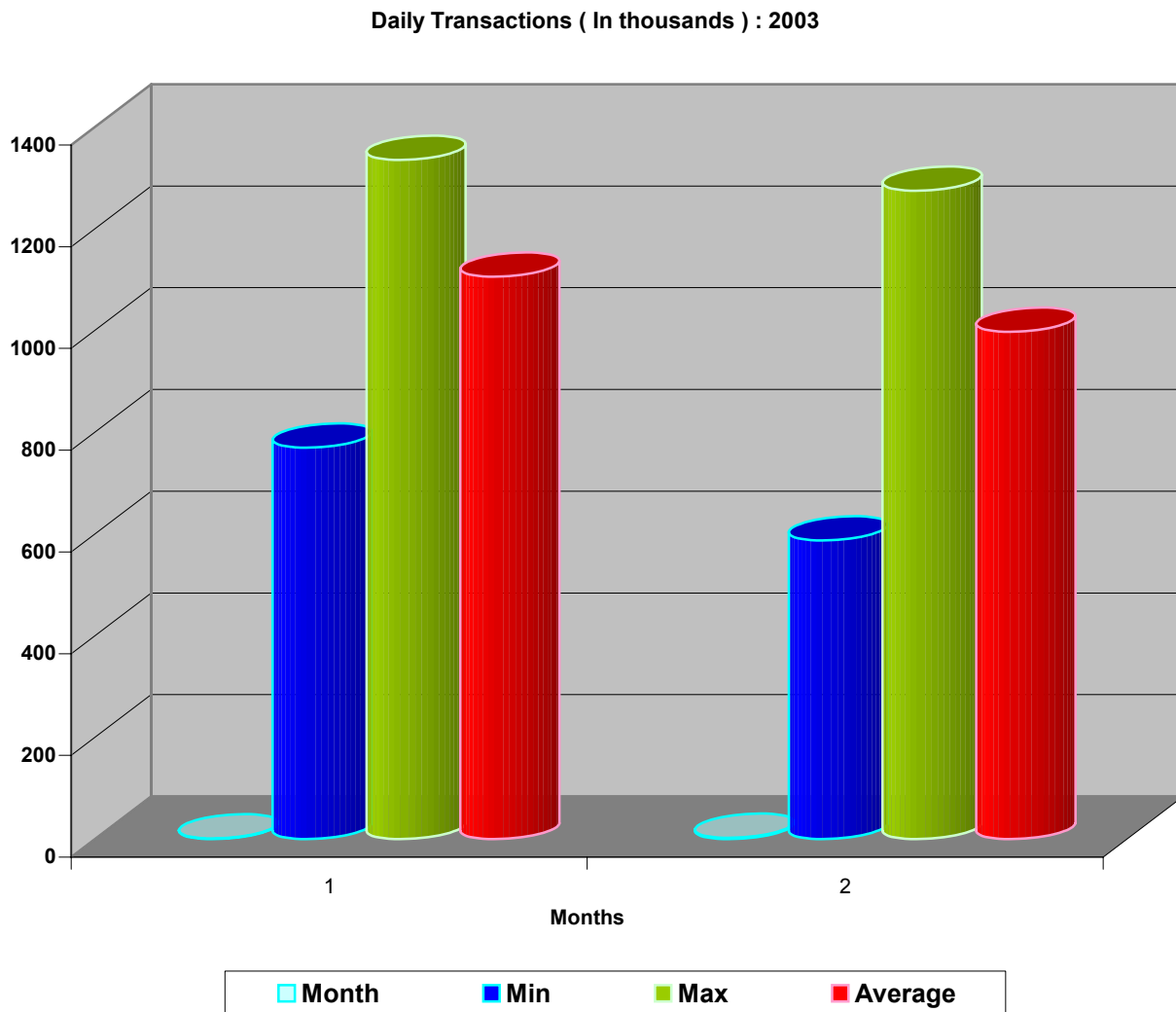
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Section 12 – Average Daily Transaction Range

Figure 1 shows the trend in the number of total daily transactions. The range of transaction volume is shown for each month along with the average daily transaction volume.

Figure 1

Daily Transaction Range



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Section 13 – INFO Geographical Registrations Distribution.

This table shows the number and percent of total and new domain name registrations in the Registry broken down by geographical location (country code).

Country Name	February 2003	Percentage	Cumulative Total	Percentage
Afghanistan	6	0.03%	131	0.01%
Albania	1	0.00%	210	0.02%
Algeria	2	0.01%	114	0.01%
American Samoa	0	0.00%	7	0.00%
Andorra	1	0.00%	361	0.03%
Angola	0	0.00%	12	0.00%
Anguilla	1	0.00%	70	0.01%
Antigua And Barbuda	6	0.03%	559	0.05%
Antractica	0	0.00%	24	0.00%
Argentina	18	0.08%	1,028	0.10%
Armenia	0	0.00%	13	0.00%
Aruba	2	0.01%	34	0.00%
Australia	406	1.82%	18,170	1.70%
Austria	327	1.47%	33,531	3.13%
Azerbaijan	1	0.00%	61	0.01%
Bahamas	5	0.02%	415	0.04%
Bahrain	4	0.02%	85	0.01%
Bangladesh	3	0.01%	120	0.01%
Barbados	3	0.01%	282	0.03%
Belarus	6	0.03%	126	0.01%
Belgium	81	0.36%	5,068	0.47%
Belize	1	0.00%	94	0.01%
Benin	1	0.00%	7	0.00%
Bermuda	1	0.00%	170	0.02%
Bhutan	0	0.00%	0	0.00%
Bolivia	0	0.00%	41	0.00%
Bosnia and Herzegovina	4	0.02%	81	0.01%
Botswana	0	0.00%	11	0.00%
Bouvet Island	0	0.00%	0	0.00%
Brazil	17	0.08%	1,230	0.11%
British Indian Ocean Territory	0	0.00%	2	0.00%
Brunei	0	0.00%	10	0.00%
Bulgaria	33	0.15%	396	0.04%
Burkina Faso	0	0.00%	3	0.00%

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Section 13 – INFO Geographical Registrations Distribution (Continued).

Country Name	February 2003	Percentage	Cumulative Total	Percentage
Burundi	0	0.00%	6	0.00%
Cambodia	0	0.00%	28	0.00%
Cameroon	0	0.00%	24	0.00%
Canada	474	2.12%	25,085	2.34%
Cape Verde	0	0.00%	33	0.00%
Cayman Islands	1	0.00%	72	0.01%
Central African Republic	0	0.00%	7	0.00%
Chad	0	0.00%	3	0.00%
Chile	5	0.02%	985	0.09%
China	26	0.12%	2,279	0.21%
Christmas Island	0	0.00%	0	0.00%
Cocos (keeling) Islands	0	0.00%	4	0.00%
Colombia	12	0.05%	405	0.04%
Comoros	0	0.00%	0	0.00%
Congo	0	0.00%	0	0.00%
Congo, The Democratic Republic of the	0	0.00%	3	0.00%
Cook Islands	1	0.00%	11	0.00%
Costa Rica	4	0.02%	335	0.03%
Cote D'Ivoire	0	0.00%	28	0.00%
Croatia	22	0.10%	1,420	0.13%
Cuba	0	0.00%	37	0.00%
Cyprus	11	0.05%	565	0.05%
Czech Republic	194	0.87%	3,285	0.31%
Denmark	165	0.74%	8,138	0.76%
Djibouti	0	0.00%	2	0.00%
Dominica	13	0.06%	20	0.00%
Dominican Republic	4	0.02%	134	0.01%
East Timor	0	0.00%	1	0.00%
Ecuador	1	0.00%	94	0.01%
Egypt	4	0.02%	296	0.03%
El Salvador	0	0.00%	36	0.00%
Equatorial Guinea	0	0.00%	0	0.00%
Eritrea	0	0.00%	2	0.00%
Estonia	3	0.01%	142	0.01%
Ethopia	1	0.00%	6	0.00%

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Section 13 – INFO Geographical Registrations Distribution (Continued).

Country Name	February 2003	Percentage	Cumulative Total	Percentage
Falkland Islands (Malvinas)	0	0.00%	1	0.00%
Faroe Islands	0	0.00%	51	0.00%
Fiji	0	0.00%	10	0.00%
Finland	117	0.52%	3,318	0.31%
France	558	2.50%	22,384	2.09%
French Guiana	1	0.00%	5	0.00%
French Polynesia	1	0.00%	56	0.01%
French Southern Territories	0	0.00%	5	0.00%
Gabon	0	0.00%	2	0.00%
Gambia	0	0.00%	9	0.00%
Georgia	0	0.00%	54	0.01%
Germany	4,483	20.10%	245,251	22.91%
Ghana	1	0.00%	13	0.00%
Gibraltar	0	0.00%	53	0.00%
Greece	37	0.17%	1,083	0.10%
Greenland	1	0.00%	12	0.00%
Grenada	0	0.00%	14	0.00%
Guadeloupe	0	0.00%	48	0.00%
Guam	0	0.00%	14	0.00%
Guatemala	3	0.01%	41	0.00%
Guinea	0	0.00%	1	0.00%
Guinea-Bissau	2	0.01%	6	0.00%
Guyana	0	0.00%	2	0.00%
Haiti	0	0.00%	16	0.00%
Heard Island and McDonald Islands	0	0.00%	2	0.00%
Holy See (Vatican City State)	0	0.00%	7	0.00%
Honduras	0	0.00%	13	0.00%
Hong Kong	25	0.11%	1,886	0.18%
Hungary	22	0.10%	996	0.09%
Iceland	2	0.01%	103	0.01%
India	78	0.35%	3,286	0.31%
Indonesia	16	0.07%	1,251	0.12%
Iran, Islamic Republic of	15	0.07%	509	0.05%
Iraq	2	0.01%	5	0.00%
Ireland	41	0.18%	2,483	0.23%

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Section 13 – INFO Geographical Registrations Distribution (Continued).

Country Name	February 2003	Percentage	Cumulative Total	Percentage
Israel	12	0.05%	1,639	0.15%
Italy	605	2.71%	20,343	1.90%
Jamaica	1	0.00%	308	0.03%
Japan	493	2.21%	14,193	1.33%
Jordan	3	0.01%	184	0.02%
Kazakstan	1	0.00%	40	0.00%
Kenya	2	0.01%	94	0.01%
Kiribati	0	0.00%	2	0.00%
Korea, Democratic People's of	1	0.00%	28	0.00%
Korea, Republic of	137	0.61%	19,441	1.82%
Kuwait	5	0.02%	942	0.09%
Kyrgyzstan	0	0.00%	4	0.00%
Lao People's Democratic Republic	0	0.00%	4	0.00%
Latvia	2	0.01%	120	0.01%
Lebanon	19	0.09%	1,460	0.14%
Lesotho	0	0.00%	1	0.00%
Liberia	1	0.00%	2	0.00%
Libyan Arab Jamahiriya	0	0.00%	4	0.00%
Liechtenstein	6	0.03%	348	0.03%
Lithuania	18	0.08%	141	0.01%
Luxembourg	9	0.04%	402	0.04%
Macau	2	0.01%	17	0.00%
Macedonia, The Former Yugoslav Republic of	0	0.00%	15	0.00%
Madagascar	0	0.00%	8	0.00%
Malawi	0	0.00%	2	0.00%
Malaysia	10	0.04%	1,001	0.09%
Maldives	1	0.00%	29	0.00%
Mali	0	0.00%	4	0.00%
Malta	3	0.01%	219	0.02%
Marshall Islands	0	0.00%	0	0.00%
Martinique	0	0.00%	12	0.00%
Mauritania	0	0.00%	1	0.00%
Mauritius	1	0.00%	141	0.01%
Mayanmar	0	0.00%	13	0.00%
Mayotte	0	0.00%	1	0.00%

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Section 13 – INFO Geographical Registrations Distribution (Continued).

Country Name	February 2003	Percentage	Cumulative Total	Percentage
Mexico	39	0.17%	1,509	0.14%
Micronesia, Federated States of	0	0.00%	1	0.00%
Moldova, Republic of	2	0.01%	28	0.00%
Monaco	8	0.04%	263	0.02%
Mongolia	0	0.00%	5	0.00%
Montserrat	0	0.00%	0	0.00%
Morocco	6	0.03%	120	0.01%
Mozambique	0	0.00%	3	0.00%
Namibia	0	0.00%	43	0.00%
Nauru	0	0.00%	2	0.00%
Nepal	1	0.00%	42	0.00%
Netherlands	1,048	4.70%	40,785	3.81%
Netherlands Antilles	9	0.04%	350	0.03%
New Caledonia	0	0.00%	24	0.00%
New Zealand	195	0.87%	2,769	0.26%
Nicaragua	0	0.00%	7	0.00%
Niger	7	0.03%	96	0.01%
Nigeria	20	0.09%	1,079	0.10%
Niue	1	0.00%	1	0.00%
No Country Specified	0	0.00%	0	0.00%
Norfolk Island	1	0.00%	5	0.00%
Northern Mariana Islands	0	0.00%	17	0.00%
Norway	108	0.48%	6,213	0.58%
Oman	0	0.00%	44	0.00%
Pakistan	2	0.01%	589	0.06%
Palau	0	0.00%	0	0.00%
Palestinian Territory, Occupied	2	0.01%	14	0.00%
Panama	3	0.01%	139	0.01%
Papua New Guinea	1	0.00%	8	0.00%
Paraguay	0	0.00%	52	0.00%
Peru	3	0.01%	114	0.01%
Philippines	6	0.03%	255	0.02%
Pitcairn	0	0.00%	0	0.00%
Poland	117	0.52%	3,225	0.30%
Portugal	32	0.14%	789	0.07%
Puerto Rico	6	0.03%	179	0.02%

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Section 13 – INFO Geographical Registrations Distribution (Continued).

Country Name	February 2003	Percentage	Cumulative Total	Percentage
Qatar	4	0.02%	47	0.00%
Reunion	1	0.00%	42	0.00%
Romania	9	0.04%	277	0.03%
Russian Federation	106	0.48%	2,921	0.27%
Rwanda	0	0.00%	0	0.00%
Saint Helena	0	0.00%	1	0.00%
Saint Kitts and Nevis	0	0.00%	140	0.01%
Saint Lucia	0	0.00%	22	0.00%
Saint Pierre and Miquelon	0	0.00%	0	0.00%
Saint Vincent and the Grenadines	1	0.00%	14	0.00%
Samoa	0	0.00%	4	0.00%
San Marino	0	0.00%	14	0.00%
Sao Tome and Principe	0	0.00%	0	0.00%
Saudi Arabia	20	0.09%	808	0.08%
Senegal	0	0.00%	27	0.00%
Seychelles	0	0.00%	33	0.00%
Sierra Leone	0	0.00%	8	0.00%
Singapore	28	0.13%	1,122	0.10%
Slovakia	13	0.06%	411	0.04%
Slovenia	24	0.11%	670	0.06%
Solomon Islands	0	0.00%	0	0.00%
Somalia	0	0.00%	2	0.00%
South Africa	23	0.10%	1,357	0.13%
South Georgia And The Sandwich Islands	0	0.00%	2	0.00%
Spain	530	2.38%	16,299	1.52%
Sri Lanka	3	0.01%	76	0.01%
Sudan	1	0.00%	15	0.00%
Suriname	0	0.00%	8	0.00%
Svalbard and Jan Mayen	0	0.00%	0	0.00%
Swaziland	1	0.00%	11	0.00%
Sweden	295	1.32%	16,066	1.50%
Switzerland	381	1.71%	25,052	2.34%
Syrian Arab Republic	0	0.00%	90	0.01%
Taiwan, Province of China	13	0.06%	896	0.08%
Tajikistan	0	0.00%	6	0.00%

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Section 13 – INFO Geographical Registrations Distribution (Concluded).

Country Name	February 2003	Percentage	Cumulative Total	Percentage
Tanzania, United Republic of	0	0.00%	26	0.00%
Thailand	14	0.06%	1,112	0.10%
Togo	0	0.00%	5	0.00%
Tokelau	0	0.00%	2	0.00%
Tonga	0	0.00%	4	0.00%
Trinidad and Tobago	2	0.01%	39	0.00%
Tunisia	2	0.01%	28	0.00%
Turkey	54	0.24%	2,310	0.22%
Turkmenistan	2	0.01%	8	0.00%
Turks and Caicos Islands	0	0.00%	30	0.00%
Tuvalu	0	0.00%	1	0.00%
Uganda	2	0.01%	34	0.00%
Ukraine	59	0.26%	426	0.04%
United Arab Emirates	21	0.09%	571	0.05%
United Kingdom	2,448	10.97%	100,663	9.40%
United States	7,962	35.69%	387,233	36.17%
United states Minor Outlying Islands	2	0.01%	1,059	0.10%
Uruguay	3	0.01%	120	0.01%
Uzbekistan	0	0.00%	13	0.00%
Vanuatu	1	0.00%	40	0.00%
Venezuela	3	0.01%	331	0.03%
Viet Nam	30	0.13%	289	0.03%
Virgin Islands, British	10	0.04%	622	0.06%
Virgin Islands, U.S.	0	0.00%	61	0.01%
Wallis and Futuna	2	0.01%	18	0.00%
Western Sahara	0	0.00%	0	0.00%
Yemen	0	0.00%	35	0.00%
Yugoslavia	11	0.05%	232	0.02%
Zambia	0	0.00%	15	0.00%
Zimbabwe	0	0.00%	28	0.00%
Total	22,306		1,070,671	

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