



Registry Operator Monthly Report

.BIZ

June 2011

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As required by the ICANN/Neustar Registry Agreements, this report provides an overview of Neustar Registry activity through the end of the reporting month. The information is primarily presented in table and chart format with text explanations as deemed necessary. Information is provided in the order as listed in Appendix 4 of the Registry Agreement.

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1. Accredited Registrar Status

Table 1 shows the number of ICANN accredited registrars, grouped into the following three status categories:

Operational Registrars: Those who have authorized access into the system for processing domain name registrations.

Registrars in Ramp-up: Those who have received a password to access the Registry operational test and evaluation (OT&E) environment.

Registrars in the Pre-Ramp-up Period: Those who have been sent information regarding the Registry TLD, but have not yet entered the Ramp-up Period.

Table 1: Accredited Registrar Status

Status	Number of Registrars
Operational Registrars	334
Registrars in Ramp Up	9
Registrars in Pre-Ramp Up	2

2. SLA Performance

Table 2: SLA Performance

SLR	Requirement	Actual
Service Availability – SRS	99.900%	100.000%
Service Availability – Nameservers	99.999%	100.000%
Service Availability- Whois	99.950%	100.000%
Planned Outage Duration - SRS	8 hours	0 min
Planned Outage Duration - Nameservers	None	0 min
Planned Outage Duration - Whois	8 hours	0 min
Extended Planned Outage Duration – SRS	18 hours	0 min
Extended Planned Outage Duration - Nameservers	None	0 min
Extended Planned Outage Duration - Whois	18 hours	0 min
Processing Time - Add, Modify, Delete of all objects	3000 ms for 95%	99.998% < 3000ms
Processing Time – Query Domain	1500 ms for 95%	99.983% < 1500ms
Processing Time – Whois Query	1500 ms for 95%	100.000% < 1500ms
Processing Time - Nameserver Resolution	1500 ms for 95%	99.998% < 1500ms
Update Frequency – Nameserver	15 minutes for 95%	100.000% < 15 min
Update Frequency - Whois	15 minutes for 95%	100.000% < 15 min

3. Top Level Domain Zone File Access Activity

New Passwords: 3

Total Passwords: 782

4. Major Software Releases

None

5. Whois Service Activity

Table 3 shows the number of Whois queries over the last 12 months.

Table 3: Whois Service Activity

Month-Year	Free Whois Queries
July 2010	64,318,434
August 2010	149,206,426
September 2010	78,130,072
October 2010	68,131,083
November 2010	67,439,389
December 2010	48,347,291
January 2011	51,890,565
February 2011	54,572,714
March 2011	78,040,301
April 2011	62,071,102
May 2011	61,519,770
June 2011	52,107,453



6. Total Number of Transactions by Subcategory

Table 4 shows the monthly growth trend for each transaction in subcategories of the Write Domain, Write Server, and Write Contact categories described in Subsection 9 as follows:

- 10.1. Add Domain
- 10.2. Delete Domain
- 10.3. Modify Domain
- 10.4. Check Domain
- 10.5. Renew Domain
- 10.6. Transfer Domain
- 10.7. Restore Domain

Table 4: Total Number of Transactions by Subcategory

Transaction Subcategory		Jan '11	Feb '11	Mar '11	Apr '11	May '11	Jun '11
Contact	Check	122,697	132,010	141,069	123,415	134,067	124,559
	Create	434,612	380,842	401,200	403,469	457,807	407,822
	Delete	3,262	36,207	2,464	4,138	3,390	2,702
	Info	3,956,143	3,599,568	3,335,325	3,325,616	3,172,042	2,994,506
	Transfer	457	364	474	746	620	408
	Update	344,809	316,160	310,447	314,338	364,703	354,114
Domain	Check	84,167,432	75,537,651	74,993,238	80,706,256	87,476,888	88,903,005
	Create	253,163,442	170,699,561	142,275,183	240,773,293	231,808,526	212,456,140
	Delete	91,700	83,979	102,965	115,957	121,410	146,497
	Info	15,583,877	10,627,938	9,178,636	8,669,605	11,518,582	15,790,441
	Renew	88,417	81,026	81,646	74,072	78,655	74,344
	Transfer	376,401	562,783	528,996	457,650	1,080,710	491,175
Update	1,028,181	834,086	919,656	1,046,523	1,008,496	1,032,608	
Server	Check	384,712	298,446	371,643	315,356	384,426	331,593
	Create	28,823	30,848	31,304	28,799	41,918	29,765
	Delete	10,212	8,855	9,067	11,939	9,806	10,326
	Info	49,793	85,314	105,627	351,567	175,322	231,893
	Update	2,792	3,061	3,591	3,015	2,589	3,806



7. Daily Transaction Range

Table 5 shows the range of transaction volume for each month along with the average daily transaction volume over the last 12 months.

Table 5: Daily Transaction Range

Month-Year	High	Low	Average
Jul-10	10,084,226	1,840,902	4,694,031
Aug-10	12,763,482	1,896,156	5,467,608
Sept-10	16,510,141	2,520,236	6,429,485
Oct-10	17,008,918	2,823,594	10,753,318
Nov-10	16,359,558	3,002,833	13,359,094
Dec-10	16,738,666	408,605	11,194,590
Jan-11	16,845,789	2,736,946	11,607,670
Feb-11	16,147,184	2,555,127	9,404,239
Mar-11	17,364,835	351,958	7,509,441
Apr-11	16,115,120	2,997,255	11,224,192
May-11	16,522,288	2,630,406	10,898,063
Jun-11	15,779,747	7,318,637	10,779,528

Figure 1: Daily Transaction Range

