



Developments at SIDN

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Professionalisation & consolidation



- Internal
 - Corporate structure, corporate governance
 - Business continuity & disaster recovery
 - Facilities & infrastructure
 - Upgrade Human Resources

Strategic Plan 2006-2008

- External
 - Improvement of QoS
 - LOI Dutch government, MoU ICANN
 - Customer Satisfaction Surveys
 - Market research



Corporate structure







Strategic Plan



- Maintain growth and market share
- Market- and product development
- Partnership and autonomy
- Increasing added value for LIC
- Human capital excellence





SIDN's Domain Name Debate 2006



background



Why a .NL Domain Name Debate?

- external
 - new developments
 - evaluation parts of current policy
 - periodic "touchstone"
- internal
 - operational improvement
 - self-regulation



topics



- pure numerical domain names (e.g. 123.nl)
- personal domain names (e.g. meijer.456.nl) and privacy of individual domain name holders (whois)
- .nl arbitration



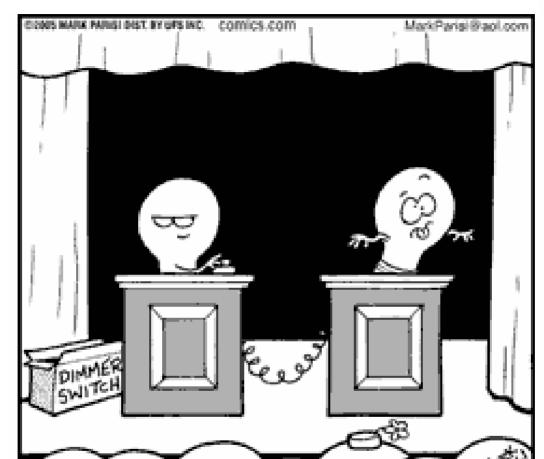
process



- out-sourced to independent project team
- independent chair
- multi-disciplinary advisory board

 public hearings & online forum, modelled on first WIPO Internet Domain Name
Process and previous DND







THEN, HALFWAY THROUGH THE DEBATE, THE MOMENTUM SUDDENLY SHIFTED



recommendations



IDN:

no introduction (yet) – possibly in the future, initially limited by "Dutch" character set + sunrise

numeric domains: introduction, with no restrictions, sunrise

personal domain names: phase out

whois: take all reasonable efforts to limit abuse

.nl arbitration: replace by UDRP-like policy, add mediation



conclusions



re. the outcome:

- pragmatic, feasible
- SIDN will implement all recommendations



conclusions



re. the consultation:

- good for legitimacy
- process somewhat over-formal and lengthy
- relative low participation (key players)

Conclusion: future effective interaction with LIC requires a more dynamic, fast and easily accessible process.





Any questions?