

## PTI Expected Standards of Behavior

Adopted 28 September 2016

Those who take part in Public Technical Identifiers' ("PTI") processes and activities, including Board, staff, customers and all others who interact with PTI, undertake to:

- **Act** in accordance with PTI's Bylaws. In particular, participants undertake to act within the purpose of PTI as articulated in PTI's Bylaws.
- **Adhere** to PTI's conflict of interest policy.
- **Treat** all participants in PTI processes and activities equally, irrespective of nationality, gender, racial or ethnic origin, religion or beliefs, disability, age, or sexual orientation; participants in PTI processes and activities should treat each other with civility both face-to-face and online.
- **Respect** all participants in PTI processes and activities equally, behave in a professional manner and demonstrate appropriate behavior. PTI strives to create and maintain an environment in which people of many different backgrounds and cultures are treated with dignity, decency, and respect. Specifically, participants in PTI's processes and activities must not engage in any type of harassment. Generally, harassment is considered unwelcome hostile or intimidating behavior — in particular, speech or behavior that is sexually aggressive or that intimidates based on attributes such as race, gender, ethnicity, religion, age, color, national origin, ancestry, disability or medical condition, sexual orientation, or gender identity.
- **Act** in a reasonable, objective and informed manner when participating in PTI processes and activities. This includes attending scheduled meetings and exercising independent judgment based solely on what is in the overall best interest of PTI or PTI's ability to carry out the purposes of the Internet Corporation for Assigned Names and Numbers ("ICANN") by performing the IANA functions on behalf of ICANN, irrespective of personal interests and the interests of the entity to which an individual might owe their appointment.
- **Listen** to the views of all stakeholders when considering recommendations that will impact PTI. PTI's processes and activities take place in a unique multi-stakeholder environment. Those who take part in PTI processes and activities must acknowledge the importance of all stakeholders and seek to understand their points of view.
- **Work** to build consensus with other stakeholders in order to find solutions applicable to the work and operation of PTI. Those who take part in the PTI processes and activities must take responsibility for ensuring the success of the multi-stakeholder model by trying to build consensus with other participants.
- **Facilitate** transparency and openness when participating in decision-making processes.

- **Support** the maintenance of robust mechanisms for public input, accountability, and transparency so as to ensure that decision-making processes will reflect the public interest and be accountable to all stakeholders.
- **Conduct** themselves in accordance with PTI policies.
- **Protect** the organization's assets and ensure their efficient and effective use.
- **Act** fairly and in good faith with other participants in the PTI processes and activities.
- **Promote** ethical and responsible behavior. Ethics and integrity are essential, and PTI expects all stakeholders to behave in a responsible and principled way.