

FIRST AMENDMENT TO THE ROOT ZONE MAINTAINER SERVICE AGREEMENT

This **FIRST AMENDMENT TO THE ROOT ZONE MAINTAINER SERVICE AGREEMENT** (“**Amendment 1**”) is dated as of October 20, 2024 and is entered into by and between VeriSign, Inc., a Delaware corporation (“**Verisign**”) and Internet Corporation for Assigned Names and Numbers, a California nonprofit public benefit corporation (“**ICANN**”) and amends the Parties’ Root Zone Maintainer Service Agreement, dated September 28, 2016 (the “**Agreement**”). Capitalized terms not defined herein shall have the meanings set forth in this Agreement. ICANN and Verisign may be referred to individually as a “**Party**” and collectively as the “**Parties**.”

WHEREAS, Verisign and ICANN desire to amend the Agreement as set forth herein.

NOW, THEREFORE, in consideration of the promises, mutual covenants and agreements in this Amendment 1, and other good and valuable consideration the receipt and sufficiency of which is hereby acknowledged, the Parties agree as follows:

1. The following definition is added to Section 1 (Definitions) of the Agreement after the definition of “Authorization” and before the definition of “Change Control Process”:

“**Calendar Year**” means the period commencing on January 1 of any year and ending on December 31 of the same year.”

2. The definition of “DNSSEC Practice Statement for the Root Zone KSK Operator” in Section 1 (Definitions) of the Agreement is deleted and replaced with the following:

“**DNSSEC Practice Statement for the Root Zone KSK Operator**” means that certain DNSSEC Practice Statement for the Root Zone KSK Operator published March 15, 2024, as may be amended, updated or replaced in accordance with Section 3(c)(i).”

3. The definition of “DNSSEC Practice Statement for the Root Zone ZSK Operator” in Section 1 (Definitions) of the Agreement is deleted and replaced with the following:

“**DNSSEC Practice Statement for the Root Zone ZSK Operator**” means that certain DNSSEC Practice Statement for the Root Zone ZSK Operator published December 21, 2018, as may be amended, updated or replaced in accordance with Section 3(c)(i).”

4. The definition of “Root Zone Change Submission” in Section 1 (Definitions) of the Agreement is deleted and replaced with the following:

“**Root Zone Change Submission**” means an Urgent Root Zone Change Submission, Emergency Root Zone Change Submission, Emergency Root Zone File Regeneration, Scheduled Root Zone Change Submission or Standard Root Zone Change Submission, each defined as follows:”

5. The definition of “Standard Root Zone Change Submission” in Section 1 (Definitions) of the Agreement is deleted and replaced with the following:

“**Standard Root Zone Change Submission**” means the addition, modification, or deletion of Service Data submitted by ICANN to Verisign in the normal course of business,

which includes Urgent Root Zone Change Submissions, which will be prioritized by Verisign over other Standard Root Zone Change Submissions.”

6. The following new definition is added to Section 1 (Definitions) of the Agreement after the definition of “Transition Services” and before “Verisign RZMS”:

“**Urgent Root Zone Change Submission**” means the addition, modification or deletion of Service Data submitted by ICANN to Verisign that is required to restore service to a TLD experiencing non-material operational issues.”

7. Section 3(a)(i)(C) of the Agreement is deleted and replaced with the following:

“(C) submit all Root Zone Change Submissions (other than Emergency Root Zone File Regeneration) through the Verisign RZMS that contain the necessary Service Data for Verisign to perform the functions set forth in Section 3(b) below;”

8. The word “and” at the end of Section 3(a)(iv) of the Agreement is deleted.

9. Section 3(a)(v) of the Agreement is deleted and replaced with the following:

“(v) [RESERVED]; and”

10. The following new Section 3(a)(vi) is added to the Agreement:

“(vi) develop and maintain a business continuity plan that supports ICANN’s ability to continue to perform its responsibilities set forth in Sections 3(a)(i)-(iv) and implement such plan in the event of a Force Majeure Event. ICANN shall make its business continuity plan available to Verisign to view upon Verisign’s reasonable prior written notice, but in no event later than thirty calendar (30) days prior to any business continuity plan testing described herein. ICANN shall, in collaboration with Verisign, periodically test ICANN’s business continuity plan, at least every other Calendar Year beginning in 2025 and based on a schedule mutually agreed upon by Verisign and ICANN in writing (which may be via email). ICANN shall document the outcomes of its business continuity plan testing within ninety (90) calendar days of each test and provide the results to Verisign at that time. Beginning in 2025 and no less than annually, unless otherwise agreed by the Parties, ICANN and Verisign shall review ICANN’s business continuity plan. ICANN will update its business continuity plan as necessary in ICANN’s sole discretion; *provided*, that ICANN shall consider in good faith Verisign’s input. ICANN shall use commercially reasonable efforts to provide Verisign with any updates to ICANN’s business continuity plan within fourteen (14) business days following any update thereto.”

11. Section 3(b)(iv) of the Agreement is deleted and replaced with the following:

“(iv) Verisign shall develop and maintain the Transition Plans as set forth herein. Verisign shall make the full Transition Plans available for ICANN to view at Verisign’s offices or other mutually agreeable location upon ICANN’s reasonable prior written notice to Verisign. The Parties agree that the Transition Plans shall be reviewed by the RZMA Coordination Committee at least on an annual basis. Any

such updates shall be in Verisign’s sole discretion; *provided*, that Verisign shall consider in good faith ICANN’s input. Verisign shall use commercially reasonable efforts to provide, or make available to ICANN, a copy of any updated Transition Plan in the manner set forth herein within fourteen (14) business days following any update thereto. ICANN may publicly post: (i) the high-level version of the Community Transition Plan only and may do so at any time following the prior written consent of Verisign (which will not be unreasonably conditioned or delayed); and (ii) the full Community Transition Plan and/or the Emergency ICANN Transition Plan upon either Party’s initiation of the Transition Preparation Start Date (as defined in Section 8(b)(ii)(A) (Transition Process)). Should a Transition Plan be initiated, Verisign shall use commercially reasonable efforts to provide the Transition Services contemplated by the applicable Transition Plan in accordance with Section 8 (Term and Termination) and ICANN shall use its commercially reasonable efforts to perform the activities set forth in the applicable Transition Plan and to cooperate with Verisign.”

12. Section 3(b)(vi) of the Agreement is deleted and replaced with the following:

“(vi) Verisign shall develop and maintain a business continuity plan for the Services, and implement such plan in the event of a Force Majeure Event affecting the Services. Verisign shall maintain a business continuity plan for: (a) the Verisign System at the same product support level as the .com shared registration system; and (b) the integrity of Service Data in the Root Zone File at the same product support level as the .com DNS resolution service. Verisign shall, in collaboration with ICANN, periodically test Verisign’s business continuity plan, at least every other Calendar Year beginning in 2025 and based on a schedule mutually agreed upon by Verisign and ICANN in writing (which may be via email). Beginning in 2025, and no less than annually, unless otherwise agreed by the Parties, ICANN and Verisign shall review Verisign’s business continuity plan. Verisign will update its business continuity plan as necessary in Verisign’s sole discretion; *provided*, that Verisign shall consider in good faith ICANN’s input. Verisign shall use commercially reasonable efforts to provide ICANN with any updates to Verisign’s business continuity plan within fourteen (14) business days following any update thereto.”

13. Section 3(c)(i) of the Agreement is deleted and replaced with the following:

“(i) DNSSEC Practice Statements. The Parties will work together to agree upon updates to the DNSSEC Practice Statement for Root Zone KSK Operator and the DNSSEC Practice Statement for Root Zone ZSK Operator as may be necessary from time to time and must be mutually agreed upon by the Parties in writing (which may be via email); *provided*, that until ICANN updates the DNSSEC Practice Statement for Root Zone KSK Operator or Verisign updates the DNSSEC Practice Statement for Root Zone ZSK Operator, the Parties will comply with the then-current version of the DNSSEC Practice Statement for Root Zone KSK Operator and DNSSEC Practice Statement for Root Zone ZSK Operator, as applicable.”

14. Section 3(c)(iii) of the Agreement is deleted and replaced with the following:

“(iii) RZMA Coordination Committee. The Parties shall maintain a coordination

committee consisting of at least three employees of each Party, two of which must be senior executives of such Party (the “**RZMA Coordination Committee**”). The RZMA Coordination Committee shall meet at least twice per Calendar Year (or at such other times as it may determine). Meetings may be conducted in person or by telephone or video conference. The RZMA Coordination Committee shall review the Parties’ overall relationship under this Agreement, attempt to resolve any outstanding issues (including any disputes relating to this Agreement pursuant to Section 7(g) (Dispute Resolution)), and consider such other issues as either Party may from time to time desire, including potential Additional Services, such as improvements or enhancements.”

15. The notice addresses under Section 10(a) of the Agreement are deleted and replaced with the following:

“If to Verisign:

VeriSign, Inc.
12061 Bluemont Way
Reston, VA 20190
Attn: General Counsel
Phone: +1-703-948-3200

If to ICANN:

Internet Corporation for Assigned Names and Numbers
12025 Waterfront Drive, Suite 300
Los Angeles, CA 90094-2536
Attn: President and Chief Executive Officer
Phone: +1-310-301-5800
With a copy to email: [As specified from time to time]

With a copy to (which shall not constitute notice):

Internet Corporation for Assigned Names and Numbers
12025 Waterfront Drive, Suite 300
Los Angeles, CA 90094-2536
Attn: General Counsel
Phone: +1-310-301-5800
Email: [As specified from time to time]

16. Section 10(c) of the Agreement is deleted and replaced with the following:

“(c) **Force Majeure.** Neither Party shall be deemed in default hereunder, nor shall it hold the other Party responsible for, any cessation, interruption or delay in the performance of its obligations under this Agreement (excluding payment obligations) if such default, cessation, interruption or delay in the performance of its obligations was directly and proximately caused by an earthquake, flood, fire, storm, natural disaster, “act of God,” war, terrorism, armed conflict, cyberattack, labor strike or failure of public utilities or any similar event beyond the reasonable control of such Party and, despite the applicable continuity plan contemplated by Section 3(a)(vi) or Section 3(b)(vi) and compliance with the security requirements and obligations set forth in Schedule 1, such event actually prevented such Party from performing its obligations under this Agreement (“**Force Majeure Event**”); *provided* that the Party relying upon this Section 10(c) (Force Majeure): (i) gives

prompt written notice to the other Party and (ii) takes all steps reasonably necessary to mitigate the effects of the Force Majeure Event.”

17. All references to “server certificate” in Section 1 of Schedule 1 of the Agreement are deleted and replaced with “client certificate.”

18. Section 1(c) of Schedule 2 (Service Levels) of the Agreement is deleted and replaced with the following:

“(c) **Root Zone File Distribution Server Availability**

Refers to the ability of Verisign to respond to requests from a Root Server Operator to transfer a Root Zone File from a Root Zone File Distribution Server. The calculation of the timeframe for determining Verisign's compliance with this Service Level shall begin when a Root Server Operator notifies Verisign (via the method determined by Verisign) that it is unable to access any of the Verisign Root Zone File Distribution Servers to request the Root Zone File (and such failure is as a result of systems entirely within Verisign's control). The calculation of the timeframe for purposes of this Service Level will end upon Verisign's confirmation that the Root Server Operator is able to access at least one of the Verisign Root Zone File Distribution Servers to request the Root Zone File. Notwithstanding the foregoing, Verisign's Scheduled Maintenance shall not be included in the calculation of the timeframe for this Service Level. Verisign shall notify ICANN within four (4) hours from Verisign's confirmation that a Root Server Operator is unable to access any of the Root Zone File Distribution Servers to request the Root Zone File in accordance with Section 2(b) below.”

19. Schedule 5 (SSL Certificates) of the Agreement is deleted and replaced in its entirety with the Schedule 5 attached hereto and incorporated herein by this reference.

20. **Agreement; No Other Amendment; Reaffirmation.** Except as amended by this Amendment 1, the Agreement shall remain in full force and effect according to its terms and shall be read and construed as if the terms of this Amendment 1 were included therein. The Parties acknowledge and agree that each shall be bound and obligated to perform all of its respective obligations under the Agreement as amended by this Amendment 1.

21. **Incorporation by Reference.** This Amendment 1 incorporates by reference the provisions set forth in Section 10(a) (Notices), Section 10(b) (Amendments and Waiver), Section 10(j) (Third-Party Beneficiaries), Section 10(k) (English Version), Section 10(n) (Counterparts) and Section 10(p) (Entire Agreement), as if fully set forth herein.

[signature page follows]

IN WITNESS WHEREOF, the Parties have executed and delivered this Amendment 1 as of the date first written above.

INTERNET CORPORATION FOR ASSIGNED NAMES AND NUMBERS

By: _____

Sally Costerton
Interim President and Chief Executive Officer

VERISIGN, INC.

By: _____

D. James Bidzos
Executive Chairman, President and Chief Executive Officer

SCHEDULE 5

SSL Certificates

1. Authorized Client Certificates. In accordance with Section 1 of Schedule 1, ICANN agrees to use a client certificate and certification authority set forth below, as may be updated via email to ICANN (at such email address as ICANN may provide from time to time) by Verisign from time to time, including to remove a client certificate no longer accepted by Verisign. In the event ICANN desires to use a client certificate other than as listed below, ICANN may request consideration for use of an alternative client certificate via the process set forth in Section 2 below.

Geotrust

- RapidSSL
- RapidSSL Wildcard
- QuickSSL
- QuickSSL Premium
- True BusinessID
- True BusinessID Wildcard

GoDaddy

- Starfield Standard SSL

Symantec

- Secure Site
- Secure

Site Pro

Thawte

- SSL 123
- SSL Web Server
- Wildcard SSL

USERTrust

- Sectigo RSA Organization Validation Secure Server CA

2. Request for Alternative Client Certificate.

(a) ICANN may request approval from Verisign to use a client certificate not listed in Section 1 above by submitting a request via email to Verisign Customer Service at such email address as Verisign may provide from time to time. ICANN's request must include the certification authority and client certificate being requested, as well as a copy of the root key and documentation outlining how the certification authority implements, validates and secures all components of its product and the

methods employed to protect the key from being compromised.

(b) Following receipt of ICANN's request and above information, Verisign may schedule a conference call with ICANN, if Verisign deems necessary, to review the request and obtain additional information. Verisign in its sole discretion will determine if the certification authority and client certificate request and implementation meets Verisign's security and stability requirements.

(c) If Verisign determines that the certification authority and client certificate are acceptable to Verisign, then Verisign will inform ICANN in writing (which may be via email to such address as may be provided by ICANN from time to time) and Verisign will add the certification authority's certification chain to Verisign's systems within ten (10) business days from Verisign's acceptance email to ICANN and the client certificate shall be deemed included in the authorized client certificate list set forth in Section 1 above.