CSC Findings of IANA Naming Function Performance Report for the Month of July 2023

Date: 23 August 2023

Overall finding

The CSC completed review of the July 2023 IANA Naming Function Performance Report and finds that PTI's performance for the month was:

Satisfactory – PTI met the service level agreement for 98.3% of defined metrics.

This was due to missing the SLA of: Technical Check (Retest) - Routine (Technical).

The missed SLA has been satisfactorily explained by PTI and the CSC has determined that these exceptions were no cause for concern. No persistent problems were identified and no further action is needed.

Metrics that the CSC is tracking closely

Currently, there are no metrics requiring close tracking.

SLA metrics that are in the process of being changed

Currently, there are no SLAs in the process of being changed.

Report of escalations

No new escalations were received during the reporting period.

IANA Naming Function Performance Report July 2023

The IANA Naming Function Monthly Performance Reports are available at: https://www.iana.org/performance/csc-reports.