

<http://www.icann.org/en/resources/compliance>

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## ***Audit Program Year Two Update***

In December, the Contractual Compliance Audit team began the full review of the submitted audit data. In addition, the team followed up with the seven registrars that were issued Notices of Breach for failure to provide the requested audit data during the Request For Information (RFI) phase. To-date, three of the seven have cured the breach; three are performing remediation steps (the cure period has been extended) and one breach was escalated to termination. Please refer to the Enforcement Activity summary table below for details.

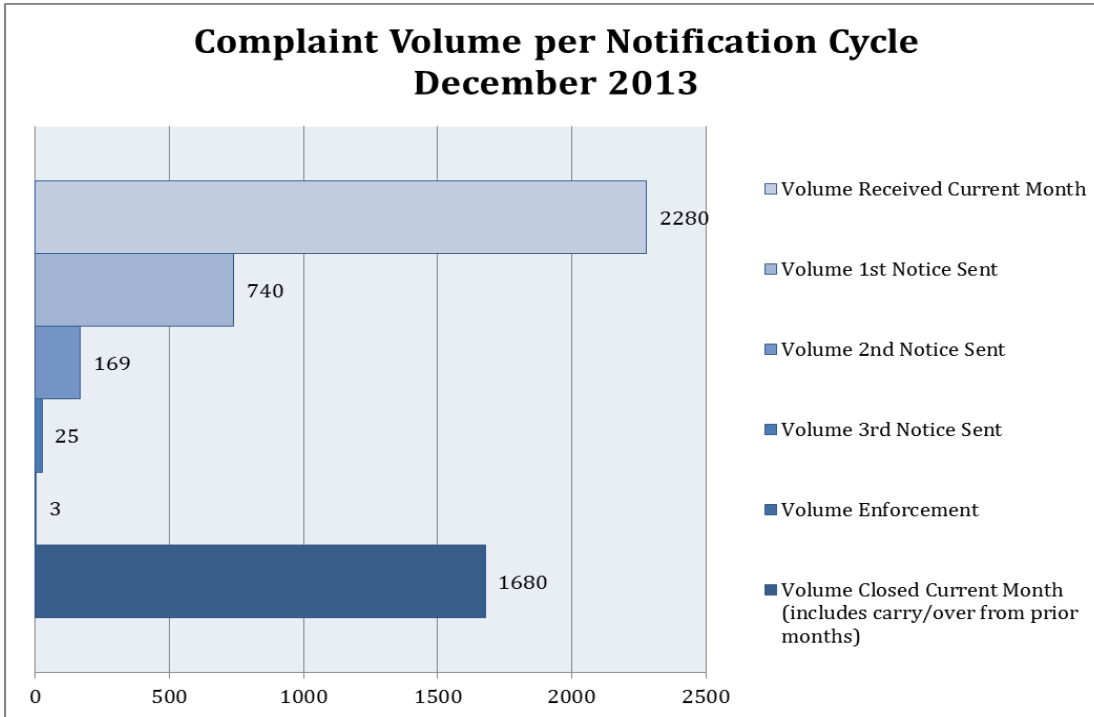
Please send your questions to [ComplianceAudit@icann.org](mailto:ComplianceAudit@icann.org).

Audit Program Milestone Dates								
Start								End
<i>Pre-Audit Notification Phase</i>	<i>Request for Info</i>			<i>Audit Phase</i>		<i>Reporting Phase</i>		<i>Remediation Phase</i>
	1 <sup>st</sup> Notice	2 <sup>nd</sup> Notice	3 <sup>rd</sup> Notice	Begin	End	Begin	End	
1 Oct 2013	14 Oct 2013	4 Nov 2013	11 Nov 2013	2 Dec 2013	7 Mar 2014	10 Mar 2014	24 Mar 2014	25 Mar – 5 May 2014

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<sup>1</sup> This update is provided for information purposes only. Please do not rely on the information contained within this update to make conclusions or business decisions.

**Complaints Handling and Enforcement Summary**



- **Volume Received Current Month** = tickets submitted in current month
- **Volume 1st Notice Sent** = number tickets where 1st Notice was sent in current month
- **Volume 2nd Notice Sent** = number tickets where 2nd Notice was sent in current month
- **Volume 3rd Notice Sent** = number tickets where 3rd Notice was sent in current month
- **Volume Enforcement** = number enforcement notices sent in current month
- **Volume Closed** = number tickets closed in current month

ENFORCEMENT ACTIVITY for DECEMBER 2013						
SENT DATE	DUE DATE	REGISTRAR	IANA ID	NOTICE TYPE	STATUS	FAILURE NOTICE BASIS
5-Dec-13	2-Jan-14	Jetpack Domains, Inc	1015	Breach		Respond to audits (RAA 3.14)
16-Dec-13	13-Jan-14	BRANDON GRAY INTERNET SERVICES INC. (dba "NameJuice.com")	636	Breach		Maintain and provide communication records (RAA 3.4.2/3)
20-Dec-13		ABSYSYSTEMS INC dba yournamemonkey.com	1261	Termination	Effective 20-Jan-14	Respond to audits (RAA 3.14) Maintain and provide communication records (RAA 3.4.2/3)
ENFORCEMENT UPDATES from PRIOR MONTHS						
22-Nov-13	17-Dec-13	Visesh Infotecnics Ltd. dba Signdomains.com	249	Breach	Cured	Respond to audits (RAA 3.14)
					Cured	Maintain and provide communication records (RAA 3.4.2/3)
22-Nov-13	17-Dec-13	DropLabel.com	1073	Breach	Cured	Respond to audits (RAA 3.14)
					Cured	Maintain and provide communication records (RAA 3.4.2/3)
22-Nov-13	17-Dec-13	Astutium Limited.com	1471	Breach	Cure Period Extended to 2 January 2014; Cured	Respond to audits (RAA 3.14)
						Maintain and provide communication records (RAA)
22-Nov-13	17-Dec-13	21Company, Inc. dba 21	897	Breach	Cure Period Extended to 2 January 2014	Respond to audits (RAA 3.14)
						Maintain and provide communication records (RAA)
22-Nov-13	17-Dec-13	KuwaitNET General Trading Co	835	Breach	Cured	Respond to audits (RAA 3.14)
						Maintain and provide communication records (RAA)
						Pay accreditation fees (RAA 3.9)
22-Nov-13	17-Dec-13	Asadal Inc	632	Breach	Cure Period Extended to 2 January 2014	Maintain and provide communication records (RAA 3.4.2/3)
						Pay accreditation fees (RAA 3.9)
22-Nov-13	17-Dec-13	ABSYSYSTEMS INC dba yournamemonkey.com	1261	Breach	Escalated to termination	Respond to audits (RAA 3.14)
						Maintain and provide communication records (RAA)

Please refer to <http://www.icann.org/en/resources/compliance/notices> for up-to-date information on enforcement activities.