



Dear ICANN-accredited Registrar,

As part of ICANN's multifaceted response to Domain Name System (DNS) security threats, we are pleased to announce a new Security Response Waiver (SRW) service for ICANN-accredited registrars. This SRW service replaces the Expedited Registry Security Request (ERSR), which did not extend coverage to registrars.

Through the SRW service, registrars can now request a contractual waiver for actions it might take, or has taken, to mitigate or eliminate a present or imminent security incident to a generic top-level domain (gTLD) and/or the DNS. A contractual waiver granted by ICANN on the basis of the SRW provides exemption from compliance regarding specific provisions of the 2013 Registrar Accreditation Agreement (RAA) for the time period necessary to respond to the named incident.

The SRW process has been designed to allow operational security to be maintained around an incident while keeping ICANN org and other relevant parties informed as appropriate.

Further information on the most common incident types covered by the SRW, as well as the specific actions registrars must take in order to request a contractual waiver from ICANN can be found here: <https://www.icann.org/resources/pages/security-response-waiver-requests-registrars-2021-08-13-en>

If you have any questions about this new service, please submit them via email to globalsupport@icann.org.

Best,

Russ Weinstein
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