ICANN Registry Request Service
Ticket ID: M2M2L-9V9F9
Registry Name: XYZ.COM LLC
gTLD: .XYZ .COLLEGE
Status: ICANN Review
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Proposed Service

Name of Proposed Service:

Real Name Verification

Technical description of Proposed Service:

In order to enforce our anti-abuse policies, XYZ seeks to implement real-name verification (RNV) on relevant registration. Relevant registrations are those registration that would be abusive under our policies without RNV. (Eg. where a registration would be illegal without RNV.) This Registry Service Request applies to all XYZ TLDs - .xyz, .college, .security, .protection, .theatre, .rent and .storage.

RNV involves placing a relevant new domain name into "serverhold" or "clienthold" status until the registry can verify that the WHOIS information provided by the registrant is correct. "Serverhold" or "clienthold" status is removed once this information is verified. The "serverhold" or "clienthold" status remains if the information is not verified.

XYZ has previously implemented this exact service in the past and operated it without any issues.

Consultation

Please describe with specificity your consultations with the community, experts and or others. What were the quantity, nature and content of the consultations?:

We consulted with technical experts at many registry service providers, including multiple that have already implemented these services. All consultations were overwhelmingly positive.

a. If the registry is a sponsored TLD, what were the nature and content of these consultations with the sponsored TLD community?:

N/A

b. Were consultations with gTLD registrars or the registrar constituency appropriate? Which registrars were consulted? What were the nature and content of the consultation?:

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We have already consulted registrars about this service. This was largely as part of our previous implementation the service with all relevant registrars. These registrars all deeply want us to have RNV up and running.

c. Were consultations with other constituency groups appropriate? Which groups were consulted? What were the nature and content of these consultations?:

No.

d. Were consultations with end users appropriate? Which groups were consulted? What were the nature and content of these consultations?:

No.

e. Who would endorse the introduction of this service? What were the nature and content of these consultations?:

Registrars and registrants that will be able to register XYZ's domain names because of the implementation of this service would endorse this service.

f. Who would object the introduction of this service? What were(or would be) the nature and content of these consultations?:

No party has any legitimate reason to object to the introduction of this service.

Timeline

Please describe the timeline for implementation of the proposed new registry service:

Immediate.

Business Description

Describe how the Proposed Service will be offered:

A relevant new domain name into "serverhold" or "clienthold" status until the registry can verify that the WHOIS information
provided by the registrant is correct. "Serverhold" or "clienthold" status is removed once this information is verified. The "serverhold" or "clienthold" status remains if the information is not verified.

Describe quality assurance plan or testing of Proposed Service:

Thorough functional tests will be conducted. XYZ and its backend has previously implemented this service with no issues.

Please list any relevant RFCs or White Papers on the proposed service and explain how those papers are relevant:

N/A

Contractual Provisions

List the relevant contractual provisions impacted by the Proposed Service:

None. However, to be cautious we will act as if Section 2.1 and Exhibit A are impacted.

What effect, if any, will the Proposed Service have on the reporting of data to ICANN:

None.

What effect, if any, will the Proposed Service have on the Whois?:

None.

Contract Amendments

Please describe or provide the necessary contractual amendments for the proposed service:

XYZ believes that no contractual amendments are necessary for the implementation of the Proposed Service. However, If ICANN disagrees with this conclusion, we propose an amendment to Exhibit A of each RA to add the Proposed Services as an Approved Service. Below are proposed new Sections Exhibit A of each relevant RA:
Verification. Subject to all of the terms of this Agreement, Registry Operator may enforce its anti-abuse policies by placing new registration on serverhold or clienthold status until the registration information of new registrations are verified.

Benefits of Service

Describe the benefits of the Proposed Service:

This service will allow registrants who are not currently able to register XYZ's TLDs to continue to register and renew XYZ's domain names.

Competition

Do you believe your proposed new Registry Service would have any positive or negative effects on competition? If so, please explain:

The Proposed Service will have a positive effect on competition, as it will allow XYZ to reenter certain domain name markets.

How would you define the markets in which your proposed Registry Service would compete?

Any market where registrants are legally required to provide accurate registration information.

What companies/entities provide services or products that are similar in substance or effect to your proposed Registry Service?

Every registry operating in China has implemented this service. XYZ has previously implemented this service.

In view of your status as a registry operator, would the introduction of your proposed Registry Service potentially impair the ability of other companies/entities that provide similar products or services to compete?

No.

Do you propose to work with a vendor or contractor to provide the proposed Registry Service? If so, what is the name of the vendor/contractor, and describe the nature of the services the vendor/contractor would provide:
Beijing Tele-info Network Technology Co., Ltd will verify the registration information. XYZ's registry services provider CentralNic will be implementing the service.

Have you communicated with any of the entities whose products or services might be affected by the introduction of your proposed Registry Service? If so, please describe the communications:

N/A

Do you have any documents that address the possible effects on competition of your proposed Registry Service? If so, please submit them with your application. (ICANN will keep the documents confidential):

None.

Security and Stability

Does the proposed service alter the storage and input of Registry Data?:

No.

Please explain how the proposed service will affect the throughput, response time, consistency or coherence of responses to Internet servers or end systems:

No impact.

Have technical concerns been raised about the proposed service, and if so, how do you intend to address those concerns?:

No.

Other Issues

Are there any Intellectual Property considerations raised by the Proposed Service:

Does the proposed service contain intellectual property exclusive to your gTLD registry?:

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List Disclaimers provided to potential customers regarding the Proposed Service:

Any other relevant information to include with this request:

Answers to questions asked by ICANN in case number 00267374:

Question 1) Could you please clarify if you do any kind of validation on your own across domain registrations after receiving inputs from the third-party provider before activating the "serverhold" or "clienthold" statuses, or the statuses will be automatically activated based on input from the third-party validator?

Answer 1) Names (where relevant) would be placed into "serverhold" or "clienthold" status upon registration. Once the third-party identity verification service communicates to the registry that the registrant's identity has been verified, the "serverhold" or "clienthold" status will be removed by the registry without any additional human intervention. However, the change is not "automatic" in the sense that the third-party identity verification service is not conducting the change in status. The registry is conducting the change based on information provided by the third party verification provider.

Question 2) Could you please clarify how the notification from the third-party is received by the Registry Operator? Is an API used for the reception of the notifications?

Answer 2) An API would be used between the third-party identity verification service and registry service provider. It's worth noting that the third-party identity verification provider will have no access to the registry systems and will only be able to communicate to the registry service provider that an identity was verified or not verified. Only the registry is able to choose what to do with that information.