

Report of Public Comments

Title:	Proposed Renewal of .JOBS Sponsored TLD Registry Agreement		
Publication Date:	2 February 2015		
Prepared By:	Fabien Betremieux		
Comment Period:		Important Information Links	
Comment Open Date:	9 December 2014		
Comment Close Date:	30 December 2014		
Reply Close Date:	20 January 2015		
Time (UTC):	23:59 UTC		
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Section I: General Overview and Next Steps			
General Overview			
<p>ICANN posted for public comment the proposed agreement for renewal of the 2005 Registry Agreement for .JOBS, which is set to expire on 5 May 2015. This proposal is a result of discussions between ICANN and Employ Media LLC, based on the approved new gTLD Registry Agreement as updated on 9 January 2014, with specific provisions contained in the 5 May 2005 Sponsored TLD Registry Agreement which have been carried over to this renewal agreement to account for the specific nature of the .JOBS TLD, a Sponsored TLD.</p>			
Next Steps			
<p>After taking into consideration the public comments received (see summary and analysis below), no revision of the proposed renewal .JOBS Registry Agreement are proposed.</p>			
<p>The proposed renewal .JOBS Registry Agreement includes substantial and material changes to the original .JOBS Registry Agreement, which are based on existing New gTLD Registry Agreement terms (as described above). Similar amendments to Registry Agreements of other legacy gTLDs have previously been approved by the Board (see https://www.icann.org/resources/board-material/resolutions-2013-08-22-en for .BIZ, .ORG and .INFO). As a next step, ICANN intends to consider the renewal proposal taking into account the comments.</p>			
Section II: Contributors			

At the time this report was prepared, a total of two (2) community submissions had been posted to the Forum. The contributors, both individuals and organizations/groups, are listed below in chronological order by posting date with initials noted. To the extent that quotations are used in the foregoing narrative (Section III), such citations will reference the contributor's initials.

Organizations and Groups:

Name	Submitted by	Initials
.JOBS	Ray Fasset	.JOBS

Individuals:

Name	Affiliation (if provided)	Initials
Dan Rogers		DR

Section III: Summary of Comments

General Disclaimer: This section is intended to broadly and comprehensively summarize the comments submitted to this Forum, but not to address every specific position stated by each contributor. Staff recommends that readers interested in specific aspects of any of the summarized comments, or the full context of others, refer directly to the specific contributions at the link referenced above (View Comments Submitted).

A total of two (2) comments were submitted and are considered in the summary and analysis below.

Dan Rogers (unknown affiliation) submitted a comment requesting ICANN to “*seriously consider reviewing Employ Medias performance*” and “*to seek a new operator*” due to alleged unresponsiveness to registrar requests, failure to provide fair access to registry services for registrars, as well unreliability in the timely processing of registrants “*applications*”. More specifically, Dan Rogers states that Employ Media did not respond to a request for accreditation by a prospective registrar (unnamed), and that after 2 months it still has not “*accepted and delegated, nor rejected*” 3 domain name applications.

Ray Fasset (.JOBS) submitted a “*reply period comment*” in which he describes the “*steps to become a .jobs registrar*” and affirmed that “*All .jobs accredited registrars have followed this same process without exception and this process has not varied*”. In addition to providing contact information for “*general inquiries*”, Ray Fasset explained that .JOBS recognizes the “*dissatisfaction*” its non “*real-time registration*” model can create among its customers and affirmed .JOBS’ commitment to making “*every effort to handle complaints [...] on a timely basis*” and “*improving satisfaction amongst both .jobs registrars and their customer*”.

Section IV: Analysis of Comments

General Disclaimer: This section is intended to provide an analysis and evaluation of the comments received along with explanations regarding the basis for any recommendations provided within the analysis.

One commenter opposed to the renewal of the .JOBS Registry Agreement between ICANN and Employ Media LLC on alleged non-compliance grounds. The commenter was provided an opportunity to file a

formal complaint and the complaint will be handled in the normal course of the Contractual Compliance process.

As mentioned in the [Public Comment announcement](#), as part of the renewal process, ICANN conducted a review of performance under the .JOBS Registry Agreement. Employ Media LLC was found to be in substantial compliance with their contractual requirements.

The renewal process will therefore follow its course as described in “Next steps” above. If any compliance matter were to be brought to ICANN’s attention in the future, the renewal Registry Agreement for .JOBS would not affect ICANN’s ability to seek remediation and act appropriately on behalf of the community.