**From:** ICANN Global Support <noreply-globalsupport@icann.org>

**Date:** Thursday, July 19, 2018 at 1:12 PM

**Subject:** New Registry Resources Available on ICANN.org



Dear Registry Operator,

One of ICANN organization's Registry Services & Engagement team's goals this year is to review and update the <u>registry resources</u> available on icann.org. We would like to share the following documents that were recently published:

## • Community gTLD Change Requests

The Procedure for Community gTLD Change Requests permits a Community gTLD registry operator to seek modifications to Specification 12 of the Registry Agreement. A <u>How to Guide</u> is now available to explain the eligibility and the process for requesting such changes.

## GDD General Operations Handbook

The GDD General Operations Handbook was developed to provide high-level information pertaining to ongoing registry operations required to fulfill the obligations specified in the base Registry Agreement, including Specification 13 (when applicable).

## • Registry-Registrar Agreement Amendment Updates

For Registry Operators who need to amend their Registry-Registrar Agreement (RRA) to comply with Section 6.3 of the Temporary Specification for gTLD Registration Data, you can find instructions here. Please note you'll need to provide the cover note, a clean and redline version of the amended RRA and a list of the impacted TLDs in your submission to ICANN org. For all other RRA Amendments refer to the Registry-Registrar Agreement Amendment procedure and the new How to Guide.

## • Registry Operation Billing Frequently Asked Questions

The Registry Operator Billing FAQ provides answers to commonly asked questions regarding registry fees and ICANN org's billing and invoicing processes for registry operators.

We will continue to keep you apprised of new and updated resources throughout the year. If you have feedback or suggestions regarding these efforts, please submit a general inquiry case via the Naming Services portal or email <a href="mailto:globalsupport@icann.org">globalsupport@icann.org</a> with "Registry Resources Feedback" in the subject line.

Best regards,

Russ Weinstein Director, Registry Services & Engagement ICANN

To reference past registry operator communications please click here.