Dear Registrar,

ICANN will be updating the system used to process registrar service requests in the near future. Therefore, beginning 09 May 2024, system emails related to registrar support will come from the subdomain **@nsp.icann.org**, rather than the typical @icann.org. Please be aware that the emails will be coming from a different system where the emails are going to be formatted differently. If you have any automation depending on the subject, or other email content or format, you may need to review and update accordingly.

There will be no change to the email addresses you use when you send a communication to @icann.org, such as registrar@icann.org.

Please be aware that if you reply to previous messages from registrar service requests with ICANN, you will receive a new automated notification about your request from the new email address.

REQUEST: Please add @nsp.icann.org to your safe sender list and spam filters to allow you to continue to successfully receive emails from ICANN, and review any email processing automation you may have for necessary updates, if applicable.

If you have any questions, please contact globalsupport@icann.org.

Best Regards,

ICANN