ICANN

FVW-625-17043: Whois Inaccuracy complaint re: tomzink.com closed

Department: Whois Inaccuracy
Owner: Contractual Compliance Staff
Type: Issue
Status: Closed
Priority: Normal
Created: 17 December 2017 02:30 AM Updated: 21 March 2016 07:44 PM
Whois Inaccuracy

Whois Inaccuracy Resolved Code: Terminated - Rr

WHOIS

Registrar Contact [redacted]
Other Domains
Registrar Name Astutum Limited
Complaint Type
Registry Name Verisign
Reporter Email [redacted]
Anonymous Reason
Registrant Name NA NA
Administrative Contact Name
Administrative Contact Phone
Registry Secondary Contact
From Bulk Upload
Accreditation Date 2014-10-05
Registrar Abuse Contact Phone not-found-in-radar
GAC Category 1 Type
WHOIS service data
Report ID 6da6297224b16d17ebf963b87e680594590a8e4
Closed Email Sent 1

GENERIC REGISTRY

TLD
Mailing Address
Postcode
Registry Compliance Contact Name
Registry Primary Contact Name

Problem Mask 68189720922112

Posts

Contractual Compliance Staff Dear [redacted]
(Third Party) Thank you for submitting a Whois Inaccuracy complaint concerning the domain name tomzink.com. ICANN has continued to process
your Whois Inaccuracy complaint concerning the domain name tomzink.com.

On 21 March 2018, ICANN issued a notice of termination to the registrar, Astutium Limited (IANA 1471). Details regarding the notice of termination can be found at https://www.icann.org/compliance/notices, and a direct link to the notice is https://www.icann.org/uploads/compliance_notice/attachment/1013/serad-to-golding-21mar18.pdf. On or about the effective date of the termination, the registrar’s domain names will be transferred to a different registrar. If after that time, you believe Whois Inaccuracies still exist for the domain name, please file a new complaint with ICANN.

ICANN considers this matter now closed.

Please do not reply to the email. If you require future assistance, please email compliance@icann.org; if you have a new complaint, please submit it at http://www.icann.org/resources/compliance/complaints.

ICANN is requesting your feedback on this closed complaint. Please complete this optional survey at https://www.surveymonkey.com/s/8F2Z6DP?ticket=FVW-625-17043.

Sincerely,

ICANN Contractual Compliance

> Dear [REDACTED],
> ICANN has continued to process your Whois Inaccuracy complaint concerning the domain name tomzink.com.
> On 27 February 2018, ICANN issued a notice of breach to the registrar, Astutium Limited (IANA 1471). Details regarding the notice of breach can be found at https://www.icann.org/compliance/notices, and a direct link to the notice is https://www.icann.org/uploads/compliance_notice/attachment/1003/serad-to-golding-27feb18.pdf.
> To learn more about the ICANN’s Contractual Compliance Approach and Processes, please see https://www.icann.org/resources/pages/approach-processes-2012-02-25-en. ICANN will provide an update when available.
> Sincerely,
> ICANN Contractual Compliance

The problem summary:
> Reporter Name: [REDACTED]
> Reporter Email: [REDACTED]
> Domain being reported: tomzink.com
> Time of submission/processing: Sun Dec 17 02:11:44 2017
> Problem in whois block: Expiration Date
> --- Error in date: Nothing to report
> Problem in whois block: Technical Contact
> --- Error in address: Nothing to report
> --- Error in phone number: Phone is missing
> --- Error in name: No such person or entity
> --- Error in email: Nothing to report
> --- Error in fax number: Fax is missing
> > --- Comment: A made-up name is entered. No phone or fax numbers.
> >
> > Problem in whois block: Registrant Contact
> > --- Error in address: Nothing to report
> > --- Error in name: No such person or entity
> > --- Comment: A made-up name is entered.
> >
> > Problem in whois block: Registration Date
> > --- Error in date: Nothing to report
> >
> > Problem in whois block: Administrative Contact
> > --- Error in address: Nothing to report
> > --- Error in phone number: Phone is missing
> > --- Error in name: No such person or entity
> > --- Error in email: Nothing to report
> > --- Error in fax number: Fax is missing
> > --- Comment: A made-up name is entered. No phone or fax numbers.
> >
> > The whois at the time of processing is:
> >
> > REGISTRAR WHOIS:
> >
> > Astutium Registration Platform WHOIS Server 1.1.9
> >
> > Register your domains today at http://www.astutium.com
> >
> > Domain Name: tomzink.com
> > Registry Domain ID: 52395705_DOMAIN_COM-VRSN
> > Registrar WHOIS Server: whois.astutium-grs.com
> > Registrar URL: http://www.astutium-grs.com
> > Updated Date: 2017-08-02T7:08:06+0100
> > Created Date: 2001-01-17T18:01:52+0000
> > Registrar Registration Expiration Date: 2018-01-17T18:01:53+0000
> > Registrar: Astutium Limited
> > Registrar IANA ID: 1471
> > Registrar Abuse Contact Email: registrar@astutium.com
> > Registrar Abuse Contact Phone: Not Available.
> > Reseller: Registration Services Provided By Astutium Ltd
> > Domain Status: REGISTERED
> > Domain Status: REGISTRANT_TRANSFER LOCK
> > Registry Registrant ID:
> > Registry Name: NA NA
> >
> > Registry Admin ID:
> > Admin Name: Domain Admin
> > Admin Organisation: Astutium Limited
> >
> > Registry Tech ID:
> > Tech Name: Domain Admin
> > Tech Organisation: Astutium Limited
Fax

Fax Result: Fax sent OK

Contractual Compliance: Fax SUCCESSFUL; on 21 March 2018 at approximately 12:15p PT, I faxed notice of termination to primary contact fax number at [Redacted].

See fax (PPP-924-68796) and receipt (TPZ-260-27141) in inbox:

Dear ICANN,

Your fax was successfully sent to [Redacted] by eFax.
Dear Rob Golding,

Attached you will find a notice of termination from ICANN regarding your registrar Astutium Limited (IANA 1471).

Please contact Jennifer Scott (jennifer.scott@icann.org) if you have any questions regarding this notice.

Sincerely,

Contractual Compliance Staff

ICANN Contractual Compliance

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Dear Rob Golding,

This is a reminder that the cure date for the outstanding notice of breach is 19 March 2018. If you wish to cure the breach, please respond by that date addressing all of the items requested in the notice. Please note that failure to sufficiently address all breach items may result in escalation to suspension or termination.

Sincerely,

Contractual Compliance Staff

ICANN Contractual Compliance

---

Dear Rob Golding,

Attached you will find a notice of breach from ICANN regarding your registrar Astutium Limited (IANA 1471).

Additionally, please find the Registrar Information Specification (RIS) form at https://www.icann.org/resources/files/1188911-2015-04-24-en should Astutium need to make updates to its current RIS form (which is also attached), to cure the breach.

Please take immediate action and cure the breaches mentioned in the attached notice if you want to maintain your registrar’s accreditation with ICANN. If you decide to cure the breach, please inform ICANN immediately at jennifer.scott@icann.org when the breaches are cured.

Please contact Jennifer Scott (jennifer.scott@icann.org) if you have any questions regarding this notice.

Sincerely,

Contractual Compliance Staff

ICANN Contractual Compliance

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ICANN has continued to process your Whois Inaccuracy complaint concerning the domain name tomzink.com.
On 27 February 2018, ICANN issued a notice of breach to the registrar, Astutium Limited (IANA 1471). Details regarding the notice of breach can be found at https://www.icann.org/compliance/notices, and a direct link to the notice is https://www.icann.org/uploads/compliance_notice/attachment/1003/serad-to-golding-27feb18.pdf.

To learn more about the ICANN’s Contractual Compliance Approach and Processes, please see https://www.icann.org/resources/pages/approach-processes-2012-02-25-en. ICANN will provide an update when available.

Sincerely,

ICANN Contractual Compliance

#----------------------------------------------------------#

> Dear [REDACTED]

> Thank you for submitting a Whois inaccuracy complaint concerning the domain name tomzink.com. Your report has been entered into ICANN’s database. For reference your ticket ID is: FVW-625-17043.

> ICANN will follow up with the registrar per process and provide you an update with its findings.

> For more information about ICANN’s process and approach, please visit http://www.icann.org/en/resources/compliance/approach-processes.

> Sincerely,

> ICANN Contractual Compliance

#----------------------------------------------------------#

> The problem summary:

> Domain being reported: tomzink.com

> Time of submission/processing: Sun Dec 17 02:11:44 2017

> Problem in whois block: Expiration Date
> --- Error in date: Nothing to report

> Problem in whois block: Technical Contact
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> --- Error in email: Nothing to report
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> --- Comment: A made-up name is entered. No phone or fax numbers.

> Problem in whois block: Registrant Contact
> --- Error in address: Nothing to report
> --- Error in name: No such person or entity
> --- Comment: A made-up name is entered.

> Problem in whois block: Registration Date
> --- Error in date: Nothing to report

> Problem in whois block: Administrative Contact
> --- Error in address: Nothing to report
> --- Error in phone number: Phone is missing
> --- Error in name: No such person or entity
> --- Error in email: Nothing to report
> --- Error in fax number: Fax is missing
> --- Comment: A made-up name is entered. No phone or fax numbers.

> The whois at the time of processing is:

> REGISTRAR WHOIS:

> Astutium Registration Platform WHOIS Server 1.1.9

> Register your domains today at http://www.astutium.com
Registry Domain ID: 52395705_DOMAIN_COM-VRSN
Registrar WHOIS Server: whois.astutium.com
Registrar URL: http://www.astutium.com/
Updated Date: 2017-08-02T06:30:05Z
Creation Date: 2001-01-17T18:57:52Z
Registry Expiry Date: 2018-01-17T18:57:53Z
Registrar: Astutium Limited
Registrar IANA ID: 1471
Registrar Abuse Contact Email:
Registrar Abuse Contact Phone:
Domain Status: clientTransferProhibited
https://icann.org/epp#clientTransferProhibited
Name Server: NS1.THIS-DNS.NET
Name Server: NS2.THIS-DNS.NET
DNSSEC: unsigned
URL of the ICANN Whois Inaccuracy Complaint Form:
https://www.icann.org/wicf/
For more information on Whois status codes, please visit
https://icann.org/epp
Registrar: Astutium Limited
Whois Server: whois.astutium.com

Posted on: 28 February 2018 05:35 PM

Fax
Fax Result: Fax sent OK

J. Scott: FAX SUCCESSFUL; Fax with notice of breach sent on 27 Feb 2018 at approximately 1:45pm PST / 9:45 pm UTC to primary contact fax number

See fax (LPD-268-19817) and receipt (FJG-841-33434) in inbox:

Your fax was successfully sent to [REDACTED] by eFax.
Date: 2018-02-27 21:51:13 (GMT)
Number of Pages: 8
Length of Transmission: 318 seconds
Receiving Machine Fax ID: OthelloFax:Support

Posted on: 27 February 2018 09:58 PM

Dear Rob Golding,

Attached you will find a notice of breach from ICANN regarding your registrar Astutium Limited (IANA 1471).

Additionally, please find the Registrar Information Specification (RIS) form at https://www.icann.org/resources/files/1188911-2015-04-24-en should Astutium need to make updates to its current RIS form (which is also attached), to cure the breach.

Please take immediate action and cure the breaches mentioned in the attached notice if you want to maintain your registrar's accreditation with ICANN. If you decide to cure the breach, please inform ICANN immediately at jennifer.scott@icann.org when the breaches are cured.

Please contact [REDACTED] if you have any questions regarding this notice.

Sincerely,

Contractual Compliance Staff

ICANN Contractual Compliance

Posted on: 27 February 2018 09:41 PM
All,

Attached please find referral to enforcement, fees statement and compliance check responses.

Posted on: 26 February 2018 07:35 PM

Phone Call

Call Result: Left message

Contractual Compliance
Staff: Sia
Contact: Rob Golding
Date: 21 February 2018
Time: 14:50PM TRT, Registrar Local Time 11:50 AM GMT
Phone: [Redacted]

Called PC, however was not able to talk with Rob. Then, I had a chance to speak with Chris from Technical team, and he said Rob is not in the office. I reminded both pending tickets which requires registrar to take action and respond (i.e. Whois Format/Inaccuracy). Then, left my direct number in case Rob may want to talk.

I also called Rob’s mobile number, however it says “This number is not recognizable”.

Posted on: 23 February 2018 03:22 PM

Rob Golding

> Thank you for your response. Per your registrar’s responses of 10 February 2018 and 16 February 2018 it appears that your registrar is unwilling to provide the required records and information requested by ICANN in the prior notice below
> Please indicate how your registrar proposes to comply with the Whois Accuracy Program Specification (WAPS) for this and future Whois Inaccuracy complaints.

There is no requirement in WAPS to provide you with anything at all.

If you need a reminder of what the WAPS says it is on your website at https://www.icann.org/resources/pages/approved-with-specs-2013-09-17-en#whois-accuracy

Please explain where on that page it gives any grounds or requirement to continue this conversation.

> If your registrar wishes to schedule a call with ICANN concerning this issue, please confirm via reply email.

If compliance need me to come and educate you on how to perform and read the response of a whois lookup, let me know and I’ll send over our consultancy price list.

Beyond me yet again directing you to read the previous responses and for you to implement the necessary steps to correct your failures in not examining/vetting whois reports as per numerous conversations between compliance and the rrsg, and as agreed by your management, I cannot see the point of a call, unless you somehow need me to say “no, we don’t provide details of private communications to 3rd parties” rather than typing it.

> Failure to respond to this notice and demonstrate compliance with the below requirements by 23 February 2018 will result in a notice of breach being issued against your registrar.

Breach of what? Not providing something there is no contractual requirement to provide and isn’t necessary??

I’m more than happy to have this escalated to the Ombudsman and/or the Board, actually I think I’ll have to insist on that now you’re making threats.
Dear Astutium Limited (1471),

Thank you for your response. Per your registrar’s responses of 10 February 2018 and 16 February 2018 it appears that your registrar is unwilling to provide the required records and information requested by ICANN in the prior notice below. Please indicate how your registrar proposes to comply with the Whois Accuracy Program Specification (WAPS) for this and future Whois Inaccuracy complaints.

If your registrar wishes to schedule a call with ICANN concerning this issue, please confirm via reply email.

Failure to respond to this notice and demonstrate compliance with the below requirements by 23 February 2018 will result in a notice of breach being issued against your registrar.

Please send the information and records requested above via reply email (no more than 4 MB total) and do not change the email subject heading. Please provide records as attachments in .TXT, .PDF, or .DOC(X) format.

Thank you in advance for your cooperation.

Sincerely,

ICANN Contractual Compliance

#Contractual
Compliance Staff

(Third Party)

Dear Astutium Limited (1471),

Thank you for your response. Per your registrar’s responses of 10 February 2018 and 16 February 2018 it appears that your registrar is unwilling to provide the required records and information requested by ICANN in the prior notice below. Please indicate how your registrar proposes to comply with the Whois Accuracy Program Specification (WAPS) for this and future Whois Inaccuracy complaints.

If your registrar wishes to schedule a call with ICANN concerning this issue, please confirm via reply email.

Failure to respond to this notice and demonstrate compliance with the below requirements by 23 February 2018 will result in a notice of breach being issued against your registrar.

Please send the information and records requested above via reply email (no more than 4 MB total) and do not change the email subject heading. Please provide records as attachments in .TXT, .PDF, or .DOC(X) format.

Thank you in advance for your cooperation.

Sincerely,

Contractual Compliance Staff

Copy of the reply delivered to you 10/Feb/2018

> 1. The Whois inquiries your registrar sent to the RNH regarding the
> alleged

No, we don’t provide details of private communications to 3rd parties

> 2. The emails your registrar sent to the RNH and Account Holder (AH)
> to

No

> 3. Indicate the option below that describes the actions taken by your
> registrar to address the alleged Whois inaccuracies:
> a. Your registrar confirmed that the reported inaccuracy was corrected.

Yes

> 4. If any of the Whois data was updated during the course of your
> registrar’s investigation or if the RNH has changed, provide the
> methods and results of your registrar’s validation of format of the Whois data.

No registrar validation is done or required - we don’t allow clients to submit unstructured data

Rob

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This email has been checked for viruses by Avast antivirus software.
https://www.avast.com/antivirus

#Contractual
Compliance Staff

TRANSMITTED VIA ELECTRONIC MAIL AND FACSIMILE

Dear Astutium Limited (1471),

To date, your registrar’s replies were insufficient. Although your registrar confirmed the Whois information has been updated, your registrar has not provided ICANN with the records and information requested, including evidence of Whois validation and verification pursuant to the Whois Accuracy Program Specification (WAPS) under the 2013 Registrar Accreditation Agreement (RAA).

Please note, Section 4 of the WAPS states that if your registrar has any information suggesting that the Whois data is inaccurate, your registrar must verify or re-verify the email address(es) as described in Section 1.f.

Further, if the Whois data is updated following a Whois Inaccuracy investigation, WAPS requires registrars to validate that the formats of the updated data comply with the formats specified in Sections 1(a-d) of the WAPS.

In addition, upon request for copies of the inquiries sent to the RNH regarding this matter, your registrar replied “we don’t provide details of private communications to 3rd parties.” Please refer to Section 3.4 (specifically 3.4.2 and 3.4.3) of the RAA for information regarding your registrar’s obligations concerning retention and inspection of Registered Name Holder and Registration Data.

On 15 February 2018, ICANN attempted to reach your registrar’s Primary Contact to discuss the foregoing matters. ICANN left a voice message in the general mailbox, but was unable to reach the Primary Contact or Mobile numbers listed in RADAR. If your registrar wishes to schedule a call with ICANN, please confirm via reply email.

To demonstrate compliance, please provide ICANN the following records and information by 23 February 2018:

1. The Whois inquiries your registrar sent to the Registered Name Holder (RNH) regarding the alleged Whois inaccuracies in the complaint below and any responses from the RNH, including the dates, times, means of inquiries, telephone numbers, email addresses and/or postal addresses used.

2. The emails your registrar sent to the RNH and Account Holder (AH) to verify their email addresses and the affirmative responses from the RNH and AH, including the dates, times, means of responses, telephone numbers, email addresses and/or postal addresses used for the responses.

3. As the Whois data was updated during the course of your registrar’s investigation, provide the methods and results of your registrar’s validation of format of the Whois data. Examples of standard formats include RFC 5322 for email addresses, ITU-T E.164 notation for the format of international telephone numbers and for the format of postal addresses the UPU Postal addressing format templates, the S42 address templates (as they may be updated) or other standard formats for the applicable territory. For more details please refer to the Whois Accuracy Program Specification at http://www.icann.org/en/resources/registrars/raa/approved-with-specs-27jun13-en.htm#whois-accuracy .

Please send the information and records requested above via reply email (no more than 4 MB total) and do not change the email subject heading. Please provide records as attachments in .TXT, .PDF, or .DOC(X) format.

Failure to respond to this notice by 23 February 2018 will result in a notice of breach being issued against your registrar.

Sincerely,

Contact Information Redacted

ICANN Contractual Compliance

*******************************************************************************

The problem summary:

Domain being reported: tomzink.com

Time of submission/processing: Sun Dec 17 02:11:44 2017

Problem in whois block: Expiration Date
--- Error in date: Nothing to report

Problem in whois block: Technical Contact
--- Error in address: Nothing to report
--- Error in phone number: Phone is missing
--- Error in name: No such person or entity
--- Error in email: Nothing to report
--- Error in fax number: Fax is missing
--- Comment: A made-up name is entered. No phone or fax numbers.

Problem in whois block: Registrant Contact
--- Error in address: Nothing to report
--- Error in name: No such person or entity
--- Comment: A made-up name is entered.

Problem in whois block: Registration Date
--- Error in date: Nothing to report

Problem in whois block: Administrative Contact
--- Error in address: Nothing to report
--- Error in phone number: Phone is missing
--- Error in name: No such person or entity
--- Error in email: Nothing to report
--- Error in fax number: Fax is missing
--- Comment: A made-up name is entered. No phone or fax numbers.

The whois at the time of processing is:

REGISTRAR WHOIS:

Astutium Registration Platform WHOIS Server 1.1.9

Register your domains today at http://www.astutium.com

Domain Name: tomzink.com
Registry Domain ID: 52395705_DOMAIN_COM-VRSN
Registrar WHOIS Server: whois.astutium-grs.com
Registrar URL: http://www.astutium-grs.com
Updated Date: 2017-08-02T7:08:06+0100
Create Date: 2001-01-17T18:01:52+0000
Registrar Registration Expiration Date: 2018-01-17T18:01:53+0000
Registrar: Astutium Limited
Registrar IANA ID: 1471
Registrar Abuse Contact Email: registrar@astutium.com
Registrar Abuse Contact Phone: Not Available.
Reseller: Registration Services Provided By Astutium Ltd
Domain Status: REGISTERED
Domain Status: REGISTRANT_TRANSFER_LOCK
Registrant ID: 0
Registrant Name: NA NA
Registrant Organisation: Astutium Limited

Registry Admin ID: 0
Admin Name: Domain Admin
Admin Organisation: Astutium Limited

Registry Tech ID: 0
Tech Name: Domain Admin
Tech Organisation: Astutium Limited
Tech Street: First Floor

Name Server: ns1.this-dns.net
Name Server: ns2.this-dns.net
DNSSEC: unsigned
URL of the ICANN WHOIS Data Problem Reporting System: http://wdprs.internic.net/
Last update of WHOIS database: 2017-12-17T2:12:8+0000

An explanation of the domain statuses can be found at http://www.astutium.com/whois/explain

Now Available - VPS and Cloud Servers from http://www.astutium.com

REGISTRY WHOIS:

Domain Name: TOMZINK.COM
Registry Domain ID: 52395705_DOMAIN_COM-VRSN
Registrar WHOIS Server: whois.astutium.com
Registrar URL: http://www.astutium.com/
Updated Date: 2017-08-02T06:30:05Z
Creation Date: 2001-01-17T18:57:52Z
Registry Expiry Date: 2018-01-17T18:57:53Z
Registrar: Astutium Limited
Registrar IANA ID: 1471
Registrar Abuse Contact Email:
Registrar Abuse Contact Phone:
Domain Status: clientTransferProhibited
https://icann.org/epp#clientTransferProhibited
Name Server: NS1.THIS-DNS.NET
Name Server: NS2.THIS-DNS.NET
DNSSEC: unsigned
URL of the ICANN Whois Inaccuracy Complaint Form: https://www.icann.org/wicf/

For more information on Whois status codes, please visit https://icann.org/epp

Registrar: Astutium Limited
Whois Server: whois.astutium.com

Posted on: 16 February 2018 11:09 PM

Rob Golding
Copy of the reply delivered to you 10/Feb/2018

> 1. The Whois inquiries your registrar sent to the RNH regarding the > alleged

No, we don’t provide details of private communications to 3rd parties
> 2. The emails your registrar sent to the RNH and Account Holder (AH)
> to

No

> 3. Indicate the option below that describes the actions taken by your
> registrar to address the alleged Whois inaccuracies:
> a. Your registrar confirmed that the reported inaccuracy was corrected.

Yes

> 4. If any of the Whois data was updated during the course of your
> registrar’s investigation or if the RNH has changed, provide the
> methods and results of your registrar’s validation of format of the Whois data.

No registrar validation is done or required - we don’t allow clients to submit unstructured data

Rob

---
This email has been checked for viruses by Avast antivirus software.

https://www.avast.com/antivirus

Posted on: 16 February 2018 04:40 PM

Fax

Fax Result: Fax sent OK

Dear ICANN,

Your fax was successfully sent to by eFax.

Date: 2018-02-16 16:13:42 (GMT)
Number of Pages: 8
Length of Transmission: 220 seconds
Receiving Machine Fax ID: OthelloFax:Support

If you have any questions, please visit our online help center (https://www.efax.com/efax-help-center) or contact Customer Support (https://www.efax.com/contact).

Thank you for choosing eFax.

Sincerely,
The eFax Team

Special Offer : Too busy to handle all your business calls? Let eVoice answer, manage and route your phone calls, 24/7. Try it free for one month! (https://www.evoice.com/business-phone-number)

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6922 Hollywood Blvd., Los Angeles, CA 90028

This account is subject to the terms listed in the eFax Customer Agreement:
http://www.efax.com/legal#agreement

Posted on: 16 February 2018 04:17 PM

Contractual Compliance Staff

TRANSMITTED VIA ELECTRONIC MAIL AND FACSIMILE

(Third Party)

Dear Astutium Limited (1471),

On 20 December 2017 and 8 February 2018, ICANN sent Astutium Limited compliance notices concerning the Whois Inaccuracy
complaint below regarding the domain name tomzink.com. In addition, ICANN sent follow-up communications on 19 January 2018, 29 January 2018, and 31 January 2018.

To date, your registrar's replies were insufficient. Although your registrar confirmed the Whois information has been updated, your registrar has not provided ICANN with the records and information requested, including evidence of Whois validation and verification pursuant to the Whois Accuracy Program Specification (WAPS) under the 2013 Registrar Accreditation Agreement (RAA).

Please note, Section 4 of the WAPS states that if your registrar has any information suggesting that the Whois data is inaccurate, your registrar must verify or re-verify the email address(es) as described in Section 1.f.

Further, if the Whois data is updated following a Whois Inaccuracy investigation, WAPS requires registrars to validate that the formats of the updated data comply with the formats specified in Sections 1(a-d) of the WAPS.

In addition, upon request for copies of the inquiries sent to the RHN regarding this matter, your registrar replied "we don't provide details of private communications to 3rd parties." Please refer to Section 3.4 (specifically 3.4.2 and 3.4.3) of the RAA for information regarding your registrar's obligations concerning retention and inspection of Registered Name Holder and Registration Data.

On 15 February 2018, ICANN attempted to reach your registrar's Primary Contact to discuss the foregoing matters. ICANN left a voice message in the general mailbox, but was unable to reach the Primary Contact or Mobile numbers listed in RADAR. If your registrar wishes to schedule a call with ICANN, please confirm via reply email.

To demonstrate compliance, please provide ICANN the following records and information by 23 February 2018:

1. The Whois inquiries your registrar sent to the Registered Name Holder (RHN) regarding the alleged Whois inaccuracies in the complaint below and any responses from the RHN, including the dates, times, means of inquiries, telephone numbers, email addresses and/or postal addresses used.

2. The emails your registrar sent to the RHN and Account Holder (AH) to verify their email addresses and the affirmative responses from the RHN and AH, including the dates, times, means of responses, telephone numbers, email addresses and/or postal addresses used for the responses.

3. As the Whois data was updated during the course of your registrar's investigation, provide the methods and results of your registrar's validation of format of the Whois data. Examples of standard formats include RFC 5322 for email addresses, ITU-T E.164 notation for the format of international telephone numbers and for the format of postal addresses the UPU Postal addressing format templates, the S42 address templates (as they may be updated) or other standard formats for the applicable territory. For more details please refer to the Whois Accuracy Program Specification at http://www.icann.org/en/resources/registrars/raa/approved-with-specs-27jun13-en.htm#whois-accuracy .

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Failure to respond to this notice by 23 February 2018 will result in a notice of breach being issued against your registrar.

Sincerely,

ICANN Contractual Compliance

The problem summary:

Domain being reported: tomzink.com

Time of submission/processing: Sun Dec 17 02:11:44 2017

Problem in whois block: Expiration Date
--- Error in date: Nothing to report

Problem in whois block: Technical Contact
--- Error in address: Nothing to report
--- Error in phone number: Phone is missing
--- Error in name: No such person or entity
--- Error in email: Nothing to report
--- Error in fax number: Fax is missing
--- Comment: A made-up name is entered. No phone or fax numbers.

Problem in whois block: Registrant Contact
--- Error in address: Nothing to report
--- Error in name: No such person or entity
Comment: A made-up name is entered.

Problem in whois block: Registration Date
--- Error in date: Nothing to report

Problem in whois block: Administrative Contact
--- Error in address: Nothing to report
--- Error in phone number: Phone is missing
--- Error in name: No such person or entity
--- Error in email: Nothing to report
--- Error in fax number: Fax is missing
--- Comment: A made-up name is entered. No phone or fax numbers.

The whois at the time of processing is:

REGISTRAR WHOIS:

Astutium Registration Platform WHOIS Server 1.1.9

Register your domains today at http://www.astutium.com

Domain Name: tomzink.com
Registry Domain ID: 52395705_DOMAIN_COM-VRSN
Registrar WHOIS Server: whois.astutium-grs.com
Registrar URL: http://www.astutium-grs.com
Updated Date: 2017-08-02T7:08:06+0100
Created Date: 2001-01-17T18:01:52+0000
Registrar Registration Expiration Date: 2018-01-17T18:01:53+0000
Registrar: Astutium Limited
Registrar IANA ID: 1471
Registrar Abuse Contact Email: registrar@astutium.com
Registrar Abuse Contact Phone: Not Available.
Reseller: Registration Services Provided By Astutium Ltd
Domain Status: REGISTERED
Domain Status: REGISTRANT_TRANSFER LOCK
Registry Registrant ID:
Registrant Name: NA NA
Registrant Organisation: Astutium Limited

Registry Admin ID:
Admin Name: Domain Admin
Admin Organisation: Astutium Limited

Registry Tech ID:
Tech Name: Domain Admin
Tech Organisation: Astutium Limited
Tech Street: First Floor
Tech Street: Number One Poultry
Name Server: ns1.this-dns.net
Name Server: ns2.this-dns.net
DNSSEC: unsigned
URL of the ICANN WHOIS Data Problem Reporting System:
http://wdprs.internic.net/
Last update of WHOIS database: 2017-12-17T2:12:8+0000

An explanation of the domain statuses can be found at
http://www.astutium.com/whois/explain

Now Available - VPS and Cloud Servers from http://www.astutium.com

REGISTRY WHOIS:

Domain Name: TOMZINK.COM
Registry Domain ID: 52395705_DOMAIN_COM-VRSN
Registrar WHOIS Server: whois.astutium.com
Registrar URL: http://www.astutium.com/
Updated Date: 2017-08-02T06:30:05Z
Creation Date: 2001-01-17T18:57:52Z
Registry Expiry Date: 2018-01-17T18:57:53Z
Registrar: Astutium Limited
Registrar IANA ID: 1471
Registrar Abuse Contact Email:
Registrar Abuse Contact Phone:
Domain Status: clientTransferProhibited
https://icann.org/epp#clientTransferProhibited
Name Server: NS1.THIS-DNS.NET
Name Server: NS2.THIS-DNS.NET
DNSSEC: unsigned
URL of the ICANN Whois Inaccuracy Complaint Form:
https://www.icann.org/wicf/

For more information on Whois status codes, please visit
https://icann.org/epp

Registrar: Astutium Limited
Whois Server: whois.astutium.com

#******************************************************************************#

Posted on: 16 February 2018 03:54 PM

Phone Call

Call Result: Left message

Staff: Contractual Compliance Staff
Contact: Rob Golding
Date: 15 February 2018
Time: 12:30PM TRT, Registrar Local Time 09:30 AM GMT
Called PC, however was not able to talk with Rob. The landline provides options to talk with other departments (e.g. Technical Team, Accounting etc.) tried all, however no one answered the call. Then, pressed “0” to leave a message, and provide the ticket details and emphasize the remaining ICANN’s request regarding V/V, then shared my direct number in case he may want to discuss this further with me.

Then, called Rob’s mobile number, however it says “This number is not recognizable”.

Posted on: 15 February 2018 09:32 AM

To date, your registrar has not responded to ICANN and the Whois Inaccuracy issue remains unresolved.

You were responded to - I told you the case was closed.

> To demonstrate compliance,

There is no requirement to “demonstrate compliance” - it’s not a thing like a poster or an event like a farce that would need to be paraded about
You are capable (I would hope) of looking at a whois and thus confirming the state of “compliance”
[ despite the clear oxymoron that something could not possibly be “non compliant” with something you have admitted you didn’t actually check before sending ]

> 1. The Whois inquiries your registrar sent to the RNH regarding the alleged

No, we don’t provide details of private communications to 3rd parties

> 2. The emails your registrar sent to the RNH and Account Holder (AH) to

No

> 3. Indicate the option below that describes the actions taken by your registrar to address the alleged Whois inaccuracies:

> a. Your registrar confirmed that the reported inaccuracy was corrected.

Yes

> 4. If any of the Whois data was updated during the course of your registrar’s investigation or if the RNH has changed, provide the methods and results of your registrar’s validation of format of the Whois data.

No registrar validation is done or required - we don’t allow clients to submit unstructured data

Rob

---

This email has been checked for viruses by Avast antivirus software.  
https://www.avast.com/antivirus

Posted on: 10 February 2018 01:25 AM

Dear Astutium Limited (1471),

On 20 December 2017, ICANN sent Astutium Limited the Whois Inaccuracy complaint below concerning the domain name tomzink.com and requested certain action and information by 18 January 2018. On 5 January 2018 your registrar responded. However, that response was insufficient as it did not include Whois validation and verification per the Whois Accuracy Program Specification (WAPS) under the 2013 Registrar Accreditation Agreement (RAA) and ICANN’s Compliance Process. ICANN responded to clarify and request additional information on 19 January 2018. Your registrar responded on 24 January 2018, again this response was not sufficient. ICANN again requested the missing information on 29 January 2018. Your registrar responded again on 29 January 2018, again the response was missing the requested information. On 31 January 2018 ICANN sent a follow-up notice to clarify what information was still needed to resolve this complaint.

To date, your registrar has not responded to ICANN and the Whois Inaccuracy issue remains unresolved.

Please note that under the 2013 Registrar Accreditation Agreement’s Whois Accuracy Program Specification, a registrar must suspend a domain name when:
- a Registered Name Holder (RNH) fails to respond to a registrar’s Whois accuracy inquiries for over 15 days; or
- within 15 days of receiving such information, a registrar does not receive an affirmative response from the RNH when attempting to
verify the RNH's email address or is unable to manually verify the allegedly inaccurate Whois information.

To demonstrate compliance, please provide ICANN the following information and records by 15 February 2018:

1. The Whois inquiries your registrar sent to the RNH regarding the alleged Whois inaccuracies in the complaint below and any responses from the RNH, including the dates, times, means of inquiries, telephone numbers, email addresses and/or postal addresses used.

2. The emails your registrar sent to the RNH and Account Holder (AH) to verify their email addresses and the affirmative responses from the RNH and AH, including the dates, times, means of responses, telephone numbers, email addresses and/or postal addresses used for the responses.

3. Indicate the option below that describes the actions taken by your registrar to address the alleged Whois inaccuracies:
   a. Your registrar confirmed that the reported inaccuracy was corrected.
   b. Your registrar obtained satisfactory verification from the registrant that the data was correct.
   c. Your registrar suspended, deleted, cancelled or otherwise deactivated the domain name. If so, include the date this action was taken.
   d. Your registrar did not investigate the inaccuracy as Section 3.7.8 of the RAA requires.

4. If any of the Whois data was updated during the course of your registrar’s investigation or if the RNH has changed, provide the methods and results of your registrar’s validation of format of the Whois data. Examples of standard formats include RFC 5322 for email addresses, ITU-T E.164 notation for the format of international telephone numbers and for the format of postal addresses the UPU Postal addressing format templates, the S42 address templates (as they may be updated) or other standard formats for the applicable territory. For more details please refer to the Whois Accuracy Program Specification at http://www.icann.org/en/resources/registrars/raa/approved-with-specs-27jun13-en.htm#whois-accuracy.

Please send the information and records requested above via reply email (no more than 4 MB total) and do not change the email subject heading. Please provide records as attachments in .TXT, .PDF, or .DOC(X) format.

Sincerely,

ICANN Contractual Compliance

The problem summary:

Domain being reported: tomzink.com

Time of submission/processing: Sun Dec 17 02:11:44 2017

Problem in whois block: Expiration Date
--- Error in date: Nothing to report

Problem in whois block: Technical Contact
--- Error in address: Nothing to report
--- Error in phone number: Phone is missing
--- Error in name: No such person or entity
--- Error in email: Nothing to report
--- Error in fax number: Fax is missing
--- Comment: A made-up name is entered. No phone or fax numbers.

Problem in whois block: Registrant Contact
--- Error in address: Nothing to report
--- Error in name: No such person or entity
--- Comment: A made-up name is entered.

Problem in whois block: Registration Date
--- Error in date: Nothing to report

Problem in whois block: Administrative Contact
--- Error in address: Nothing to report
--- Error in phone number: Phone is missing
--- Error in name: No such person or entity
--- Error in email: Nothing to report
--- Error in fax number: Fax is missing
--- Comment: A made-up name is entered. No phone or fax numbers.
The whois at the time of processing is:

REGISTRAR WHOIS:

Astutium Registration Platform WHOIS Server 1.1.9

Register your domains today at http://www.astutium.com

Domain Name: tomzink.com
Registry Domain ID: 52395705_DOMAIN_COM-VRSN
Registrar WHOIS Server: whois.astutium-grs.com
Registrar URL: http://www.astutium-grs.com
Updated Date: 2017-08-02T7:08:06+0100
Created Date: 2001-01-17T18:01:52+0000
Registrar Registration Expiration Date: 2018-01-17T18:01:53+0000
Registrar: Astutium Limited
Registrar IANA ID: 1471
Registrar Abuse Contact Email: registrar@astutium.com
Registrar Abuse Contact Phone: Not Available.
Reseller: Registration Services Provided By Astutium Ltd
Domain Status: REGISTERED
Domain Status: REGISTRANT_TRANSFER_LOCK
Registry Registrant ID:
Registrant Name: NA NA
Registrant Organisation: Astutium Limited

Registry Admin ID:
Admin Name: Domain Admin

Registry Tech ID:
Tech Name: Domain Admin
Tech Organisation: Astutium Limited

Name Server: ns1.this-dns.net
Name Server: ns2.this-dns.net
DNSSEC: unsigned
Dear Astutium Limited (1471),

Thank you for your response.

However, additional measures are required to be taken with concern to all Whois Inaccuracy investigations per the Whois Accuracy Program Specification (WAPS) under the 2013 Registrar Accreditation Agreement (RAA) and ICANN's Compliance Process.

In general, when a Whois Inaccuracy investigation is conducted, ICANN Compliance requests copies of correspondence between the Registrar and Registered Name Holder (RNH) from the investigation. This request is provided for by Section 3.4.3 of the 2013 RAA, and helps ICANN Compliance confirm that registrars are taking reasonable steps to investigate alleged Whois Inaccuracies, as required by Section 3.7.8 of the 2013 RAA.

In addition to this general request, the WAPS specifies certain actions registrars must take with concern to Whois Inaccuracy. Once a registrar is notified of an alleged Whois Inaccuracy, the registrar is required to verify or re-verify the email address(es) as described in Section 1.1 of the WAPS. As such, ICANN requests evidence that this verification occurs during the process of investigating the alleged Whois Inaccuracies.

If the Whois data is updated following a Whois Inaccuracy investigation, the WAPS requires registrars to validate that the formats of the updated data comply with the formats specified in Sections 1(a-d) of the WAPS. Specifically, registrars are required to:

Validate the presence of data for all fields required under Subsection 3.3.1 of the Agreement in a proper format for the applicable country or territory.
Validate that all email addresses are in the proper format according to RFC 5322 (or its successors).

Validate that telephone numbers are in the proper format according to the ITU-T E.164 notation for international telephone numbers (or its equivalents or successors).

Validate that postal addresses are in a proper format for the applicable country or territory as defined in UPU Postal addressing format templates, the S42 address templates (as they may be updated) or other standard formats.

As this is a requirement specified by the WAPS, ICANN Compliance requests that registrars confirm that the validation of the updated data was conducted, and to provide the specific formats to which the updated data conforms.

Therefore, ICANN asks that your registrar please provide the following by 7 February 2018:

- copies of the correspondence between your registrar (or reseller if applicable) and the registrant, including the registrant’s response and any dates, times, means of inquiries, telephone numbers, email addresses and/or postal addresses used while investigating this Whois Inaccuracy claim.

- evidence that the email verification required by the 2013 Registrar Accreditation Agreement’s Whois Accuracy Program Specification occurred and an affirmative response from the Registered Name Holder (RNH) was received by your registrar.

- the method and result of your registrar’s validation of format of the updated Whois data. Example of standard format: ITU-T E.164 notation for the format of international telephone numbers. For more details please refer to the Whois Accuracy Program Specification.

Please send the information and records requested above via reply email (no more than 4 MB total) and do not change the email subject heading. Please provide records as attachments in .TXT, .PDF, or .DOC(X) format.

Thank you in advance for your cooperation.

Sincerely,
ICANN Contractual Compliance

The problem summary:

Domain being reported: tomzink.com

Time of submission/processing: Sun Dec 17 02:11:44 2017

Problem in whois block: Expiration Date
--- Error in date: Nothing to report

Problem in whois block: Technical Contact
--- Error in address: Nothing to report
--- Error in phone number: Phone is missing
--- Error in name: No such person or entity
--- Error in email: Nothing to report
--- Error in fax number: Fax is missing
--- Comment: A made-up name is entered. No phone or fax numbers.

Problem in whois block: Registrant Contact
--- Error in address: Nothing to report
--- Error in name: No such person or entity
--- Comment: A made-up name is entered.

Problem in whois block: Registration Date
--- Error in date: Nothing to report

Problem in whois block: Administrative Contact
--- Error in address: Nothing to report
--- Error in phone number: Phone is missing
--- Error in name: No such person or entity
--- Error in email: Nothing to report
--- Error in fax number: Fax is missing
--- Comment: A made-up name is entered. No phone or fax numbers.
Domain Name: tomzink.com
Registry Domain ID: 52395705_DOMAIN_COM-VRSN
Registrar WHOIS Server: whois.astutium-grs.com
Registrar URL: http://www.astutium-grs.com
Updated Date: 2017-08-02T7:08:06+0100
Created Date: 2001-01-17T18:01:52+0000
Registrar Registration Expiration Date: 2018-01-17T18:01:53+0000
Registrar: Astutium Limited
Registrar IANA ID: 1471
Registrar Abuse Contact Email: registrar@astutium.com
Registrar Abuse Contact Phone: Not Available.
Reseller: Registration Services Provided By Astutium Ltd
Domain Status: REGISTERED
Domain Status: REGISTRANT_TRANSFER LOCK
Registry Registrant ID:
Registrant Name: NA NA
Registrant Organisation: Astutium Limited
Registry Admin ID:
Admin Name: Domain Admin
Admin Organisation: Astutium Limited
Registry Tech ID:
Tech Name: Domain Admin
Name Server: ns1.this-dns.net
Name Server: ns2.this-dns.net
DNSSEC: unsigned
URL of the ICANN WHOIS Data Problem Reporting System: http://wdprs.internic.net/
Last update of WHOIS database: 2017-12-17T2:12:8+0000

An explanation of the domain statuses can be found at http://www.astutium.com/whois/explain

Now Available - VPS and Cloud Servers from http://www.astutium.com

REGISTRY WHOIS:

Domain Name: TOMZINK.COM
Registry Domain ID: 52395705_DOMAIN_COM-VRSN
Registrar WHOIS Server: whois.astutium.com
Registrar URL: http://www.astutium.com/
Updated Date: 2017-08-02T06:30:05Z
Creation Date: 2001-01-17T18:57:52Z
Registry Expiry Date: 2018-01-17T18:57:53Z
Registrar: Astutium Limited
Registrar IANA ID: 1471
Registrar Abuse Contact Email:
Registrar Abuse Contact Phone:
Domain Status: clientTransferProhibited
https://icann.org/epp#clientTransferProhibited
Name Server: NS1.THIS-DNS.NET
Name Server: NS2.THIS-DNS.NET
DNSSEC: unsigned
URL of the ICANN Whois Inaccuracy Complaint Form:
https://www.icann.org/wicf/

For more information on Whois status codes, please visit https://icann.org/epp

Registrar: Astutium Limited
Whois Server: whois.astutium.com

#______________________________#

Posted on: 31 January 2018 05:20 PM

(Recipient)

> ICANN will
> consider each complaint in its entirety, together with the Whois output, to
> determine if there is sufficient information for ICANN to commence the
> contractual compliance process.

Which you clearly failed to do

Please escalate this to your management, I do not have time to waste on this any further as you have already been told your failings in regards to the complaint report, as well as that the issue is considered closed

Rob

---

This email has been checked for viruses by Avast antivirus software.
https://www.avast.com/antivirus

Posted on: 29 January 2018 11:13 PM
Dear Astutium Limited (1471),

Thank you for your response and continuous collaboration.

Please note that complaints are considered on an individual basis. ICANN will consider each complaint in its entirety, together with the Whois output, to determine if there is sufficient information for ICANN to commence the contractual compliance process. At the time when the complaint was submitted to ICANN, the Whois contact information appears to be inaccurate, for example: Registrant Name was listed as “NA NA” and there was no Phone number listed.

ICANN notes the updates in the current Whois information, however your response did not include the information requested in the Follow-up Notice. If there is a change to the Whois information following a Whois Inaccuracy investigation, Section 1(a) to (d) and 1(f) of Whois Accuracy Program Specification (WAPS) requires registrars to verify and validate the updated Whois information.

Please provide ICANN the following by 5 February 2018:

- copies of the correspondence between your registrar (or reseller if applicable) and the registrant, including the registrant’s response and any dates, times, means of inquiries, telephone numbers, email addresses and/or postal addresses used while investigating this Whois Inaccuracy claim.

- the methods and results of your registrar’s validation of format of the updated Whois data, or all Whois data if the Registered Name Holder (RNH) has changed. Examples of standard formats include RFC 5322 for email addresses, ITU-T E.164 notation for the format of international telephone numbers and for the format of postal addresses the UPU Postal addressing format templates, the S42 address templates (as they may be updated) or other standard formats for the applicable territory. For more details please refer to the Whois Accuracy Program Specification at http://www.icann.org/en/resources/registrars/raa/approved-with-specs-27jun13-en.htm#whois-accuracy.

Please send the information and records requested above via reply email (no more than 4 MB total) and do not change the email subject heading. Please provide records as attachments in .TXT, .PDF, or .DOC(X) format.

Thank you in advance for your cooperation.

Sincerely,

Contact Information Redacted

ICANN Contractual Compliance

The problem summary:

Domain being reported: tomzink.com

Time of submission/processing: Sun Dec 17 02:11:44 2017

Problem in whois block: Expiration Date
--- Error in date: Nothing to report

Problem in whois block: Technical Contact
--- Error in address: Nothing to report
--- Error in phone number: Phone is missing
--- Error in name: No such person or entity
--- Error in email: Nothing to report
--- Error in fax number: Fax is missing
--- Comment: A made-up name is entered. No phone or fax numbers.

Problem in whois block: Registrant Contact
--- Error in address: Nothing to report
--- Error in name: No such person or entity
--- Comment: A made-up name is entered.

Problem in whois block: Registration Date
--- Error in date: Nothing to report

Problem in whois block: Administrative Contact
--- Error in address: Nothing to report
--- Error in phone number: Phone is missing
--- Error in name: No such person or entity
--- Error in email: Nothing to report
--- Error in fax number: Fax is missing
--- Comment: A made-up name is entered. No phone or fax numbers.

The whois at the time of processing is:

REGISTRAR WHOIS:

Astutium Registration Platform WHOIS Server 1.1.9

Register your domains today at http://www.astutium.com

Domain Name: tomzink.com
Registry Domain ID: 52395705_DOMAIN_COM-VRSN
Registrar WHOIS Server: whois.astutium-grs.com
Registrar URL: http://www.astutium-grs.com
Updated Date: 2017-08-02T7:08:06+0100
Created Date: 2001-01-17T18:01:52+0000
Registrar Registration Expiration Date: 2018-01-17T18:01:53+0000
Registrar: Astutium Limited
Registrar IANA ID: 1471
Registrar Abuse Contact Email: registrar@astutium.com
Registrar Abuse Contact Phone: Not Available.
Reseller: Registration Services Provided By Astutium Ltd
Domain Status: REGISTERED
Domain Status: REGISTRANT_TRANSFER_LOCK
Registry Registrant ID:
Registrant Name: NA NA
Registrant Organisation: Astutium Limited

Registry Admin ID:
Admin Name: Domain Admin
Admin Organisation: Astutium Limited

Registry Tech ID:
Tech Name: Domain Admin
Tech Organisation: Astutium Limited

Name Server: ns1.this-dns.net
Name Server: ns2.this-dns.net
DNSSEC: unsigned
URL of the ICANN WHOIS Data Problem Reporting System:
http://wdprs.internic.net/
Last update of WHOIS database: 2017-12-17T2:12:8+0000

An explanation of the domain statuses can be found at
http://www.astutium.com/whois/explain

Now Available - VPS and Cloud Servers from http://www.astutium.com

REGISTRY WHOIS:

Domain Name: TOMZINK.COM
Registry Domain ID: 52395705_DOMAIN_COM-VRSN
Registrar WHOIS Server: whois.astutium.com
Registrar URL: http://www.astutium.com/
Updated Date: 2017-08-02T06:30:05Z
Creation Date: 2001-01-17T18:57:52Z
Registry Expiry Date: 2018-01-17T18:57:53Z
Registrar: Astutium Limited
Registrar IANA ID: 1471
Registrar Abuse Contact Email: 
Registrar Abuse Contact Phone:
Domain Status: clientTransferProhibited
https://icann.org/epp#clientTransferProhibited
Name Server: NS1.THIS-DNS.NET
Name Server: NS2.THIS-DNS.NET
DNSSEC: unsigned
URL of the ICANN Whois Inaccuracy Complaint Form:
https://www.icann.org/wicf/

For more information on Whois status codes, please visit
https://icann.org/epp

Registrar: Astutium Limited
Whois Server: whois.astutium.com

Posted on: 29 January 2018 03:47 PM

Thank you for your response. However, your registrar’s response is 
> incomplete.

Your rejection of our rejection of your ‘report’ (because it was incomplete) is rejected.

If ICANN compliance are unable to do the simple job they have been tasked with (to correctly vet and format the queries before sending them on, as they have repeatedly agreed they will do “on record” at meetings) then Registrars have zero obligations to even look at them. Any ‘lack of compliance’ is firmly at your end and not ours in this respect.

However in this specific case we chose to look, contacted the registrant, and had them update/correct/check the records, as can easily be checked by doing a whois (whilst that archaic system is still semi-functional for a few more weeks before its exisance is terminated).

Case closed.
Dear Astutium Limited (1471),

Thank you for your response. However, your registrar's response is incomplete.

Please note that verification required by the Whois Accuracy Program Specification (WAPS) is the process by which a registrar confirms or corrects the accuracy of Whois data by contacting and receiving an affirmative response from the Registered Name Holder. Validation is the process by which a registrar ensures that the format of Whois data is consistent with standards.

Please provide ICANN the following by 26 January 2018:

- copies of the affirmative response(s) that were used to verify the Registered Name Holder's (RNH) email address, as it is listed in the current Whois data for the Registrant Contact email.

- the methods and results of your registrar’s validation of format of the updated Whois data, or all Whois data if the Registered Name Holder (RNH) has changed. Examples of standard formats include RFC 5322 for email addresses, ITU-T E.164 notation for the format of international telephone numbers and for the format of postal addresses the UPU Postal addressing format templates, the S42 address templates (as they may be updated) or other standard formats for the applicable territory. For more details please refer to the Whois Accuracy Program Specification at [http://www.icann.org/en/resources/registrars/raa/approved-with-specs-27jun13-en.htm#whois-accuracy](http://www.icann.org/en/resources/registrars/raa/approved-with-specs-27jun13-en.htm#whois-accuracy).

Please send the information and records requested above via reply email (no more than 4 MB total) and do not change the email subject heading. Please provide records as attachments in .TXT, .PDF, or .DOC(X) format.

Thank you in advance for your cooperation.

Sincerely,

ICANN Contractual Compliance

The problem summary:

Domain being reported: toinzink.com

Time of submission/processing: Sun Dec 17 02:11:44 2017

Problem in whois block: Expiration Date
--- Error in date: Nothing to report

Problem in whois block: Technical Contact
--- Error in address: Nothing to report
--- Error in phone number: Phone is missing
--- Error in name: No such person or entity
--- Error in email: Nothing to report
--- Error in fax number: Fax is missing
--- Comment: A made-up name is entered. No phone or fax numbers.

Problem in whois block: Registrant Contact
--- Error in address: Nothing to report
--- Error in name: No such person or entity
--- Comment: A made-up name is entered.

Problem in whois block: Registration Date
--- Error in date: Nothing to report

Problem in whois block: Administrative Contact
--- Error in address: Nothing to report
--- Error in phone number: Phone is missing
--- Error in name: No such person or entity
--- Error in email: Nothing to report
--- Error in fax number: Fax is missing
--- Comment: A made-up name is entered. No phone or fax numbers.

The whois at the time of processing is:

REGISTRAR WHOIS:

Astutium Registration Platform WHOIS Server 1.1.9

Register your domains today at http://www.astutium.com

Domain Name: tomzink.com
Registry Domain ID: 52395705_DOMAIN_COM-VRSN
Registrar WHOIS Server: whois.astutium-grs.com
Registrar URL: http://www.astutium-grs.com
Updated Date: 2017-08-02T7:08:06+0100
Created Date: 2001-01-17T18:01:52+0000
Registrar Registration Expiration Date: 2018-01-17T18:01:53+0000
Registrar: Astutium Limited
Registrar IANA ID: 1471
Registrar Abuse Contact Email: registrar@astutium.com
Registrar Abuse Contact Phone: Not Available.
Reseller: Registration Services Provided By Astutium Ltd
Domain Status: REGISTERED
Domain Status: REGISTRANT_TRANSFER_LOCK
Registry Registrant ID:
Registrant Name: NA NA
Registrant Organisation: Astutium Limited

Registry Admin ID:
Admin Name: Domain Admin
Admin Organisation: Astutium Limited

Registry Tech ID:
Tech Name: Domain Admin
Tech Organisation: Astutium Limited
Name Server: ns1.this-dns.net
Name Server: ns2.this-dns.net
DNSSEC: unsigned
URL of the ICANN WHOIS Data Problem Reporting System:
http://wdprs.internic.net/
Last update of WHOIS database: 2017-12-17T2:12:8+0000

An explanation of the domain statuses can be found at
http://www.astutium.com/whois/explain

Now Available - VPS and Cloud Servers from http://www.astutium.com

REGISTRY WHOIS:

Domain Name: TOMZINK.COM
Registry Domain ID: 52395705_DOMAIN_COM-VRSN
Registrar WHOIS Server: whois.astutium.com
Registrar URL: http://www.astutium.com/
Updated Date: 2017-06-02T06:30:05Z
Creation Date: 2001-01-17T18:57:52Z
Registry Expiry Date: 2018-01-17T18:57:53Z
Registrar: Astutium Limited
Registrar IANA ID: 1471
Registrar Abuse Contact Email: 
Registrar Abuse Contact Phone: 
Domain Status: clientTransferProhibited
https://icann.org/epp#clientTransferProhibited
Name Server: NS1.THIS-DNS.NET
Name Server: NS2.THIS-DNS.NET
DNSSEC: unsigned
URL of the ICANN Whois Inaccuracy Complaint Form:
https://www.icann.org/wicf/

For more information on Whois status codes, please visit
https://icann.org/epp

Registrar: Astutium Limited
Whois Server: whois.astutium.com

#%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%

Posted on: 19 January 2018 04:06 PM

FWW-625-17043]: ICANN 1st_Notice Re:Whois_Inaccuracy [Astutium Limited] (1471) [tomzink.com]
(Third Party)

Hi

Please don't forward bigus/meaningless whois complaints which are clearly themselves totally inaccurate - for example:

Problem in whois block: Technical Contact
--- Error in phone number: Phone is missing
--- Error in name: No such person or entity
--- Error in fax number: Fax is missing
--- Comment: A made-up name is entered. No phone or fax numbers.

Which is all nonsense, as can be seen from the further details in the ticket you provided ...
No action is necessary or will be taken on bogus/incomplete/rubbish reports

Rob

Posted on: 05 January 2018 01:25 AM

Dear [Redacted]

Thank you for submitting a Whois inaccuracy complaint concerning the domain name tomzink.com. Your report has been entered into ICANN’s database. For reference your ticket ID is: FVW-625-17043.

ICANN will follow up with the registrar per process and provide you an update with its findings.

For more information about ICANN’s process and approach, please visit http://www.icann.org/en/resources/compliance/approach-processes.

Sincerely,

ICANN Contractual Compliance

The problem summary:

Time of submission/processing: Sun Dec 17 02:11:44 2017

Problem in whois block: Expiration Date
  --- Error in date: Nothing to report

Problem in whois block: Technical Contact
  --- Error in address: Nothing to report
  --- Error in phone number: Phone is missing
  --- Error in name: No such person or entity
  --- Error in email: Nothing to report
  --- Error in fax number: Fax is missing
  --- Comment: A made-up name is entered. No phone or fax numbers.

Problem in whois block: Registrant Contact
  --- Error in address: Nothing to report
  --- Error in name: No such person or entity
  --- Comment: A made-up name is entered.

Problem in whois block: Registration Date
  --- Error in date: Nothing to report

Problem in whois block: Administrative Contact
  --- Error in address: Nothing to report
--- Error in phone number: Phone is missing
--- Error in name: No such person or entity
--- Error in email: Nothing to report
--- Error in fax number: Fax is missing
--- Comment: A made-up name is entered. No phone or fax numbers.

The whois at the time of processing is:

REGISTRAR WHOIS:

Astutium Registration Platform WHOIS Server 1.1.9

Register your domains today at http://www.astutium.com

Domain Name: tomzink.com
Registry Domain ID: 52395705_DOMAIN_COM-VRSN
Registrar WHOIS Server: whois.astutium-grs.com
Registrar URL: http://www.astutium-grs.com
Updated Date: 2017-08-02T7:08:06+0100
Created Date: 2001-01-17T18:01:52+0000
Registrar Registration Expiration Date: 2018-01-17T18:01:53+0000
Registrar: Astutium Limited
Registrar IANA ID: 1471
Registrar Abuse Contact Email: registrar@astutium.com
Registrar Abuse Contact Phone: Not Available.
Reseller: Registration Services Provided By Astutium Ltd
Domain Status: REGISTERED
Domain Status: REGISTRANT_TRANSFER LOCK
Registry Registrant ID:
Registrant Name: NA NA
Registrant Organisation: Astutium Limited

Registry Admin ID:
Admin Name: Domain Admin
Admin Organisation: Astutium Limited

Registry Tech ID:
Tech Name: Domain Admin
Tech Organisation: Astutium Limited
Dear Astutium Limited (1471),

ICANN received the Whois Inaccuracy complaint below. It claims that the contact information associated with the domain name below is inaccurate:

tomzink.com

As required under Section 3.7.8 of the 2013 Registrar Accreditation Agreement (RAA) please take reasonable steps to investigate this Whois Inaccuracy claim and, where appropriate, correct the contact information, suspend or delete the domain registration.

Additionally, as required under the Whois Accuracy Program Specification, please verify the email addresses of the Registered Name Holder (RNH) and Account Holder (AH), if different, by obtaining an affirmative response from the RNH and AH.

To demonstrate compliance, please provide ICANN the following information and records by 18 January 2018:

1. The Whois inquiries your registrar sent to the RNH regarding the alleged Whois inaccuracies in the complaint below and any responses from the RNH, including the dates, times, means of inquiries, telephone numbers, email addresses and/or postal addresses used.
2. The emails your registrar sent to the RNH and AH to verify their email addresses and the affirmative responses from the RNH and AH, including the dates, times, means of responses, telephone numbers, email addresses and/or postal addresses used for the responses.

3. Indicate the option below that describes the actions taken by your registrar to address the alleged Whois inaccuracies:

a. Your registrar confirmed that the reported inaccuracy was corrected.

b. Your registrar obtained satisfactory verification from the registrant that the data was correct.

c. Your registrar suspended, deleted, cancelled or otherwise deactivated the domain name. If so, include the date this action was taken.

d. Your registrar did not investigate the inaccuracy as Section 3.7.8 of the RAA requires.

4. If any of the Whois data was updated during the course of your registrar’s investigation or if the RNH has changed, provide the methods and results of your registrar’s validation of format of the Whois data. Examples of standard formats include RFC 5322 for email addresses, ITU-T E.164 notation for the format of international telephone numbers and for the format of postal addresses the UPU Postal addressing format templates, the S42 address templates (as they may be updated) or other standard formats for the applicable territory. For more details please refer to the Whois Accuracy Program Specification.

Please send the information and records requested above via reply email (no more than 4 MB total) and do not change the email subject heading. Please provide records as attachments in .TXT, .PDF, or .DOC(X) format.

For your reference, please find below the links to the RAA and Whois Accuracy Program Specification:


Thank you in advance for your cooperation.

Sincerely,

ICANN Contractual Compliance

The problem summary:

Domain being reported: tomzink.com

Time of submission/processing: Sun Dec 17 02:11:44 2017

Problem in whois block: Expiration Date
--- Error in date: Nothing to report

Problem in whois block: Technical Contact
--- Error in address: Nothing to report
--- Error in phone number: Phone is missing
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--- Error in date: Nothing to report

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--- Error in address: Nothing to report
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--- Error in name: No such person or entity
--- Error in email: Nothing to report
--- Error in fax number: Fax is missing
--- Comment: A made-up name is entered. No phone or fax numbers.
The whois at the time of processing is:

REGISTRAR WHOIS:

Astutium Registration Platform WHOIS Server 1.1.9

Register your domains today at http://www.astutium.com

Domain Name: tomzink.com
Registry Domain ID: 52395705_DOMAIN_COM-VRSN
Registrar WHOIS Server: whois.astutium-grs.com
Registrar URL: http://www.astutium-grs.com
Updated Date: 2017-08-02T7:08:06+0100
Created Date: 2001-01-17T18:01:52+0000
Registrar Registration Expiration Date: 2018-01-17T18:01:53+0000
Registrar: Astutium Limited
Registrar IANA ID: 1471
Registrar Abuse Contact Email: registrar@astutium.com
Registrar Abuse Contact Phone: Not Available.
Reseller: Registration Services Provided By Astutium Ltd
Domain Status: REGISTERED
Domain Status: REGISTRANT_TRANSFER_LOCK
Registry Registrant ID:
Registrant Name: NA NA
Registrant Organisation: Astutium Limited

Registry Admin ID:
Admin Name: Domain Admin
Admin Organisation: Astutium Limited

Registry Tech ID:
Tech Name: Domain Admin
Tech Organisation: Astutium Limited

Name Server: ns1.this-dns.net
Name Server: ns2.this-dns.net
DNSSEC: unsigned
URL of the ICANN WHOIS Data Problem Reporting System:
http://wdprs.internic.net/
Last update of WHOIS database: 2017-12-17T2:12:8+0000

An explanation of the domain statuses can be found at
http://www.astutium.com/whois/explain

Now Available - VPS and Cloud Servers from http://www.astutium.com

REGISTRY WHOIS:

Domain Name: TOMZINK.COM
Registry Domain ID: 52395705_DOMAIN_COM-VRSN
Registrar WHOIS Server: whois.astutium.com
Registrar URL: http://www.astutium.com/
Updated Date: 2017-08-02T06:30:05Z
Creation Date: 2001-01-17T18:57:52Z
Registry Expiry Date: 2018-01-17T18:57:53Z
Registrar: Astutium Limited
Registrar IANA ID: 1471
Registrar Abuse Contact Email: 
Registrar Abuse Contact Phone: 
Domain Status: clientTransferProhibited
https://icann.org/epp#clientTransferProhibited
Name Server: NS1.THIS-DNS.NET
Name Server: NS2.THIS-DNS.NET
DNSSEC: unsigned
URL of the ICANN Whois Inaccuracy Complaint Form:
https://www.icann.org/wicf/

For more information on Whois status codes, please visit
https://icann.org/epp

Registrar: Astutium Limited
Whois Server: whois.astutium.com

posé on: 20 December 2017 05:19 PM

The problem summary:

(User) Tomzink.com

Domain being reported: tomzink.com

Time of submission/processing: Sun Dec 17 02:11:44 2017

Problem in whois block: Expiration Date
--- Error in date: Nothing to report

Problem in whois block: Technical Contact
--- Error in address: Nothing to report
--- Error in phone number: Phone is missing
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--- Error in email: Nothing to report
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Astutium Registration Platform WHOIS Server 1.1.9

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Registrar URL: http://www.astutium-grs.com
Updated Date: 2017-08-02T7:08:06+0100
Created Date: 2001-01-17T18:01:52+0000
Registrar Registration Expiration Date: 2018-01-17T18:01:53+0000
Registrar: Astutium Limited
Registrar IANA ID: 1471
Registrar Abuse Contact Email: registrar@astutium.com
Registrar Abuse Contact Phone: Not Available.
Reseller: Registration Services Provided By Astutium Ltd
Domain Status: REGISTERED
Domain Status: REGISTRANT_TRANSFER LOCK
Registry Registrant ID: 
Registrant Name: NA NA
Registrant Organisation: Astutium Limited

Registry Admin ID: 
Admin Name: Domain Admin
Admin Organisation: Astutium Limited

Registry Tech ID: 
Tech Name: Domain Admin
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Now Available - VPS and Cloud Servers from http://www.astutium.com

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Registrar WHOIS Server: whois.astutium.com
Registrar URL: http://www.astutium.com/
Updated Date: 2017-08-02T06:30:05Z
Creation Date: 2001-01-17T18:57:52Z
Registry Expiry Date: 2018-01-17T18:57:53Z
Registrar: Astutium Limited
Registrar IANA ID: 1471
Registrar Abuse Contact Email:
Registrar Abuse Contact Phone:
Domain Status: clientTransferProhibited
https://icann.org/epp#clientTransferProhibited
Name Server: NS1.THIS-DNS.NET
Name Server: NS2.THIS-DNS.NET
DNSSEC: unsigned
URL of the ICANN Whois Inaccuracy Complaint Form:
https://www.icann.org/wicf/

For more information on Whois status codes, please visit
https://icann.org/epp

Registrar: Astutium Limited
Whois Server: whois.astutium.com

Posted on: 17 December 2017 02:30 AM