

Registration Data Request Service (RDRS) Usage Metrics

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Introduction

ICANN launched the Registration Data Request Service (RDRS) on 28 November 2023 with the intention to operate the service for up to two years. This is a result of the [ICANN Board's direction](#) to pursue usage and demand analysis of the system that handles requests for nonpublic registration data. The purpose of the RDRS is 1) to collect system usage data to inform the future discussion between the Generic Names Supporting Organization (GNSO) Council and the ICANN Board on the currently paused Policy Recommendations outlined in the [Final Report](#) of the GNSO [Expedited Policy Development Process \(EPDP\) on the Temporary Specification for gTLD Registration Data Phase 2](#), and 2) to provide a cost-effective system that will simplify the process for submitting and receiving requests for nonpublic gTLD registration data for both the requestors and registrars.

This report, which will be published on a monthly basis, provides the system usage data as [requested by the GNSO Council](#) and can be found on the [RDRS webpage on ICANN.org](#).

Summary of Data

The table below gives a high-level summary of RDRS metrics. Each metric is further defined later in this report. To view those metrics, click the corresponding link for each Reporting Criterion.

#	Reporting Criteria	Current Reporting Period	Total
1/2	Number of registrars participating	5	88
3/4	Number of requestors	500	4018
5	Number of disclosure requests	209	1215
6.1	Number of times the data request form for non-participating registrars has been used	21	381
6.2	Number of times the data request form for participating registrars has been used	116	643
7	Number of disclosure requests by priority		See below
7.1/7.2	Number of disclosure requests by Expedited priority	20	44
7.3/7.4	Number of disclosure requests by Standard priority	189	1171
8	Number of disclosure requests by request type		See below
8.1/8.12	Computer Security Incident Response Team (CSIRT)	1	20
8.2/8.13	Consumer Protection	10	103

#	Reporting Criteria	Current Reporting Period	Total
8.3/8.14	Cybersecurity Incident Response Team (non-CSIRT)	4	13
8.4/8.15	Dispute Resolution Service Provider	6	16
8.5/8.16	Domain Investor	4	30
8.6/8.17	IP Holder	43	410
8.7/8.18	Law Enforcement	46	157
8.8/8.19	Litigation/Dispute Resolution (non-IP)	1	37
8.9/8.20	Research (non-security)	8	58
8.10/8.21	Security Researcher	3	73
8.11/8.22	Other current reporting period and (total)	83	298
9	Number of disclosure requests by requestor (e.g. x% of users generate xx% of requests and show significant breakdowns)	N/A	See below
10	Number of domain lookups (Further details are available in the report.)		
11	Number of open disclosure requests	N/A	119
12	Number of closed disclosure requests	235	1096
13	Number of closed disclosure requests by outcome type		See below
13.1/13.5	Approved	35	210
13.2/13.6	Denied	184	781
13.3/13.7	Partially Approved	3	14
13.4/13.8	Data Publicly Available	13	91
14	Denial rate by reason type		See below
14.1/14.8	Domain name was transferred to another registrar/is not managed by the registrar identified in the request (change of control, domain hopping, etc.)	3	6
14.2/14.9	Requested data is publicly available in RDDS	0	0
14.3/14.10	The request fails to comply with any provision of the RDRS legal terms	4	65
14.4/14.11	Contracted party cannot disclose the data due to applicable law	35	253
14.5/14.12	Request is incomplete/more information is required before the request can be processed/requestor did not respond to request for additional information	128	269
14.6/14.13	Other corrective action is required before request can be processed	11	209
14.7/14.14	Other	14	128
15	Average disclosure request response time in days , broken out by outcome		See below
15.1/15.5	Approved	6.73	14.09

#	Reporting Criteria	Current Reporting Period	Total
15.2/15.6	Denied	5.15	11.26
15.3/15.7	Partially Approved	17.71	22.67
15.4/15.8	Data Publicly Available	4.3	1.85
16	Response time distribution (10th, 30th, 50th, 70th and 90th percentiles, with the 50th percentile being the median), including time from the request until the request is addressed, differentiating between approved and denied responses		See below
17	Number of confidential disclosure requests	40	124

User Data

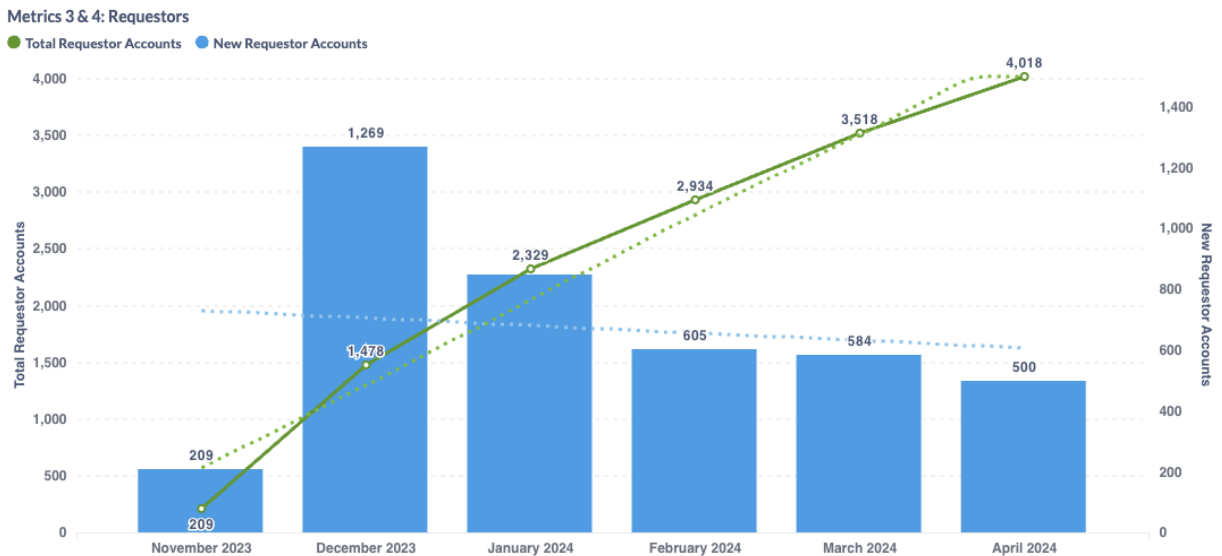
Metrics 1 and 2: Participating Registrars

Metric 2 indicates the number of registrars who have opted in during the reporting period. Registrars may opt in and out of the service at any time.

Metric 1: Number of registrars participating (total)	88
Metric 2: Number of registrar opt-ins (current reporting period)	5

Metrics 3 and 4: Requestors

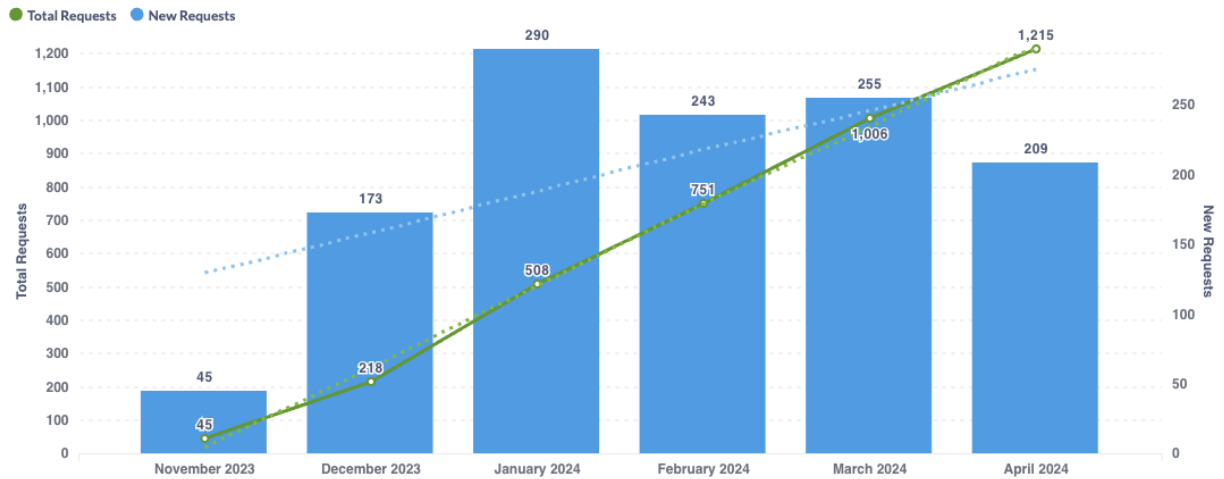
The chart below displays the monthly trend of the number of total and new requestors. The dotted lines represent trends within the data series.



Metric 5: Disclosure Requests

The chart below displays the trend of the number of disclosure requests that were submitted to participating registrars (since system launch and monthly). The dotted lines represent trends within the data series.

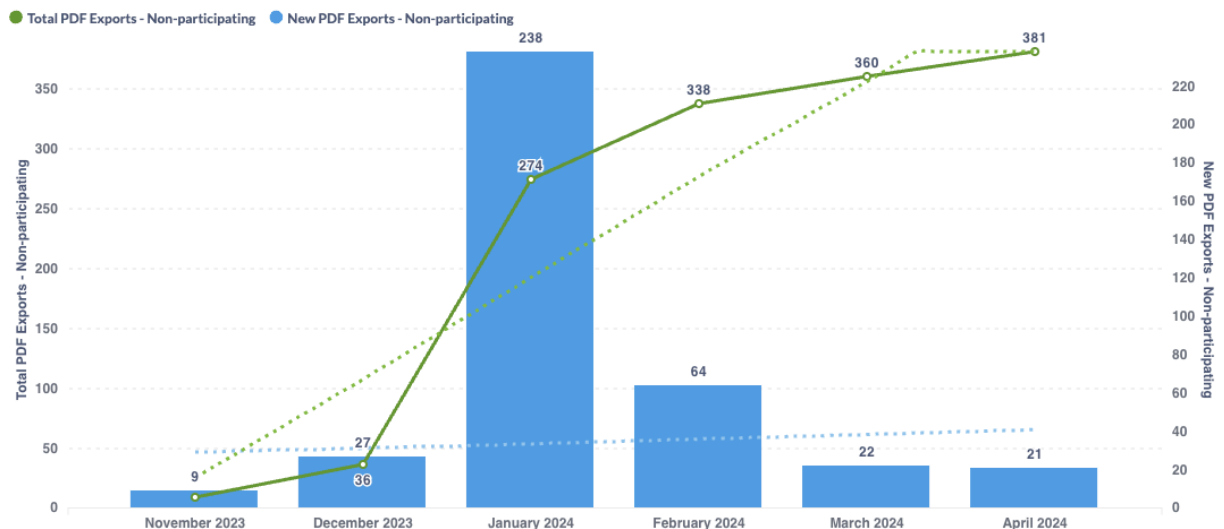
Metric 5: Disclosure Requests



Metric 6.1: Use of Data Request Form for Non-participating Registrars

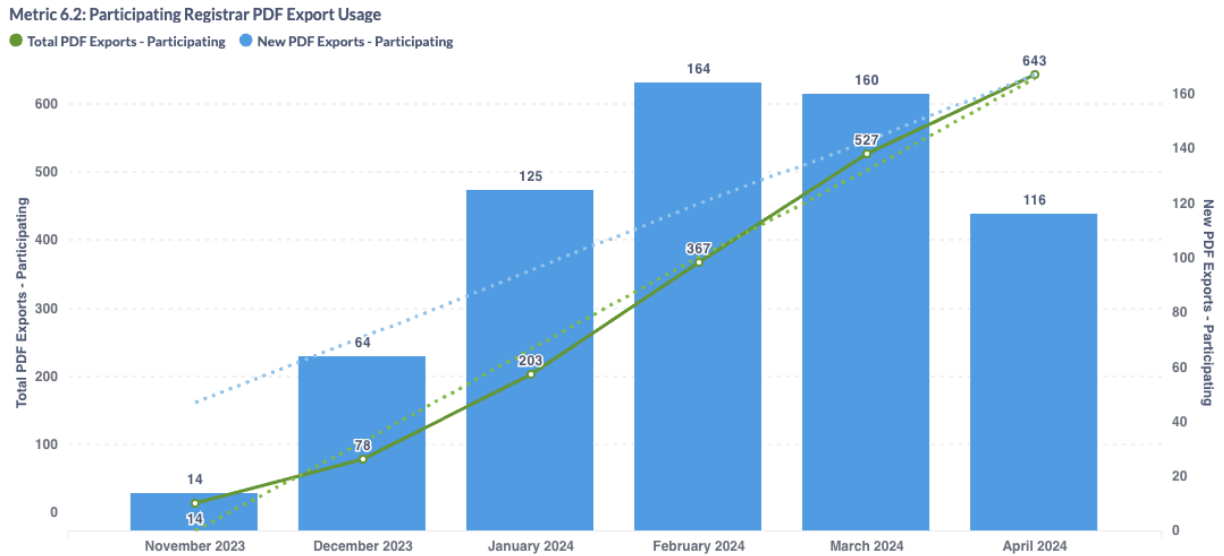
The chart below displays the trend of the number of times the data request form for non-participating registrars has been used (since system launch and monthly). Please note that this data is calculated based on the number of times the “export PDF” function was used for when the domain name is managed by the non-participating registrar. The RDRS is not used to track how the form is used after download (e.g., whether it was directly sent to the registrar or not). The dotted line represents the trend within the data series.

Metric 6.1: Non-Participating Registrar PDF Export Usage



Metric 6.2: Use of Data Request Form for Participating Registrars

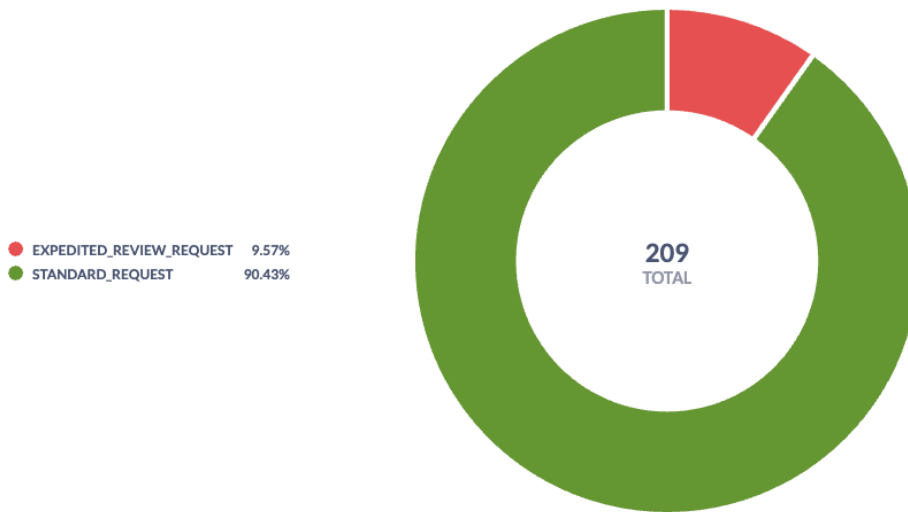
The chart below displays the trend of the number of times the data request form for participating registrars has been used since system launch and monthly. Please note that this data is calculated based on the number of times the “export PDF” function was used when the domain name is managed by the participating registrar. The RDRS is not used to track how the form is used after download (e.g., whether it was directly sent to the registrar or not). The dotted line represents the trend within the data series.



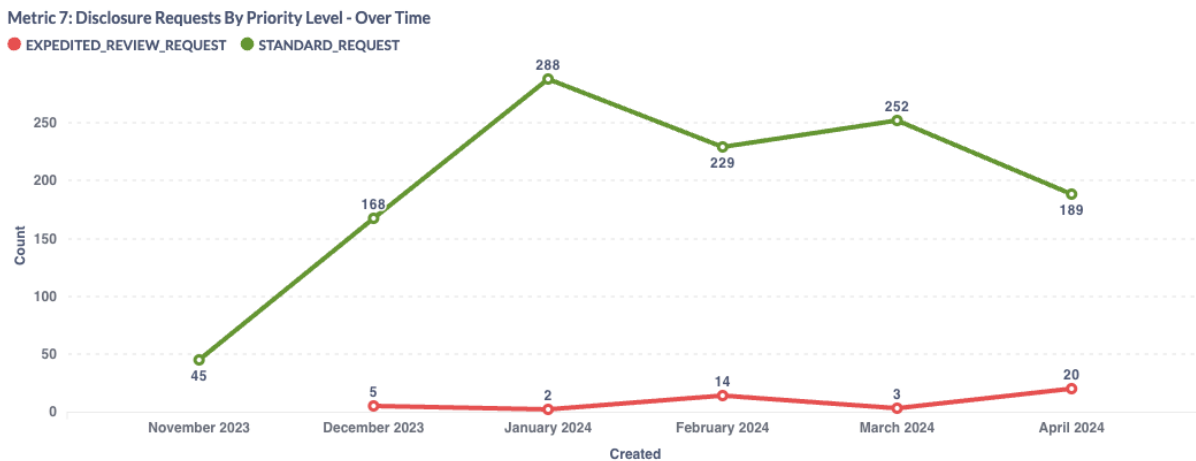
Request Type Data

Metric 7: Disclosure Requests by Priority Level

The chart below displays the total number of disclosure requests by priority level (expedited versus standard) in the reporting period.

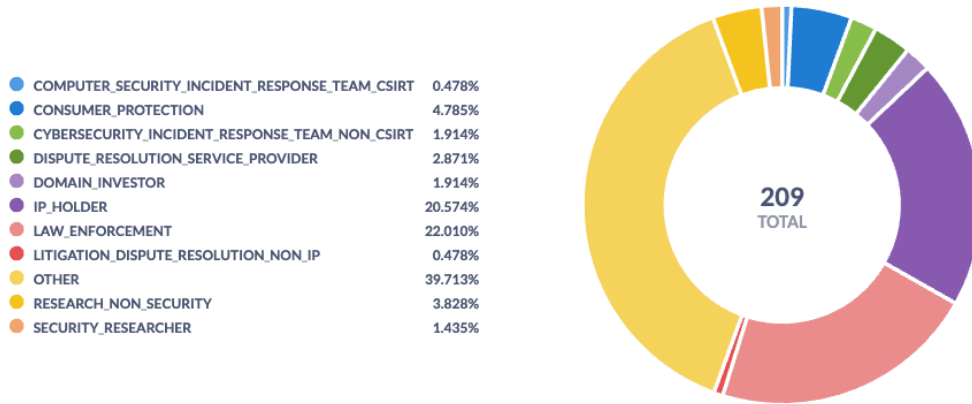


The chart below displays the monthly breakdown of disclosure requests by priority level (expedited versus standard).



Metric 8: Disclosure Requests by Request Type

The chart below displays the total number of disclosure requests by request type within the reporting period.

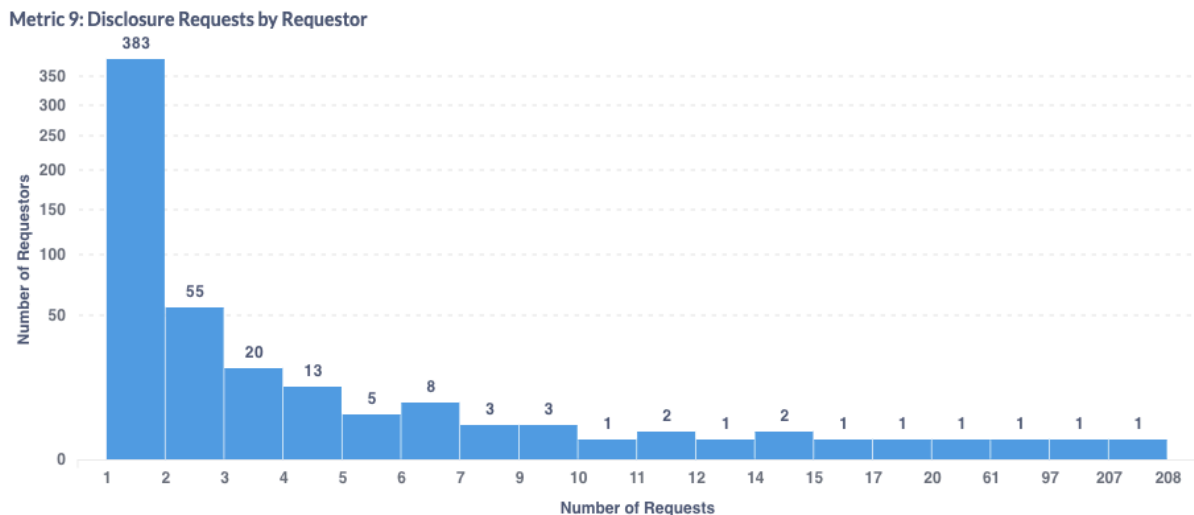


The table below displays the monthly counts of disclosure requests by request type.

Request Type	Nov	Dec	Jan	Feb	Mar	Apr	Total
Computer Security Incident Response Team (CSIRT)	0	8	6	3	2	1	20
Consumer Protection	4	13	51	6	19	10	103
Cybersecurity Incident Response Team (non-CSIRT)	0	3	2	1	3	4	13
Dispute Resolution Service Provider	0	2	3	5	1	6	16
Domain Investor	1	9	8	3	5	4	30
IP Holder	20	49	112	117	71	43	410
Law Enforcement	1	17	38	30	25	46	157
Litigation/Dispute Resolution (non-IP)	1	5	26	3	1	1	37
Research (non-security)	8	14	16	5	8	8	42
Security Researcher	2	31	15	15	8	3	58
Other	8	23	14	58	112	83	298

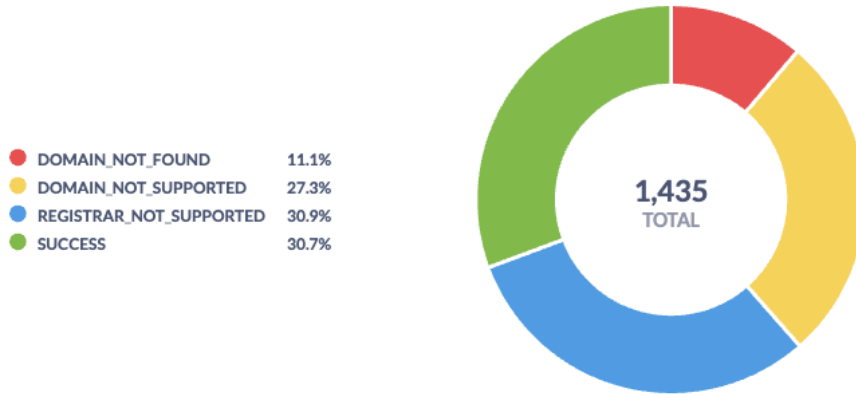
Metric 9: Disclosure Requests by Requestor

The chart below displays a histogram of the number of requests since system launch by requestor. This histogram provides a distribution of the number of requestors who made a range of requests. Histograms use binning, which creates defined ranges for comparison. In this case, these ranges are defined by the number of requests made by a group of requestors. Each column shows how many requestors submitted a specific number of, or range of requests.

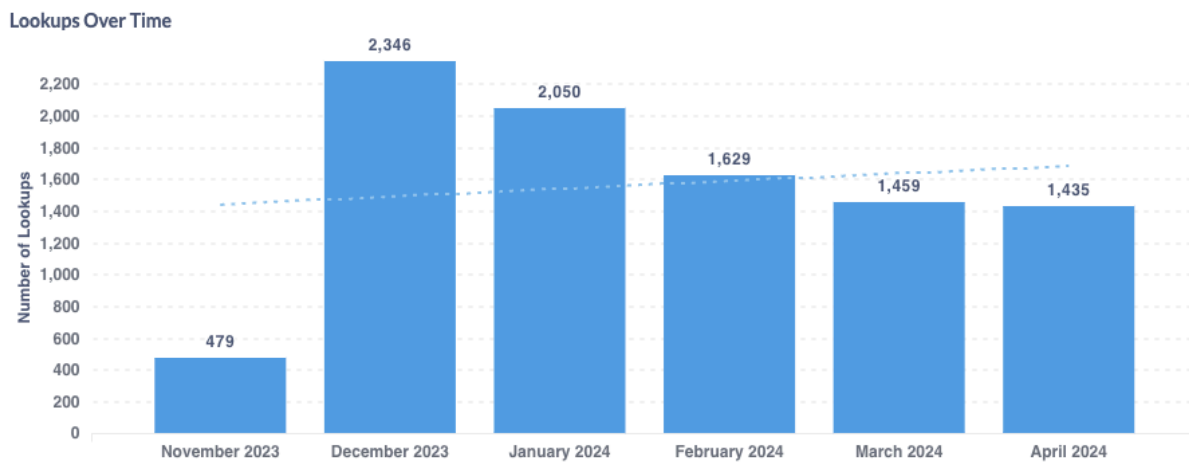


Metric 10: Number of Domain Lookups

The chart below displays the total number of domain lookups and the breakdown of results. “Domain Not Found” means the domain names do not exist. “Domain not supported” includes, for example, ccTLD domain names. “Registrar not supported” means that the registrars managing the domain names are not participating in the RDRS. “Success” means that the lookup was for an existing gTLD domain name that is managed by participating ICANN-accredited registrars. Note that the total number of “success” lookups will not match the number of request submissions (Metric 5) as users may look up a domain but not proceed to submitting a request.



The chart below displays the monthly breakdown of total domain lookups. The dotted line represents the trend within the data series.



Request Transactional Data

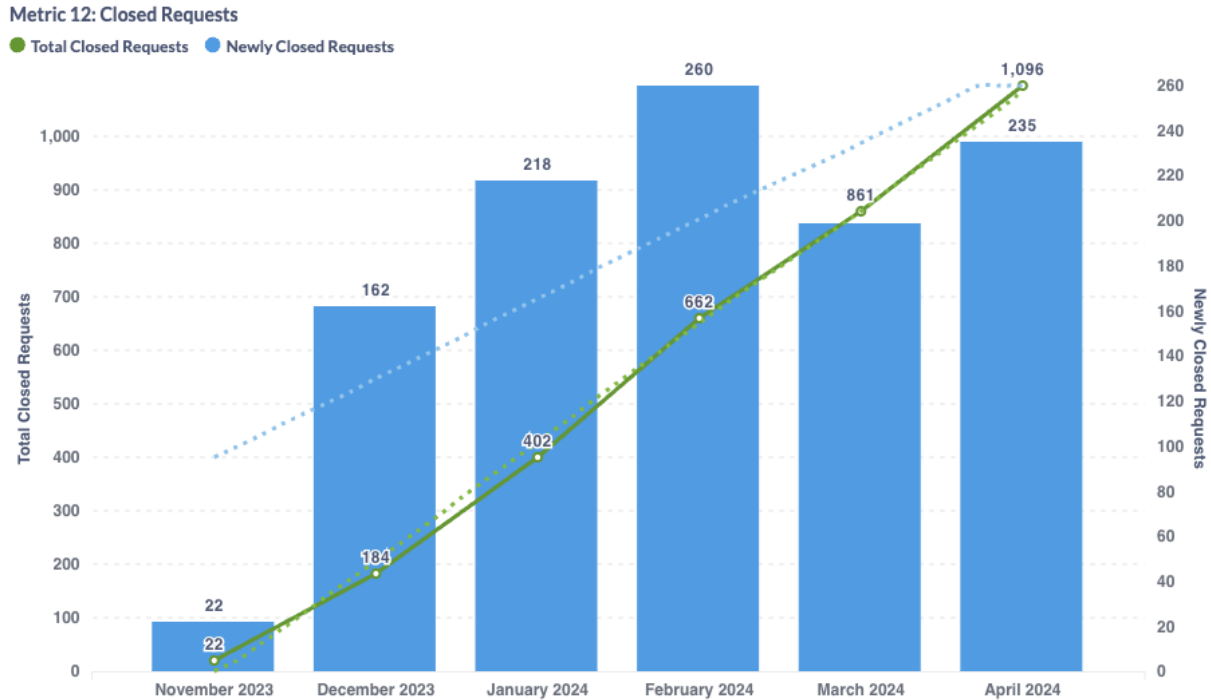
Metric 11: Open Requests

The table below displays the total number of open disclosure requests since the system launched. Please note that open disclosure requests indicate the registrar has not logged a final response yet.

Total number of open disclosure requests (cumulative)	119
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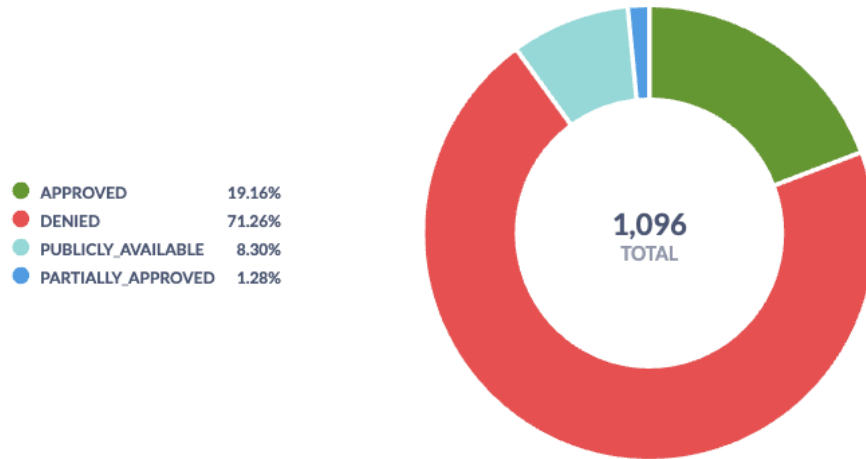
Metric 12: Closed Requests

The chart below displays the trend of the number of closed disclosure requests since the system launched and monthly. The dotted lines represent the trends within the data series.



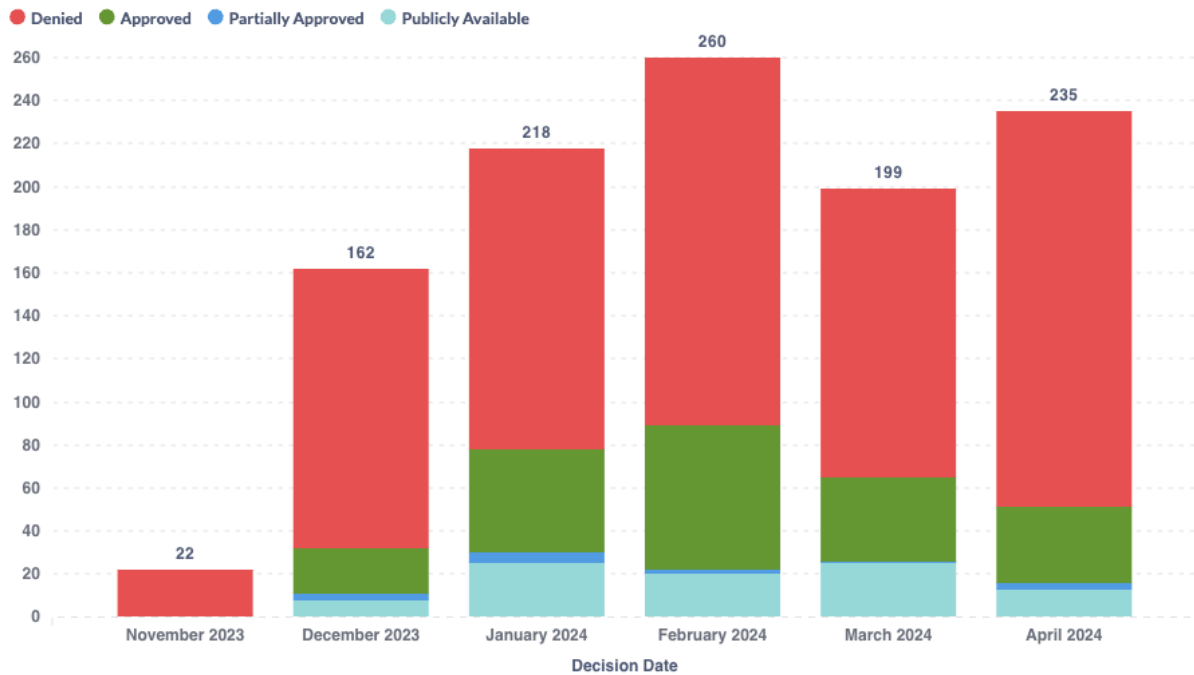
Metric 13: Number of Closed Disclosure Requests by Outcome Type

The chart below displays the total number of closed disclosure requests by outcome type (approved, partial approval, denied, and data publicly available) since the system launched. Publicly Available outcomes means that the registrar neither denied nor approved the data request, because all requested data is already publicly available. The reasons for the data being publicly available include, but are not limited to, the registrant's jurisdiction, registrant's choice, or the use of a privacy or proxy service provider. Denial outcomes include many different reasons, such as incomplete or invalid requests, resulting in the registrar unable to assess the request. For more information, refer to Metric 14.



The chart below displays the monthly breakdown of closed disclosure requests by outcome type (approved, partial approval, denied, and data publicly available).

Metric 13: Number of Closed Disclosure Requests by Outcome Type - Over Time



Outcome Data

Metric 14: Denial Rate by Reason Type

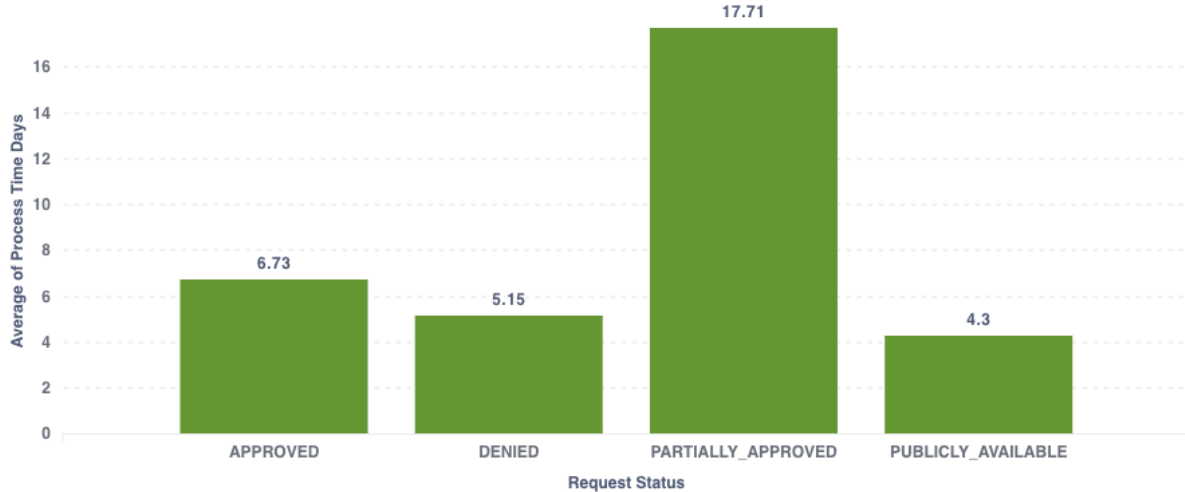
The chart below displays the monthly breakdown of denial rate since the system launched by reason type, along with the total count. Please note that multiple denial reasons can be selected for each request. RDRS received test request submissions during the reporting period, which resulted in denials, as those requests were considered invalid.

Reason Type	Nov	Dec	Jan	Feb	Mar	Apr	Total
Domain name was transferred to another registrar / is not managed by the registrar identified in the request (change of control, domain hopping, etc.)	0	0	1	1	1	3	6
Requested data is publicly available in RDDS	0	0	0	0	0	0	0
The request fails to comply with any provision of the RDRS legal terms	1	8	23	12	17	4	65
Contracted party cannot disclose the data due to applicable law	0	60	40	50	53	35	253
Request is incomplete/more information is required before the request can be processed/requestor did not respond to request for additional information	8	21	30	26	55	128	269
Other corrective action is required before request can be processed	8	38	42	68	42	11	209
Other	10	31	24	33	16	14	128

Metric 15: Average Disclosure Request Response Time (in days)

The chart below displays the average disclosure response time since the system launched, in days, by outcome type (approved, partially approved, denied, and data publicly available).

Metric 15: Average Disclosure Request Processing Days - Overall



The table below displays the monthly breakdown of the average disclosure response time, in days, by outcome type (approved, partially approved, denied, and data publicly available).

Month	Approved	Denied	Partially Approved	Publicly Available
Nov/Dec	4.2	1.97	14.5	1.13
Jan	3.89	2.88	8	4.48
Feb	6.92	2.62	1.5	1.65
Mar	5.76	6.17	110	8.83
Apr	14.09	11.26	22.67	1.85

Metric 16: Response Time Distribution

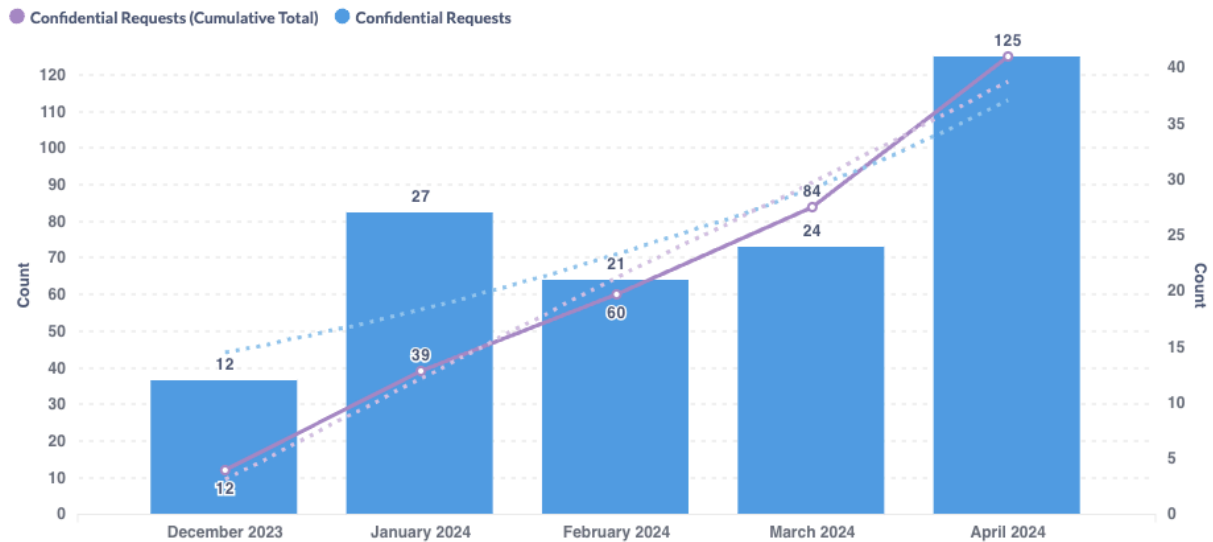
The table below displays the response time distribution (10th, 30th, 50th, 70th, and 90th percentiles, with the 50th percentile being the median), including the time from when the request was submitted until the time the request was addressed, differentiating between request status. Values are representative of the number of days.

Request Status	10th %	30th %	Median	70th %	90th %	Average
Approved	0	1	2	7	20	6.73
Denied	0	1	2	4	12	5.15
Partially Approved	1.3	2.9	8.5	10.1	43.5	17.71
Publicly Available	0	0	1	4	17	4.3

Metric 17: Number of Confidential Disclosure Requests

The chart below displays the trend of the number of times the “requesting confidentiality” box was selected since the system launched. The confidentiality box is only available for those requestors who indicate their request category to be “law enforcement.”

Metric 17: Confidentiality Requested - Monthly and Cumulative Total



List of Participating Registrars

The registrars currently participating in the RDRS two-year pilot are listed below. Collectively these registrars **manage 57% of the total number of Domains Under Management (DUM)** in the generic top-level domain space.

#	IANA ID	Registrar Name
1	1515	123-Reg Limited
2	1387	1API GmbH
3	3785	AC Webconnecting N.V. DBA domain.cam
4	3854	Access Japan Co, Ltd. dba REGne (www.regne.net)
5	420	Alibaba Cloud Computing (Beijing) Co., Ltd.
6	468	Amazon Registrar, Inc.
7	3245	Arcanes Technologies
8	106	Ascio Technologies, Inc. Danmark - Filial af Ascio technologies, Inc. USA
9	1448	Blacknight Internet Solutions Ltd.
10	612	Blue Razor Domains, LLC
11	353	Bombora Technologies Pty Ltd
12	15	COREhub, S.R.L.
13	1298	Corporation Service Company (DBS), Inc.
14	430	CORPORATION SERVICE COMPANY (UK) LIMITED
15	3880	Cross Marketing Technology Ltd.
16	299	CSC Corporate Domains, Inc.
17	671	CSC Management Consulting (Shanghai) Co., Ltd.
18	226	Deutsche Telekom AG
19	1645	Diamatrix C.C.
20	466	DomainSite, Inc.
21	1501	DotRoll Kft.
22	1639	E BRAND Holdings S.A.
23	48	eNom, LLC

24	696	Entorno Digital, S.A.
25	85	EPAG Domainservices GmbH
26	1052	EuroDNS S.A.
27	965	Fluccs - The Australian Cloud Pty Ltd
28	3235	Focus IP, Inc. dba Tracer
29	81	Gandi SAS
30	1151	Go Australia Domains, LLC
31	1150	Go Canada Domains, LLC
32	1149	Go China Domains, LLC
33	1153	Go France Domains, LLC
34	1152	Go Montenegro Domains, LLC
35	3786	GoDaddy Corporate Domains, LLC
36	1659	GoDaddy Online Services Cayman Islands Ltd.
37	146	GoDaddy.com, LLC
38	1376	Instra Corporation Pty Ltd.
39	2487	Internet Domain Service BS Corp
40	1728	IP Twins SAS
41	1656	Kagoya Japan Inc.
42	269	Key-Systems GmbH
43	1345	Key-Systems, LLC
44	809	Ledl.net GmbH
45	1625	LEMARIT GmbH
46	1466	Lexsynergy Limited
47	292	MarkMonitor Inc.
48	1390	Mesh Digital Limited
49	2288	Metaregistrar BV
50	228	Moniker Online Services LLC
51	638	Name SRS AB
52	452	Name105, Inc.

53	1040	Name106, Inc.
54	1547	Name117, Inc.
55	1068	NameCheap, Inc.
56	1464	NameWeb BVBA
57	625	Name.com, Inc.
58	826	Name.net, Inc.
59	1336	Net-Chinese Co., Ltd.
60	2	Network Solutions, LLC
61	1717	Netzadresse.at Domain Service GmbH
62	470	Nom-iq Ltd. dba COM LAUDE
63	76	Nominalia Internet SL
64	3871	ODTÜ Geliştirme Vakfi Bilgi Teknolojileri Sanayi Ve Ticaret Anonim Şirketi
65	1250	OwnRegistrar, Inc.
66	1860	Paragon Internet Group Ltd t/a Paragon Names
67	303	PDR Ltd. d/b/a PublicDomainRegistry.com
68	1649	P.A. Viet Nam Company Limited
69	168	Register SpA
70	9	Register.com, Inc.
71	3787	RegistrarBrand, LLC
72	3788	RegistrarGuard, LLC
73	3789	RegistrarSecure, LLC
74	3236	RegistrarTrust, LLC
75	1328	RegistryGate GmbH
76	1290	SafeBrands SAS
77	1741	Shinjiru Technology Sdn Bhd
78	3791	SINO PROFIT (HONG KONG) LIMITED
79	3862	Spaceship, Inc.
80	2482	Stichting Registrar of Last Resort Foundation
81	836	The Namespace Group Pty Ltd

82	1564	TLD Registrar Solutions Ltd.
83	69	Tucows Domains Inc.
84	3802	Ubilibet S.L.
85	460	Web Commerce Communications Limited dba WebNic.cc
86	456	Webnames.ca Inc.
87	938	WHC Online Solutions Inc.
88	440	Wild West Domains, LLC



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