

# Registration Data Request Service

RDRS Usage Metrics Report

Monthly Report (Updated)  
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## Introduction

ICANN launched the Registration Data Request Service (RDRS) on 28 November 2023 with the intention to operate the service for up to two years. This is a result of the [ICANN Board's direction](#) to pursue usage and demand analysis of the system that handles requests for nonpublic registration data. The purpose of the RDRS is 1) to collect system usage data to inform the future discussion between the Generic Names Supporting Organization (GNSO) Council and the ICANN Board on the currently paused Policy Recommendations outlined in the [Final Report](#) of the GNSO [Expedited Policy Development Process \(EPDP\) on the Temporary Specification for gTLD Registration Data Phase 2](#), and 2) to provide a cost-effective system that will simplify the process for submitting and receiving requests for nonpublic gTLD registration data for both the requestors and registrars.

This report, which will be published on a monthly basis, provides the system usage data as [requested by the GNSO Council](#) and can be found on the [RDRS webpage on ICANN.org](#).

**This report and CSV were updated in June 2024 to reflect the current month and overall total for Metric 15 in the Summary of Data table on page 5.**

## Summary of Data

The table below gives a high-level summary of RDRS metrics. Each metric is further defined later in this report. To view those metrics, click the corresponding link for each Reporting Criterion.

| #       | Reporting Criteria   | Current Reporting Period | Total     |
|---------|--|--------------------------|-----------|
| 1/2     | <a href="#">Number of registrars participating</a>   | 5                        | 88        |
| 3/4     | <a href="#">Number of requestors</a>   | 500                      | 4018      |
| 5       | <a href="#">Number of disclosure requests</a>  | 209                      | 1215      |
| 6.1     | <a href="#">Number of times the data request form for non-participating registrars has been used</a> | 21                       | 381       |
| 6.2     | <a href="#">Number of times the data request form for participating registrars has been used</a>     | 116                      | 643       |
| 7       | <a href="#">Number of disclosure requests by priority</a>  |                          | See below |
| 7.1/7.2 | Number of disclosure requests by Expedited priority  | 20                       | 44        |
| 7.3/7.4 | Number of disclosure requests by Standard priority   | 189                      | 1171      |
| 8       | <a href="#">Number of disclosure requests by request type</a>  |                          | See below |

| #          | Reporting Criteria   | Current Reporting Period | Total     |
|------------|--|--------------------------|-----------|
| 8.1/8.12   | Computer Security Incident Response Team (CSIRT)   | 1                        | 20        |
| 8.2/8.13   | Consumer Protection  | 10                       | 103       |
| 8.3/8.14   | Cybersecurity Incident Response Team (non-CSIRT)   | 4                        | 13        |
| 8.4/8.15   | Dispute Resolution Service Provider  | 6                        | 16        |
| 8.5/8.16   | Domain Investor  | 4                        | 30        |
| 8.6/8.17   | IP Holder  | 43                       | 410       |
| 8.7/8.18   | Law Enforcement  | 46                       | 157       |
| 8.8/8.19   | Litigation/Dispute Resolution (non-IP)   | 1                        | 37        |
| 8.9/8.20   | Research (non-security)  | 8                        | 58        |
| 8.10/8.21  | Security Researcher  | 3                        | 73        |
| 8.11/8.22  | Other current reporting period and (total)   | 83                       | 298       |
| 9          | <a href="#">Number of disclosure requests by requestor</a> (e.g. x% of users generate xx% of requests and show significant breakdowns)                 | N/A                      | See below |
| 10         | <a href="#">Number of domain lookups</a> (Further details are available in the report.)  |                          |           |
| 11         | <a href="#">Number of open disclosure requests</a>   | N/A                      | 119       |
| 12         | <a href="#">Number of closed disclosure requests</a>   | 235                      | 1096      |
| 13         | <a href="#">Number of closed disclosure requests by outcome type</a>   |                          | See below |
| 13.1/13.5  | Approved   | 35                       | 210       |
| 13.2/13.6  | Denied   | 184                      | 781       |
| 13.3/13.7  | Partially Approved   | 3                        | 14        |
| 13.4/13.8  | Data Publicly Available  | 13                       | 91        |
| 14         | <a href="#">Denial rate by reason type</a>   |                          | See below |
| 14.1/14.8  | Domain name was transferred to another registrar/is not managed by the registrar identified in the request (change of control, domain hopping, etc.)   | 3                        | 6         |
| 14.2/14.9  | Requested data is publicly available in RDDS   | 0                        | 0         |
| 14.3/14.10 | The request fails to comply with any provision of the RDRS legal terms   | 4                        | 65        |
| 14.4/14.11 | Contracted party cannot disclose the data due to applicable law  | 35                       | 253       |
| 14.5/14.12 | Request is incomplete/more information is required before the request can be processed/requestor did not respond to request for additional information | 128                      | 269       |
| 14.6/14.13 | Other corrective action is required before request can be processed  | 11                       | 209       |
| 14.7/14.14 | Other  | 14                       | 128       |

| #         | Reporting Criteria   | Current Reporting Period | Total     |
|-----------|--|--------------------------|-----------|
| 15        | <a href="#">Average disclosure request response time in days</a> , broken out by outcome   |                          | See below |
| 15.1/15.5 | Approved   | 14.09                    | 6.73      |
| 15.2/15.6 | Denied   | 11.26                    | 5.15      |
| 15.3/15.7 | Partially Approved   | 22.67                    | 17.71     |
| 15.4/15.8 | Data Publicly Available  | 1.85                     | 4.3       |
| 16        | <a href="#">Response time distribution</a> (10th, 30th, 50th, 70th and 90th percentiles, with the 50th percentile being the median), including time from the request until the request is addressed, differentiating between approved and denied responses |                          | See below |
| 17        | <a href="#">Number of confidential disclosure requests</a>   | 40                       | 124       |

# User Data

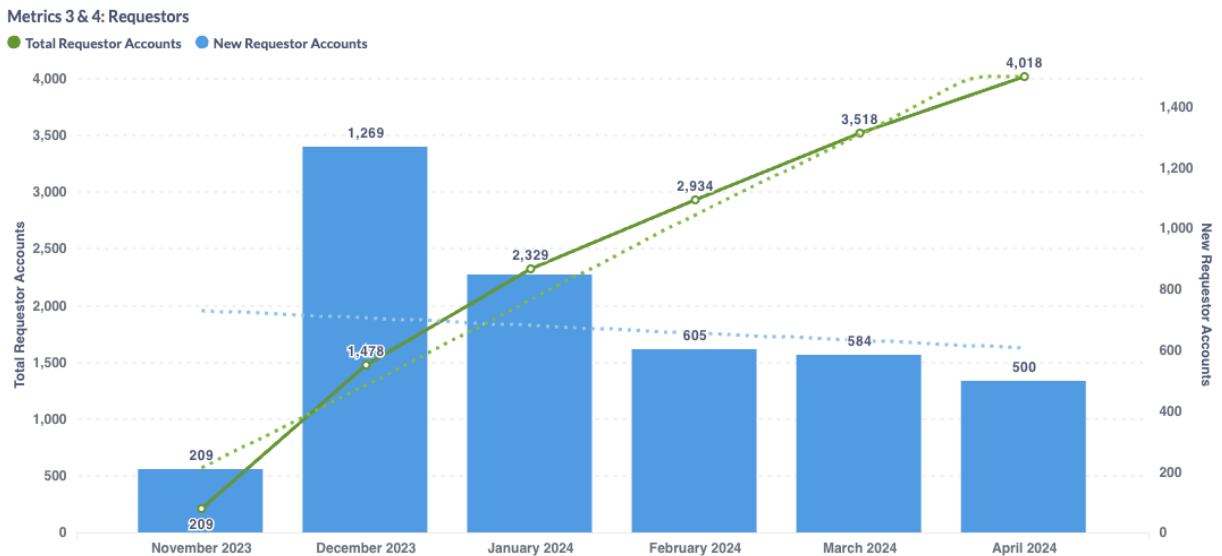
## Metrics 1 and 2: Participating Registrars

Metric 2 indicates the number of registrars who have opted in during the reporting period. Registrars may opt in and out of the service at any time.

|  |    |
|--|----|
| Metric 1: Number of registrars participating (total)             | 88 |
| Metric 2: Number of registrar opt-ins (current reporting period) | 5  |

## Metrics 3 and 4: Requestors

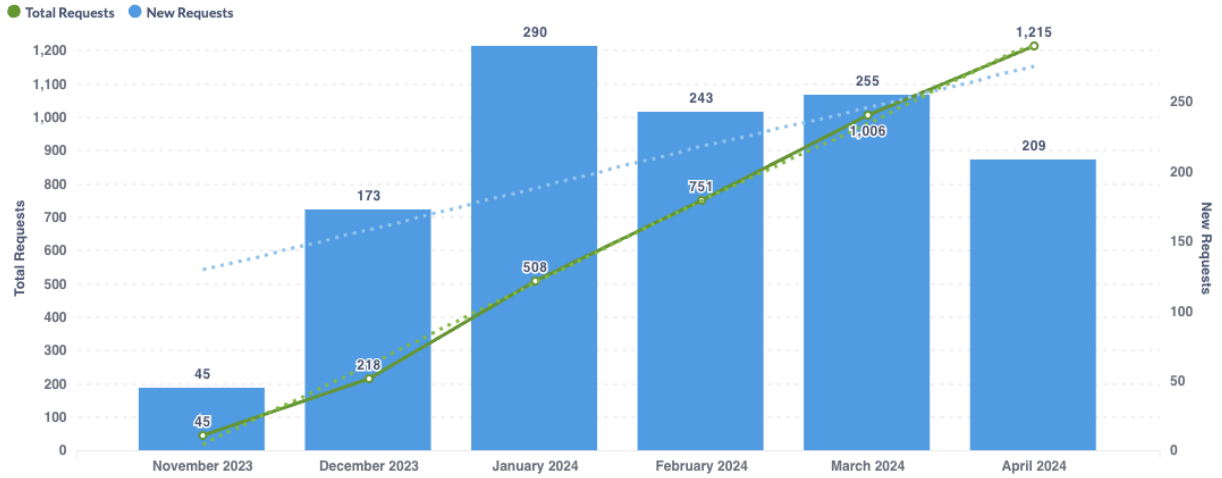
The chart below displays the monthly trend of the number of total and new requestors. The dotted lines represent trends within the data series.



## Metric 5: Disclosure Requests

The chart below displays the trend of the number of disclosure requests that were submitted to participating registrars (since system launch and monthly). The dotted lines represent trends within the data series.

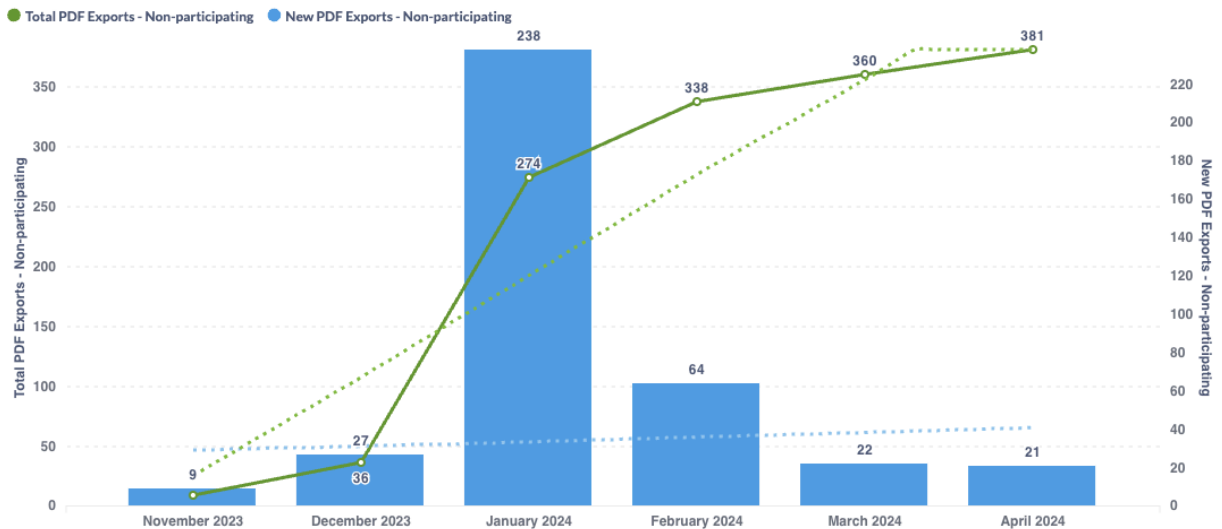
Metric 5: Disclosure Requests



## Metric 6.1: Use of Data Request Form for Non-participating Registrars

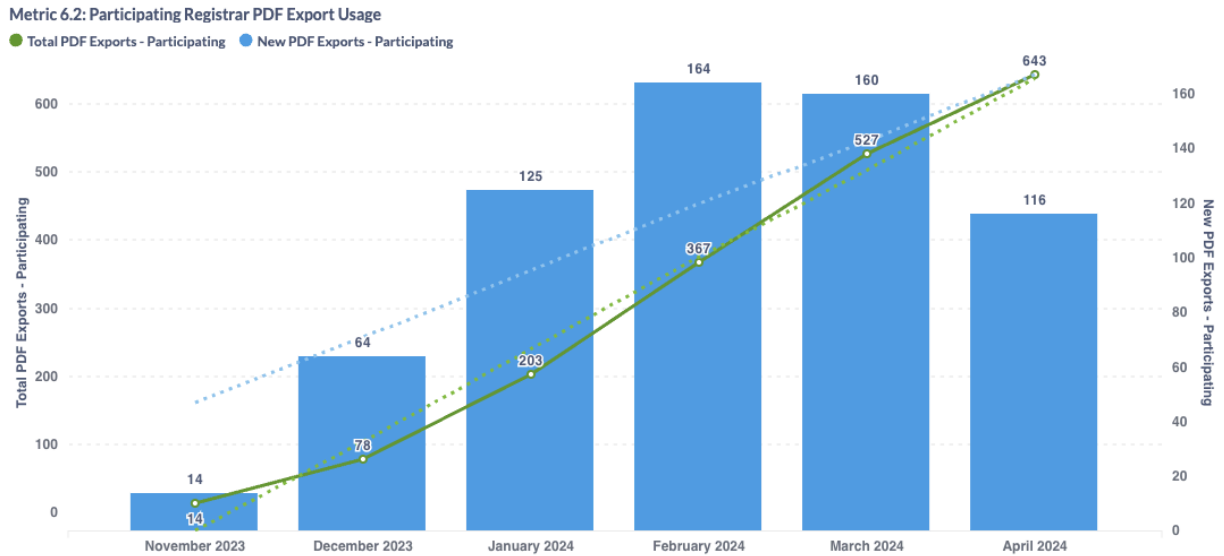
The chart below displays the trend of the number of times the data request form for non-participating registrars has been used (since system launch and monthly). Please note that this data is calculated based on the number of times the “export PDF” function was used for when the domain name is managed by the non-participating registrar. The RDRS is not used to track how the form is used after download (e.g., whether it was directly sent to the registrar or not). The dotted line represents the trend within the data series.

Metric 6.1: Non-Participating Registrar PDF Export Usage



## Metric 6.2: Use of Data Request Form for Participating Registrars

The chart below displays the trend of the number of times the data request form for participating registrars has been used since system launch and monthly. Please note that this data is calculated based on the number of times the “export PDF” function was used when the domain name is managed by the participating registrar. The RDRS is not used to track how the form is used after download (e.g., whether it was directly sent to the registrar or not). The dotted line represents the trend within the data series.

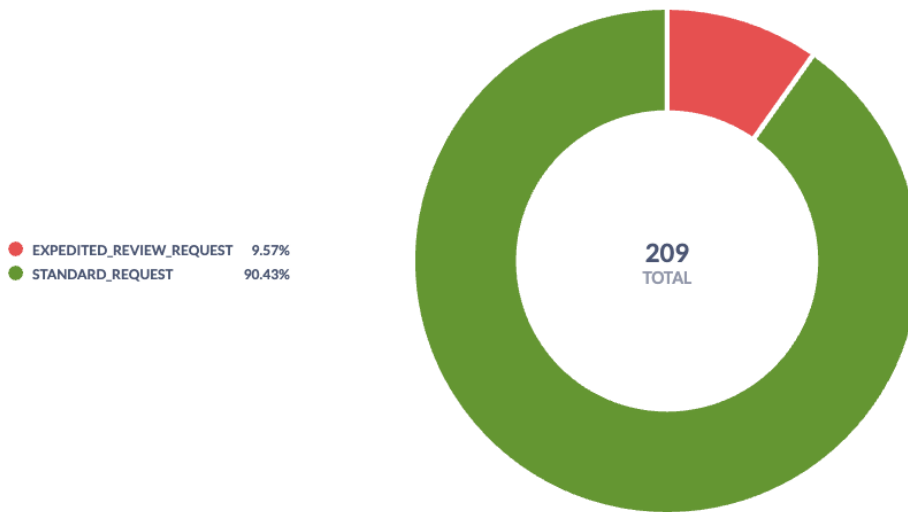




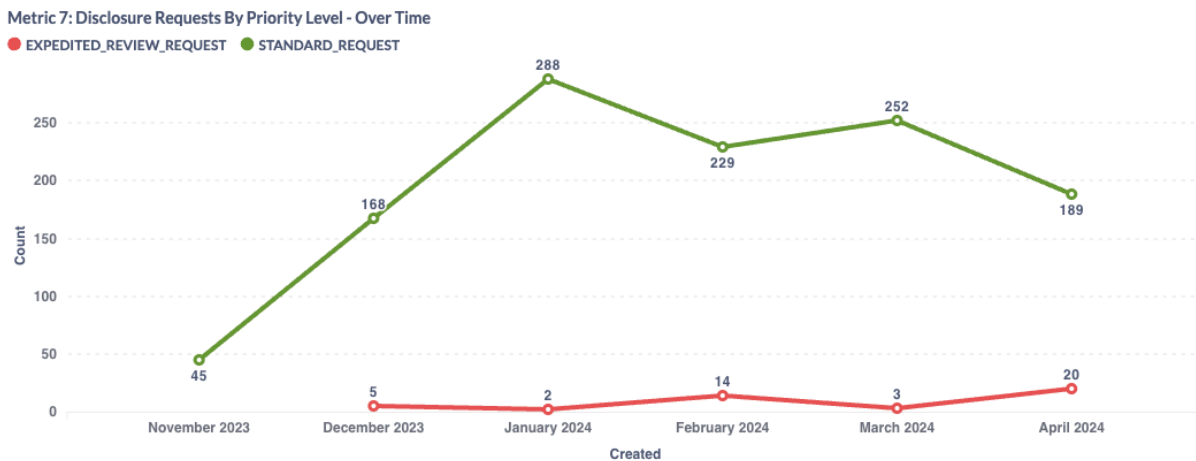
# Request Type Data

## Metric 7: Disclosure Requests by Priority Level

The chart below displays the total number of disclosure requests by priority level (expedited versus standard) in the reporting period.

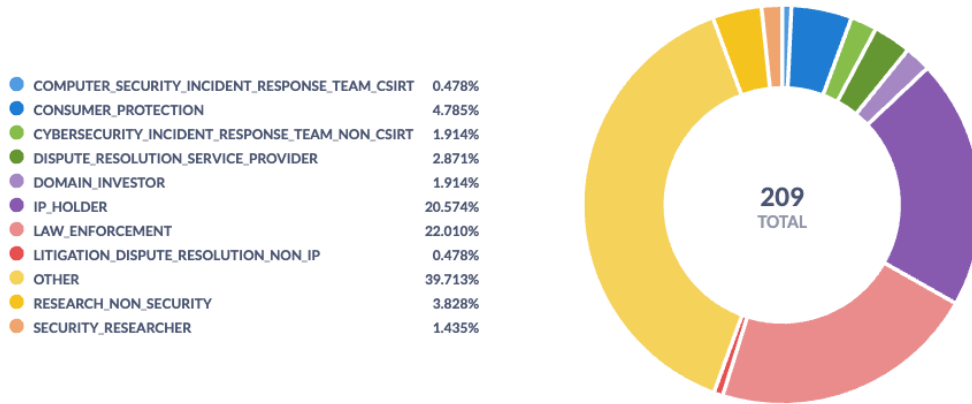


The chart below displays the monthly breakdown of disclosure requests by priority level (expedited versus standard).



## Metric 8: Disclosure Requests by Request Type

The chart below displays the total number of disclosure requests by request type within the reporting period.



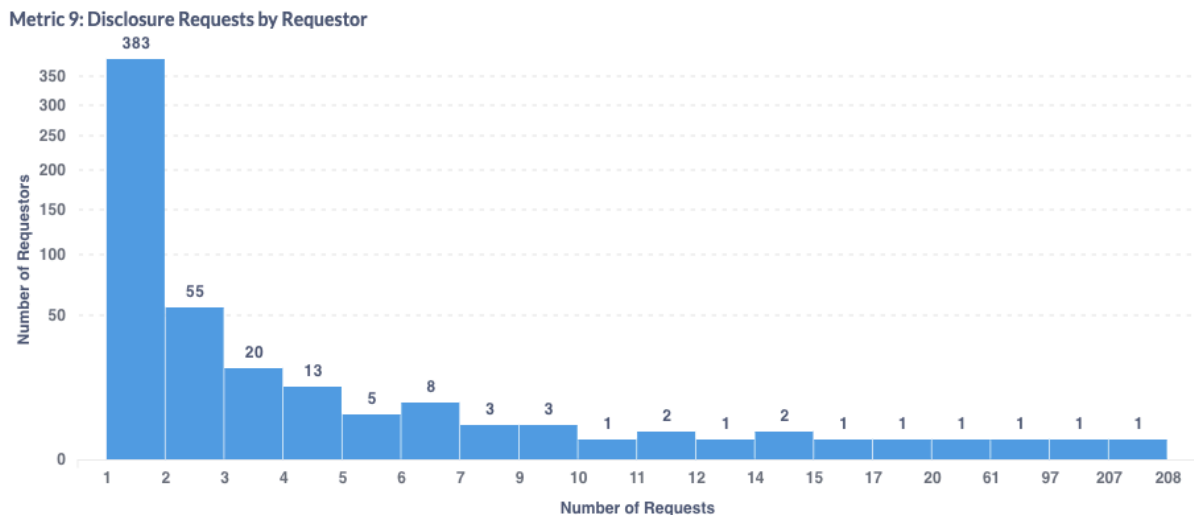
The table below displays the monthly counts of disclosure requests by request type.

| Request Type                                     | Nov | Dec | Jan | Feb | Mar | Apr | Total |
|--|-----|-----|-----|-----|-----|-----|-------|
| Computer Security Incident Response Team (CSIRT) | 0   | 8   | 6   | 3   | 2   | 1   | 20    |
| Consumer Protection                              | 4   | 13  | 51  | 6   | 19  | 10  | 103   |
| Cybersecurity Incident Response Team (non-CSIRT) | 0   | 3   | 2   | 1   | 3   | 4   | 13    |
| Dispute Resolution Service Provider              | 0   | 2   | 3   | 5   | 1   | 6   | 16    |
| Domain Investor                                  | 1   | 9   | 8   | 3   | 5   | 4   | 30    |
| IP Holder  | 20  | 49  | 112 | 117 | 71  | 43  | 410   |
| Law Enforcement                                  | 1   | 17  | 38  | 30  | 25  | 46  | 157   |
| Litigation/Dispute Resolution (non-IP)           | 1   | 5   | 26  | 3   | 1   | 1   | 37    |
| Research (non-security)                          | 8   | 14  | 16  | 5   | 8   | 8   | 42    |
| Security Researcher                              | 2   | 31  | 15  | 15  | 8   | 3   | 58    |
| Other  | 8   | 23  | 14  | 58  | 112 | 83  | 298   |

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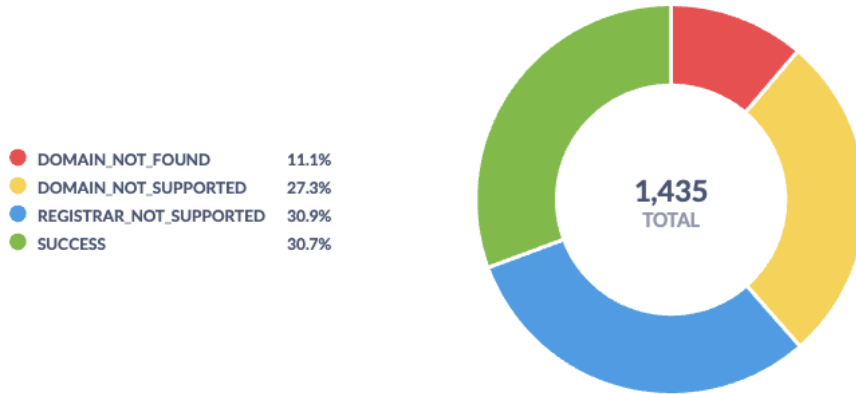
## Metric 9: Disclosure Requests by Requestor

The chart below displays a histogram of the number of requests since system launch by requestor. This histogram provides a distribution of the number of requestors who made a range of requests. Histograms use binning, which creates defined ranges for comparison. In this case, these ranges are defined by the number of requests made by a group of requestors. Each column shows how many requestors submitted a specific number of, or range of requests.

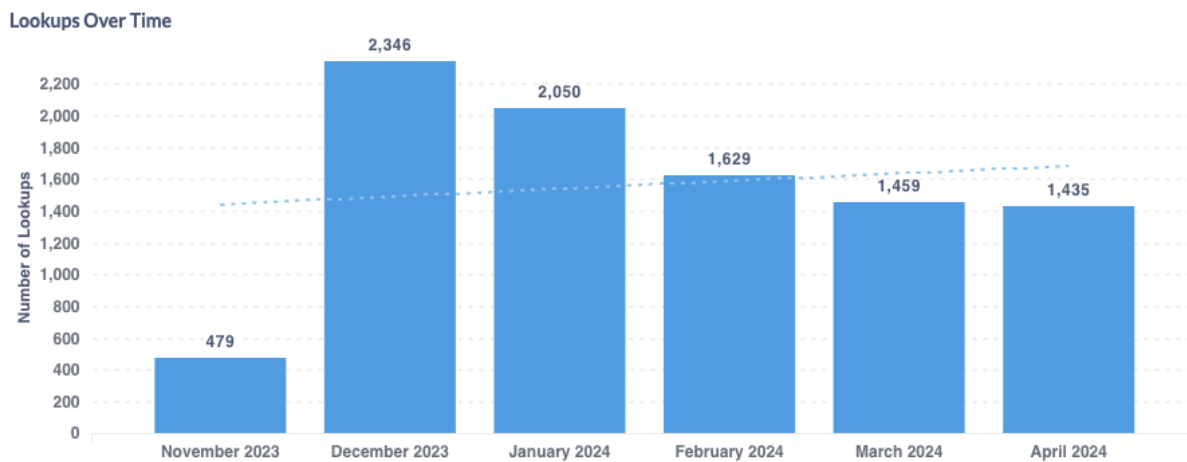


## Metric 10: Number of Domain Lookups

The chart below displays the total number of domain lookups and the breakdown of results. “Domain Not Found” means the domain names do not exist. “Domain not supported” includes, for example, ccTLD domain names. “Registrar not supported” means that the registrars managing the domain names are not participating in the RDRS. “Success” means that the lookup was for an existing gTLD domain name that is managed by participating ICANN-accredited registrars. Note that the total number of “success” lookups will not match the number of request submissions (Metric 5) as users may look up a domain but not proceed to submitting a request.



The chart below displays the monthly breakdown of total domain lookups. The dotted line represents the trend within the data series.



## Request Transactional Data

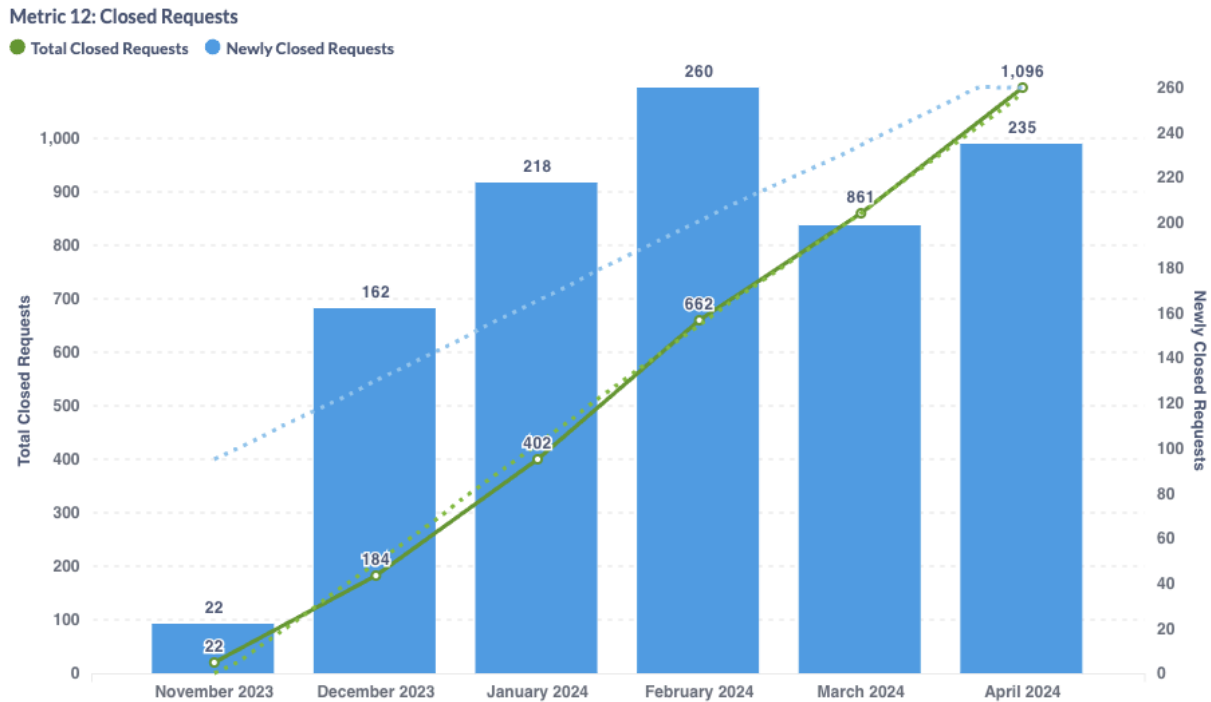
### Metric 11: Open Requests

The table below displays the total number of open disclosure requests since the system launched. Please note that open disclosure requests indicate the registrar has not logged a final response yet.

|   |     |
|---|-----|
| Total number of open disclosure requests (cumulative) | 119 |
|---|-----|

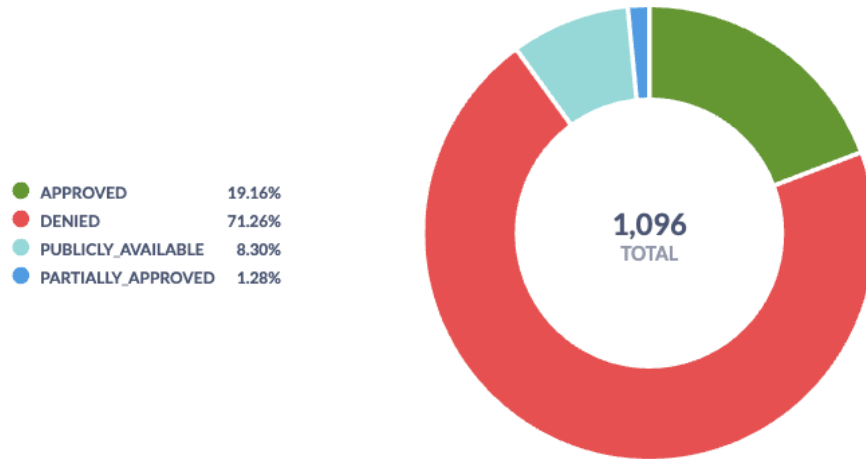
## Metric 12: Closed Requests

The chart below displays the trend of the number of closed disclosure requests since the system launched and monthly. The dotted lines represent the trends within the data series.



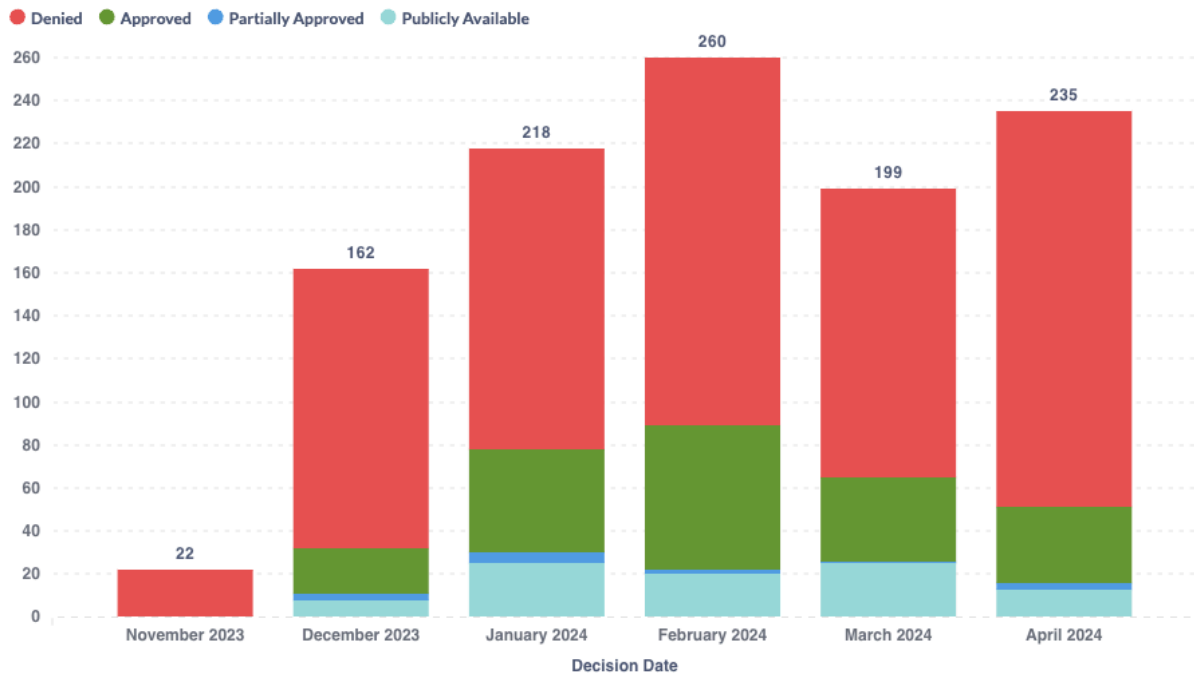
## Metric 13: Number of Closed Disclosure Requests by Outcome Type

The chart below displays the total number of closed disclosure requests by outcome type (approved, partial approval, denied, and data publicly available) since the system launched. Publicly Available outcomes means that the registrar neither denied nor approved the data request, because all requested data is already publicly available. The reasons for the data being publicly available include, but are not limited to, the registrant's jurisdiction, registrant's choice, or the use of a privacy or proxy service provider. Denial outcomes include many different reasons, such as incomplete or invalid requests, resulting in the registrar unable to assess the request. For more information, refer to Metric 14.



The chart below displays the monthly breakdown of closed disclosure requests by outcome type (approved, partial approval, denied, and data publicly available).

Metric 13: Number of Closed Disclosure Requests by Outcome Type - Over Time



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## Outcome Data

### Metric 14: Denial Rate by Reason Type

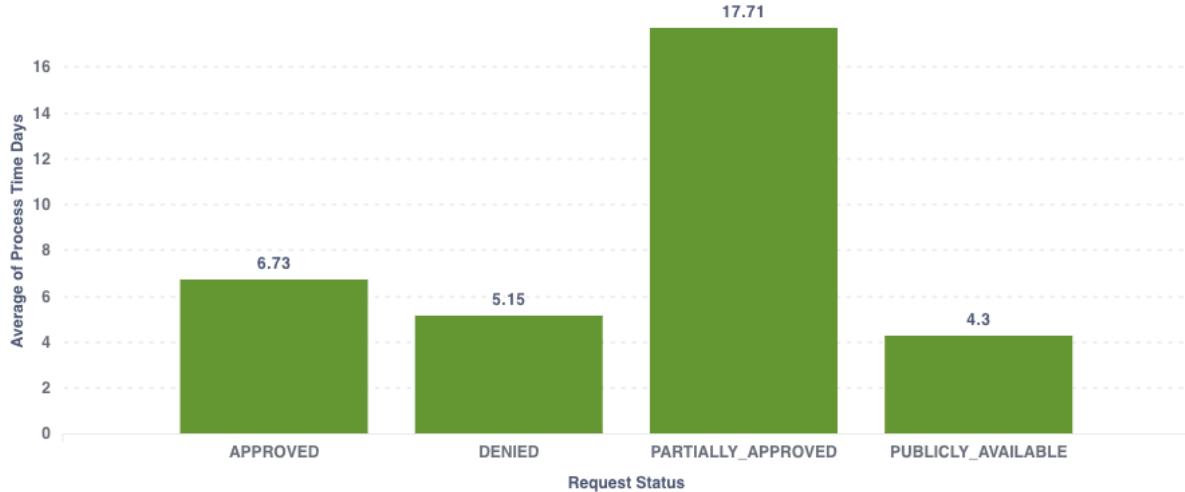
The chart below displays the monthly breakdown of denial rate since the system launched by reason type, along with the total count. Please note that multiple denial reasons can be selected for each request. RDRS received test request submissions during the reporting period, which resulted in denials, as those requests were considered invalid.

| Reason Type  | Nov | Dec | Jan | Feb | Mar | Apr | Total |
|--|-----|-----|-----|-----|-----|-----|-------|
| Domain name was transferred to another registrar / is not managed by the registrar identified in the request (change of control, domain hopping, etc.) | 0   | 0   | 1   | 1   | 1   | 3   | 6     |
| Requested data is publicly available in RDDS   | 0   | 0   | 0   | 0   | 0   | 0   | 0     |
| The request fails to comply with any provision of the RDRS legal terms   | 1   | 8   | 23  | 12  | 17  | 4   | 65    |
| Contracted party cannot disclose the data due to applicable law  | 0   | 60  | 40  | 50  | 53  | 35  | 253   |
| Request is incomplete/more information is required before the request can be processed/requestor did not respond to request for additional information | 8   | 21  | 30  | 26  | 55  | 128 | 269   |
| Other corrective action is required before request can be processed  | 8   | 38  | 42  | 68  | 42  | 11  | 209   |
| Other  | 10  | 31  | 24  | 33  | 16  | 14  | 128   |

## Metric 15: Average Disclosure Request Response Time (in days)

The chart below displays the average disclosure response time since the system launched, in days, by outcome type (approved, partially approved, denied, and data publicly available).

Metric 15: Average Disclosure Request Processing Days - Overall



The table below displays the monthly breakdown of the average disclosure response time, in days, by outcome type (approved, partially approved, denied, and data publicly available).

| Month   | Approved | Denied | Partially Approved | Publicly Available |
|---------|----------|--------|--------------------|--------------------|
| Nov/Dec | 4.2      | 1.97   | 14.5               | 1.13               |
| Jan     | 3.89     | 2.88   | 8                  | 4.48               |
| Feb     | 6.92     | 2.62   | 1.5                | 1.65               |
| Mar     | 5.76     | 6.17   | 110                | 8.83               |
| Apr     | 14.09    | 11.26  | 22.67              | 1.85               |



## Metric 16: Response Time Distribution

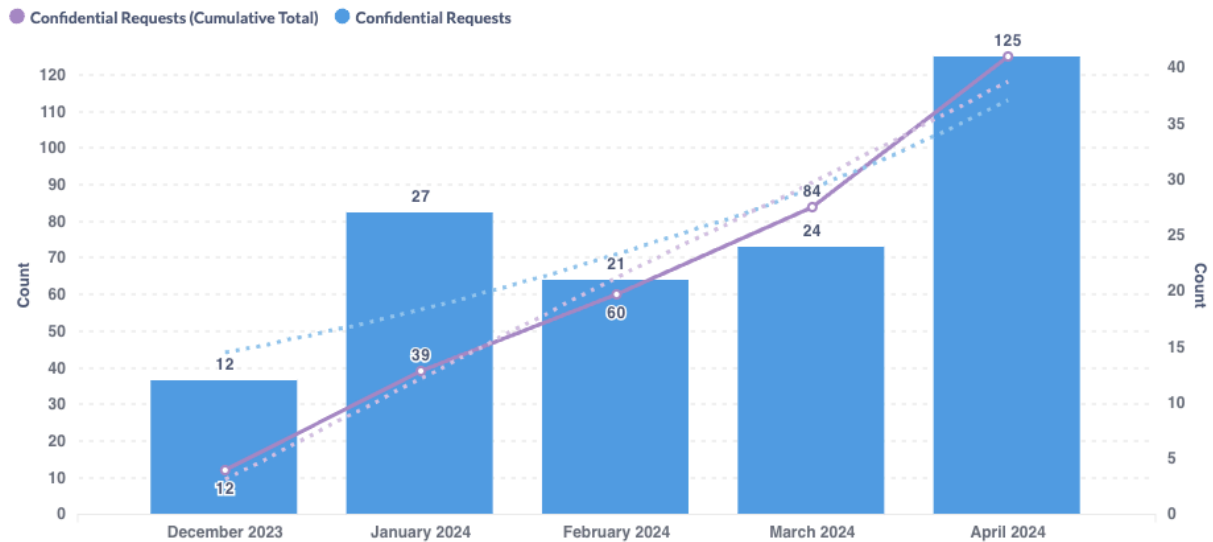
The table below displays the response time distribution (10th, 30th, 50th, 70th, and 90th percentiles, with the 50th percentile being the median), including the time from when the request was submitted until the time the request was addressed, differentiating between request status. Values are representative of the number of days.

| Request Status     | 10th % | 30th % | Median | 70th % | 90th % | Average |
|--------------------|--------|--------|--------|--------|--------|---------|
| Approved           | 0      | 1      | 2      | 7      | 20     | 6.73    |
| Denied             | 0      | 1      | 2      | 4      | 12     | 5.15    |
| Partially Approved | 1.3    | 2.9    | 8.5    | 10.1   | 43.5   | 17.71   |
| Publicly Available | 0      | 0      | 1      | 4      | 17     | 4.3     |

## Metric 17: Number of Confidential Disclosure Requests

The chart below displays the trend of the number of times the “requesting confidentiality” box was selected since the system launched. The confidentiality box is only available for those requestors who indicate their request category to be “law enforcement.”

Metric 17: Confidentiality Requested - Monthly and Cumulative Total



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## List of Participating Registrars

The registrars currently participating in the RDRS two-year pilot are listed below. Collectively these registrars **manage 57% of the total number of Domains Under Management (DUM)** in the generic top-level domain space.

| #  | IANA ID | Registrar Name  |
|----|---------|---|
| 1  | 1515    | 123-Reg Limited   |
| 2  | 1387    | 1API GmbH   |
| 3  | 3785    | AC Webconnecting N.V. DBA domain.cam                                      |
| 4  | 3854    | Access Japan Co, Ltd. dba REGne (www.regne.net)                           |
| 5  | 420     | Alibaba Cloud Computing (Beijing) Co., Ltd.                               |
| 6  | 468     | Amazon Registrar, Inc.  |
| 7  | 3245    | Arcanes Technologies  |
| 8  | 106     | Ascio Technologies, Inc. Danmark - Filial af Ascio technologies, Inc. USA |
| 9  | 1448    | Blacknight Internet Solutions Ltd.  |
| 10 | 612     | Blue Razor Domains, LLC   |
| 11 | 353     | Bombora Technologies Pty Ltd  |
| 12 | 15      | COREhub, S.R.L.   |
| 13 | 1298    | Corporation Service Company (DBS), Inc.                                   |
| 14 | 430     | CORPORATION SERVICE COMPANY (UK) LIMITED                                  |
| 15 | 3880    | Cross Marketing Technology Ltd.   |
| 16 | 299     | CSC Corporate Domains, Inc.   |
| 17 | 671     | CSC Management Consulting (Shanghai) Co., Ltd.                            |
| 18 | 226     | Deutsche Telekom AG   |
| 19 | 1645    | Diamatrix C.C.  |
| 20 | 466     | DomainSite, Inc.  |
| 21 | 1501    | DotRoll Kft.  |
| 22 | 1639    | E BRAND Holdings S.A.   |
| 23 | 48      | eNom, LLC   |

|    |      |   |
|----|------|---|
| 24 | 696  | Entorno Digital, S.A.                       |
| 25 | 85   | EPAG Domainservices GmbH                    |
| 26 | 1052 | EuroDNS S.A.                                |
| 27 | 965  | Fluccs - The Australian Cloud Pty Ltd       |
| 28 | 3235 | Focus IP, Inc. dba Tracer                   |
| 29 | 81   | Gandi SAS                                   |
| 30 | 1151 | Go Australia Domains, LLC                   |
| 31 | 1150 | Go Canada Domains, LLC                      |
| 32 | 1149 | Go China Domains, LLC                       |
| 33 | 1153 | Go France Domains, LLC                      |
| 34 | 1152 | Go Montenegro Domains, LLC                  |
| 35 | 3786 | GoDaddy Corporate Domains, LLC              |
| 36 | 1659 | GoDaddy Online Services Cayman Islands Ltd. |
| 37 | 146  | GoDaddy.com, LLC                            |
| 38 | 1376 | Instra Corporation Pty Ltd.                 |
| 39 | 2487 | Internet Domain Service BS Corp             |
| 40 | 1728 | IP Twins SAS                                |
| 41 | 1656 | Kagoya Japan Inc.                           |
| 42 | 269  | Key-Systems GmbH                            |
| 43 | 1345 | Key-Systems, LLC                            |
| 44 | 809  | Ledl.net GmbH                               |
| 45 | 1625 | LEMARIT GmbH                                |
| 46 | 1466 | Lexsynergy Limited                          |
| 47 | 292  | MarkMonitor Inc.                            |
| 48 | 1390 | Mesh Digital Limited                        |
| 49 | 2288 | Metaregistrar BV                            |
| 50 | 228  | Moniker Online Services LLC                 |
| 51 | 638  | Name SRS AB                                 |
| 52 | 452  | Name105, Inc.                               |

|    |      |  |
|----|------|--|
| 53 | 1040 | Name106, Inc.  |
| 54 | 1547 | Name117, Inc.  |
| 55 | 1068 | NameCheap, Inc.  |
| 56 | 1464 | NameWeb BVBA   |
| 57 | 625  | Name.com, Inc.   |
| 58 | 826  | Name.net, Inc.   |
| 59 | 1336 | Net-Chinese Co., Ltd.  |
| 60 | 2    | Network Solutions, LLC   |
| 61 | 1717 | Netzadresse.at Domain Service GmbH   |
| 62 | 470  | Nom-iq Ltd. dba COM LAUDE  |
| 63 | 76   | Nominalia Internet SL  |
| 64 | 3871 | ODTÜ Geliştirme Vakfi Bilgi Teknolojileri Sanayi Ve Ticaret Anonim Şirketi |
| 65 | 1250 | OwnRegistrar, Inc.   |
| 66 | 1860 | Paragon Internet Group Ltd t/a Paragon Names                               |
| 67 | 303  | PDR Ltd. d/b/a PublicDomainRegistry.com                                    |
| 68 | 1649 | P.A. Viet Nam Company Limited  |
| 69 | 168  | Register SpA   |
| 70 | 9    | Register.com, Inc.   |
| 71 | 3787 | RegistrarBrand, LLC  |
| 72 | 3788 | RegistrarGuard, LLC  |
| 73 | 3789 | RegistrarSecure, LLC   |
| 74 | 3236 | RegistrarTrust, LLC  |
| 75 | 1328 | RegistryGate GmbH  |
| 76 | 1290 | SafeBrands SAS   |
| 77 | 1741 | Shinjiru Technology Sdn Bhd  |
| 78 | 3791 | SINO PROFIT (HONG KONG) LIMITED  |
| 79 | 3862 | Spaceship, Inc.  |
| 80 | 2482 | Stichting Registrar of Last Resort Foundation                              |
| 81 | 836  | The Namespace Group Pty Ltd  |

---

|    |      |   |
|----|------|---|
| 82 | 1564 | TLD Registrar Solutions Ltd.                      |
| 83 | 69   | Tucows Domains Inc.                               |
| 84 | 3802 | Ubilibet S.L.                                     |
| 85 | 460  | Web Commerce Communications Limited dba WebNic.cc |
| 86 | 456  | Webnames.ca Inc.                                  |
| 87 | 938  | WHC Online Solutions Inc.                         |
| 88 | 440  | Wild West Domains, LLC                            |



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