Registration Data Request Service (RDRS)

Community Webinar

January 2024
Agenda

- Metrics and Reporting
- Open Q&A
Metrics and Reporting

- This report, to be published on a monthly basis, provides the system usage data as requested by the GNSO Council.
- This reporting period is from 28 Nov 2023 (official launch date) - 31 Dec 2023.
- Future reports will cover the previous month only.
- All reports will be published on the RDRS webpage on ICANN.org.
- The report is broken down into the following sections:
  - Brief introduction
  - Summary of all the data as requested by the GNSO Council in a table format (16 total metrics)
  - Chart representation of the 16 metrics:
    - User data (6 metrics)
    - Request type data (4 metrics)
    - Request transactional data (3 metrics)
    - Outcome Data (3 metrics)
  - List of participating registrars
Notable Data Points

1,481
Total requestors

219
Requests submitted

886
Domain lookups resulted in non-participating registrars

72
Registrars participating

53%
Total gTLD domains covered in RDRS through participating registrars

Top 3 requestor categories

31%
IP Holder

15%
Security Researcher

14%
Other

Metric 9: Disclosure Requests by Requestor

The chart below displays a histogram of the number of requests since system launch by requestor.
Metric 13: Number of Closed Disclosure Requests by Outcome Type

- APPROVED: 11.72%
- DENIED: 80.47%
- PUBLICLYAVAILABLE: 6.25%
- PARTIALLY_APPROVED: 1.56%

TOTAL: 128
Metric 14: Denial Rate by Reason Type

Reasons are preset as a picklist in the RDRS.

<table>
<thead>
<tr>
<th>Reason type</th>
<th>Nov</th>
<th>Dec</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Domain name was transferred to another registrar / is not managed by the registrar identified in the request (change of control, domain hopping etc.)</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Requested data is publicly available in RDDS</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>The request fails to comply with any provision of the RDRS legal terms</td>
<td>1</td>
<td>8</td>
<td>9</td>
</tr>
<tr>
<td>Contracted party cannot disclose the data due to applicable law</td>
<td>0</td>
<td>10</td>
<td>10</td>
</tr>
<tr>
<td>Request is incomplete/more information is required before the request can be processed/requestor did not respond to request for additional information</td>
<td>8</td>
<td>21</td>
<td>29</td>
</tr>
<tr>
<td>Other corrective action is required before request can be processed</td>
<td>8</td>
<td>38</td>
<td>46</td>
</tr>
<tr>
<td>Other</td>
<td>10</td>
<td>31</td>
<td>41</td>
</tr>
</tbody>
</table>
Continued Engagement and Education

Through our outreach and engagement efforts, educate requestors on the following:

- Fill out the form entirely
- Provide as much background information and supporting documentation as possible
- Learn from the denial reasons provided by the registrars

Along with our engagement, ICANN org plans to also:

- Review materials to enhance educational efforts
  - What RDRS is for
  - What RDRS is NOT used for
  - Importance of filling out information
- Continue engaging with registrars to drive up the participation rate
Thank You and Questions
Visit us at: https://www.icann.org/rdrs-en