

Tuesday, April 3, 2018 at 11:09 AM

From: ICANN Global Support <noreply-globalsupport@icann.org>

Date: Tuesday, April 3, 2018 at 11:09 AM

Subject: RADAR/RRS Security Vulnerability



Dear ICANN contracted party,

ICANN has temporarily taken offline its Registrar Contact Information Database (RADAR), as well as the Registry Request Service (RRS). This action was taken as a precautionary measure, after ICANN was made aware on Sunday, 1 April 2018, of a security vulnerability within RADAR. This vulnerability could also impact the Registry Request Service (RRS), as it shares the same code-base.

At this time, there is no indication that the exploit was utilized by any unauthorized party to view data within either service. In the event that unauthorized access was granted as a result of this vulnerability, all passwords contained within these services were hashed. We will be requiring that all authorized users reset their password as a precaution.

We expect that both services will be down until the end of the week, and we will be using this as an opportunity to release already-planned improvements to both RADAR and RRS systems.

We apologize for any inconvenience this situation may cause. ICANN is committed to ongoing improvements in security procedures and systems. If you should require additional information please email globalsupport@icann.org.

Best,
Akram Atallah
President, Global Domains Division
ICANN