Registration Data Request Service

System Development Update

Webinar #1: 27 July from 01:00-02:00 UTC
Webinar #2: 31 July from 15:00-16:00 UTC
Agenda

- High Level Timeline and Development Milestones
- Requestor System Development Showcase
  - Q&A
- Registrar System Development Showcase
  - Q&A
High Level Timeline and Development Milestones

Diana Middleton
In February 2023, the ICANN Board of Directors passed a resolution directing ICANN org to develop and launch a new ticketing system to handle requests for access to nonpublic registration data related to gTLDs.

ICANN org immediately began work developing the Registration Data Request Service (RDRS), formally known as the WHOIS Disclosure System.

The RDRS will be operated by ICANN org for a period of up to 2 years with periodic check-ins with the GNSO Council to discuss usage and data collection resulting from the service.

This work is expected to inform next steps on the Phase 2 Recommendations of the Expedited Policy Development Process on the Temporary Specification for gTLD Registration Data for a System for Standardized Access/Disclosure (SSAD).
Updates Since Webinars in May

Since the 16/17 May 2023 RDRS System Development Update Webinars the ICANN org project team has continued its ongoing system development work. It completed the first system development milestone, which was the simple end-to-end feature presented during the May webinar.

Weekly meetings have been held with the GNSO Small Team to discuss RDRS system development, success criteria, outreach, and engagement.

RDRS was discussed at a number of sessions during ICANN77 in Washington D.C. in June.

A flyer on the RDRS and its benefits was created and can be found on our webpage.
High Level Timeline

- **Project Kickoff**
- **Webinar #1**
- **Webinar #2**
- **Registrar Early Access**
- **Webinar #3 (Registrar Onboarding)**
- **Public Launch**
- **ICANN78**
- **Webinar #4**

### Timeline:

- **Q1**
  - Feb: Project Kickoff
  - Mar: Webinar #1

- **Q2**
  - Apr: Webinar #2
  - May: Registrar Early Access

- **Q3**
  - Jun: Webinar #3
  - Jul: Public Launch

- **Q4**
  - Aug: ICANN78
  - Sep: Webinar #4
  - Oct: Today

### Features:

- **Simple End-to-End**
  - (full process from start to finish)
- **Bulk Processing**
  - (feature that allows user to apply one operation to several assignments or cases)
- **Email Encryption**
  - (an authentication process that prevents messages from being read by an unintended or unauthorized individual)
Requestor System Development Showcase

Kyle Dunst
Registration Data Request Service

Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat. Duis aute irure dolor in reprehenderit in voluptate velit esse cillum dolore eu fugiat nulla pariatur. Excepcion sint occaecat cupidatat non proident, sunt in culpa qui officia deserunt mollit anim id est laborum.

Notification

By default, you will receive email notifications when the status of your requests are changed. You can opt out by uncheck the following option.

Receive email notifications

Continue
Registration Data Request Service

<table>
<thead>
<tr>
<th>Request Date</th>
<th>Status</th>
<th>Domain Subject</th>
<th>Priority</th>
</tr>
</thead>
</table>

No matching requests found.

Previous Version
### Requests

<table>
<thead>
<tr>
<th>Request Date</th>
<th>Status</th>
<th>Domain Subject</th>
<th>Priority</th>
</tr>
</thead>
<tbody>
<tr>
<td>25 Jun 2022</td>
<td>Approved</td>
<td>Lorem Ipsum</td>
<td>Urgent Request</td>
</tr>
<tr>
<td>23 May 2022</td>
<td>Denied</td>
<td>Lorem Ipsum</td>
<td>Standard Request</td>
</tr>
<tr>
<td>26 Jun 2022</td>
<td>Partially Approved</td>
<td>Lorem Ipsum</td>
<td>Standard Request</td>
</tr>
<tr>
<td>22 Mar 2022</td>
<td>Pending</td>
<td>Lorem Ipsum</td>
<td>Standard Request</td>
</tr>
<tr>
<td>25 Jun 2022</td>
<td>Approved</td>
<td>Lorem Ipsum</td>
<td>Urgent Request</td>
</tr>
<tr>
<td>23 Jul 2022</td>
<td>Denied</td>
<td>Lorem Ipsum</td>
<td>Standard Request</td>
</tr>
</tbody>
</table>
## Templates

<table>
<thead>
<tr>
<th>Created Date</th>
<th>Template Name</th>
<th>Template Description</th>
<th>Template Priority</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>25 Jun 2022</td>
<td>My Template Name 1</td>
<td>This is to be used in cases of X, Y, Z</td>
<td>Urgent Request</td>
<td>New Request</td>
</tr>
<tr>
<td>23 May 2022</td>
<td>My Template Name 2</td>
<td>This is to be used in cases of A, B, C</td>
<td>Standard Request</td>
<td>New Request</td>
</tr>
</tbody>
</table>

1-2 of 2 results
Registration Data Request Service

Request for Non-Public Registrant Data

This form is used to save a template relating to user requests for non-public registrant data. Not all fields are available for use in a template. Once a template is created, you can access your templates via the homepage and start a new request using a template you have created. Templates can be updated at anytime.

Template Name

Template Description

Additional Contact Details: Postal Address

Address 1*

Address 2

City* State/Province Zip/Postal Code Country Code*
Registration Data Request Service

Request for Non-Public Registrant Data

This form is used to save a template relating to user requests for non-public registrant data. Not all fields are available for use in a template. Once a template is created, you can access your templates via the homepage and start a new request using a template you have created. Templates can be updated at anytime.

Template Name
My Template Name 1

Template Description
This is to be used in cases of X, Y, Z

Additional Contact Details: Postal Address
Address 1*

Address 2

City* State/Province Zip/Postal Code Country Code*
Tech Information

☐ Tech ID
☐ Tech Name
☐ Tech Email
☐ Tech Phone

Identify the country or countries in which you or the party you represent will process the requested data if such data is provided to you by the contracted party, including jurisdictions in which any third party will process such data upon your behalf (including storage by a cloud service provider):

Select

Has a Law Enforcement request for data such as subpoena, court order, warrant or any other form of legal request been issued requesting the disclosure of the requested data?

☐ Yes
☐ No

Are you asserting a legal basis under which you would process the requested data pursuant to the European Union General Data Protection Regulation or other applicable law?

☐ Yes
☐ No

Party representation: Select one of the options below.

☐ I am submitting this request on my own behalf
☐ I am authorized to act on behalf of a third party in submitting this request

Cancel  Save As New Template  Update Template
Registration Data Request Service

Home  »  Make New Request

Request for Non-Public Registrant Data

All fields required unless marked as optional

Request Category

Identify your request priority level.

Priority Setting Disclaimer: Please note that the registrar has the ability to change the priority level if they determine your request does not meet the priority level you have selected.

- **Urgent Request**
  The criteria to determine urgent requests is limited to circumstances that pose an imminent threat to life, serious bodily injury, critical infrastructure (online and offline) or child exploitation. For the avoidance of doubt, Priority 1 is not limited to requests from law enforcement agencies.

- **Standard Request**

List of data elements requested.

- [ ] Select All

Register Information
Registration Data Request Service

Request for Non-Public Registrant Data

All fields required unless marked as optional

Request Category

Law Enforcement

☐ Requesting confidentiality (optional): By checking this box, the Registrar will be notified of your request for confidentiality. Please note that this is a voluntary system, and best effort will be made to honor your request. This may involve taking appropriate measures to comply with your request, providing you with information on the steps that can be taken, or rejecting your request without notifying the registered name holder.

Identify your request priority level.

Priority Setting Disclaimer: Please note that the registrar has the ability to change the priority level if they determine your request does not meet the priority level you have selected.

☐ Urgent Request

The criteria to determine urgent requests is limited to circumstances that pose an imminent threat to life, serious bodily injury, critical infrastructure (online and offline) or child exploitation. For the avoidance of doubt, Priority 1 is not limited to requests from law enforcement agencies.
Registrar System Development Showcase

Jim Cook
Seeing a Confidential Request in NSp

When the requestor has asked for confidentiality, the Registrar will see a notice to this effect. We have tried to make it hard to miss.

! Confidentiality Requested

This request pertains to an ongoing law enforcement investigation. In order for law enforcement to effectively use the data for this purpose, it is crucial that this request remains confidential. The existence of this request should not be revealed to the registrant. If the registrar’s policies do not allow for confidential disclosure, we request that this request be disregarded and not processed.
RDRS Will Allow Registrars to Record Responses in Bulk

When viewing a list of pending requests, they will have the option to select records for update.

Registrars will use these check boxes to select records for bulk editing.
Bulk Editing Will be Handled In-line

Each editable data point will be presented appropriately.

<table>
<thead>
<tr>
<th>Request ID</th>
<th>Requestor Name</th>
<th>Request Category</th>
<th>Domain Subject</th>
<th>Priority Level</th>
<th>Publicly Available</th>
<th>Response Date</th>
<th>Requested Data</th>
<th>Denial Reason(s)</th>
<th>Denial Explanation</th>
<th>Status</th>
<th>Request Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>D-1234567</td>
<td>John Smith</td>
<td>LEA</td>
<td>icann.org</td>
<td>Urgent</td>
<td>✓</td>
<td>22/07/2023</td>
<td>None</td>
<td>None Selected</td>
<td>Entry Required</td>
<td>Pending</td>
<td>15 Jul 2022</td>
</tr>
<tr>
<td>D-1234564</td>
<td>Sally Client</td>
<td>IP</td>
<td>icann.org</td>
<td>Standard</td>
<td></td>
<td>22/07/2023</td>
<td>2 Selected</td>
<td>None Selected</td>
<td>Entry Required</td>
<td>Pending</td>
<td>13 Jul 2022</td>
</tr>
<tr>
<td>D-1234562</td>
<td>Adam James</td>
<td>IP</td>
<td>icann.org</td>
<td>Standard</td>
<td></td>
<td>22/07/2023</td>
<td>2 Selected</td>
<td>1 Selected</td>
<td>Sample entry...</td>
<td>Partially Approved</td>
<td>13 Jul 2022</td>
</tr>
<tr>
<td>D-1234567</td>
<td>Dave John</td>
<td>Cybersecurity</td>
<td>icann.org</td>
<td>Standard</td>
<td></td>
<td>22/07/2023</td>
<td>All</td>
<td></td>
<td></td>
<td>Approved</td>
<td>18 Jun 2022</td>
</tr>
</tbody>
</table>

These are the columns that the user can edit.
Entering the Response Date

Registrars will be able to type out a date, or select from a calendar,
Entering Requested Data changes and Denial Reasons

Requested data will show only the items the requestor wants.

Denial reasons will display the full list of possible responses.
Entering denial explanations

Denial explanation will provide a large area for entering text. The registrar presses the Enter key when finished.
Saving Changes

After all updates are completed, the requestor clicks the “Bulk Respond” button.

Errors, if any, will be displayed. When all required fields are entered, the updates will be performed and the user will be returned to the Pending Requests screen.
Email Delivery

- Requestors who sign up for notifications will receive an email whenever a status change occurs. These emails will be delivered within a few minutes of the request’s submission.

- Registrars who sign up to receive emails will receive all of the following:
  - Urgent Requests - the registrar will receive an email for each request, within a few minutes of initial submission.
  - Daily Activity Report - any activity on the account:
    - Newly submitted urgent requests: [Insert #]
    - Newly submitted standard requests: [Insert #]
    - Recently canceled requests: [Insert #]
    - Will be delivered once a day, for the previous day
  - Monthly Aging Report - pending requests for 30+ days:
    - Pending requests submitted more than 30 days ago: [Insert #]
    - The oldest pending request has been open for: [Insert #] days
    - Will be delivered once a month, for the previous month
Engage with ICANN

Thank You and Questions

Visit us at: https://www.icann.org/rdrss-en

- @icann
- facebook.com/icannorg
- youtube.com/icannnews
- flickr.com/icann
- linkedin/company/icann
- soundcloud/icann
- instagram.com/icannorg