



2013 RAA Registrar Outreach Meeting - Los Angeles

22 August 2013

Agenda

- 9:00 Welcome
- 9:15 Overview of 2013 RAA & Transition Addendum
- 10:15 Coffee Break
- 10:30 Dealings with Resellers
- 11:30 Privacy & Proxy Specification and New Disclosure Requirements
- 12:30 Lunch / Break
- 13:30 New Data Retention Obligations & Waiver
- 14:30 Compliance Update & New Administrative Requirements
- 15:30 Break
- 15:45 New Whois Obligations
- 17:00 Adjourn / Break
- 17:30 Wine & Cheese (and Beer) Reception



2013 RAA - Overview

Los Angeles
22 August 2013

Agenda

- Introduction
- Overview of Changes from 2009 RAA
- Next steps
- Question & Answer

One World

One Internet

Introduction

RAA Finalized

- 2013 RAA approved on 27 June 2013
- Negotiating since end of 2011
- Included 12 LEA recommendations and GNSO/ALAC recommendations
- Registrar NT included: eNom, GoDaddy, Key Systems, MarkMonitor, Momentous

Overview of Changes from 2009 RAA

One World

One Internet

Structure of Agreement



- Base agreement plus specifications
 - Looks more like the Registry Agreement
- Specifications have full legal force
- Includes transition timing

Structure of Agreement

- Specifications include:
 - Consensus & Temporary Policy
 - Data Retention
 - Whois Accuracy Program
 - Whois SLA
 - Proxy/Privacy Services
 - Registrant Rights and Responsibilities
 - Additional Registrar Operation Specification (Technical)
 - Registrar Information Specification
 - Logo License

Structure of Agreement

- Includes Amendment Processes
 - Path to negotiation
 - Board-approved amendments
- Renewal provision
 - Form of agreement more stable

Enhanced Compliance Tools



- Broadened suspension ability
- Expanded termination rights
 - Cybersquatting
 - Repeated breaches
- Officer Compliance Certification
- Clearer rights to access data

Registrant Benefits & Responsibilities

- Registrar leadership
- Clear, easy-to-read document
- Tied to the words of the 2013 RAA
- About specific contractual rights, not broader principles

Data Retention Specification

- Key recommendation from law enforcement
- Expands types of data for retention
- Retention timeframes based upon views of laws internationally
- Allows for registrars to identify conflicts with local laws

Abuse Point of Contact

- Trackable system
- Dedicated abuse point of contact (email address and phone)
- Point of contact on website
- Monitored 24/7 for LE reports
- Reviewed within 24 hours by an empowered individual
- Reasonable/prompt steps to investigate/respond appropriately

Resellers

- Registrar responsibility for compliance under RAA
- Enforcement of reseller/registrar agreements
- Link to the Registrant Benefits & Responsibilities Document
- Specification on Privacy/Proxy Services
- Information to be provided to ICANN

Whois Enhancements

- Validation & verification-
 - Whois fields
 - Account holder data
- SLA on Whois availability
- IDN protocols/Restful Whois placeholders
- Port 43 Access- thin registries only
- Bulk Access- reinstated if market changes
- Standardized Whois formats
- Remedies for inaccurate information clarified

Privacy & Proxy Services

- Interim Specification while ICANN accreditation program & GNSO policies developed
- Minimum baseline:
 - Disclosure of key service terms
 - Infringement/abuse point of contact published
 - Business contact Information published
 - Escrow of customer data

Transition Addendum

- Allows time for operational transition
- Registrars must be compliant with almost all parts of 2013 RAA by 1 January 2013
- For terms not identified for transition, applicable immediately upon signing
- Includes:
 - Updated Registration Agreement (if 2009 Registrar)
 - Whois Verification and Data Retention Specifications
 - Posting requirements, such as Abuse Point of Contact



Thank You