

gTLD Registry Operator Contractual Compliance Report  
RE: VeriSign Information Services, Inc. and the .NAME Registry Agreement

**Review Period:** 1 January 2011 to 31 December 2011

**Report Compiled by:** ICANN Contractual Compliance

**Report Date:** 6 April 2012

The purpose of this gTLD Registry Operator Contractual Compliance Report (Report) is to provide information pertaining to VeriSign Information Services, Inc.'s compliance with the .NAME Registry Agreement, originally executed between ICANN and The Global Name Registry Limited on 15 August 2007, and assigned by The Global Name Registry Limited to VeriSign Information Services, Inc. on 28 February 2009. This Report was used to inform ICANN as it considered VeriSign Information Services Inc.'s contract renewal request.

This Report is for information purposes only and does not preclude ICANN from pursuing any contract breaches subsequently discovered.

### REGISTRY INFORMATION

# of .NAME Domain Name Registrations	234,565 (As of December 2011)
Registry Agreement Effective Date	15 August 2007
Registry Agreement Expiration Date	15 August 2012
Primary Contact	Patrick Kane Senior Vice President and General Manager VeriSign Naming and Directory Services
Web Site Address	verisigninc.com

### SCOPE AND SUMMARY

ICANN reviewed VeriSign Information Services, Inc.'s ("Registry Operator") compliance in the following areas:

Obligations	Findings
SRS Outage Restrictions	✓
Equal Registrar Access to the SRS	✓
Bulk Zone File Requirements	✓
Submission of Monthly Reports	✓
Payment of Required Fees	✓

## **DETAILS OF FINDINGS**

**SRS Outage Restrictions:** Sections 9.10 and 14.3 of Appendix 7 of the Registry Agreement sets forth Registry Operator's Shared Registration System ("SRS") Outage restrictions. Registry Operator consistently reported compliance with its SRS Outage restrictions. ICANN reviewed all SRS Outage data submitted and concluded that Registry Operator was compliant with its contractual obligations.

**Equal Registrar Access to the SRS:** Section 11.2 of Appendix 7 of the Registry Agreement sets forth Registry Operator's equal registrar access to the SRS requirements. Registry Operator consistently reported compliance with SRS availability requirements. Additionally, ICANN did not receive any complaints from registrars regarding denial or discriminatory access to the SRS concerning Registry Operator. ICANN concluded that Registry Operator was compliant with its contractual obligations.

**Bulk Zone File Access:** Pursuant to Section 3.1(c)(iii) of the Registry Agreement, Registry Operator was required to provide bulk access to the zone files to ICANN on a continuous basis and to third parties pursuant to the TLD zone file access agreement, set forth in Appendix 3. All required access was made available to ICANN and no denial of access complaints were received from the public. ICANN concluded that Registry Operator was compliant with its contractual obligations.

**Monthly Reports:** Pursuant to Section 3.1(c)(iv) of the Registry Agreement, Registry Operator was required to provide ICANN with monthly reports that include specific data, designated in Appendix 4, as amended, of the Registry Agreement. Registry Operator provided all required reports and included all data required. ICANN concluded that Registry Operator was compliant with its contractual obligations.

**Financial Requirements:** Pursuant to Section 3.1(e) of the Registry Agreement, Registry Operator was required to pay the Registry-Level Fees to ICANN on a quarterly basis in accordance with Section 7.2 of the Registry Agreement. Registry Operator paid all fees as required by Section 7.2 of the Registry Agreement. ICANN concluded that Registry Operator was compliant with its contractual obligations.