

gTLD Registry Operator Contractual Compliance Report
RE: Neustar, Inc. (“Neustar”) and the .BIZ Registry Agreement

Review Period: January 2012 to January 2013

Report Compiled by: ICANN Contractual Compliance

Report Date: 3 June 2013

The purpose of this gTLD Registry Operator Contractual Compliance Report (Report) is to provide information pertaining to Neustar’s compliance with the .BIZ Registry Agreement, originally executed between ICANN and Neustar on 18 December 2006, with an effective date of 8 December 2006. The .BIZ Registry Agreement was subsequently amended on 29 June 2007, 3 April 2008, 26 May 2009, 27 April 2010, and 28 December 2012. This Report is used to inform ICANN as it considers Neustar’s contract renewal request.

This Report is for information purposes only and does not preclude ICANN from pursuing any contract breaches subsequently discovered.

REGISTRY INFORMATION

# of .BIZ Domain Name Registrations	2,336,510 (As of October 2012)
Registry Agreement Effective Date	8 December 2006
Registry Agreement Expiration Date	30 June 2013
Primary Contact	Jeff Neuman Vice President, Business Affairs Neustar, Inc.
Web Site Address	http://www.neustar.biz

SCOPE AND SUMMARY

ICANN reviewed Neustar’s (“Registry Operator”) compliance in the following areas:

Compliance Areas Reviewed
Timeliness & Content of Monthly Reports
Add Grace Period (AGP) Limits Policy
Bulk Zone File Requirements
Payment of Required Fees

In summary, ICANN analyzed relevant data and documents and found that Neustar is in compliance with the .BIZ Registry Agreement in all areas reviewed by ICANN.

FINDINGS AND ANALYSIS

1. Monthly Reports

- Timeliness
 - For the one-year period under consideration, .BIZ submitted all reports on or before the deadline.
- Content
 - Appendices 4 and 7 of the registry agreement indicate the items to be included in the monthly reports.
 - .BIZ is consistently reporting the information required in Appendices 4 and 7 of the registry agreement, including 100% availability for DNS and Whois.

2. AGP Limits Policy:

- Section 3.1(b) of the Registry Agreement requires the Registry Operator to comply with and implement all consensus policies adopted by ICANN. Effective 1 April 2009, the AGP Limits Policy, an ICANN consensus policy, requires the Registry Operator to comply with reporting requirements and AGP refund restrictions. Registry Operator provided all required reportable data and was compliant with the AGP refund restrictions.

3. Bulk Zone File Access:

- Section 3.1(c)(iii) of the Registry Agreement requires that Registry Operator provide bulk access to the zone files to ICANN on a continuous basis, and to third parties pursuant to the TLD zone file access agreement, set forth in Appendix 3. All required access was made available to ICANN and, to the best of ICANN's knowledge, to third-parties as well. No denial of access complaints were received from the public.

4. Payment of Required Fees:

- Section 3.1(e) and Section 7 of the Registry Agreement state the fees that must be paid by Registry Operator and their frequency. Registry Operator has paid all fees as required by the registry agreement.