

gTLD Registry Operator Contractual Compliance Report  
RE: Afilias Limited (“Afilias”) and the .INFO Registry Agreement

**Review Period:** January 2012 to January 2013

**Report Compiled by:** ICANN Contractual Compliance

**Report Date:** 3 June 2013

The purpose of this gTLD Registry Operator Contractual Compliance Report (Report) is to provide information pertaining to Afilias’ compliance with the .INFO Registry Agreement, originally executed between ICANN and Afilias on 18 December 2006, with an effective date of 8 December 2006. The .INFO Registry Agreement was subsequently amended on 16 May 2008, 12 June 2009, 26 May 2010, 15 September 2010, and 31 December 2012. This Report is used to inform ICANN as it considers Afilias’ contract renewal request.

This Report is for information purposes only and does not preclude ICANN from pursuing any contract breaches subsequently discovered.

**REGISTRY INFORMATION**

# of .INFO Domain Name Registrations	7,634,501(As of October 2012)
Registry Agreement Effective Date	8 December 2006
Registry Agreement Expiration Date	30 June 2013
Primary Contact	Roland LaPlante Chief Marketing Officer and Senior Vice President Afilias Global Registry Services
Web Site Address	<a href="http://www.afilias.info">www.afilias.info</a>

**SCOPE AND SUMMARY**

ICANN reviewed Afilias’ (“Registry Operator”) compliance in the following areas:

<b>Compliance Areas Reviewed</b>
Timeliness & Content of Monthly Reports
Add Grace Period (AGP) Limits Policy
Bulk Zone File Access
Payment of Required Fees

In summary, ICANN analyzed relevant data and documents and found that Afilias is in substantial compliance with the .INFO Registry Agreement in the areas reviewed by ICANN. We note, however, that a full and independent audit is under way for

.INFO under Contractual Compliance's 3-Year Audit Program and this report is independent of such audit.

## **FINDINGS AND ANALYSIS**

### **1. Monthly Reports**

- Timeliness
  - For the one-year period under consideration, .INFO submitted timely reports 83% of the time (September and October 2013 were late submissions).
- Content
  - Appendices 4 and 7 of the Registry Agreement indicate the items to be included in the monthly reports. INFO consistently reported the information required in Appendix 4 and is collaborating with ICANN to improve the reporting of DNS and WHOIS Availability under Appendix 7.

### **2. AGP Limits Policy:**

- Section 3.1(b) of the Registry Agreement requires the Registry Operator to comply with and implement all consensus policies adopted by ICANN. Effective 1 April 2009, the AGP Limits Policy, an ICANN consensus policy, requires the Registry Operator to comply with reporting requirements and AGP refund restrictions. Registry Operator provided all required reportable data and was compliant with the AGP refund restrictions.

### **3. Bulk Zone File Access:**

- Section 3.1(c)(iii) of the Registry Agreement requires that Registry Operator provide bulk access to the zone files to ICANN on a continuous basis, and to third parties pursuant to the TLD zone file access agreement, set forth in Appendix 3. All required access was made available to ICANN and, to the best of ICANN's knowledge, to third-parties as well. No denial of access complaints were received from the public.

### **4. Payment of Required Fees:**

- Section 3.1(e) and Section 7 of the Registry Agreement state the fees that must be paid by Registry Operator and their frequency. Registry Operator paid all fees as required by the registry agreement.