Office of the Ombudsman

Frank Fowlie, Ombudsman
Mar del Plata
April 7, 2005
The Values of this Office are:

Respect for Diversity;
Excellence in Ombudsmanship;
Professionalism;
Confidentiality;
Impartiality;
and Independence
Ombudsman Website

- www.icann.org/ombudsman/

- Key documents:
  - Ombudsman Framework
  - Results Based Management Accountability Framework (RMAF)
Ombudsman Website

- Key tools:
  - Complaint form
  - Ask the Ombudsman FAQ’s
  - Email
Contacts by Country

- USA: 34
- Canada: 11
- UK: 8
- Spain: 6
- India: 3
- France: 2
- Israel: 1
- Malaysia: 1
- Mexico: 1
- Namibia: 1
- Netherlands: 1

Unknown: 11
Gracias
Thank you
Merci