



Dear Naming Services portal User,

The Naming Services portal will be upgraded on 28 October 2019 to include additional functionality for registrars. In preparation for the upgrade, maintenance will need to be performed on Thursday, 24 October 2019, between 03:00 UTC and 07:00 UTC. During this time, the Naming Services portal will be unavailable for all users.

We apologize for any inconvenience this may cause. A maintenance message will be visible on the portal 24 hours prior to the shutdown.

Following the maintenance period, all registrar functionality and access will be disabled. Registry and CZDS functions will continue to be available for those users. Registrar access will be restored on 28 October 2019 with the new and improved functionality. Registrar users will be notified via email when the upgraded system is available.

If you have any questions or issues, contact ICANN Global Support at [globalsupport@icann.org](mailto:globalsupport@icann.org)

Regards,  
Russ Weinstein  
Sr. Director, gTLD Accounts and Services