



Dear Contracted Party,

The ICANN organization is pleased to announce the launch of our Contractual Compliance solution within the Naming Services portal (NSp) for contracted parties on 14 August 2020.

This new version will enable ICANN to completely retire the current compliance system in the near future and make NSp a single solution for everything related to contracted parties. In addition to existing functionality for primary contacts to manage data for their registry and registrars in NSp, this release will enable new functions such as viewing and responding to compliance cases from ICANN's Contractual Compliance within the NSp platform.

What to expect:

- Late July 2020: Recorded webinar along with updated user guides for NSp
- Early August 2020: Email announcement on what to expect on day of launch
- 14 August 2020: Communications will be sent to the registry primary contact, registrar primary contact and group administrators informing of:
 - System availability for existing NSp users.
 - Activation emails sent to users that are not currently active in the portal.

In preparation for the release, please make sure your compliance contact information is up to date and users have access to NSp.

If you have any questions or issues, please submit them via email to globalsupport@icann.org.

Kind regards,
Neeraj Sood
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