



Dear Contracted Party,

The ICANN organization would like to inform you about the updated launch date of our Contractual Compliance solution within the Naming Services portal (NSp) for contracted parties.

To accommodate new contracted party feedback for email interaction instead of via posts within the compliance case, ICANN E&IT requires additional testing time. As a result, we are delaying the release date of NSp compliance solution previously scheduled for 14 August 2020 an additional two weeks to ensure the new system undergoes additional testing and other quality assurance checks.

The new go-live date has now been set to **28 August 2020**.

What to expect:

- Week of 17 August: Recorded webinar along with updated user guides for NSp.
- Week of 24 August: Email announcement on what to expect on day of launch.
- 28 August 2020: Communications will be sent to the registry primary contact, registrar primary contact and group administrators informing of:
 - System availability for existing NSp users.
 - Activation emails sent to users that are not currently active in the portal.

In preparation for the release, please ensure your compliance contact information is up to date and users have access to NSp.

If you have any questions or issues, please submit them via email to globalsupport@icann.org.

Kind regards,
Neeraj Sood
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