Dear Contracted Party,

As previously communicated, the ICANN organization is pleased to announce the launch of our Contractual Compliance solution within the Naming Services portal (NSp) on 28 August 2020.

Below are links to a webinar recording and documentation to prepare you for this new compliance functionality.

- Webinar recording
- NSp User Guide for Registries v4.0
- NSp User Guide for Registrars v4.0
- NSp Quick Start Guide for Registries and Registrars v3.0
- NSp FAQs for Registries and Registrars v1.0

What to expect:

- 28 August 2020:
  - The Naming Services portal is scheduled to be down for the transition beginning at 12:00 am UTC and is expected to be inaccessible for four to six hours.
  - An email communication will be sent when the system is back online.

If you have any questions or issues, please submit them via email to globalsupport@icann.org.

Kind regards,
Neeraj Sood
Sr. Manager, Product E&IT
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