



Feedback



North America  
Events



Global Website  
[www.icann.org](http://www.icann.org)



## TOP STORY

### ICANN59 Community Webinar

ICANN will be holding an informational webinar on Tuesday, 16 May 2017, at 1600 UTC to provide the community with a full update on ICANN59. The webinar will go over logistics, accommodations and travel, as well as details of the meeting schedule. The call is open for all to attend, and the presentation and recording will be posted after the call.

For details on how to join, please go to <https://www.icann.org/news/announcement-2-2017-05-11-en>.



## ICANN NEWS

**ICANN59**  
**JOHANNESBURG**  
Meeting App



### It's Time to Register for ICANN59

Johannesburg, South Africa, 26-29 June 2017

The ICANN59 Policy Forum is just six weeks away. The program will focus on policy work and cross-community dialogue, with topics driven by ICANN's Supporting Organizations and Advisory Committees. **Registration is now open.**

Before booking your flight, check the **ICANN59 home page** to find out if you need to obtain a visa to travel to South Africa. This page links to the immigration page on the Government of South Africa's official website. There, you'll find detailed information

about visa requirements, the application process and deadlines.

Also, the ICANN59 mobile app is now available for download on the App Store, Google play, Windows Store and BlackBerry World. You can use it to manage your meeting experience - access the meeting schedule, network with fellow participants, view the venue map, find information about Johannesburg and more.

We hope to see you in Johannesburg!

### ICANN Organization: Complaints Office Update

**The Complaints Office** is being established to help the ICANN organization with its effectiveness, and to provide additional transparency and accountability, all in service of **ICANN's mission**. In a recent blog, Krista Papac, ICANN's Complaints Officer, discusses her plans for the office, the objectives, the process and the timeline moving forward, including the news that the office is now accepting complaints. Any complaints related to the ICANN organization - for example, a process that appears broken or insufficient handling of an issue - can now be submitted to the **Complaints Office**.

Read Krista Papac's **blog**.

## Capturing the Past: ICANN's History Project

The ICANN History Project is capturing the institutional memory of the organization, community and Board through the posting of interviews, documents, pictures and videos. We have recorded several conversations with key players in ICANN's past, which are now posted on the new [ICANN History Project](#) microsite.

The project explores ICANN's past through various tracks or themes. The first one - The U.S. Government's Historical Relationship with ICANN - will soon be supplemented by additional interviews, while other historical themes are still being developed. As such, the project will constantly be expanding and evolving.

Those who want to share their blogs, videos and pictures relating to ICANN History Project tracks are encouraged to do so via Twitter using #ICANNHistory.



## New ICANN Learn Course in French: History and Evolution of Internet Governance

At-Large member Professor Aziz Hilali has created a new seven-part lecture series called Histoire et évolution de la gouvernance de l'Internet, now available on ICANN Learn's French platform. You can take this free course at any time, at your own pace, on any computer or mobile device. [Register now.](#)

## ICANN Community Anti-Harassment Policy

A guiding goal of the anti-harassment policy is to "emphasize, encourage, and promote the spirit of mutual respect expected within the ICANN community." This document explains the expected standards of behavior and the proceduring for reporting and filing complaints. [Download the document.](#)

## FY17 Q3 Quarterly Stakeholder Call

Did you miss the ICANN Quarterly Stakeholder Call that described the activities for the quarter ending 31 March? The [presentation and recordings](#) are available in Arabic, Chinese, English, French, Portuguese, Russian and Spanish.



EXPLORE NEW ICANN CONTENT

## NextGen and Fellows Video


The NextGen@ICANN and Fellowship programs are both aimed at bringing people to ICANN Public Meetings. ICANN has created a short video that walks you through each program - what sets it apart and who should apply. Explore your options and opportunities! Click [here](#) to start your journey with ICANN.





## Empowered Community Powers infographic

We've created a new infographic to help explain the **Empowered Community Powers** - a process for raising concerns about the ICANN Board or organization. The infographic is available in all six U.N. languages at: <https://www.icann.org/community>.

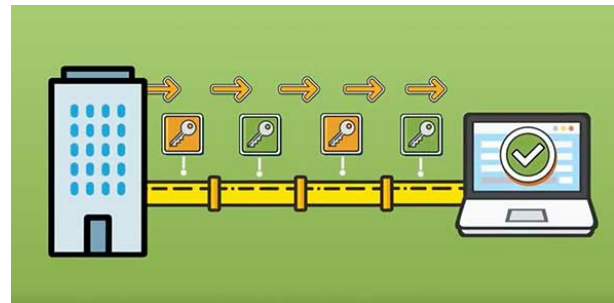


### Quick Guide: Prepare Your Systems for the Root KSK Rollover

Available in  
Seven Languages

### Translations Available for KSK Quick Guide

These materials help you understand the upcoming root zone key signing key (KSK) rollover. The KSK Quick Guide is available in Arabic, Chinese, English, French, Russian and Spanish. Japanese and Korean translations are coming soon. Download the [KSK Quick Guide](#).



### New KSK Rollover Video Available in Four Languages

We've created a short video that explains in plain, accessible language how to prepare your systems for the KSK rollover.

Watch the video:


[English](#) | [French](#) | [Portuguese](#) | [Spanish](#)

### ICANN58 By the Numbers

Just published, this report uses easy-to-read graphics and charts to present data on a range of topics, including: attendees, most popular sessions, remote participation, use of the mobile app and website, and the technical infrastructure of the meeting. [Download the report \(in English\)](#).



### Post-ICANN58 Policy Report



ICANN58  
COPENHAGEN

### Post-ICANN58 Policy Report - Translations Available

Last month, the English version of this report was published. [Translations are now available](#) in Arabic, Chinese, French, Spanish, Russian and Turkish.



GDD UPDATE

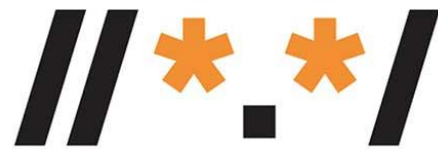
### New Report: Universal Acceptance Represents \$10 Billion Opportunity

The Universal Acceptance Steering Group (UASG), in partnership with ICANN, recently published a white paper documenting the benefits of Universal Acceptance (UA). The

report, prepared by technology consulting and research firm **Analysys Mason**, underscored the economic, social and cultural benefits of becoming UA-ready. The findings highlight a nearly \$10 billion opportunity for organizations that update their IT systems to accept all domain names and email addresses.

"Our analysis shows that the main impediment to Universal Acceptance is a lack of awareness issue, rather than any technical challenges," said Andrew Kloeden, Principal at Analysys Mason. "This is not a heavy lift. The efforts required by software and application owners to implement UA are not particularly onerous; in fact, most companies treat UA issues simply as 'bug' fixes."

[Download the white paper.](#)



[www.UASG.tech](http://www.UASG.tech)

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## New Procedure Published: Handling WHOIS Conflicts with Privacy Law

On 18 April 2017, ICANN published the updated Procedure for Handling WHOIS Conflicts with Privacy Law. This revision, which incorporates an additional trigger to invoke the Revised WHOIS Procedure, was effective immediately. Now a registry operator or ICANN-accredited registrar can invoke the procedure by providing ICANN with a written statement, from the applicable government agency, that indicates that an ICANN-contractual WHOIS obligation conflicts with applicable national law.

Read the [announcement](#) and the [revised WHOIS Procedure](#).



## DELEGATED NEW GTLDS

### Two New gTLDs Were Delegated in April 2017

[See the full list here.](#)



## WHAT'S NEW IN REVIEWS



### Participate in ICANN Reviews

ICANN Specific and Organizational Reviews are of vital importance to the ICANN community and how we operate. They only work with your participation, and you can play a big role in driving continuous improvement through the findings and recommendations that Reviews deliver. Theresa Swinehart has

written about the [latest opportunities to get involved](#). Find out how you can:

- Participate in shaping the future of the new gTLD marketplace
- Help improve ICANN transparency and accountability
- Provide input as to whether the Country Code Names Supporting Organization (ccNSO) Review should be deferred
- Follow the progress of the At-Large Review and the Second Security, Stability, and Resiliency of the Domain Name System Review (SSR2)

For more information on all reviews, [please click here](#).



### ARIN 39 Recap

ARIN 39, the most recent Public Policy and Members Meeting of the American Registry for Internet Numbers (ARIN), took place 2-5 April in New Orleans, Louisiana (U.S.). Over the course of three days, attendees discussed recommended and draft policies, many of which dealt with the transfer process and Point of Contact validation. Göran Marby, ICANN President and CEO, spoke on the future of ICANN and its continuing work. Members of the North American Regional At-Large Organization (NARALO) held its General Assembly the last day of the ARIN meeting.

Attendees heard presentations about the success of the Internet Assigned Numbers Authority (IANA) stewardship transition, the regional Internet registries' relationship to ICANN via the Address Supporting Organization (ASO), department updates from ARIN directors, and updates from the Board of Trustees. Presentations for all sessions and a complete meeting report are available on the [ARIN website](#). The next Public Policy and Members Meeting, ARIN 40, will be held 5-6 October in San Jose, California, and [fellowship applications](#) will be accepted through 12 July. For questions about the meeting, email [meetings@arin.net](mailto:meetings@arin.net).

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### Successful NARALO General Assembly at ARIN 39

NARALO held its fourth General Assembly on 3-5 April in New Orleans, Louisiana (U.S.), on the sidelines of the ARIN 39 Public Policy Meeting. Members discussed policy development and the North America strategic plan and had an interactive session with Göran Marby. Four breakout sessions identified policy issues important to the North American region and their potential impact on end users.

Sessions featured remarks from keynote speakers - including ARIN CEO John Curran, ICANN Ombudsman Herb Waye, ICANN Board Director Ron Da Silva, and several ICANN senior staff members. NARALO was established in June 2007; its membership has grown from an initial 10 At-Large Structures (ALSes) to 29 ALSes and 19 individual members. In 2015, NARALO established a Memorandum of Understanding with ARIN, and this collaboration enabled NARALO to hold its General Assembly during ARIN 39. [Learn more](#).

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### Deferral of ccNSO Organizational Review

During its meeting at ICANN58, the Country Codes Names Supporting Organization (ccNSO) Council requested a [deferral](#) of 12 months for the start of the ccNSO Organizational Review. The decision was in response to a [letter](#) from the chair of the ICANN Board Organizational Effectiveness Committee (OEC) to the ccNSO Council. The ccNSO is currently reviewing and updating its internal documents to ensure that they capture current practices, recommendations from the previous review, and the requirements as set in the new ICANN Bylaws.

A [public comment proceeding](#) aimed at gathering community feedback about the proposed deferral closes on 19 May.

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### New GAC Website Coming Soon

The new website of the Governmental Advisory Committee (GAC) will launch shortly after ICANN59. The website team held two webinars for GAC members on 3 May to walk through new features, answer questions and capture any additional feedback. Some of the new features include the ability to extract and import content for translations; notifications; news articles; and restructured content that highlights important work, advice, and meetings through consistent navigation

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### ALAC and RALO Election Cycle Underway

The At-Large Advisory Committee (ALAC) and the Regional At-Large Organizations (RALOs) started their election cycle to fill leadership positions that will begin at the end of ICANN60. The positions up for election include five ALAC member positions selected by RALOs, as well as the chair, vice chair, and secretariat positions within the RALOs. Some of these positions have term limits. In addition, the Nominating



Committee will select three ALAC members this year. The nomination period ends on 12 May and regional elections, if needed, will take place 22-26 May. [Read more](#).

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## At-Large Community Responds to the Independent Review Draft Report

Following the publication of the At-Large Review Draft Report by ITEMS, the ALAC and the At-Large Review Working Party (WP) submitted one comprehensive response as an [ALAC statement](#) in late March.

The ALAC fully supports 8 of the 16 recommendations proposed by ITEMS, partly supports 5, and rejects 3. The recommendations that the ALAC supports are generally about its roles in outreach, awareness raising, and participation in ICANN policy and processes. The ALAC believes many of these recommendations are already being implemented. A strong focus of the ITEMS recommendations and implementation suggestions involve significant structural changes to the At-Large Community. The ALAC believes that these proposals do not recognize existing policies that allow and support individual members.

Holding views similar to the ALAC and the WP, the five RALOs jointly submitted a [separate statement](#) focused on the issues and recommendations particularly relevant to them. Notably, 73 At-Large Structures (ALSes) participated directly in online ratification votes on the RALO statement, which resulted in overwhelming support.

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## GNSO New gTLD Subsequent Procedures Policy Development Process Working Group Engages with the ICANN Community

Starting in February 2016, the GNSO New Generic Top-Level Domain (gTLD) Subsequent Procedures Policy Development Process Working Group (WG) has been evaluating the experiences of the 2012 round of the New gTLD Program and identifying possible areas for future GNSO policy development. To help the broader ICANN community gain insights into its important and complex work, the WG has been issuing a [monthly newsletter](#) since March 2017, providing detailed updates on its overall work progress and the development within its four work tracks.

Furthermore, as part of its efforts to engage the ICANN community on the issue of geographic names at the top-level, the WG held [two webinar sessions](#) on 25 April 2017. Various organizations and individual ICANN community members presented their positions on the treatment of geographic names. The webinars served as the beginning of a discussion that will continue at ICANN59. In Johannesburg, the WG leadership team will hold an extended session to evaluate the positions presented in the webinars and to propose solutions on how to establish common ground.

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## GNSO Council Comments on the ICANN FY18 Budget and Operating Plan

In response to the public comment proceeding on the proposed ICANN Budget and Operating Plan for FY18, the Generic Names Supporting Organization (GNSO) Council approved and submitted the comments prepared by a small drafting team. At the request of the GNSO Council, the ICANN Finance team conducted a [webinar](#) covering aspects of interest to the GNSO community. As a Decisional Participant within the new Empowered Community (EC), the GNSO Council recognizes the power of the EC to veto budgets adopted by the ICANN Board and the importance of fully understanding the funding and expenses of ICANN operations. Read the [GNSO Council comments](#).

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## GNSO Council Endorses GNSO Candidates for the Registration Directory Service Review Team

On 20 April 2017, the GNSO Council unanimously passed a [motion](#) to nominate Susan Kawaguchi, Erika Mann, Stephanie Perrin, and Volker Greimann as its four primary candidates for the Registration Directory Service Review Team (RDS-RT). Furthermore, the GNSO nominated Marc Anderson, Stefania Milan, and Timothy Chen to be considered for inclusion in the RDS-RT, should additional places be available. These 7 candidates were among the 14 that [requested](#) GNSO endorsement for their participation. The [GNSO Standing Selection Committee \(SSC\)](#) carried out the review and selection of the candidates, and submitted its full consensus recommendations and the ranking of the candidates to the GNSO Council.

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## GNSO Council Confirms Liaison Appointments

The GNSO Council **confirmed** the appointment of councilors as liaisons to several cross-community working groups, GNSO working groups, and implementation review teams. The appointees and their respective groups are: Susan Kawaguchi, Thick WHOIS Implementation Review Team (IRT); Rubens Kuhl, Translation and Transliteration of gTLD Registration Data IRT; Ed Morris, GNSO Rights and Obligations under the Revised ICANN Bylaws Drafting Team; and Julf Helsingius, Cross-Community Working Group on Internet Governance. These appointments stem from the resignations of previous liaisons or the end of a council member's term.



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