It is a great pleasure to write this editorial piece about the second edition of the **Diploma on Internet Governance (DiGI)** for ICANN's regional newsletter. DiGI took place from 6-11 August in Buenos Aires, Argentina. This program aims to provide a rigorous academic immersion to core themes that are shaping Internet governance, and to approach them from a thorough understanding of the Internet's design and architectural principles.

Professors and experts attended from George Washington University, University of Southern California, University of Sao Paulo, University of Buenos Aires, University of San Andrés, Centro de Tecnologia e Sociedade da FGV DIREITO RIO, Internet Society, Latin American and Caribbean Internet Addresses Registry (LACNIC), Latin American and Caribbean ccTLDs Organization (LACTLD), Câmara Argentina de Internet (CABASE), Creative Commons, and the Secretariat for ICTs of Argentina (SETIC). They tackled these six core themes: the Internet governance ecosystem, digital trade and economy challenges, competition in the digital age, Internet for development, the digital divide, privacy and data protection and cybersecurity in the IoT era, and the balance of human rights in IG discussions. Twenty-five participants from Argentina, Brazil, Panama, and Uruguay participated in this second edition.

The role of the technical community, including CABASE, ICANN, ISOC, LACNIC, LACTLD, and CGI.br has been essential in providing advice as members of the program's advisory committee.

DiGI is an excellent resource for policy makers from the public and private sector, staff of civil society, and graduate students pursuing studies in related fields of Internet governance. It is an opportunity for those who wish to deepen their understanding and form a network of colleagues and friends that help shape the dialogues and outcomes of Internet Governance in our region. DiGI will be organized in 2019 and we will keep you updated.

See you soon!
Be sure to bookmark the [ICANN63 meetings page](https://www.icann.org/meetings) as it will be updated frequently.

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**ICANN NEWS**

**ICANN Publishes Comprehensive Guide on What to Expect During the Root KSK Rollover**

What will happen when ICANN, for the first time ever, changes the cryptographic keys that help protect the Domain Name System (DNS)? To answer that question, the ICANN organization has just published a guide to let people know what to expect. It describes which users are most likely to see problems, and among those - what types of issues they will face and the timing of when those issues might appear.

The operators of validating resolvers will likely derive the most benefit from the guide, as they seek clear direction on what to look for once the rollover. Others who may benefit from guide are; non-technical journalists, bloggers, researchers and others who intend to write about the rollover before, during, and after the event. The guide can be accessed [here](https://www.icann.org).

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**Transparency of Security Efforts at ICANN**

The ICANN organization published the [Cybersecurity Transparency Guidelines](https://www.icann.org), which outlines the org's commitment to a high standard of openness and transparency concerning the security of the systems and services it operates.

Learn more about this topic by reading ICANN Senior Director of Security and Network Engineering, Terry Manderson's [blog](https://www.icann.org).
The ICANN Complaints Department is Here to Help
Do you have a complaint about the ICANN organization? Do you need help resolving an issue? The Complaints Department is here to help you, and submitting a complaint is easy. To find out more about how the department can help you, as well as how to submit a complaint, go to https://www.icann.org/complaints-office.

Curious about what kinds of complaints have been submitted before, or how other complaints have been resolved? You can find a comprehensive overview of the various complaints the department has received here.

Update on ICANN’s Strategic Planning Process
The continued success of ICANN's mission depends on our ability to work together to anticipate new challenges and opportunities ahead. The strategic outlook and planning processes represent a joint effort between the community, the Board, and the ICANN organization to identify and track trends that relate to ICANN and its mission in order to ensure they are accounted for in ICANN's current and future strategy.

Learn more about the phases of the strategic planning process and what to expect heading into ICANN63, here.

LAC ACTIVITIES & HIGHLIGHTS

ICANN Participates in CANTO34 Annual Conference and Trade Exhibition
ICANN's participation at the CANTO34 Annual Conference and Trade Exhibition, held in Panama from 18 to 22 July, highlighted the role of the Caribbean private sector in ICANN activities. At CANTO’s “Technology Trends Committee,” ICANN encouraged Caribbean ISPs and connectivity providers to engage at the ISPCP and to provide their opinions. ICANN's VDECC project, which aims to assist Caribbean entrepreneurs to take advantage of business opportunities in the DNS space, was featured in one of the sessions. Many Caribbean government officials, regulators, ICT companies, as well the two RIR's which cover the Caribbean ARIN, and LACNIC, attended the event.

The Second Edition of Barbados Internet Governance Forum (IGF)
The second edition of the Barbados Internet Governance Forum, held from 19 to 20 July, expanded significantly compared to its inaugural edition with over 150 participants. The special advisor to the new Barbados Prime Minister was particularly active at the event where he made recommended that the ICT become an essential piece in the new administration's developmental activities. The community discussed topics such as GDPR, DNSSEC, IPv6 deployment, and the future of jobs that depend on technology stability like the Internet.
Fourth Conference on Technology and Security of the DNS
By Daniel Fink, ICANN Sr. Manager, Stakeholder Engagement, Brazil
On 9 August 2018, I had the privilege to talk about the KSK rollover and represent ICANN at the fourth Conference on Technology and Security of the DNS in Bogota, Colombia. I was invited by .CO’s Internet team who organized the event brilliantly. I visited Bogota for the first time in my life and I have to say that I could not have had better hosts than Laura Lopes, Laura Tavernier, Eduardo Santoyo, and Gonzalo Romero. The room was packed with top-notch leaders from Colombia’s multistakeholder community shedding light on the commitment of the entire country to a safer internet. We spoke among experts from ISOC, LACNIC, NIC-Chile, MINTIC, CRC, CYXTERA, C&W, and COLCERT. The agenda was dedicated to security, stability, and resiliency of the internet with emphasis on DNSSEC and the KSK rollover.

Cheers to our new and old partners from Bogota and hope to see you again soon!

Grenada’s National Telecommunications Regulatory Commission (NTRC) Capacity Building
The LAC team also facilitated a capacity building event on 7 July for members of Grenada's National Telecommunications Regulatory Commission (NTRC) and Network operators. The event focused on strengthening Grenada's participation in ICANN's GAC, ccNSO, and ALAC. Grenada is already a member of the GAC and ccNSO, and due to the recent workshop, serious thought is being given to the formation of an ALS for participation in ICANN's LACRALO.

South America LAC-i-Roadshow Travels to Montevideo
Montevideo, home to one of ICANN's regional offices, hosted the South America LAC-i-Roadshow which included more than 40 participants. The roadshow had a packed agenda, with three separate tracks: outreach, technical, and business. Session topics ranged from the security, stability, and resiliency of the DNS and the root zone Key Signing Key (KSK) rollover to Universal Acceptance (UA) and the new generic top-level domain (gTLD) program. The roadshow also offered a comprehensive overview of key issues being discussed within the ICANN community and the wider Internet Ecosystem.

Read more in Alex Dans' blog post, here.

LAC Community Member Visits Regional Office in Montevideo.
After completing the most policy development process (PDP) webinars last year, Harold Arcos from Venezuela won a trip to visit ICANN's regional office in Montevideo, Uruguay. There he got the opportunity to learn more about ICANN and the work of the regional organizations at the Casa de Internet of Latin America and the Caribbean.

Read more about his visit in Rodrigo Saucedo’s blog post, here.
**Expedited Policy Development Process (EPDP) Update**

The Expedited Policy Development Process (EPDP) Team on the Temporary Specification for gTLD Registration Data held its first meeting on 1 August 2018.

The scope of the EPDP includes:

- Confirming, or not, the Temporary Specification by its 25 May 2019 expiration date.
- Discussing a standardized access model to nonpublic registration data.

The discussion of a standardized access model will occur only after the EPDP Team has comprehensively answered a series of gating questions specified in its charter.

The EPDP Team's first focus is to develop a triage document, outlining which elements of the Temporary Specification are supported and do not require any change. The triage effort is expected to help inform the subsequent development of a work plan. The EPDP Team is scheduled to meet in Los Angeles from 24-27 September 2018. All meeting recordings, transcripts, and materials can be found on the [EPDP wiki workspace](https://www.icann.org/en/groups/epdp-workspace).

**GAC's Engagement**

The Governmental Advisory Committee (GAC) has formed a small group of members to participate in the Expedited Policy Development Process (EPDP) on the Temporary Specification for gTLD Registration Data to replace ICANN's Temporary Specification. The GAC believes that the EPDP has an important role to play in developing a comprehensive model. This model should allow access to nonpublic WHOIS data for authenticated users with a legitimate and proportionate purpose and in a manner that is consistent with the European Union's General Data Protection Regulation (GDPR) and other data protection legislation elsewhere. As part of other ongoing efforts in the ICANN community, the GAC provided initial comments on ICANN's proposed [Unified Access Model](https://www.icann.org/en/groups/epdp-workspace).

**ALAC's Engagement**

Since the launch of the Expedited Policy Development Process (EPDP) on the Temporary Specification for gTLD Registration Data, Alan Greenberg, Hadia Elminiawi, Holly Raiche, and Seun Ojededji have actively contributed to At-Large Consolidated Policy Working Group (CPWG) weekly calls. The aim is to have all members of the CPWG serve as authors to various sections of the EPDP.

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**ccNSO Council Complete Again**

Recently, the ICANN Nominating Committee (NomCom) announced its selections for eight leadership positions within ICANN, including two appointees to the Council of the Country Code Names Supporting Organization (ccNSO). Laura Margolis and Ajay Data will begin their terms at the end of ICANN63. The ccNSO Council consists of 18 councilors: 15 elected by ccNSO members and three appointed by the NomCom.

During ICANN62, the ccNSO Council adopted the Election Report for the Special European Council Election. Giovanni Seppia (.eu) assumed his role immediately after the selection and his term ends in March 2020.

In mid-September 2018, the ccNSO will issue a call for nominations to fill five seats on the ccNSO Council. At the conclusion of ICANN64 in March 2019, the three-year terms end for the following ccNSO Councilors: Abibu Ntahigiye (Africa), Debbie Monahan (Asia-Pacific), Peter Vergote (Europe), Demi Getschko (Latin America/Caribbean), Pablo Rodriguez (North America).

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**GNSO Council Update**

The Generic Names Supporting Organization (GNSO) Council:
GAC prepares for fourth high-level governmental meeting (HLGM)

During ICANN63, the Governmental Advisory Committee (GAC) will dedicate Monday, 22 October to the High Level Governmental Meeting (HLGM) hosted by the Spanish government.

The HLGM is held approximately once every two years and hosted by a GAC member in collaboration with the ICANN organization. It provides an opportunity to:

- Reaffirm the critical role that governments play in providing advice to the ICANN Board on public policy issues.
- Enable all parties to gain a clearer understanding of the role of governments in ICANN processes, including the GAC.
- Reach out to administrations and governments who are not yet represented on the GAC or in other ICANN forums.

The agenda for this year’s HLGM is available [here](#).

At-large leadership elections, selections, and appointments

Four At-Large Advisory Committee (ALAC) members will join the At-Large Leadership Team (ALT) and serve with incoming ALAC Chair, Maureen Hilyard, from the Asian, Australasian, and Pacific Islands Regional At-Large Organization (APRALO). The ALT members will begin their terms at the end of ICANN63.

- Tijani Ben Jemaa | African Regional At-Large Organization (AFRALO)
- Sebastien Bachollet | European Regional At-Large Organization (EURALO)
- Ricardo Holmquist | Latin American and Caribbean Islands Regional At-Large Organization (LACRALO)
- John Laprise | North American Regional At-Large Organization (NARALO)

The ALAC recently ratified the nominations of four ALAC delegates to the ICANN Nominating Committee:

- Aziz Hilali | AFRALO
- Nadira Al-Araj | APRALO
- Tracy Hackshaw | LACRALO
- Leah Symekher | NARALO

All four ALAC liaisons were re-appointed unanimously to serve another year:

- Barrack Otieno | ccNSO
- Yrjö Länsipuro | GAC
- Cheryl Langdon-Orr | GNSO
- Andrei Kolesnikov | SSAC

GDD publishes new and updated resources for
gTLD Registries and Registrars

The ICANN GDD General Operations Handbook for Registrars is a new resource which provides high-level information pertaining to ongoing registrar operations required to fulfill the obligations specified in the base Registry Agreement and Specification 13.

An updated version of the GDD General Operations Handbook for Registry Operators has been published to the Registry Resources section of icann.org and includes details outlining the most recent updates.

New Universal Acceptance Steering Group (UASG) Tool for Email Address Internationalization (EAI)

Test out the new UASG widget that takes an email address and checks to see if the mail server advertises support for receiving EAI.

Check your email address today at: EAI (Email Address Internationalization) Widget [uasg.tech]

Registry System Testing (RST) Documentation Update

Multiple Registry System Testing updates related to the domain name system (DNS), Internationalized Domain Name (IDN), and WHOIS testing have recently been published to icann.org. The associated FAQ document was also updated to reflect the related changes.

More details about these documentation updates can be sourced from this recent announcement.

Update on the Registration Data Access Protocol (RDAP)

The RDAP pilot discussion group and the ICANN organization have posted for public comments a proposed profile, technical implementation guide, and service level agreements (SLA) which follows the requirements of the Board approved Temporary Specification for gTLD registration data. While RDAP delivers registration data much like WHOIS, its implementation is expected to help standardize registration data access and query response formats.

Learn more about this process, the plans surrounding the review, and the proposed profile, SLA, and reporting requirements here.
Calls to Action for Community Participation in ICANN Reviews

SPECIFIC REVIEWS:
Share your feedback on the Competition, Consumer Trust, and Consumer Choice Review (CCT) Final Report. Find the public comment [here](#).

Provide input on the Registration Directory Service Review (RDS-WHOIS2) Draft Report. Find the public comment [here](#). You may also choose to join a webinar which will be hosted by the RDS-WHOIS2 Review Team to share key findings and recommendations, while providing an opportunity to take questions from the community.

You can join the webinar by clicking [here](#).

- 17 September 2018 at 15:00 UTC
- 17 September 2018 at 21:00 UTC

PUBLIC COMMENT ON TIMING OF REVIEWS
View the summary reports on public comments to adjust the timing of reviews. The summary reports on Public Comment for Short-term Options and Public Comment for Long-term Options have been published. Next, the ICANN organization will analyze the comments received and coordinate with the Organizational Effectiveness Committee of the ICANN Board (OEC) to identify recommendations to the ICANN Board.

STAY UP TO DATE WITH REVIEWS
Visit the Review Status Update Table for the latest status on all active Specific and Organizational Reviews.

GETTING TO KNOW YOUR ICANN COMMUNITY

Olga Cavalli is an active member of the ICANN community. She represents Argentina at the Governmental Advisory Committee (GAC) and she is co-lead of the GNSO New gTLD Subsequent Procedures PDP WG Work Track 5 (Geographic Names at the Top-Level). Before joining the GAC, Olga was the Vice President of the GNSO Council.

Cavalli is co-founder and academic director of various organizations such as ARGENSIG, Dominios Latinoamérica, and South School on Internet Governance (SSIG). At SSIG, she coordinated the publication of the book Internet Governance and Regulations in Latin America available in Spanish (soon to be available in English and Portuguese). She is also a member of ISOC's Board of Trustees and President of ISOC's Argentina Chapter.

Olga lives in Buenos Aires, Argentina. She is fluent in Spanish, Portuguese, German, and English. She is the mother of Juana and Federico. Between 2007 and 2014, she was member of MAG, the Internet Governance Advisory Committee for the United Nations Secretary-General. Currently, Olga is a Professor at the Buenos Aires University and holds a PhD in Business Administration and an MBA. She also holds an M.A. in Telecommunications' Regulation and a B.S. in Electronic and Electric Engineering.

UPCOMING EVENTS

<table>
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<tr>
<th>Date</th>
<th>Event</th>
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<tr>
<td>24-28 September</td>
<td>LACNIC 30 - LACNOG 2018</td>
<td>Rosario, Argentina</td>
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<tr>
<td>25 September</td>
<td>LACTLD Technical Workshop</td>
<td>Rosario, Argentina</td>
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MONTEVIDEO
La Casa de Internet de Latinoamérica y el Caribe
Rambla República de México 6125
11400 Montevideo, Uruguay

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